

2022 EDITION

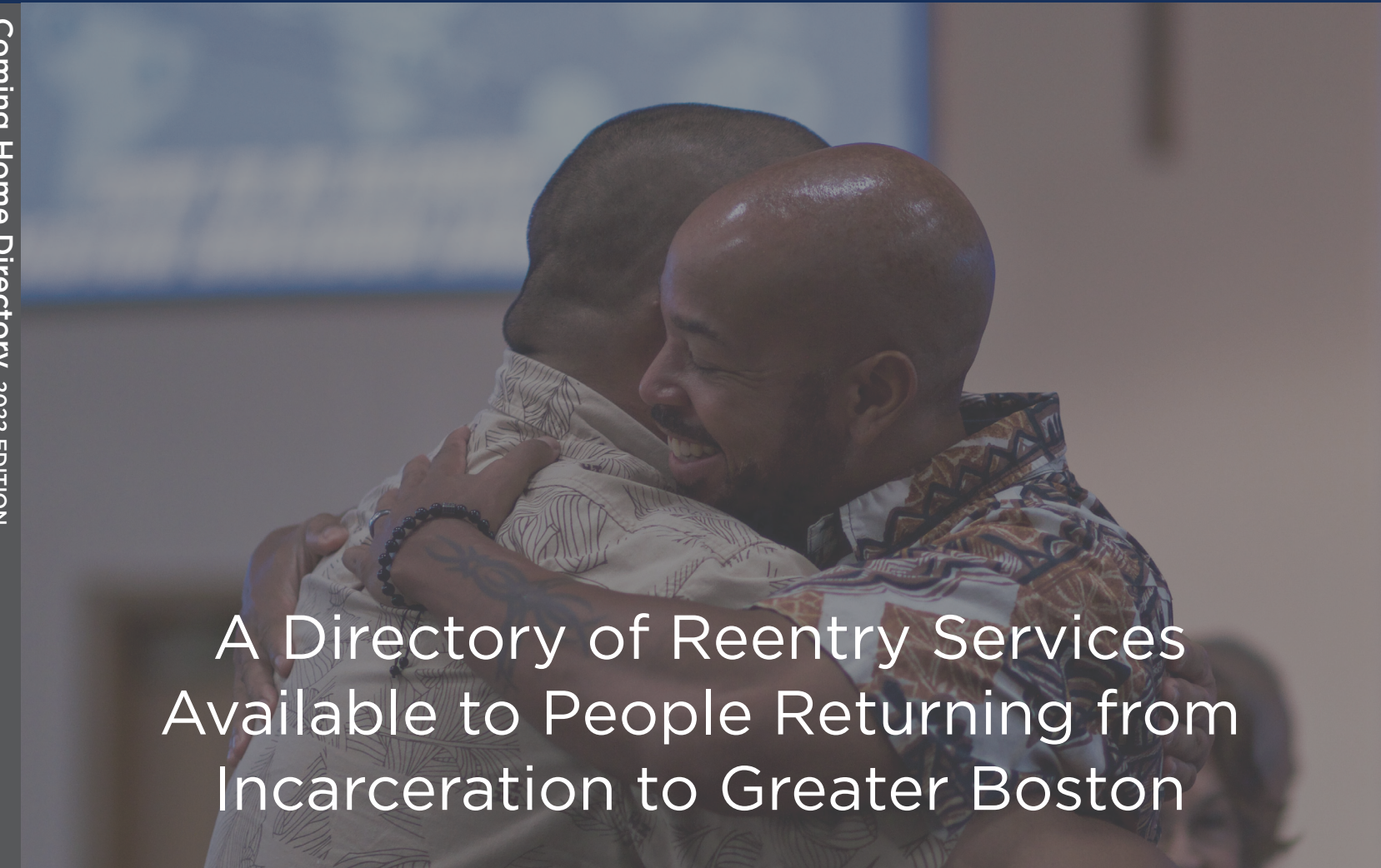
COMING HOME

DIRECTORY

WWW.COMINGHOMEDIRECTORY.ORG

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Coming Home Directory 2022 EDITION



A Directory of Reentry Services
Available to People Returning from
Incarceration to Greater Boston

COMING HOME

DIRECTORY

355 Boylston Street, Boston, MA 02116
Business phone: 617-482-2520 Fax: 617-262-8054
www.crj.org
www.cominghomedirectory.org



*Sponsored by the Gardiner Howland Shaw Foundation
Published by the Crime and Justice Institute at Community Resources for Justice*

COMING HOME DIRECTORY

www.cominghomedirectory.org

Dear Reader:

With generous support from the Gardiner Howland Shaw Foundation (www.shawfoundation.org), Community Resources for Justice (CRJ) (www.crj.org) is proud to distribute this annual, comprehensive directory of reentry services for individuals in Greater Boston who were previously incarcerated. The Coming Home Reentry Resource Directory is an effective tool to assist people who are transitioning from incarceration to the community, their families, and their support networks. Service providers, community leaders, and government officials can also use the directory to establish stability with people returning to our communities.

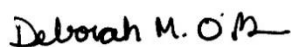
This directory is presented by the Crime and Justice Institute (CJI) (www.cjinstitute.org), a division of CRJ. For more than 140 years, we've been standing up for those around us and for those who need us: driving transformation in justice systems, supporting people as they reenter their communities, or empowering those with intellectual or developmental disabilities. In support of CRJ's mission, CJI bridges the gap between research and practice with data-driven solutions that drive bold, transformative improvements in adult and youth justice systems throughout the country. We are committed to improving public safety and human service delivery in Massachusetts and nationwide with our creative, collaborative approaches to today's most pressing and complex challenges.

At CRJ, we know all too well that the transition from incarceration to the community is a difficult time for people returning to their communities, and this transition affects both their families and their communities. Individuals who were previously incarcerated often face significant barriers to meeting their needs when transitioning home, and the path to stability may be winding. Yet, there are many services and agencies in our communities that provide the assistance that can mean the difference between success and a return to prison or jail. This directory is intended to identify and describe these services and distribute this information to as broad an audience as possible.

CJI began collating the directory in 2009 and we continue to build on the work based on the great foundation constructed by the Prisoner Reentry Working Group, the original authors of the directory. This year, with additional support from the Gardiner Howland Shaw Foundation, CJI is coordinating a working group to envision and plan for a statewide reentry resource to ensure equity in access to reentry resources throughout the Commonwealth of Massachusetts.

The Coming Home Directory can be found at www.cominghomedirectory.org. You can search the directory online in a number of ways, get contact information, and download and/or print the PDF version. Due to the cost of producing a printed version, CRJ will publish the print version only annually. However, the Coming Home Directory website will be updated on a rolling basis. Therefore, please visit the website for the most up-to-date information.

Sincerely,



Deborah M. O'Brien
President and Chief Executive Officer
Community Resources for Justice



Christine Cole
Vice President and Executive Director, Crime and Justice Institute
Community Resources for Justice

Introduction

Welcome to the *Coming Home Reentry Resource Directory*.

This Directory is a compilation of services available to people who were previously incarcerated and are now returning to or already living in communities in Greater Boston. The Directory presents important information for the people transitioning to their communities, corrections practitioners, and policymakers, as well as those with an interest in accessing these services for others, including families, friends, volunteers, and other service providers. This Directory is presented by the Crime and Justice Institute (CJI), a division of Community Resources for Justice.

WHAT IS THE PURPOSE OF THE DIRECTORY?

The purpose of the Directory is to assist people transitioning to their communities – as well as their families, service providers, and local agencies – improve their chances of success in the community by connecting them to services important for stability and success.

The transition from incarceration back into the community is a difficult time, and affects many people. The needs of people returning from prison or jail can present significant obstacles to achieving stability. Yet, there are many services and agencies in our communities that provide the type of assistance that can mean the difference between success and return to incarceration. This Directory is intended to identify and describe these services and distribute this information to as broad an audience as possible.

WHO IS THE DIRECTORY FOR?

The Directory is primarily intended to benefit the following people and groups:

- People returning to their communities
- Families and friends
- Service providers
- Corrections practitioners
- State and local agencies
- Policymakers interested in criminal justice and social service systems
- Researchers examining the services available

HOW DO YOU ACCESS THE DIRECTORY?

In addition to the printed version, a website of the Directory is maintained by CJI. You can access this site by visiting www.cominghomedirectory.org. Information on the site is updated on a rolling basis. The hard-copy version of the Directory is printed annually and is available in limited numbers on a first-come, first-served basis. Due to resource limitations, we are unable to fulfill all individual requests and we strongly encourage users to access the online version of the Directory, as it also contains the most up-to-date information.

THE DIRECTORY IS A STARTING POINT AND IS CREATED COLLECTIVELY

The agencies listed in the Directory and on the website are not the only resources available. We have tried to include all appropriate agencies and organizations; however, some information may be missing.

It is our intent to expand this list as more information is made available. To do this, we rely on the community of providers and users to assist us in maintaining accurate and relevant information. **If you recognize inaccuracies about a service or agency in this Directory or on the website, or if you know of or are part of an agency you think should be included, please notify CJI.** Update requests can be submitted via email or fax by submitting a completed “Agency Update/Addition” form located in the back of this Directory. You can also find copies of the form on the website by visiting the “Documents” page. The website is updated as quickly as possible and includes the most recent information available. The printed version of the Directory is updated annually.

The Directory is designed to connect people to services. The information for each organization in the printed version and on the website has been provided by the service provider or taken from the organization's website. The editors cannot and do not vouch for the accuracy or quality of the services available.

2022 Update: Please be aware that CJI will no longer automatically mail a copy of the Directory to included agencies. Beginning in 2023, we will use an opt-in system allowing agencies to request a copy of the Directory as part of our annual mail-out.

COVID-19 Alert: Please be aware that agency information may have changed due to COVID-19. Please contact individual agencies to double-check their information.



Scan QR code
to visit the Coming Home
Directory website

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City Mission: Homelessness Prevention

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Justice4Housing

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Legal Services Center CORI Sealing Initiative

See in Category: CORI

Massachusetts Access to Recovery (ATR)

See in Category: Substance Use

Massachusetts Department of Transitional Assistance (DTA)

See in Category: Emergency Assistance

Massachusetts Registry of Motor Vehicles (RMV)

PO Box 55889

Boston, MA 02205

www.massrmv.com

Services: The RMV'S Online Service Center allows individuals to complete over 40 transactions online and skip the trip to the RMV.

The Online Service Center allows individuals to click on a license or ID type to find out more about how to apply, renew, or take other actions for all Massachusetts licenses and IDs.

For RMV'S COVID-19 Information visit <https://www.mass.gov/info-details/rmv-covid-19-information>.

Service hours: Check specific locations

Other Locations:

Boston (Haymarket) RMV Service Center

136 Blackstone St., Boston, MA 02109

Monday – Friday: 9:00am – 5:00pm

Braintree RMV Service Center

10 Plain St., Braintree, MA 02184

Monday – Friday: 9:00am – 5:00pm

Brockton RMV Service Center

490 Forest Ave., Brockton, MA 02301

Monday- Friday: 9:00am – 5:00pm

Revere RMV Service Center

9c Everett St., Revere, MA 02151

Monday-Friday: 9:00am – 5:00pm

Watertown RMV Service Center

550 Arsenal St., Watertown, MA 02472

Monday-Friday: 9:00am – 5:00pm

Massachusetts Registry of Vital Records and Statistics (RVRS)

150 Mt. Vernon Street, 1st Floor

Dorchester, MA 02125

Phone: 617-740-2600

vital.recordsrequest@state.ma.us;

www.mass.gov/orgs/registry-of-vital-records-and-statistics

Services: RVRS administers and issues copies of vital records that occurred in Massachusetts from 1926 to the present. RVRS also provides statistics on births, deaths, fetal deaths, divorces, and marriages. These data are used by local and state public health programs and medical researchers to help understand our population, promote wellness, and ensure health equity within the Commonwealth.

- Order a Birth, Marriage, or Death Certificate
 - Before making request for a vital record, you will need:
 - The subject's name
 - Date of the event
 - Place of the event
 - Proof of your identification (ID)
 - Acceptable forms of ID: preferably a driver's license (even if expired) or Government-issued photo ID)
 - You may also be required to provide documentation showing how your relation to the subject of the record if you're a legal guardian or representative
- How to order
 - Online: request an online order from VitalChek at <https://www.vitalchek.com/>
 - By phone: call VitalChek at 617-740-2606
 - By mail: Send your completed vital records mail order form and a check or

money order payable to
Commonwealth of Massachusetts to:

- Registry of Vital Records and Statistics, 150 Mt. Vernon St.
1st Floor, Dorchester MA 02125

- In person: you can order certified records at the Registry counter Monday – Friday 8:45am – 4:45pm
 - Cash is not accepted
- Most orders are filled within 2-3 weeks (expedited options are available)

Service hours: M - F: 8:45am - 4:45pm (RVRS Office)

Massachusetts Suffolk County Sheriff's Department

See in Category: Other Groups

North End/West End Neighborhood Service Center (NSC)

See Category: Emergency Assistance

ProCon.org: Voting Rights

Phone: 312-347-7491

procon@eb.com; felonvoting.procon.org

Services: Ex-offender voting restrictions in Massachusetts: Individuals incarcerated for a felony conviction are ineligible to vote. Voting rights are automatically restored upon release from prison, and people on parole or probation can vote in Massachusetts. For more information, visit: <https://felonvoting.procon.org/>

Ex-offenders should re-register to vote. To register, visit link below.

To check on your voting eligibility and/or register to vote: <https://www.sec.state.ma.us/ovr/>

Languages: English

Registry Division, City of Boston

1 City Hall Square, Room 213
Boston, MA 02201-2006

Phone: 617-635-4175; Fax: 617-635-3775
registry@boston.gov; www.boston.gov/registry

Who to Contact: Boston Registrar for Birth, Death and Marriage

Services: Registry: Birth, Death, and Marriage
They have information on how to get a birth certificate, how to get a death certificate, how to get a marriage certificate, and how to get married.

Service hours: M - F: 9am - 4pm

Secretary of the Commonwealth, Elections Division

McCormack Building

One Ashburton Place, Room 1705

Boston, MA 02108

Toll-free: 1-800-462-VOTE (8683)

Phone: 617-727-2828; Fax : 617-742-3238

elections@sec.state.ma.us; www.sec.state.ma.us/election

Services

Voter Resources

- Register to Vote Online
- Am I Registered to Vote?
- Where Do I Vote?
- Mail-in Registration Form
- Vote by Mail
- Track my Ballot
- Contact My Local Election Office
- Automatic Voter Registration
- Massachusetts Districts

Voter Information

- Registering to Vote
- Absentee Voting
- Political Parties & Designations
- The Voting Process
- Identification Requirements
- Inactive Voters
- Provisional Ballots
- Voting for Military and Overseas U.S. Citizens
- Voting for Persons with Disabilities

Voter Registration Information – Anyone can vote who is:

- 18 years or older on Election Day (and who has met registration deadlines detailed below)
- A resident of Massachusetts
- A U.S. citizen
- Not currently incarcerated for a felony

Incarcerated persons who have been convicted of a felony are prohibited from voting for any office (local, state or federal) in the Commonwealth of Massachusetts. Persons who are no longer incarcerated or who are in prison awaiting trial or who have been convicted of a misdemeanor may register to vote.

Non-English speaking: May register to vote. Ask for assistance when registering.

Homeless people: Have the right to vote even if they are living on the street and do not have a street address. The Registration Form has a space for drawing a diagram of the streets where homeless sleep. Call the

office of the Secretary of State at 617-727-2828 if problems arise during registration.

Persons in prison who have NOT been convicted of a felony, awaiting trial or convicted of a misdemeanor, can vote by Absentee Ballot and these ballots can be obtained for them by friends or family. For the address, use last place of residence in Massachusetts.

Service hours: M - F 8am - 5pm (Contact local town/city election dept. for local hours)

Languages: English, Spanish, Chinese, Vietnamese

Social Security Administration (SSA)

Phone: 1-800-772-1213

TTY: 1-800-325-0778

www.ssa.gov/

Services: Social Security has provided financial protection for our nation's people for over 80 years. With retirement, disability, and survivors benefits, Social Security is one of the most successful anti-poverty programs in our nation's history.

Top Services include:

- Retirement Benefits
- Disability Benefits
- Supplemental Security Income
- Medicare Benefits

Online services allow individuals to apply for retirement, disability, and Medicare benefits online, check the status of an application or appeal, request a replacement Social Security card (in most areas), print a benefit verification letter, and more – from anywhere and from any of your devices!

Service hours: Office hours vary on location

Other Locations:

10 Fawcett St., 1st Floor

Cambridge, MA 02138

This office is currently closed to the public. For limited service, please contact the office directly at 888-527-9340

10 Causeway St., Room 148

Boston, MA 02222

This office is currently closed to the public. For limited service, please contact the office directly at 866-964-7311

115 Freeport St.

Dorchester, MA 02122

This office is currently closed to the public. For limited service, please contact the office directly at 866-931-2550

192 Commercial St.

Malden, MA 02148

This office is currently closed to the public. They are open online and via phone. In office for critical need appointments only. Please contact the office directly at 1-866-596-8598

10 Malcolm X Blvd

Roxbury, MA 02119

This office is currently closed to the public. For limited service, please contact the office directly at 855-278-4195

4238 Washington St.

Roslindale, MA 02131

This office is currently closed to the public. For limited service, please contact the office directly at 866-331-9173

Languages: Multiple languages for website and phone

Social Security: Benefits After Incarceration

Phone: 1-800-772-1213

TTY: 1-800-325-0778

www.ssa.gov/reentry/benefits.htm

Services: An individual released from incarceration may be eligible for Social Security retirement, survivors, or disability benefits if they have worked or paid into Social Security enough years. An individual released from incarceration may be eligible for Supplemental Security Income benefits if they are 65 or older, are blind, or have a disability and have little or no income and resources such as cash benefits, health care, food, and housing.

St. Francis House

See in Category: Emergency Assistance

The Mayor's Office of Returning Citizens

22 Drydock Avenue

Suite 301

Boston, MA 02210

Phone: 617-635-5333

ORC@boston.gov; Boston.gov/returningcitizens

Services: The Office of Returning Citizens offers support to those who return to Boston after being released from state, federal, and county facilities each year. They

connect returning citizens to the following resources and services:

- Birth certificates
- ID cards
- Employment
- Health services
- Legal services
- Recovery services
- Senior resources
- Voter registration

They also provide assistance with Transitional Housing (Sober Living), Workforce Development & Employment, Education, and Healthcare.

Service hours: The Mayor's Office of Returning Citizens can be reached at any time via email

Requirements & Restrictions: Must be releasing from incarceration and returning to Boston

U.S. Department of Health and Human Services: Office of Child Support Enforcement

Child Support Enforcement Division, Department of Revenue
PO Box 7057
Boston, MA 02204-7057
Phone: 800-332-2733
Fax: 617- 887-7570
www.acf.hhs.gov/css/parents

Services: The Office of Child Support Enforcement partners with federal, state, tribal, and local governments and others to promote parental responsibility so that children receive reliable support from both of their parents as they grow to adulthood. The OSCE provides resources for parents, grandparents, and children including the following help pages:

- How Do You Get Child Support?
 - Applying for Child Support
 - Making a Payment
 - Changing an Order
 - See flyers for your specific state: MA, NH, NY, RI, VT
 - International Cases
 - Tribal Cases
- How Does Child Support Work?
- What Happens if Child Support Isn't Paid?
- Who Else Do They Help
 - Incarcerated Parents
 - Military and Veterans

Requirements & Restrictions: The webpages listed here are online resources, the OSCE does not provide services directly to families.

U.S Department of Veterans Affairs, Ask VA

See in Category: Veterans

Upsolve

rohan@upsolve.org; upsolve.org/ma

Who to Contact: Rohan Pavuluri

Services: Upsolve is a nonprofit tool that helps individuals file for bankruptcy protection for free. Think TurboTax for bankruptcy protection. Use Upsolve to wipe away crushing debts from credit cards, job loss, and medical bills.

Requirements & Restrictions: Upsolve users must have more than \$10,000 in debt

Waiting time: No wait time

Languages: English

Work Opportunity Tax Credit, U.S. Department of Labor

19 Staniford Street, 1st Fl.
Boston, MA 02114
Phone: 617-626-5353

wotc@detma.org; wotc.dcs.eol.mass.gov/wotc

Who to Contact: WOTC Information Line

Services: The Work Opportunity Tax Credit is a federal program designed to encourage employers to hire individuals who might not otherwise find employment. Employers who agree to hire individuals from a “target group” may qualify for a tax credit.

The “target group” includes “an ex-felon who has been convicted of a felony and has a hiring date which is not more than one year after the last date on which he was so convicted or released from prison.” It also may include, under certain circumstances, members of a family receiving food stamps or TANF benefits, SSI recipients and veterans.

Requirements & Restrictions: There are no walk-ins. Call or e-mail for information or use the website which is very informative.

Clothing

Arlington Street Church Friday Night Supper

See in Category: Food

Boomerangs

716 Centre Street

Jamaica Plain, MA 02130

Phone (Jamaica Plain location): 617-524-5120

boomerangs@aac.org; www.shopboomerangs.org/

Services: New, vintage, and gently used clothing, books, housewares, electronics, and furniture are for sale.

Boomerangs is owned and operated by AIDS Action Committee of MA, Inc. and all proceeds from Boomerangs support AIDS Action's work.

Service hours:

Jamaica Plain:

Mon – Fri: 10am – 6pm

Sat: 10am – 6pm

Central Square:

Mon – Fri: 10am – 6pm

Sat: 10am – 6pm

South End:

Tues – Sun: 11am – 6pm

Other Locations:

Central Square:

563 Massachusetts Ave

Cambridge

617-758-6128

South End:

1407 Washington St.

Boston

617-456-0996

Brighton Allston Congregational Church: Thrift Shop and Food Pantry

See in Category: Faith-Based Organizations

Centro Comunitário Vida Nova

See in Category: Faith-Based Organizations

Dress for Success Boston

989 Commonwealth Avenue

Boston, MA 02215

Phone: 617-779-2177

empower@dfsoston.org; boston.dressforsuccess.org

Services: The mission of Dress for Success is to empower women to achieve economic independence by providing a network of support, professional attire

and the development tools to help women thrive in work and in life.

Client Services Include:

- Suiting
- Career Advancement
- Leadership
- Employment Retention
- Job Training

Please note: They have been experiencing technical difficulties with their phone system. Stay connected and contact them via email at empower@dfsoston.org.

Service hours: Monday - Friday 9:30 AM to 4 PM

Languages: Albanian, Chinese Simplified, French, Italian, Portuguese, Spanish

Garment District

200 Broadway

Cambridge, MA 02139

Phone: 617-876-5230

service@garmentdistrict.com; garmentdistrict.com/

Services: The Garment District is a large and unique retail clothing store, stocking all styles of women's and men's new and used clothes, shoes, and accessories. By the Pound: shoppers may buy clothing for \$2 a pound

Service hours: They are only available to answer phone calls and respond to emails during their regular operating hours (Eastern Time): Sunday - Friday 11am – 8pm & Saturday: 10am – 8pm

By the Pound is closed until further notice.

Haley House

See in Category: Housing

Massachusetts Access to Recovery (ATR)

See in Category: Substance Use

Morgan Memorial Goodwill Industries

1010 Harrison Avenue

Roxbury, MA 02119

Phone: 617-541-1276

lalgart@goodwillmass.org; goodwillmass.org/

Who to Contact: Larry Elgart

Services: Job Training Programs

Founded in 1895, Goodwill's mission is to help individuals with barriers to self-sufficiency to achieve independence and dignity through work – not charity, but a chance.

For low-income individuals with barriers to employment, Goodwill’s workforce development programs offer help entering the workplace rapidly as well as case management and individualized support. For individuals with developmental disabilities, programs offer longer-term support to find and keep jobs. For unemployed or underemployed individuals, MassHire Boston Career Center, the one-stop career center Goodwill operates, is the source for job search and training resources and connections to employers. Additionally, adults with disabilities participate in day programs. The organization operates social enterprises in retail, computer recycling, and housekeeping that provide on-the-job training and work opportunities for trainees.

Program participants are typically individuals with significant barriers including developmental and physical disabilities, reliance on government benefits, histories of domestic violence and incarceration, limited English, and more. Almost all participants are very low income and the majority are from communities of color. Goodwill offers programs at its Roxbury headquarters and at job training centers in Salem and Springfield.

Service hours: M - Sat. 9am - 7pm; Sun: closed

Nicholas and Mattie Center for the Homeless

See in Category: Emergency Assistance

Pilgrim Church

See in Category: Faith-Based Organizations

Solutions at Work

1151 Massachusetts Avenue
Cambridge, MA 02138
Phone: 617-576-0039

solutwork@gmail.com; solutionsatwork.org/

Services: Solutions at Work is dedicated to breaking the cycle of poverty and homelessness by providing individuals and families with resources and opportunities to strengthen their self-confidence, achieve self-sufficiency, and participate in helping others.

Programs:

- Children’s Clothing, Books, and Toys
 - The homeless and low-income parents who participate in their Children’s Clothing Exchange trade their children’s outgrown items for age-appropriate clothing, books, and toys
- Professional Attire

- SolutionsWear program provides interview-appropriate clothing and accessories to men and women who are enrolled in area job-training programs
- Homeless Shelter for men and women
 - Green Street in Cambridge
- Meals Program *new*
 - For unhoused individuals 5 days a week in Central Square
- Annual Backpack drive
 - Accepting new or slightly used backpacks for distribution to school children and others
 - To arrange for drop off or pick up of backpacks or other items: please call ahead for an appointment at 617-401-5335 or 617-576-0039 or email solutwork@gmail.com

Service hours: Office open by appointment only
Tuesday-Thursday 11am – 3pm

Requirements & Restrictions: Masks required

St. Francis House

See in Category: Emergency Assistance

Urban Renewals

630 American Legion Highway
Roslindale, MA 02131
Phone: 617-522-7383

www.familythrift.com/boston-ma

Services:

- Clothes
- Shoes
- Toys, Books, and Records
- Linens
- Furniture
- Accessories
- Electronics
- Jewelry
- Miscellaneous

Service hours: Mon - Sat: 9 - 6, Sun: 12 - 5

CORI

Boston Center for Independent Living, Inc.

See in Category: Disability

CORI & Re-entry Project: Greater Boston Legal Services

Roxbury Court (2nd Floor)

85 Warren Street

Roxbury, MA 02119

Phone: 617-603-1797

cori@gbls.org; www.gbls.org/our-work/cori-and-re-entry-project

Services: Greater Boston Legal Services helps people with CORI (Criminal Offender Record Information) who are shut out of the economy, rejected for housing, and denied other opportunities because of their criminal records.

The Project focuses on Roxbury, Dorchester and Mattapan due to very high rates of unemployment and extreme poverty in these parts of Boston.

The project represents individual clients and engages in systemic law reform advocacy. Cases accepted include:

- Free CORI reports for low-income people
- Legal help sealing or expunging records and representation of clients at criminal record sealing hearings. Click here to link to record sealing and other booklets
- Appeal of denials of criminal record and juvenile sealing petitions
- Fixing mistakes on CORI reports and problems with juvenile court youthful offender records being listed on adult CORI reports in violation of the law
- Denial of the right to seal all of one's Boston Municipal Court (BMC) cases from all divisions of the BMC in a single division of the court under BMC Standing Order 1-09
- Cases where a judge ordered sealing or expungement, but the Commissioner of Probation will not seal or expunge the CORI as ordered
- Violations of the BAN the BOX law where a job application asked about criminal records
- People denied or might be denied a professional license (driving for Uber or other transportation companies, trade licenses, etc.) because of CORI where: (1) an application asks about arrests and/or non-convictions; or (2) an

application does not warn people not to list sealed records

- Rejections for housing, training or education programs, jobs or other things based on CORI
- Other criminal record problems that arise

GBLS walk-in sites at the Roxbury Court, Dorchester Court and Boston Municipal Court at Brooke courthouse stopped due to COVID, but expect to return starting in Roxbury by January 2022. Check GBLS website.

In the meantime, you can get help on the 2nd and 4th Wednesdays of the month, 2pm to 4pm by ZOOM click here to register for a clinic:

<https://www.gbls.org/sites/default/files/2020-10/gbls-cori-clinic-zoom-flyer2020.pdf>. You can also email your name, address and phone number to cori@gbls.org or leave a message at 617-603-1797.

Other Locations:

Greater Boston Legal Services

197 Friend Street, Boston

Boston, MA 02114

Dorchester Court:

510 Washington St.

Dorchester, MA 02124

Boston Municipal Court

Boston Municipal Court, 2nd floor, Ed Brooke Courthouse

24 New Chardon Street,

Boston, MA 02114

Requirements & Restrictions: Services are limited to low-income people with income less than 250% of federal poverty guidelines, but elders (age 50 or over) or people on Medicare are eligible regardless of income. Some of their pro bono volunteer attorneys also may represent clients who are not significantly above the poverty guidelines, and they make referrals to bar association pro bono and reduced-fee panels

Waiting time: Usually none

Languages: Interpreters are available for non-English speakers by phone if not in person at the courthouse

Greater Boston Legal Services (GBLS)

See in Category: Legal

Justice4Housing

See in Category: Housing

Legal Services Center CORI Sealing Initiative

122 Boylston Street
Jamaica Plain, MA 02130
Phone: 617-522-3003
Intake line: 617-390-2524
safetynetproject@law.harvard.edu;
www.legalservicescenter.org/get-legal-help/safety-net-project/lsc-cori-sealing-initiative/

Services: Through LSC’s CORI workshops, clients can receive free assistance in sealing their criminal records. As of March 2020, in-person workshops are on hold due to the coronavirus pandemic. Please see the self-help videos for instructions on requesting and sealing your CORI virtually.

How to participate:

- Call the Safety Net Project intake line at 617-390-2524 or email safetynetproject@law.harvard.edu. After speaking with you, they can provide the forms you will need in order to go through the record-sealing process.

Requirements & Restrictions: Anyone in need of CORI sealing assistance is welcome to participate if:

- It has been 3 years since the last misdemeanor conviction OR
- 7 years since the last felony conviction

Massachusetts Commission Against Discrimination (MCAD)

See in Category: Legal

Massachusetts Suffolk County Sheriff’s Department

See in Category: Other Groups

MassLegalHelp

www.masslegalhelp.org/

Services: MassLegalHelp.org’s mission is to use the Web in new and creative ways to improve access to justice for low-income and disadvantaged people. They connect, support, and educate advocates and the general public.

The website has specific, easy-to-understand information on Criminal Offender Record Information (CORI). Topics include: “What is CORI?”, “Your Rights”, “Getting my CORI”, “CORI under other names”, “How do I read it?”, “Who can see my CORI?” and many more. The website also informs how CORI laws relate to finding housing and employment. It has a “Crime Glossary,” which lists definitions of terms.

Individuals with questions regarding their CORI’s or any other legal information question can talk, via instant message, with a law librarian with the “Ask a Librarian” program that runs M – F: 9am – 4pm.

Out For Good, Inc.

925 Washington St.
Dorchester, MA 02124
Phone: 617- 980-8835
Fax: 617-708-0296

Info@outforgoodinc.com; www.outforgoodinc.com

Who to Contact: Christopher E. Conway

Services:

- CORI sealing
- CORI checks
- Substance abuse counseling
- Mental health counseling
- Career counseling
- Notary public

Service hours: M-F 9am-7pm

Other Locations: 1773 Dorchester Ave Suite 2c
Dorchester, MA. 02124

Languages: English

Project Place

See Category: Employment

Women’s Prison and Re-Entry Project

See Category: Legal

Disability

Boston Center for Independent Living, Inc.

60 Temple Place
Boston, MA 02111
Phone: 617-338-6665
TTY: 617-338-6662
Fax: 617-338-6661

contactBCIL@bostoncil.org; bostoncil.org/

Who to Contact: Information and Referral Specialist

Services: Assisting people with a disability to live as full a life as possible through:

- Adult skills training assistance (including areas such as employment, housing, social/recreation, education, and financial issues)
- Assisting with information and referrals (affordable and accessible housing, health insurance, CORI, civil rights for disabled persons, transportation, home modifications, equipment, and other related services)
- Peer mentoring
- Individual advocacy
- Personal Care Assistance Program (PCA) – for people with a disability who need physical care assistance and have MassHealth Standard coverage
- Youth Services Program for individuals ages 14 to 22 that includes Peer Mentoring, Skills Training, Information and Referral, and Advocacy

Service hours: M - F: 8:45am - 5pm

Other Locations: 1526 Dorchester Avenue, Dorchester, MA 02122

Requirements & Restrictions: Any individual/family member who self identifies with a disability

Waiting time: Due to the pandemic, BCIL'S office is closed to walk-ins. All appointments are being done via phone or teleconference. Post pandemic, appointments are recommended but walk-ins are not turned away, and assisted based on staff availability

Languages: English, French, Haitian Creole, Spanish, Portuguese, Cape Verdean Creole, ASL, Luganda, Swahili, Runyankore, other languages accommodated through language line

De Novo: Center for Justice and Healing
See Category: Legal

Disability Law Center

11 Beacon Street
Suite 925
Boston, MA 02108
Phone: 617-723-8455
Toll-Free: 1-800-872-9992
Fax: 617-723-9125

intake@dlc-ma.org; www.dlc-ma.org/

Who to Contact: Intake staff

Services: DLC is committed to promoting the civil and human rights of all persons with disabilities.

DLC's Core Function is to keep people with disabilities safe from abuse and neglect wherever they live and where they receive services. DLC does this primarily by monitoring for abuse and neglect as well as investigating suspicious deaths and allegations of abuse and neglect.

Client services:

- They provide information, referral, technical assistance and representation regarding legal rights and services for people with disabilities
- They provide legal services to eligible people and groups whose cases meet DLC's priorities. Click here <https://www.dlc-ma.org/priorities/> to view the issue areas that DLC will be focusing on in its current Fiscal Year
- They seek to strike a balance between systemic advocacy and individual representation
- Their experienced lawyers and paralegals conduct trainings for community groups and other advocacy organization

Please note that due to COVID-19 staff are working remotely. They are therefore not taking any walk-in visitors to help slow down the spread of COVID-19.

Service hours: M-F: 9am - 5pm

Requirements & Restrictions:

Who They Serve:

- People with disabilities
- People with disability-related problems
- People with disabilities whose legal problem falls within a priority
- People with disabilities whose case has merit and DLC has the staff time and resources necessary to resolve the issue

Languages: Spanish, Portuguese, Russian, and other languages are provided through interpreter services

Justice Resource Institute (JRI)

See in Category: Physical and Mental Health

Massachusetts Bay Transportation Authority (MBTA)

See in Category: Transportation

Massachusetts Commission Against Discrimination (MCAD)

See in Category: Legal

Massachusetts Department of Transitional Assistance (DTA)

See in Category: Emergency Assistance

Massachusetts Rehabilitation Commission (MRC)

600 Washington Street

Boston, MA 02111

Main: 617-204-3600

Voice/TDD: 800-245-6543

Fax: 617-727-1354

commissioner@MassMail.State.MA.US;

www.mass.gov/orgs/massachusetts-rehabilitation-commission

Services: The Massachusetts Rehabilitation Commission (MRC) helps individuals with disabilities to live and work independently. MRC is responsible for Vocational Rehabilitation, Community Living, and Disability Determination for federal benefit programs.

Service hours: M - F: 8:45am - 5pm

Requirements & Restrictions: Programs are for persons with disabilities. Some services may have other eligibility requirements. Must be a Massachusetts resident and eligible to work in the U.S.

Social Security Administration (SSA)

See in Category: Administrative Issues

Social Security: Benefits After Incarceration

See in Category: Administrative Issues

The Federation for Children with Special Needs

529 Main Street

Suite 1M3

Boston, MA 02129

Phone: 617-236-7210

Phone (in MA): 800-331-0688

Fax: 617-241-0330

info@fcsn.org; fcsninfo@fcsn.org; fcsn.org/

Services: The Federation currently oversees over 15 projects related to supporting families whose children have special educational needs and special healthcare needs, as well as families of culturally and economically

underserved populations by promoting family engagement within general education. The projects are organized into five “Centers” by the primary type of service offered to families and are described below. Programs

- **Special Education Parent Center:** Focuses on providing support, information, training and workshops related to special education to families of children with special needs (includes their outreach programming to culturally and linguistically underserved families). Through a variety of activities, parents can learn about the special education process (including IEP, Basic Rights, Transition Planning, MCAS, etc.) so that they can best support their child
- **Family Support Center:** Focuses on providing parent to parent support for families who have children with special health care needs or disabilities; women, children, adolescents and young adults infected/affected by HIV/AIDS; families of young children with early childhood mental health issues; and families who have a serious mental health challenges and complex DCF cases with child custody concerns
- **Health Advocacy Center:** Focuses on providing healthcare information and support to families of children with special needs, and programming that helps build capacity for family partnerships and supports partnership activities between managed care organizations and parents around improved access to services and supports
- **Family and Community Engagement Center:** Offers education improvement services to districts and schools in Massachusetts, partnering with districts and schools to improve student achievement and school performance through strengthening family and community engagement policies. The Center also trains community volunteers to act as “surrogate parents” for educational decision-making for students whose parents are not available.
- **Parent-Professional Leadership Center:** Focuses on activities that help build collaborative relationships among key education stakeholders (parents, educators, other professionals, and community partners) ensuring systemic efforts at improving educational outcomes for all students.

Requirements & Restrictions: The Federation provides information, support, and assistance to parents of children with disabilities.

Domestic Violence

Asian Task Force Against Domestic Violence

See in Category: Hotlines

Beth Israel Deaconess Medical Center's (BIDMC) Center for Violence Prevention and Recovery (CVPR)

330 Brookline Avenue

Boston, MA 02215

Phone: 617-667-8141

www.bidmc.org/centers-and-departments/social-work/center-for-violence-prevention-and-recovery

Services: The CVPR works to improve the health and well-being of people impacted by multiple forms of violence, including domestic violence, sexual assault, community violence, and homicide by providing trauma-informed services and programs.

Programs

- Sexual Assault
- Domestic Violence
- Community Violence

All of CVPR's direct service programs are:

- Available to everyone of any culture, gender, age, sexual orientation, gender identity, and religion
- Available in multiple languages through BIDMC interpreters
- Primarily offered in-person at sites in Boston, and can be accessed by telephone

Languages: Available in multiple languages through BIDMC interpreters

Boston Area Rape Crisis Center (BARCC)

See in Category: Physical and Mental Health

Casa Myrna

451 Blue Hill Avenue

Boston, MA 02121

Phone: 617-521-0100

SafeLink 24/7 Hotline: 1-877-785-2020

info@casamyrna.org; www.casamyrna.org/

Services: Casa Myrna is Boston's largest provider of domestic violence awareness efforts and of shelter and supportive services to survivors. Their comprehensive range of services, available in both Spanish and English, provide survivors with tools to recover from the trauma of abuse and begin to build sustainable self-sufficiency.

Free Supports for Survivors

-

- SafeLink Hotline
- Community Advocacy
- Housing Advocacy
- Emergency Transfers
- Legal Advocacy
- Economic Stability
- Counseling
- Children's Services
- Residential Programs

Service hours: Supportive services are available by appointment during standard office hours. Hotline is 24/7.

Languages: English, Spanish

De Novo: Center for Justice and Healing

See in Category: Legal

Domestic Violence Ended (DOVE)

P.O. Box 690267

Quincy, MA 02269

Phone: 617-770-4065

www.dovema.org/

Services: DOVE is a multi-service organization providing comprehensive direct services and support for victims of dating and domestic violence, as well as their children. DOVE's services include crisis intervention, danger assessment and safety planning, supportive counseling, emergency shelter, legal advocacy and representation, and community outreach, education, and training.

Programs & Services Include:

- 24-Hour Crisis Hotline (617-471-1234 or 888-314-3683)
- Emergency Shelter
- Community Based Advocacy & Counseling
- Legal Advocacy program
- Prevention & Education
- Support Groups
- Civilian Domestic Violence Advocacy
- Children's Services
- LGBQ/T Services
- Chinese Advocacy Program

Service Hours: Monday – Friday: 9:00am – 5:00pm;
Crisis hotline: 24/7

Elizabeth Stone House

8 Notre Dame Street

Roxbury, MA 02119

Main Line: 617-427-9801

Intake Line: 781-400-0770

www.elizabethstonehouse.org

Services: The Elizabeth Stone House partners with adult and child survivors of domestic violence and related trauma – mental illness, housing instability, and substance misuse – to achieve safety, stability, and overall wellbeing.

Service offerings include:

- Support Services
 - Intervention and ongoing advocacy
 - Crisis intervention
 - Meeting basic needs
 - Advocacy and accompaniment
 - Individual help and personal counseling
 - Sustained individual help
 - Financial stability
 - Immigration issues
 - Support groups and life/skills education
 - Support groups
 - Parenting & life/skills education
- Housing
 - Emergency shelter
 - Transitional housing
 - Permanent supportive housing
 - Rent-subsidized permanent housing
- Families and Children
 - Case management and advocacy
 - Family strengthening activities
 - Parenting support groups and classes
 - Full-day child care
 - Child care during programs/visits

Covid-19 Update: The Elizabeth Stone House building is not open to non-residents, but staff are still available to assist individuals via phone

Languages: Spanish

EMERGE (Batterer's Intervention)

388 Pleasant Street

Suite 204

Malden, MA 02148

Main Office: 617-547-9879

Fax: 617-547-0904

info@emergedv.com; www.emergedv.com

Who to Contact: Intake staff

Services: Emerge is a group counseling and education program for men and women who are abusive in intimate partner relationships. Emerge sees clients who have been abusive in heterosexual and same-sex

relationships. All programs satisfy court/probation and DCF requirements.

- Abuser Education
- Anger Management
- Caring Dads Group
- Training
- Materials
- F.A.Q.
- Resources for Survivors

Due to concerns regarding the spread of COVID-19, Emerge has moved ALL ongoing groups to a video platform.

Other Locations: Spanish groups are held at Curtis Hall Community Center, 20 South St, Jamaica Plain, MA 02130

Requirements & Restrictions: Group members must admit to having been physically, emotionally, verbally, economically, or sexually abusive to a partner in an intimate relationship for the Abuser Intervention Program. For the Anger Management Program, the incident(s) must be non-intimate partner related (e.g. involving coworkers, strangers, friends, or other family members).

Languages: English, Spanish for Abuser Education, Anger Management, and Fatherhood programs

Greater Boston Legal Services (GBLS)

See in Category: Legal

Justice4Housing

See in Category: Housing

Massachusetts Department of Transitional Assistance (DTA)

See in Category: Emergency Assistance

National Domestic Violence Hotline

See in Category: Hotlines

Nicholas and Mattie Center for the Homeless

See in Category: Emergency Assistance

On The Rise, Inc.

See in Category: Women

REACH Beyond Domestic Violence

PO Box 540024

Waltham, MA 02454

Office: 781-891-0724 Ext, 101

Hotline: 1- 800-899-4000

info@reachma.org; reachma.org/

Services: REACH comes at the issues and complexity of domestic violence from several directions simultaneously. They provide a variety of free and confidential supportive direct services for anyone experiencing domestic violence. You do not need to leave a relationship in order to receive help from REACH.

If you are interested in learning more about their services, please give them a call at 781-891-0724. If this is an emergency, please call their hotline at 800-899-4000.

Services

- Emergency Shelter
 - REACH's shelter is a haven for those who have nowhere else to go as they escape abusive situations. REACH provides a comfortable, home-like atmosphere, compassionate counseling, and practical aid
- Community-Based Advocacy
 - Advocates help survivors create tangible plans to keep themselves physically and emotionally safe when abusive incidents happen, find a job or housing, access benefits, and accompany them to court.

Service hours: 24/7

Waiting time: The hotline is 24/7 and individual advocacy services are available by appointment during business hours (M-F, 9-5)

Languages: Most services can be provided in English and Spanish. The Language Line is used when someone speaks another language than those two

RESPOND, Inc.

PO Box 555

Somerville, MA 02143

Office: 617-625-5996

Support Line: 617-623-5900

info@respondinc.org; www.respondinc.org/

Services: RESPOND provides emergency shelter and a range of support services and educational programs to thousands of survivors of domestic violence each year including adults, children, and teens regardless of gender, race, religion, age, or other characteristics. RESPOND staff work with survivors of domestic violence to address their immediate and long-term needs, providing emotional support, counseling, financial

resources, information, and referrals. Through RESPOND's programs, individuals and families in crisis develop the concrete tools necessary to regain control of their own lives – from parenting skills and housing search to financial literacy, and the hands-on experience of advocating for themselves. Services are free, confidential, and currently offered in multiple languages.

RESPOND's Supportive Services are available to all victims and survivors of domestic violence. They include:

- Support Line provides emotional support, safety planning, resource referrals, and information on legal options, statewide shelter availability, and community resources
- Individual counseling and support groups, which help survivors define and meet their goals regarding safety, housing, employment, health care, housing issues, custody, and education
- Housing assistance program to address the unique needs of survivors and fill the gap left by anti-homelessness agencies
- Basic Assistance that helps program participants to access necessities
- Legal Support: court accompaniment, assistance accessing legal aid services, and help with diverse legal issues including restraining orders, child custody, and immigration
- Survivors of Abuse Feeling Empowered for Re-Entry (SAFER) Program designed to provide support and resources to detainees and inmates in the Suffolk County House of Corrections
- Children's Services that help parents to meet their children's needs
- Outreach and Education Activities through which RESPOND addresses the root causes of domestic violence
- Civilian Certified Domestic Violence Counselors embedded in six Police Departments: Malden, Melrose, Wakefield, Reading, Woburn, and Wilmington PD

RESPOND's emergency shelter location is kept confidential to ensure the safety of program participants. Services are available 24 hours a day, 365 days a year. RESPOND's shelter is wheelchair accessible and ADA approved. Its spacious Children's Learning Center offers a safe, colorful play space and programs that promote learning, encourage parental

involvement, and connect children and teens to local in- and out-of-school enrichment activities. The average length of stay for residents is 4 months. RESPOND is proud to accept women and men (or any gender identity) into shelter as well as parents with teenage boys – a rarity in Massachusetts.

Service hours: Business office hours: Monday- Friday, 9am-5pm Support Line and Intake Line: Monday-Friday, 8am-6pm; At all other times, callers can be connected to state and federal hotlines

Waiting time: None

Languages: English, Spanish, Amharic, Portuguese, Haitian Creole

SafeLink

See in Category: Hotlines

The Cambridge Women’s Center

See in Category: Women

The Network – La Red

See in Category: LGBTQ+

WilmerHale Legal Services Center of Harvard Law School

See in Category: Legal

Education

365Dad Inc.

See in Category: Families

ABCD (Action for Boston Community Development)

178 Tremont Street

Boston, MA 02111

Phone: 617-348-6329

TTY: 617-423-9215

abcdconnect@bostonabcd.org; bostonabcd.org/

Who to Contact: Ask for program or service

Services: Programs include adult education, GED preparation, English for Speakers of Other Languages (ESOL), employment and training, health services, food pantries, fuel assistance, housing assistance, early education and care, youth services, citizenship assistance, and elder services. Some ABCD neighborhood sites offer assistance with the Earned Income Tax Credit, tax preparation, and financial literacy.

Call for further information about each program.

Service hours: Downtown office: M - F: 9am - 5pm

Other Locations:

Allston-Brighton Neighborhood Opportunity Center (NOC)

640 Washington Street, Suite 203

Brighton

617-903-3640

Asian American Civic Association

87 Tyler St. 5th Floor,

Chinatown, Boston

617-426-9492

Dorchester Neighborhood Service Center

110 Claybourne St.

Dorchester

617-288-2700

East Boston Area Planning Action Council (APAC)

21 Meridian St.

East Boston

617-567-8857

Roxbury/N. Dorchester NOC

565 Warren Street

Roxbury

617-442-5900

JFK Family Service Center

23A Moulton St.

Charlestown

617-241-8866

Mattapan Family Service Center

535 River St.

Mattapan

617-298-2045

Mystic Valley Opportunity Center

11 Dartmouth St

Suite 104

Malden

781-321-2501

North End/West End Neighborhood Service Center

1 Michelangelo St.

Boston

617-523-8125

Parker Hill/Fenway Neighborhood Service Center

714 Parker St.

Roxbury

617-445-6000

South Boston APAC

424 W. Broadway St.

South Boston

617-269-5160

South End Neighborhood Service Center

554 Columbus Ave. Boston

617-267-7400

Requirements & Restrictions: All services are available to residents of Boston, Malden, Medford, and Everett. Fuel assistance, Head Start, and some workforce development/job training and senior programs are available to additional suburbs. Suburban residents from towns other than those listed above should call for eligibility.

Languages: English, Spanish, French, Creole, Somali, Arabic, Italian, Portuguese, Chinese, Vietnamese. Ask about specific languages at program or neighborhood office when calling.

Annuity.org

Phone: 855-950-0777

webmaster@annuity.org;

www.annuity.org/annuities/types/income/

Services: Annuity.org has been providing visitors with carefully researched, timely information about annuities and structured settlements for nearly a decade. This free, comprehensive web source offers professional insight from experienced financial experts on a variety

of financial topics to help you make smart decisions about your money.

Service hours: 24/7

Asian-American Civic Association

87 Tyler Street
5th Floor
Boston, MA 02111
Phone: 617-426-9492
Fax: 617-482-2316

info@aaca-boston.org; aaca-boston.org/

Services: The Asian American Civic Association provides limited English-speaking and economically disadvantaged people with education, occupational training, and social services enabling them to realize lasting economic self-sufficiency.

AACA provides a range of services, including English classes, social services, job training, college preparation and a post-graduate retention program.

Services

- Bayara Buddy Guards
- Employment Center
- Youth Center
- Immigration Services
- Benefits Help
- Housing Counseling
- Tax Preparation

Education

- ESOL
- Career Advancement for Professionals (CAP)
- Workplace education
- Smoking Cessation
- Child care & early education

Training

- Asian business training and mentorship program
- Banking & finance
- Building maintenance
- Alternative fuels and emissions program
- Youth enterprise program

Service hours: M - F: 9am - 5pm

Languages: English, Chinese

Boston Center for Independent Living, Inc.

See in Category: Disability

Boston Centers for Youth & Families (BCYF) Adult Education

1483 Tremont Street
Boston, MA 02120
Phone: 617-635-4920

BCYF@boston.gov; www.boston.gov/health-and-human-services/bcyf-adult-education

Services: Boston Centers for Youth & Families (BCYF) Adult Education programming builds invaluable skills for life and work.

They offer a flexible and supportive approach focused on their students. Programs take place at many BCYF community centers in Boston. Each year, thousands of adults take part in BCYF education programs, including:

- studying for and taking the HiSET or GED high school equivalency exams to expand career prospects
- taking English as a Second or Other Language (ESOL) classes
- taking citizenship classes to become empowered community members

English as a Second Language or Other Language: They offer English as a Second or Other Language (ESOL) classes at all levels. This includes those with little or no knowledge of English, to those able to conduct simple conversations. They make these courses available at five BCYF community centers:

- BCYF Cleveland
- BCYF Quincy
- BCYF Jackson/Mann
- BCYF Blackstone
- BCYF Perkins

They also offer ESOL classes at English High School and the Mario Umana Middle School Academy. BCYF Jackson/Mann Community Center offers a unique family literacy program. Parents and children can take part in classes at the same time.

High School Equivalency

Get Prepared

They offer High School Equivalency (HSE) preparation classes to adult learners at all grade levels. These classes help prepare you to take the HiSET or GED high school equivalency exams. They prepare you to understand the concepts stressed in the exam and build on your knowledge. The goal is to give you the ability to earn scores that exceed passing requirements.

Online learning

Their courses are becoming more focused on online learning and testing. This will help you build the computer skills to succeed in higher education and the modern workforce. Online learning also provides flexibility for students to access a quality education from their local community center or home.

Lots of Options

They are proud that BCYF was one of the first agencies approved to offer HiSET neighborhood testing sites in the state. They administer the HiSET exam to more than 800 candidates each year. You can take the HiSET or GED exams at a number of different times and locations. They are also the only GED testing site in Boston and the only HiSET paper testing site in Boston.

BCYF Adult Education and Testing Locations

- BCYF Blackstone
- BCYF Marshall
- BCYF Curtis Hall
- BCYF Hyde Park
- BCYF Jackson/Mann
- BCYF Mattahunt (closed for renovations)
- BCYF Mildred Avenue
- BCYF Paris Street
- BCYF Perkins
- BCYF Roslindale (closed for renovations)
- BCYF Shelburne
- BCYF Vine Street

COVID-19 current status:

Programs and classes: BCYF community centers began offering programs and classes for pre-registered youth the week of July 13. Learn more about summer programs here:

<https://www.boston.gov/departments/boston-centers-youth-families/summer-programs-and-events-bcyf>

Meal distribution: select BCYF locations are meal pick-up sites. You can learn more and find a location online.

Service hours: Central Office: M - F: 9am - 5pm.
Community Center schedules vary.

Boston Community Justice Support Center

Suffolk County Courthouse
3 Pemberton Square, Room 114
Boston, MA 02108

Phone (Courthouse): 617-788-6100
Phone (Armory St.): 617-858-5938

www.mass.gov/orgs/office-of-community-corrections

Services: The OCC keeps communities safe by delivering community-based rehabilitative tools such as Cognitive Behavioral Therapy (CBT) for decision-making and substance use disorder, education, employment counseling, and community service opportunities through a statewide network of 18 Community Justice Support Centers (CJSC). Clients access these services through the following pathways:

- Enhanced Community Supervision
- Standard Probation
- Pretrial Treatment
- Pretrial Services
- Community Service Program

Other Locations: Boston Community Justice Support Center (at Armory Street) – 78 Armory Street Boston, MA 02119

Boston Public Schools: Adult Education Programs

Madison Park Complex – Building 1
55 Malcolm X Boulevard
Roxbury, MA 02120
Phone: 617-635-9300
Fax: 617-635-9045

www.bostonpublicschools.org/Page/4480

Services: Boston Public Schools (BPS) has for over 140 years responded to adults in need of education and has recognized that critical to the success of every child's education is parent and family involvement. In order to improve learning for all children, educational opportunities are made available for parents and other adults in the community.

They provide basic skills that prepare parents to enter the workforce, higher education and job training. Their adult students represent the Boston community: native-born Americans and immigrants who need educational credentials, English language skills and/or math proficiency to compete in the workforce.

Start the registration process by completing their online enrollment form:

<https://bpsadulthood.org/preregistration/>. They will contact you to schedule an assessment once they receive your completed enrollment form.

Restrictions & Requirements: Varies by program

Waiting time: Varies by program

Bunker Hill Community College (BHCC)

250 New Rutherford Avenue
Boston, MA 02129
Phone: 617-228-2000

Admissions@bhcc.mass.edu; www.bhcc.mass.edu/

Who to Contact: Admissions

Services: Bunker Hill Community College offers numerous programs of study that lead to Associate in Arts (A.A.) degrees, Associate in Science (A.S.) degrees and certificates. All programs of study include courses from three required areas: general education requirements, career and/or liberal arts electives and program requirements.

The College also has one of the state's largest course offerings in English as a Second Language.

The College publishes an extensive catalog listing all courses and other information relevant to admission, eligibility requirements, tuition and financial assistance, and other issues. Call Admissions to request a catalog.

For updates concerning COVID-19, please click here: <https://www.bhcc.edu/coronavirus-info/>.

Service hours: Admissions Office: M - TH: 8:30am - 5:30pm; F: 11am - 4pm

Other Locations:

Chelsea Campus

70 Everett Avenue
Chelsea, MA 02150
617-228-2101
TTY: 617-884-3293
chelsea@bhcc.mass.edu

Cambridge Center for Adult Education

42 Brattle Street
Cambridge, MA 02138
Phone: 617-547-6789
info@ccae.org; ccae.org/

Services: CCAE provides high-quality, place-based experimental education.

Classes:

- Virtual Arts & crafts
- Food & wine
- ESL
- World languages
- Performing arts
- Humanities
- Life & wellness
- Business & technology

Other useful links:

- Catalog: <https://ccae.org/catalog>
- Scholarships: <https://ccae.org/about/scholarships>

Requirements & Restrictions: Must be 18 or older.

Cambridge Community Learning Center

5 Western Avenue
Cambridge, MA 02139
Phone: 617-349-6363
Fax: 617-349-6339
TDD: 617-349-6330
Text: 781-832-2586
dhsp@cambridgema.gov;
www.cambridgema.gov/DHSP/programsforadults/communitylearningcenter

Who to Contact: Receptionist

Services: COVID-19 Update: Open to the public, but their doors are locked. They welcome drop-ins and scheduled appointments between 8:30am and 5pm, Monday through Thursday. Please ring the bell to the left of the door or call 617-349-6363 to be let in.

The Cambridge Community Learning Center empowers a diverse community of adult learners to transform their lives and realize their potential through education, skills development, and community participation.

- English classes
- Citizenship classes
- Basic reading, writing, and math classes
- Preparation for the HiSET and GED tests
- Preparation for college
- Workplace Education at MIT
- Preparation for careers in Certified Nursing Assisting (CNA), Biomedical Careers Program and Information Technology

The Community Learning Center also offers free educational and career counseling, tutoring, and basic computer instruction.

Service Hours: Mon – Thurs: 8:30am – 5:00pm

Requirements & Restrictions: varies by program

Cambridge Public Library

449 Broadway
Cambridge, MA 02138
Phone: 617-349-4040
library@cambridgema.gov; www.cambridgema.gov/cpl

Services: The Cambridge Public Library offers an array of innovative services that reach beyond research and circulation

- Meeting rooms for Cambridge based non-profit organizations
- Delivery service for homebound patrons
- Literacy programs including ESL, citizenship and basic computer classes
- Assistive technology
- Museum passes
- Tax assistance
- Social services
 - The Library Social Worker is available to meet with you by phone or in person. Their licensed Social Worker can assist with:
 - Referrals to area agencies
 - Completing applications
 - Resource Navigation
 - Mental health/substance misuse linkage and referral

Service hours: Monday – Thursday: 9am – 9pm; Friday & Saturday: 9am – 5pm; Sunday: 1pm – 5pm; Book drop open 24/7

Other Locations:

Boudreau Branch: 245 Concord Ave. 02138 (Temporarily closed) (617-349-4017)

Central Square Branch: 45 Pearl St. (617-349-4010)

Collins Branch: 64 Aberdeen Ave. 02138 (617-349-4021)

O’Neill Branch: 70 Rindge Ave. 02140 (617-349-4023)

O’Connel Branch: 48 Sixth St. 02141 (617-349-4019)

Valente Branch: 826 Cambridge St. 02141 (617-349-4015)

Catholic Charities Archdiocese of Boston

See in Category: Faith-Based Organizations

Charlestown Adult Education Program

76 Monument Street
Charlestown, MA 02129
Phone: 617-337-5612
ccae@comcast.net;

bhacharlestownadulthood.weebly.com/

Services: The primary mission of Boston Housing Authority (BHA) Charlestown Adult Education is to provide services that meet the needs of the people in the community, with first priority given to BHA and Boston residents.

Programs and services:

- Test Prep
 - Pre-HiSET

- HiSET
- Fast Track
- Evening classes
- ESOL
 - level 1, 2, and 3
- Reentry Services
 - Job search assistance
 - Access to legal advice
 - Support in ID obtainment
 - Rental assistance
 - Substance use prevention
 - Transportation assistance
 - Food Pantry
- Job Training
 - Home Health Aide Certification
 - Hospitality Training
 - Computer and Word Basics
 - HUD’s Jobs-Plus Pilot Program
 - Building Pathways Apprenticeship Program
 - OSHA 10 Training
 - YouthBuild
 - Construction Job Training

Service hours: M - F: 9am - 5pm

Waiting time: Usually wait list for ESOL classes; Enrollment in GED within 2-3 months.

Languages: Spanish, Chinese, Portuguese, Italian

College Bound Dorchester

275 E Cottage Street
Dorchester, MA 02125
Phone: 617-944-1083

info@collegebounddorchester.org;

collegebounddorchester.org/

Services: College Bound Dorchester was built by, and for, the community and individuals who believe in the transformative power of education, and currently operates as Boston Uncornered. The organization’s Uncornered model scaffolds the best practices of mentorship with the proven success of high expectations and provides financial support to ensure that young adults are able to progress from a past of incarceration to a future of higher education and employability with a goal of unlocking the brilliance and power of Core Influencers as positive agents of peace to drive community change.

They focus on young adults aged 18 to 30 to support reentry and success with services for:

- HiSET preparation to complete a high school credential
- College readiness to enroll in a credentialed post-secondary pathway
- ‘On campus’ support to ensure success of a college degree
- Connection to a community-based mentor for access to additional services such as mental health, housing, and other needs

COVID-19 Update: Their physical buildings are currently closed due to the pandemic but they are providing services virtually.

Service hours: Their buildings have reopened and they are following a COVID-19 policy that requires students to be vaccinated or wear a mask if not vaccinated.

Waiting time: Rolling admissions

Languages: English, Spanish, Portuguese, Cape Verdean, Creole

Domestic Violence Ended (DOVE)

See in Category: Domestic Violence

Dorchester Bay Economic Development Corporation

See in Category: Employment

Haley House

See in Category: Employment

InnerCity Weightlifting (ICW)

See in Category: Employment

Jamaica Plain Community Center, Adult Learning Program

144 McBride Street
Jamaica Plain, MA 02130
Phone: 617-635-5201

jpcalp@gmail.com; jpcalp.wordpress.com/

Services: The Jamaica Plain Community Centers Adult Learning Program (JPCCALP) is the ideal way to develop your skills in English, math, reading, and writing, and make progress towards your goals. They offer free day, evening, and online classes convenient for busy adults. ALP is a full-service program where students can begin at any level and advance through the highest levels.

Life-long learners gain the basic skills they need to receive their General Educational Development (GED), enter job training programs, and apply for higher education and employment opportunities. You can:

- take core classes
- take computer classes

- get career and college counseling
- get tutoring
- take citizenship classes
- prepare to get the GED

Programs

- High School Diploma:
<https://jpcalp.wordpress.com/2015/07/22/high-school-diploma-classes/>
- English Classes:
<https://jpcalp.wordpress.com/2015/07/22/english-classes/>

Service hours: Office is open M - Th: 10am - 7pm

Jeremiah Program - Boston

130 Warren Street

Boston, MA 02119

General Questions: 617-459-4525

Executive Director: 617- 245-6551

info@jeremiahprogram.org;

jeremiahprogram.org/boston/

Services: Jeremiah Program is an organization focused on uplifting families and disrupting generational poverty. They facilitate an experience that partners with families led by single mothers to achieve a college degree while at the same time, preparing their children for educational success.

Jeremiah provides empowerment and life skills training and individual coaching at its home base in Nubian Square. Here, families study, learn, play, socialize, and cook in a supportive environment. Jeremiah assists moms with finding safe and affordable housing and quality early childhood education if needed.

JP Boston’s education partners include Endicott College and Southern New Hampshire University, known for their small classes, supportive faculty and administration with solid track records for supporting students who are parenting. Their partners are committed to the academic and employment success of our young mothers.

Program Benefits

- Academic enrollment and financial aid
- Semester-long empowerment course
- Connect with mothers – navigate school and parenting together
- Individualized coaching and support
- Community resources secure safe, affordable housing, legal counsel and academic tutors

- Technology and internet access to support program and college work completion

Requirements & Restrictions:

- Single mothers who have children ages 0 to 8 years
- Active commitment to pursuing a college degree or diploma
- Currently residing in commutable distance from a campus
- Optimistic and determined about having a prosperous life

John F. Kennedy Family Services Center

See in Category: Families

Just-A-Start Corporation

See in Category: Employment

Justice Resource Institute (JRI)

See in Category: Physical and Mental Health

Literacy Volunteers of Massachusetts – Boston

10 Post Office Square

Suite 800

Boston, MA 02109

Phone: 617-367-1313

Toll-free: 888-466-1313

ellen@lvm.org; www.lvm.org/

Who to Contact: Ellen Blaney, LVM-Boston Coordinator

Services: Free, confidential and individualized tutoring for 2 hours per week in basic literacy and ESOL scheduled for mutually convenient times at public locations convenient to the student and tutor.

Depending on health restrictions in place at any given time due to COVID-19, tutor/students may be restricted to remote tutoring only.

Service hours: Office hours are M - F: 9am - 5pm. Please call for an appointment. Tutoring is flexibly scheduled between the volunteer tutor and the adult student for mutually convenient times.

Requirements & Restrictions: Must be over 16 and not currently enrolled in a public school. Primary service population is adults who read below the 6th grade level. No walk-ins; call for appointment.

Waiting time: Their waiting list varies. The average wait time is 6 to 12 months.

MassEdCO Education and Career Planning Center

700 Boylston Street

Boston Public Library

Boston, MA 02116

Phone: 617-536-0200

Toll-free: 888-466-1313

bpierce@massedco.org; www.massedco.org/Boston
Services: With a fundamental belief in the importance of building equity, diversity and inclusion in postsecondary education for underrepresented students, they provide personalized guidance and encouragement to support Massachusetts high school students, parents, and adults pursuing education beyond high school.

While the services at the Center differ depending on individual needs, their advisor always help students:

- Identify career options
- Build and revise college and scholarship essays
- Submit applications for college and career training programs
- Apply for financial aid (FAFSA or CSS Profile)
 - FAFSA Checklist:
<https://www.massedco.org/node/249>
- Search for scholarships
- Renew financial aid packages
- Select a college that is a good match based on affordability and student fit

MassEdCO has advised many returning citizens in the past and is familiar with the kinds of assistance returning citizens may require in accessing higher education. MassEdCO provides help with completing college and financial aid applications and with career planning.

Interested in meeting with an advisor? Make an appointment by calling 617-536-0200 or complete their online intake form:

<https://www.massedco.org/eocintake/boston>

Other Locations: www.massedco.org/locations

MassHire Boston Career Center

See in Category: Employment

Mothers for Justice and Equality

See in Category: Women

New Beginnings Re-Entry Services (NBRS)

See in Category: Women

New England Culinary Arts Training

See in Category: Employment

North End/West End Neighborhood Service Center (NSC)

See in Category: Emergency Assistance

Nuestra Comunidad Development Corporation

See in Category: Housing

On The Rise, Inc.

See in Category: Women

On with Living and Learning, Inc. (OWLL)

onwithlivingandlearning.org/

Services: OWLL is a grassroots collective of BIPOC, White, and Differently Abled Artists who commit their art for racial and social justice. They bring together underrepresented voices from Boston's urban communities in leadership workshops that culminate in theatre productions celebrating their cultural heritage and social experiences. Their collective works with community partners to ensure a focus on the social justice issues most relevant to the participants and serves as a basis for deep community listening, transformation, and the development of a new narrative for the participant's and their community's future.

Parole Regional Reentry Centers

See in Category: Other Groups

Prison Book Program

1306 Hancock Street

Suite 100

Quincy, MA 02169

617-423-3298

info@prisonbookprogram.org;

prisonbookprogram.org/resources/request-books/

Services: Prison Book Program is a grassroots organization that exists for one purpose- to send free books to incarcerated individuals since 1972. The program sends free books and learning materials to prisoners, including:

- Basic legal information for incarcerated individuals
- Dictionaries
- Fiction and nonfiction books that span genres and subjects
- Materials toward GED study at times

To request books for a loved one in prison, fill out the Request Form found on the Prison Book Program website (above) and mail it to:

Prison Book Program – Website Request

C/o Lucy Parsons Bookstore
1306 Hancock Street, Suite 100
Quincy, MA 02169

They provide books by mail only. No walk-ins. Volunteers welcome.

Service hours: Only answer the phone during their office hours (Tuesday & Thursday from 6:30-9:00). Otherwise please leave a message and a volunteer will get back to you as soon as their schedule allows.

Other Locations: There are dozens of groups like this one across America. See the website for a list. <http://prisonbookprogram.org/resources/other-books-to-prisoners-programs/>

Requirements & Restrictions: Does not serve prisons in California, Illinois, Maryland, Michigan, Nevada or Texas. In addition, program is not able to send to many individual prisons due to prison restrictions.

Waiting time: 2-3 months

Languages: English, Spanish

Project Hope

See in Category: Families

Rian Immigrant Center

One State Street

8th Floor

Boston, MA 02109

Phone: 617-542-7654

Fax: 617-542-7655

www.riancenter.org/

Services: Rian Immigrant Center has a vision of a shared society where all are welcomed and valued, and enjoy equal opportunities and protections. By embracing their Irish traditions of hospitality and social justice, they empower more than 3,500 immigrant and refugee families from over 120 different countries every year with a comprehensive range of support services.

Services include:

- Immigration Legal Services
- Education Services
- Resource and Support Services
- Learning Exchange Program

For updates on COVID-19, click here:

<https://www.riancenter.org/what/covid-19/>.

Languages: Albanian, Arabic, Chinese (Simplified), English, French, German, Haitian Creole, Italian, Portuguese, Russian, Spanish

Roca, Inc.

See in Category: Other Groups

Roxbury Community College

1234 Columbus Avenue

Roxbury Crossing, MA 02120

Main Line: 617-427-0060

Enrollment: 617-541-5310

enrollment.management@rcc.mass.edu;

www.rcc.mass.edu/

Who to Contact: Admissions Office

Services:

Offers

- Associate in Arts
 - e.g., Arts and Humanities, Biological Science, English, Liberal Arts, etc.
- Associate in Science
 - e.g., Accounting, Biotechnology, Criminal Justice, etc.
- Certificate Programs
 - e.g., Accounting, Network Administration, Practical Nursing, etc.

Catalog 2019-2021:

https://www.rcc.mass.edu/images/pdf/Publications/Catalog_2019-2021_Updated_10.22.20s_page9.pdf

Service hours: Admissions Office: M & Th: 8:30am - 6:30pm; Tu/W/F: 8:30am - 5pm

Requirements & Restrictions: Must have completed High School or GED course

Languages: English, assistance with Spanish speaking students

Roxbury Multi-Service Center

321 Blue Hill Avenue

Boston, MA 02121

Phone: 617-541-6859

Fax: 617-445-2125

www.roxmulti.org/

Services: Roxbury Multi-Service Center, Inc. (RMSC) serves children, adolescents, and their families within the communities surrounding their three locations. They've designed their behavioral health, education, and housing programs to respond to participants' needs where resources are most effective.

Waiting time: Referrals are responded to within a 24 hour period

Languages: English, Spanish, French, Cape Verdean, Haitian Creole

Roxbury Youthworks, Inc.

See in Category: Families

SNAP Path to Work

See in Category: Employment

Somerville Center for Adult Learning Experiences (SCALE)

167 Holland Street

Somerville, MA 02144

SSantiago@k12.somerville.ma.us;

www.somerville.k12.ma.us/adult-learning/scale

Who to Contact: Front Office: Annette Goodrich, 617-843-5406

Services: SCALE's mission is to provide adults opportunities to achieve their goals in a supportive, diverse, welcoming learning community through academic programming and guidance.

- ABE – Adult Basic Education classes
 - Adult Basic Education classes at SCALE focus on improving students' skills in reading, writing, social studies, science, and math so that you will be prepared to pass the HiSET exam (the high school equivalency test) and to enter college.
 - Contact: Melissa Viscovich at mviscovich@k12.somerville.ma.us
- ELL – English Language Learning classes
 - Classes integrate English speaking, listening, pronunciation, vocabulary, reading, and writing. Technology is integrated into all classes as well.
 - Contact: Corrina Horton at chorton@k12.somerville.ma.us
- ADP – Adult Diploma Program & HiSET – Equivalency Diploma
 - SCALE offers HiSET (High School Equivalency Test) and ADP (Adult Diploma Program) services and testing.
- CISCO IT – Introduction to Networking
 - Get Cisco Certified for FREE! No matter what your interests are, these classes will add to your skill set. You don't have to know much about computers to join this class. Just be ready to learn.

Service hours: Monday – Thursday: 8:00am-8:00pm;
Friday: 8:00am-4:00pm

Waiting time: Waitlist

Languages: Portuguese, Haitian Creole, Spanish, and French

St. Mary’s Center for Women and Children

See in Category: Women

The Bridge Program

Community Learning Center

5 Western Avenue

Cambridge, MA 02139

Phone: 857-285-3217

eleanor@cambridgeclc.org;

www.cambridgema.gov/DHSP/programsforadults/communitylearningcenter.aspx

Services: The Bridge to College program prepares adult students to succeed in college-level courses.

Participants work on their reading, writing, math, computer, and study skills. Students who successfully complete the Bridge to College Program:

- Improve their writing, math, and academic reading skills
- Earn credits for two Bunker Hill Community College English courses
- Receive support in applying for college, financial aid, and scholarships

The fall 2021 Bridge to College Program will run from September 2021 through June 2022.

Classes meet from 6: 15 – 9:15 p.m.

Click here to view the flyer:

<https://www.cambridgema.gov/-/media/Files/DHSP/CLC/BridgeFlyer.pdf>

Questions? Contact Eleanor Stafford, program coordinator, or text/call 857-285-3217.

Requirements & Restrictions: You must have a GED, HISET or a high school diploma. (Foreign high school diplomas must be translated into English)

Cambridge residents have priority

The Home for Little Wanderers

See in Category: Physical and Mental Health

United South End Settlements

48 Rutland Street

Boston, MA 02118

Phone (Admin): 617-375-8150

info@uses.org; www.uses.org

Services: At USES, they offer programs that support the whole family in achieving economic mobility.

Programs

- Family Mobility
 - Coaching
 - Income Screenings
 - Family Events & Opportunities for Engagement
 - Striving Towards Economic Prosperity (S.T.E.P)
 - For more information on Family Mobility, contact Director of Family Mobility Melody Valdes at mvaldes@uses.org or 617-375-8144
- Early Childhood Education
 - The Infant Program
 - The Toddler Program
 - The Preschool Program
 - For other questions about our Early Childhood Education program, contact Kaiti Coffin, Director of Early Childhood Education and Out of School Time, at kcoffin@uses.org or (617) 375-8119
- Club 48, Afterschool & Out of School Time
 - STEAM-driven education
 - Social and emotional learning skills
 - Homework support
 - Literacy
 - Performing arts activities
 - Process-based learning
 - Group projects
 - Field trips
 - For other questions about our club48 program, contact Kaiti Coffin, Director of Early Childhood Education and Out of School Time, at kcoffin@uses.org or (617) 375-8119
- Camp Hale
 - Contact person: Emily Koester, Operations Director at (617) 375-8173 or ekoester@uses.org

Service hours: M - F 8am - 6pm. Call or visit website for class schedule.

Urban College of Boston

2 Boylston Street

2nd Floor

Boston, MA 02116

Phone (Admissions): 617-449-7070

Fax (Admissions): 617-423-4758

enrollment@urbancollege.edu; www.urbancollege.edu/

Services: Whether you are looking to grow in your current career or try something new, Urban College of Boston has a program for you. They offer affordable and flexible learning options in multiple languages including English, Spanish, Mandarin, and Haitian Creole, so you can personalize your college experience to fit your needs and schedule.

Programs

- Academic Programs
 - Associate degrees
 - Certificate programs

Service hours: Monday – Friday: 9am – 7pm

All services are available and remotely during the Covid19 pandemic

Requirements & Restrictions: No international admissions. High School diploma required for an associate degree. High School diploma recommended for certificate program

X-Cel Education

7 Glenvale Terrace

Jamaica Plain, MA 02130

Phone: 617-522-2590

x-cel@x-celeducation.org; www.x-celeducation.org/

Who to Contact: Telephone for 617-522-2590 registration information.

Services: The X-CEL School offers pre HiSET, HiSET, and College Prep classes at several four locations in Boston. Most of the classes have “rolling admissions” so that students can begin at any time. This was done in part to make it possible for returning citizens to begin classes no matter when their incarceration ended. Classes are small and each student advances through the skill levels at his or her own pace.

STRIVE: This program is a collaboration between STRIVE Employment Services and X-Cel. STRIVE operates a 5-week job readiness program, which runs Monday to Friday, 9am – 5pm. The program focuses on changing the participants’ behavior and attitude so that they will be successful in securing employment and keeping it.

Integrated into STRIVE’s 9 – 5 program, X-Cel comes in twice a week for two hours each day to provide reading and math classes in preparation for the HiSet exam. At the end of the five-week cycle, STRIVE participants who lack a high-school diploma, are then referred to one of X-Cel’s community-based HiSet prep classes. The

reading and math classes at STRIVE/Codman Square are held on Tuesdays and Thursdays from 2pm – 4pm. Also see the STRIVE Directory Listing.

X-Cel Conservation Corps breaks the cycle of poverty by preparing Boston youth for careers in water management and conservation that lead to economic self-sufficiency. Key components of the X-Cel Conservation Corps include workforce readiness development, paid conservation projects to improve water quality and build environmental resilience in Eastern Massachusetts, classes to prepare for wastewater operator license, and paid internships in the water management field.

Service hours: Morning classes Mon-Thurs: 10am-12:30pm; Evening classes Mon-Wed: 6-9:30pm

No walk ins. Must make appointment for intake.

Other Locations: Physical location is at 39 Smith Street, Second Floor, Roxbury MA 02119.

They are no longer holding classes at any other locations at this time.

Requirements & Restrictions: Must be 18 or older. For GED: must be able to read at 4th grade level. For College Prep: must have GED or High School Diploma.

Waiting time: Open enrollment (no waiting list)

Languages: English

Youth Options Unlimited (YOU) Boston

See in Category: Employment

YouthBuild Boston

27 Centre Street

Roxbury, MA 02119

Phone: 617-445-8887

Fax: 617-427-3950

info@ybboston.org; www.youthbuildboston.org/

Services: YouthBuild Boston aims to empower and assist underserved young people from the Boston area with the essential social, vocational, academic, and life skills necessary to navigate a positive pathway to self-sufficiency and neighborhood responsibility

Programs

- Building Trades Exploration
 - This 6-9 month academic and construction trades program is for young people aged 17-24 who do not have a high school diploma. Program participants gain exposure to construction and landscaping safety,

tools, materials, techniques and methods while taking HiSET prep classes for their high school equivalency (HSE)

- Pre-Apprentice
 - This 15-week program is for young people aged 18-25 who already have their high school diploma or equivalent, and are interested in starting a career in the construction industry. Students gain field experience on real construction sites to ensure that they are ready for employment in the field upon graduation.
- The Designery
 - Their 7 to 10-week sessions are geared toward high school students who want an enriching after-school experience. Students are paid a bi-weekly stipend while they hone fundamental graphic, modeling, and design-thinking skills through real design projects for non-profit clients around the city.
- Facilities Maintenance
 - The only registered Facilities Maintenance Technician Apprenticeship in the state of Massachusetts, their 18-month program consists of classroom instruction and on-the-job training that leads to a sustainable career as a Facilities Maintenance Technician.

YW Boston

140 Clarendon Street, Suite 403
Boston, MA 02116
Phone: 617-585-5400
Fax: 617-585-5499

info@ywboston.org; www.ywboston.org/

Services: As the first YWCA in the nation, YW Boston helps individuals and organizations change policies, practices, attitudes, and behaviors with the goal of creating more inclusive environments where women, people of color, and especially women of color can succeed.

The F.Y.R.E. Initiative is YW Boston's leadership and empowerment program for middle school girls in the Greater Boston area. The program's curriculum incorporates social justice education, positive identity

development, and civic engagement. Each weekly session is designed to promote dialogue and experiential learning to cultivate empathy and increase social-emotional learning.

Emergency Assistance

Arlington Street Church Friday Night Supper

See in Category: Food

Boston Area Rape Crisis Center (BARCC)

See in Category: Physical and Mental Health

Boston Public Health Commission (BPHC)

See in Category: Physical and Mental Health

Cambridge Economic Opportunity Committee

11 Inman Street
Cambridge, MA 02139
Phone: 617-868-2900
ceoccambridge.org/

Services: Cambridge Economic Opportunity Committee (CEOC) is an anti-poverty agency fighting to empower people and mobilize resources to fight poverty's causes and impacts. See specific services below:

- College Assistance
- Financial Education
- Food Pantry
- Free Tax Preparation
- Health Insurance Assistance
- Housing Assistance
- Public Benefits Assistance
- SNAP/Food Stamp Assistance

Service hours: May vary by program

Requirements & Restrictions: May vary by program

Languages: Amharic, English, Haitian Creole, Portuguese, Spanish

Catholic Charities Archdiocese of Boston

See in Category: Faith-Based Organizations

Centro Comunitário Vida Nova

See in Category: Faith-Based Organizations

City Mission: Homelessness Prevention

185 Columbia Road (Mail)
Suite 317
Boston, MA 02121
Phone: 617-742-6830 x212
Fax: 617-742-8470

pmiranda@citymissionboston.org;

citymissionboston.org/homelessness-prevention

Who to Contact: Director of Homelessness Prevention

Services: To provide families with relief, City Mission has four programs dedicated to homelessness prevention:

- Emergency Needs Network
- A Lift Up
- Public Voice
- A Path to Employment
- Food Assistance

For more information, please contact the Director of Homelessness Prevention Programs, Paola Miranda, at pmiranda@citymissionboston.org

Service hours: M - F: 9am - 5pm

Domestic Violence Ended (DOVE)

See in Category: Domestic Violence

Elizabeth Stone House

See in Category: Domestic Violence

Father Bill's & MainSpring

See in Category: Shelters

Harvard Square Homeless Shelter (HSHS)

See in Category: Shelters

Heading Home

See in Category: Shelters

Massachusetts Child Abuse Emergency Line

See in Category: Hotlines

Massachusetts Department of Housing and Community Development (DHCD)

See in Category: Housing

Massachusetts Department of Transitional Assistance (DTA)

80 Everett Avenue
Chelsea, MA 02150

DTA Assistance Line: 1-877-382-2363

www.mass.gov/guides/how-to-contact-dta

Services: The Department of Transitional Assistance (DTA) assists and empowers low-income individuals and families to meet their basic needs, improve their quality of life, and achieve long-term economic self-sufficiency. DTA serves one in eight residents of the Commonwealth with direct economic assistance (cash benefits) and food assistance (SNAP benefits), as well as workforce training opportunities

In addition to food and cash benefits, DTA offers other services to help you meet your basic needs and achieve economic mobility.

Services include:

- Domestic Violence
- Disability Access

- DTA help for seniors
- SNAP help for veterans
- SNAP Nutrition Education
- SNAP Community Supported Agriculture (CSA) Pilot
- Funeral & Burial Assistance
- Appeals and Hearings
- Rights, responsibilities, penalties
- Supplemental Nutrition Assistance Program (SNAP)
- DTA Pathways to Work (employment & training)
- Healthy Incentives Program (HIP)
- Transitional Aid to Families with Dependent Children (TAFDC)
- Emergency Aid to the Elderly, Disabled and Children (EAEDC)

Service hours: DTA Assistance Line: Mon. - Fri. 8:15am - 4:45pm

Other Locations: You can find locations at https://www.mass.gov/orgs/department-of-transitional-assistance/locations?_page=2#

National Sexual Assault Hotline

See in Category: Hotlines

New England Center and Home for Veterans

See in Category: Veterans

Nicholas and Mattie Center for the Homeless

12 Madison Street Hyde Park

Boston, MA 02136

Phone: 860-840-8774

Fax: 857-345-9599

NicholasandMattieCFH@outlook.com;

www.nicholasandmattiecfh.org

Services: Assistance with: Food, Clothing, Housing, Referral Services, Transportation to and from doctor appointments, In home care for the elderly and Veterans, Pampers and Housing Supplies for those moving in a new apartment

Services Hours: Mon-Fri: 8:30am - 6pm

Requirements & Restrictions: Clients must fill out an application for their services. Verification of homelessness or need will be requested, verification of identity, proof of income and proof of residency.

Waiting Time: Allow 14 business days for non-emergency requests

Languages: English, Spanish, Haitian Creole

North End/West End Neighborhood Service Center (NSC)

1 Michelangelo Street

Boston, MA 02113

Phone: 617-523-8125

maria stella.gulla@bostonabcd.org;

bostonabcd.org/location/north-end-west-end-nsc/

Services:

- Utility Bill Advocacy
- Food Stamps/SNAP
- SummerWorks
- Food Pantries
- Fuel Assistance
- Weatherization

In addition, seniors enjoy a number of programs including a drop-in senior center, health, exercise, and wellness classes, social activities, discounted taxi vouchers, and a supermarket shuttle.

They provide hot meals on Mondays and Fridays, as well as snacks 3 times a week, primarily for seniors, people who are disabled or homeless.

Additionally, they offer a range of educational presentations; job readiness programs; assistance with your search for affordable housing; assistance with your health insurance application (Medicare Part B); translation and interpretation services in Italian, Mandarin, and Turkish, and notary services.

During the holidays, they can provide holiday meals, gifts, and participation in their Adopt-a-Family program.

Service hours: Mon-Fri 9am - 5pm

Other Locations:

Boston Public Library, West End Branch

151 Cambridge St.

Boston, MA 02114

617-523-8125

Requirements & Restrictions: Low income residents of Boston for most programs. Bring I.D. and proof of income for your first visit.

Languages: English, Spanish, Italian, Chinese, Turkish

On The Rise, Inc.

See in Category: Women

RESPOND, Inc.

See in Category: Domestic Violence

Rosie’s Place

See in Category: Women

Somerville Homeless Coalition

1 Davis Square
Somerville, MA 02144
Phone: 617-623-6111
info@shcinc.org;
www.somervillehomelesscoalition.org/

Services: The mission of the Somerville Homeless Coalition is to provide homeless and nearly homeless individuals and families with individualized supportive services and tailored housing solutions with the goal of obtaining and maintaining affordable housing.

Programs

- Emergency Assistance
- Food Assistance
- Homelessness Prevention
- Outreach & Shelter
- Housing Search Assistance
- Supportive Housing

Service hours: M-F: 9am – 5pm

Languages: English, Spanish

St. Francis House

39 Boylston Street
Boston, MA 02116
Phone: 617-542-4211
Fax: 617-542-4705
info@stfranchishouse.org; stfranchishouse.org/

Services: Since 1984, St. Francis House has offered basic care and services that make the difference between hope and despair, and often between life and death.

Programs

- Art Therapy
- Basic Services
 - Meals
 - Daytime Shelter and resource center
 - Clothing
 - Showers and Toiletries
 - Mail and ID services
- Behavioral Health
 - Clinical Case Management
 - Substance Use Services
- Creative Innovations
- Housing
 - Next step housing

- The union at 48 Boylston
- Medical clinic
- Moving ahead program
- Next step program
- Carolyn Connors Women’s Center
- Workforce development

COVID-19 Updates: <https://stfranchishouse.org/covid19/>

Service hours: Hours vary depending on program. Call or visit website for details.

Languages: English, Spanish

The Salvation Army

1500 Washington Street
Boston, MA 02118-2015
easternusa.salvationarmy.org/massachusetts/

Services: The Salvation Army South End Corps Annually, over 3,400 individuals are served through their emergency assistance programs

- Emergency Utilities Assistance/Good Neighbor Energy Fund
- Emergency Furniture Assistance
- Emergency Clothing Assistance
- Emergency Rent/Mortgage Assistance
- Food Pantry Assistance
- Energy Efficiency Funds Assistance
- Christmas Assistance

For more information on these services, please contact the South End Corps at 617-536-5260 or visit them at 1500 Washington Street, Boston, MA 02118.

The Salvation Army also runs Family Thrift stores where you can score great deals on clothing, home goods, and electronics.

- Somerville Store
 - 487 Broadway
 - Somerville, MA 02145
 - 800-728-7825
 - Bosadm@use.salvationarmy.org

Other Locations:

Somerville Store

487 Broadway
Somerville, MA 02145

Upsolve

See in Category: Administrative Issues

Urban Renewals
See in Category: Clothing

Employment

ABCD (Action for Boston Community Development)

See in Category: Education

Asian-American Civic Association

See in Category: Education

Boston Center for Independent Living, Inc.

See in Category: Disability

Boston Community Justice Support Center

See in Category: Education

Boston Project Rebound Reentry Services

See in Category: Other Groups

Cambridge Multi-Service Center

See in Category: Other Groups

Casa Esperanza, Inc.

See in Category: Substance Use

Charlestown Adult Education Program

See in Category: Education

City Mission: Homelessness Prevention

See in Category: Emergency Assistance

Community Servings

See in Category: Food

Community Work Services (CWS)

174 Portland Street #2

Boston, MA 02114

Phone: 617-720-2233

Fax: 617-367-4759

cwsnewengland.org/

Services: Founded in 1877, CWS helps people who face barriers to work obtain employment and achieve greater self-sufficiency through innovative job training, placement, and support services. Programs and support services include:

Education: The Career Design School

- Total Facilities Management (offered at Boston Location)
- Warehouse and Fulfillment
- Job Readiness Program
- Hospitality
- Culinary Training Program
- At Your Service- Hotel Training (Certificate Program)
- Get Ready! (offered at Boston Location)

Economic Development

- Food Service & Catering
- Mailroom Operation Services
- Packaging and Fulfillment Center

Occupational Health

- CWS has a long history of serving people with Intellectual and Developmental Disabilities (I/DD) and delivering innovative services designed to help them achieve their greatest potential

Workforce Development

- Work Readiness
- Job Placement
- Post-Placement
- Case Management
- Legal Assistance & Benefits Counseling

Service hours: Office and Program Hours: M – F: 8am - 4:00pm

Requirements & Restrictions: All of CWS services have specific eligibility requirements. Interested candidates are encouraged to attend an agency tour to learn more about the program and their requirements. Tours are held year-round, every Wednesday at 1pm. Reservations are not required.

Languages: English, Spanish

Dorchester Bay Economic Development Corporation

594 Columbia Road

Dorchester, MA 02125

Phone (General): 617-825-4200

Phone (Referrals): 617-825-4200 x574

Fax: 617-825-3522

dbedc.org/

Services: Dorchester Bay Economic Development Corporation runs a number of economic development programs, including a Reentry Program for returning citizens and the Workforce Development Program. These programs are available to Boston residents, and they offer individualized job pre-and-post job counseling and placement and job skill-building opportunities.

Reentry Program Participants can start in the program while in prison and continue after release with case management or come through different avenues. Guidance is offered with educational and employment goals, weekly support groups, and assistance with personal needs such as probation officer relationships and family/community relationships. Services provided

can include job readiness programs, resume writing help, and a GED preparedness course.

Referrals are made on a case-by-case basis.

Update: Currently remodeling their building and have a temporary location at 572 Columbia Road, Dorchester. It is best to call and contact them before coming to the office. Doing meetings on zoom, on the phone, and in-person.

Service hours: Please call for an appointment at 617-533-9575

Requirements & Restrictions: Clients do not need a CORI to access services.

Father Bill's & MainSpring

See in Category: Shelters

Greater Boston Legal Services (GBLS)

See in Category: Legal

Haley House

See in Category: Housing

Hope House

See in Category: Substance Use

iCater Job Training Program at Pine Street Inn

444 Harrison Ave

Boston, MA 02118

Phone: 617-892-7775

wfd@pinestreetinn.org;

www.pinestreetinn.org/programs/workforce-development

Who to Contact: Workforce Development Team

Services: Exciting opportunity to gain skills, earn income and join a supportive community.

The Workforce Development department at Pine Street Inn runs two paid job training programs: iCater (food services) and iLaundry (housekeeping).

The program orientation is every eight weeks, and the programs last between four and six months. This is a referral-based program—applicants can ask a case manager or clinician to help them apply.

The program has Job Placement Specialists and a Stabilization Specialist to help you continue your employment journey even after the program ends.

Service hours: General inquiries: 9am-5pm, Monday-Friday.

Actual training program hours vary, with trainees beginning the program at a part-time schedule and moving to a full-time schedule after eight weeks.

Requirements & Restrictions: This is a referral-based program; applications must be submitted by a case manager, clinician, or other provider. Applicants must be able to stand for long periods, bend, and lift up to 25 lbs. Additionally, applicants who have a history of SUD must have achieved at least 60 days of sobriety by the time of their enrollment. Because this program includes paid employment, applicants must submit proof of ID and work authorization to satisfy the I-9 form.

Waiting time: They have an orientation every eight weeks

Languages: Trainees must be able to use English proficiently in standard workplace situations as well as receive instructions and feedback from supervisors.

InnerCity Weightlifting (ICW)

PO Box 171313

Boston, MA 02117

Phone: 617-714-4529

felicianot@innercityweightlifting.org;

www.innercityweightlifting.org/

Services:

ICW offers their students the opportunity to learn a valuable skillset, personal training, and this experience allows students to meet clients from opposite socio-economic backgrounds, build an invaluable network, all while making a stable living.

ICW also offers a case management program where they offer their students the opportunity to become ready for employment through resume workshops, mock interviews, housing assistance, and more.

Service hours: Mon-Thurs: 9am - 5pm, Fri: 9am- 2pm (Hours may vary)

Other Locations:

1. Kendall Square, Cambridge MA
2. Dorchester, MA

Requirements & Restrictions: Prioritize individuals who have been referred by courts, jails/prisons, and organizations but is willing to help any individual who has been a victim/perpetrator of gun violence

Just-A-Start Corporation

1035 Cambridge Street #12

Cambridge, MA 02141

Phone (Main Office): 617-494-0444

Fax: 617-494-8348

contact@justastart.org; www.justastart.org/

Who to Contact: Varies by program, see Services description for contacts

Services: Provides affordable housing, education, training, community engagement, and supportive services, including:

Cambridge Biomedical Careers Program: This free 9-month training program (September–May) prepares participants for entry-level jobs in the biotechnology, life sciences, and medical research industries, and supplies local employers with work-ready, diverse employees. The laboratory training is done in partnership with Bunker Hill Community College. In the program, students also receive job readiness training such as preparing a resume, interviewing, and job search, and are introduced to industry professionals through career talks and employer site visits. After graduation, students receive follow up services for up to one year, until they are placed in relevant employment.

There is no tuition fee. Applications are accepted April through August. Eligibility requirements include: a GED or HS diploma, Massachusetts residency (primarily Cambridge, Boston, and Metro North), income eligibility, age 18+, and good reading and math skills.

Contact: 617-918-7520

Information Technology Careers Program: The JAS IT Career Program is a FREE educational and career skills training program that prepares individuals for Computer User Support Specialist positions in any business environment. The program is ideal for people who are looking for a new career or are entering the job market for the first time.

Through this training module students are able to obtain stackable industry recognized credentials and certificates (i.e. CompTIA, CompTIA A+, etc.)

Contact: 617-918-7520

YouthBuild/Just-A-Start: JAS YouthBuild is a comprehensive youth development program for 16 to 24 year-old out of school youth that provides education leading to grade level increases and credential attainment (high school diploma or HiSET – formerly GED); career exploration and employment skills building (with a construction/facilities maintenance and/or healthcare focus); and leadership and life skills training. Through their housing community service work experience, youth gain occupational skills leading to HBI PACT and OSHA certificates (industry recognized credentials), in addition to applied academic skills and leadership development. JAS YouthBuild also provides comprehensive guidance, counseling, case management, and support services. Youth who

complete the program transition to employment, training, and/or college and receive intensive follow-up support for at least one year, with additional support beyond.

Contact: youthbuild@justastart.org or 617-918-7506

Home Improvement Programs: Provides assistance in managing home improvement projects and helps homeowners, condominium associations, and landlords secure financing for housing improvements. JAS's experienced rehab specialists guide clients through the entire process, from application to completion.

Contact: 617-918-7514

Homeowner Services: JAS offers an array of services to meet the ongoing needs of low and moderate income homeowners in Cambridge. These services include: technical assistance with property maintenance and repair; advisory services for condominium association finances, management, and compliance; education and training courses; and leadership development for condominium associations.

Contact: 617-918-7514

Real Estate Development Projects: As part of its core mission, Just-A-Start (JAS) develops and owns affordable apartments that allow low and moderate income residents to live in Cambridge at rents that are within their means. JAS currently owns nearly 600 units and has partnered with Maloney Properties and Wingate to provide the portfolio with professional management. If you are interested in affordable rentals in Cambridge, please contact Maloney Properties and Wingate for more information.

Mediation/Conflict Resolution: To avoid evictions and/or homelessness, Just-A-Start (JAS) professionals mediate and help resolve disputes between tenants, landlords, homeowners, and others by creating a safe, neutral forum in which meaningful dialogue can occur. Mediation allows parties to understand each other's perspectives, explore options, and come up with a resolution that everyone feels comfortable moving forward with. Through these efforts, JAS has helped thousands of individuals reach compromise and address conflicts before they spiral out of control, often preventing unnecessary eviction. For qualifying cases, JAS professionals also provide mediation to resolve consumer disputes referred through district courts or the Massachusetts Attorney General's Office.

Contact: 617-918-7518

Other Locations:

YouthBuild

1175 Cambridge St. Cambridge
617-242-1460

Requirements & Restrictions: Bring your Social Security card, birth certificate and proof of address.

Massachusetts Access to Recovery (ATR)

See in Category: Substance Use

Massachusetts Department of Transitional Assistance (DTA)

See in Category: Emergency Assistance

Massachusetts Rehabilitation Commission, (MRC)

See in Category: Disability

Massachusetts Suffolk County Sheriff's Department

See in Category: Other Groups

MassHire Boston Career Center

1010 Harrison Avenue
Boston, MA 02119
Phone: 617-541-1400

contact@masshirebostoncareerctr.org;
www.masshirebostoncareerctr.org/

Services: MassHire Boston Career Center offers a number of services to help job seekers.

Programs & Services

- Hot Jobs
 - See who is hiring now
- Job Seeker Resources
 - Access resources to help you find the right job
- Events & Workshops
 - Access workshops and events
- Indeed Jobs

Service hours:

Office: Monday - Friday 9:00 am - 5:00 pm
Program hours vary

Waiting time: Depends on program.

Morgan Memorial Goodwill Industries

See in Category: Clothing

New England Center and Home for Veterans

See in Category: Veterans

New England Culinary Arts Training

23 Bradston Street
2nd Floor
Boston, MA 02118

Phone: (617) 442-3600

Fax: (617) 442-3619

info@ne-cat.org; ne-cat.org/

Services: Culinary arts job training 12-week program, which includes technical training along with personal coaching and career readiness. Job placement assistance at the completion of the program. To learn more and to begin the application process, please attend one of the required information sessions, held every Tuesday at 9:30am in person.

Service hours: M-F: 9am-3pm

Requirements & Restrictions: NECAT's program is free of tuition cost to students and is designed for individuals who are:

- Unemployed or underemployed (earning a low income) with limited access to training opportunities
- Dedicated to working hard and securing a permanent job after the program
- Interested in a career in the hospitality or food services industries
- Able to commit to the 12-week program, Monday-Friday, 9 am – 4 pm
- At least 18 years old
- Legally able to work in the state of Massachusetts
- Able to show proof of a high school diploma or GED / HiSet
- Committed to staying in touch with NECAT for at least two years after the program

Waiting time: 1-5 weeks

Nicholas and Mattie Center for the Homeless

See in Category: Emergency Assistance

Out for Good, Inc.

See in Category: CORI

Parole Regional Reentry Centers

See in Category: Other Groups

Project Hope

See in Category: Families

Project Place

1145 Washington Street
Boston, MA 02118

Phone: 617-542-3740 x 434

Fax: 617-542-3860

bcarter@projectplace.org; projectplace.org/

Who to Contact: Beth Carter, Director of Re-Entry Services and Programs

Services: Project Place Re-entry Services and Programs provide a path to success and self-sufficiency for men and women returning to the community after incarceration. Through a sense of belonging to the Project Place community that maintains high standards of accountability, participants can thrive as they pursue their goal of stabilization through employment.

Employment, Job Training, & Resource Services

Project Place Re-entry works with residents, residential facilities and agencies within Suffolk County and the expansive surrounding communities. They help all who are re-enter the community and need help in the Commonwealth of Massachusetts.

Project Place utilizes programs and curriculum developed specifically for individuals returning from incarceration and/or those who are system impacted. Courses include Financial Math and Budgeting for Society, Anger Management, Family Reunification and other educational resources. The Re-entry team provides individualized case management while assessing the needs of each person. Their services included guidance for obtaining identification and documentation, health insurance, assisting with housing, including transitional housing, and employment.

Project Place has a full Career Services Department that works closely with their Re-entry Department for their clients and focuses on each individual client and partnering employers. Career Services and the Re-entry Departments at Project Place are practiced in overcoming the hurdles of CORI challenges and windows in work history

Community Re-entry for Women (CREW) provides job readiness and life skills training to incarcerated women at the Suffolk County House of Correction. Through linking the participants with case management, career coaching and health care, the program seeks to foster the strength and independence of participants in preparation for positive re-entry into the community. This program is only available to incarcerated females at the SCHOC. Upon release, the women are welcomed to the Project Place community and continue to work with a case manager for programming and support services.

Stabilization Programing Around Recovery and Resiliency Coaching (SPARRC) is one of several entry

points into Project Place and is essential for many people before they begin job training. The program is for those who desire change but aren't quite prepared for or ready to commit to the Re-entry curriculum or Work Ready. Covered topics include:

- Recovery and mental health support
- One-on-one case management sessions
- Group counseling and skill development
- Structured guidance for personal and employment goals
- A welcoming and supportive community

Work Ready: WORK READY is a 4-week job-readiness training program focused on the basics of preparing clients for a successful job search. Clients will learn to develop resumes, write cover letters, perform a focused job search, & prepare for the interview process. In addition, clients will attend a weekly computer class. Upon completion of the program, clients will be assigned a career coach/case manager to assist with job search and provide ongoing support & resources. Classes are presently held virtually.

Further Credentialing: Project Place offers a 4-week Customer Service Training with Professional Certification in Customer Service through the National Retail Federation Foundation. They also offer a 4-week practicum focused on daily guided job search with the express goal of employment for clients who complete Customer Service credentialing. ServSafe, an industry-recognized certification in food safety is offered regularly. OSHA training is offered on an occasional basis as well.

Social Enterprises: Project Place operates three businesses. These enterprises provide transitional employment for clients for up to 3 months at starting pay of \$11/hr. Individuals apply to be hired. Their social enterprises provide an opportunity to fill gaps in work history & gain references while pursuing permanent employment with the support of a case manager. To be considered for hire into one of their enterprises, clients must first complete Work Ready.

- *Clean Corners...Bright Hopes:* Clean Corners...Bright Hopes is a facilities maintenance service that employs homeless individuals to perform maintenance and landscaping. This business offers transitional employment for three months.
- *The Logistics Enterprise Apprenticeship Program (LEAP)* is a social enterprise business that

provides vending and delivery services throughout Greater Boston, preparing individuals for a career in logistics, transportation, warehousing, etc.

- *Working Opportunities for Women (WOW)* employs women to perform light manufacturing, order fulfillment, sales and marketing, and other small business operations to support local businesses seeking to expand their operations.

Housing

- Partnerships with various housing providers including Caritas and sober living communities
- *Rapid Rehousing: Betty's Place* is a program that can accommodate up to 10 women at one time. Residents are provided with Project Place programming and supports while making the transition from the emergency shelter system to independent living. Betty's provides each resident with a room of her own in a safe, clean environment and two meals a day. Residents also receive their wraparound support services to address barriers in finding and obtaining employment and housing. Betty's Rapid Rehousing hopes to transition women to independent living within 3-6 months. Applications are accepted on an ongoing basis. To refer someone or apply, call 617-482-1126.
- *Permanent affordable housing – Gatehouse:* The top floors of the Project Place building hold 14 affordable studio-apartments for single occupants. Each furnished unit contains a kitchenette and private bathroom with all amenities. Residents must have income, lead a sober lifestyle and qualify for disability (substance abuse can be considered a disability). Rental subsidies are available for all units, and residents should expect to pay one third of their income towards rent. Call 617-542-3740.

All programs are CORI friendly.

Transportation: Silver Line: East Berkeley St.; Red Line: Broadway.

Service hours: M - F: 9am - 5pm

Languages: English, Limited Spanish

Relaunch Pad
therelaunchpad.com/

Services: Relaunch Pad is on a mission to help justice-involved individuals lead successful lives after their release from incarceration. Their team has years of experience leading job readiness and reentry programs inside of prisons and is very passionate about helping people with criminal records find success as they reintegrate into the community.

Having a hard time finding companies that hire felons in your area? Check out their search tool featuring over 1,000 companies they've personally contacted about their hiring policies for people with criminal records. Their team even rated your likelihood of getting hired at each.

Programs/Services

- Assistance Programs
- Companies That Hire Felons
- Jobs for Felons

Roca, Inc.

See in Category: Other Groups

Roxbury YouthWorks, Inc.

See in Category: Families

SNAP Path to Work

SNAP Client Assistance: 877-382-2363

www.snappathtowork.org/

Services: SNAP Path to Work provides Massachusetts SNAP clients with the skills, training, experience, education and employment supports needed to find and keep good paying jobs. SNAP Path to Work is a federal-state-local partnership administered by the Massachusetts Department of Transitional Assistance.

Programs

- Education – prepares clients for the job market by giving them the educational background employers are looking for, including language and writing skills
- Skills Training – helps clients develop job-related skills to enhance their resume and qualifications
- Job Search – supports clients with connections in the right places to promote job search success
- Job Search Training – equips clients with tools to search for and secure a new job, including resume help, interview skills, career testing, and more

To find a provider, please visit the website and click “Find a Provider”. This will allow clients to partner with education and training providers near them.

Solutions at Work

See in Category: Clothing

St. Francis House

See in Category: Emergency Assistance

St. Mary's Center for Women and Children

See in Category: Women

STRIVE – Boston Employment Services, Inc.

651 Washington Street
Dorchester, MA 02124
Phone: 617-825-1800

epowell@jri.org; jri.org/services/community/strive

Services: STRIVE Boston is a Workforce Readiness program that provides virtual training services. They envision a world where everyone has the opportunity to achieve economic self-sufficiency, dignity, and a promising future. STRIVE Boston helps people with barriers to employment realize their potential to find and keep jobs that promise sustainable livelihoods and personal growth.

Please note that the bulk of their services are now being offered virtually. In-person services are provided by appointment at their JRI Health site, which is located at 75R Amory Street in Boston.

STRIVE's Programs

- The START program (adults 25+) is a four-week virtual training program where participants meet virtually for 1.5 hours each day. The job search phase follows the four-week training. Job club meetings are every Thursday until employment is secured.
 - Complete the START program inquiry form:
https://docs.google.com/forms/d/1MPnheFp4kiOjDVRfesvFN_k5ZmLMqU2RhLJ5K66eJMM/viewform?edit_requested=true
- STRIVE Future Leaders program (youth ages 18-24) starts with their Future Leaders Workshop, a two-week training in which participants learn soft skills, participate in goal-setting and mentoring sessions, and benefit from an online platform administered by Penn Foster that enables youth to get industry-recognized

certifications in three areas: Retail, Construction and Culinary art.

- Complete the Strive Future Leaders inquiry form:
https://docs.google.com/forms/d/15oyOgcaXVUj0h6tMVESH6dpi608LmFsSy4civr79FR4/viewform?edit_requested=true

Service hours: 9am - 5pm

Requirements & Restrictions: Valid U.S ID required, documents that establish employment eligibility, and must speak English

United South End Settlements

See in Category: Education

United Way's 211 Helpline

See in Category: Hotlines

Urban League of Eastern Massachusetts Inc

88 Warren Street
Roxbury, MA 02119
Phone: 617-442-4519
Fax: 617-442-0562

wmfwatkins@gmail.com; www.ulem.org

Who to Contact: William Watkins, Executive Director of Workforce Development

Services:

Customer Service & Leadership Training (CSLT) – This training prepares participants for work through classroom learning and meaningful service activities. It is designed for people who are currently unemployed, have limited work experience, and want to be job-ready. The CSLT program gives graduates the work experience they need to build their resumes and promote their skills effectively. This is a Stipend eligible program.

Computer Literacy and Internet Knowledge (CLIK)—The CLIK curriculum is designed to help students learn how to become successful in an online learning environment. This program is for individuals who have some but limited computer skills and want to become computer savvy. Partnership with Tech Goes Home

Employment Resource Center (ERC) – The ERC provides resources and services to individuals that are looking to upscale their business or skills. The ERC is available to trainees, job seekers, entrepreneurs, and students to apply for jobs or research for business opportunities. The space offers the flexibility for small business

owners, thought leaders, and entrepreneurs to use as its office space. This center grants its members access to computers, internet, printer, fax, and copy machine.

MSIMBO Urban League Coding Academy – MSIMBO means “code” in Swahili, is the Urban League of Eastern MA (ULEM) Coding Boot Camp Training program. The Program is a 20-week full stack training for adults looking to become a computer programmer. The MSIMBO training program aims to open the door of opportunity for women and people of color to begin careers in the IT industry, and in so doing address the IT industries’ need for ethnically diverse, skilled workers. Students earn 14 credit hours towards a degree from Benjamin Franklin Institute Technology. Funded by Comcast, Verizon, BNY Mellon, and Bank of America. This is a stipend eligible program. Section 30 approved.

The Domestic and Sexual Violence Project for the Urban League of Eastern MA—This project is sponsored by the Office on Violence Against Women (OVW)- partners, Safe Havens Interfaith Partnership Against Domestic Violence (expertise in Domestic Violence and Faith), The Center for Hope and Healing (expertise in Sexual Assault), Casa Myrna, (expertise in Domestic Violence and homelessness) and two of the Boston Police Departments Domestic Violence Consultants. This project is an education and action program designed specifically for Boston’s inner-city communities, to train service providers and clergy in culturally specific domestic and sexual violence intervention and prevention strategies. In addition, the project provides referrals and education to victims and survivors of domestic and sexual violence who are looking for support and referrals.

DigiUL: Urban League Digital Marketing Lab- A full-time 16-week program designed to teach all the fundamentals of graphic design, branding, marketing – both from the print and interactive perspective. At the end of the 16-week program, the knowledge gained can be used to land a job in the field working as a design professional, you will have a professional level portfolio-both print and online that will have been vetted by working professionals in the field and you will have had some working experience in the field. This is a stipend eligible program. Section 30 approved.

Requirements & Restrictions: Must be 18 years or older with a valid ID and must have a GED or High School Equivalency

Waiting time: Call office for program wait times

Work Opportunity Tax Credit, U.S. Department of Labor

See in Category: Administrative Issues

Youth Options Unlimited (YOU) Boston

7 Palmer Street
2nd floor
Roxbury, MA 02119
Phone: 617-541-2600
Fax: 617-541-2660
www.youboston.org

Services: YOU Boston is a workforce development organization that works with young people, ages 16-24, who are court-involved or gang-affiliated, reentering the community from incarceration, or seeking refuge from poverty or violence.

Services

- Career Pathways
- Case Management/Workshops
- Operation Exit & Special Initiatives
- Transitional Employment
- Summer Youth Employment

Service hours: 9am-5pm typically, however flexible

Requirements & Restrictions

- Boston Residents
- 14-24 years old
- Previous or current involvement in criminal justice system and or gang involvement

Waiting time: Case by case basis, typically none for intake

Languages: English, Spanish, Haitian Creole, Cape Verdean Creole

YouthBuild Boston

See in Category: Education

Faith-Based Organizations

Arlington Street Church Friday Night Supper

See in Category: Food

Berea Seventh Day Adventist

See in Category: Food

Bethel Baptist Church

See in Category: Food

Boston Rescue Mission

See in Category: Other Groups

Brighton Allston Congregational Church: Thrift Shop and Food Pantry

404 Washington Street

Brighton, MA 02135

Phone: 617-254-4046

info.abfoodpantry@gmail.com; abfoodpantry.com/

Services:

Thrift Shop

Open on Saturdays 10:00a.m. – 1:00p.m. – includes children’s clothes, books, kitchen items, and more. There’s a “free store” downstairs in the church’s dining hall with out-of-season clothing and excess books and toys.

Food Pantry: Baskets and Community Supper

The Allston-Brighton Food Pantry provides nourishing food at no cost to members of the Allston-Brighton community.

- Food baskets: 2nd & 4th Saturdays, 10am – 1pm (food baskets contain a 3 to 4 day food supply for one household)
- Community Supper: Wednesdays, 6pm

Requirements & Restrictions:

Food Basket- Am I eligible?

In order to qualify for the Food Basket program you must provide:

- Picture ID
- Proof of income eligibility (welfare card, Mass Health card, disability papers or unemployment papers), or a referral from a social worker, clergy member, hospital staff, Food Source hotline, etc.
- a letter with a current postmark confirming your address

If you meet all of these requirements, arrive at the Allston-Brighton Food Pantry (404 Washington St,

Brighton) between 10am and 1pm to receive your food basket.

Cathedral Church of St. Paul

138 Tremont Street

Boston, MA 02111

Phone: 617-482-5800

cathedral@diomass.org; www.stpaulboston.org/

Services: The Monday Lunch program has been serving a freshly cooked hot lunch for anyone who desires it every week for thirty years. MANNA volunteers now join their long standing partner parishes to welcome the broader homeless community every Monday at 11:30 a.m.

Lunch is served every Monday from 11:30 a.m. – 12:45 p.m. in Sproat Hall.

Monday Lunch is still running, but in a modified manner to comply with the CDC and other public health requirements. They will be serving individually prepared meals.

The Cathedral offers additional services, including weekly masses, a micro library, meditation groups, and more. See the website for more information.

Service hours: Mondays, 11:30am - 12:45pm

Catholic Charities Archdiocese of Boston

275 West Broadway

Boston, MA 02127

Phone: 617-464-8500

Fax: 617- 451-0337

info@ccab.org; www.ccab.org/

Services: Catholic Charities operates a number of community service centers in eastern Massachusetts. The centers provide a wide variety of support services including some basic needs emergency assistance, education and training programs, transitional housing for families, child care, and family counseling and support.

Programs:

- Basic Needs
- Child Care
- Children & Youth
- Counseling
- Community Interpreter Services
- Education
- Elder Services
- Family Support
- Nurse Assistant Training

- Post Adoption & Search
- Refugee Services
- Shelter Services
- Sunset Point Camp
- Teen Center at St. Peter's

For COVID-19 Program Updates, visit <https://www.ccab.org/CCAB-COVID-19-UPDATES>.

Service hours: See CCAB website

Other Locations:

Catholic Charities Program Locations

Catholic Charities Labouré Center

275 West Broadway, South Boston
617-464-8500

Also home to Refugee and Immigration Services & Community Interpreter Services

Catholic Charities Refugee and Immigration Services

275 West Broadway, South Boston
617-464-8100

Catholic Charities North

117 North Common Street, Lynn
781-593-2312

Catholic Charities South

169 Court Street, Brockton
508-587-0815

Catholic Charities Yawkey Center

185 Columbia Road, Dorchester
617-506-6600

Merrimack Valley Catholic Charities

70 Lawrence Street, Lowell
978-452-1421

Catholic Charities Child Care Locations

Yawkey Child Care Center

185 Columbia Road, Dorchester
617-506-6600

Nazareth Child Care Center

19 St. Joseph Street, Jamaica Plain
617-522-4040

Lynn Child Care Center

37 North Federal Street, Lynn
781-598-5547 ext. 230

Malden Early Education and Learning Program

77 Salem Street, Malden

781-397-6055

Peabody Child Care Center

13 Pulaski Street, Peabody
978-532-6860

Labouré Child Care Center

275 West Broadway, South Boston
617-464-8500

Home Based Family Child Care

6 Pleasant Street, Suite 220
Malden, MA
781-605-3330

Centro Comunitário Vida Nova

320 Boston Ave
Medford, MA 02155
Phone: 781-901-9170
contato@ibvnchurch.com

Who to Contact: Claudineia Araujo

Services: IBVN Church runs a community center that provides clothes, shoes, toys, books, furniture, and domestic utilities to those in need. The community center is run primarily by Portuguese speakers, but English speakers may also be available.

Service hours: Saturdays 9am-12pm

Other Locations:

29 Montvale Ave
Woburn, MA 01801

Requirements & Restrictions:

Please wear a mask.

Please bring bags.

Languages: Portuguese, English

Common Cathedral (Ecclesia Ministries, Inc.)

15 Newbury Street
Boston, MA 02116
Phone: 617-247-4927

info@commoncathedral.org; commoncathedral.org/

Services: Programs

Sunday Worship:

Brewer Foundation on the Boston Common
Every Sunday at 1pm

Common Art:

Provides space, materials, and caring support staff to support unhoused and low income individuals as they develop their artistic abilities; breakfast and lunch are served. Located at Emmanuel Church Parish Hall, 15

Newbury Street, Boston
Every Wednesday 10am-2pm

BostonWarm:

Day warming center
Located at Emmanuel Church Parish Hall, 15 Newbury Street, Boston
Mondays and Fridays 8am-1pm

CityReach:

Overnight urban outreach program
See the information packet to learn more:
<https://static1.squarespace.com/static/520a83b6e4b03ad27abb196a/t/616469a84561961255974449/1633970600743/CityReach+Packet+2021+-+2022.pdf>

Requirements & Restrictions: Target population:
Homeless, previously incarcerated people.

Faith Lutheran Church: Faith Kitchen

See in Category: Food

First Church in Cambridge

11 Garden Street
Cambridge, MA 02138
Phone: 617-547-2724
info@firstchurchcambridge.org;
www.firstchurchcambridge.org

Services:

Homeless Ministries

The First Church Shelter

- Their 14-bed men's shelter operates 365 days a year and makes a long-term investment in individuals, including a full spectrum of support services to assist in residents' specific needs as they seek stable housing
- During non-COVID times, the Shelter opens at 6:00 every evening, and guests depart by 7:00 in the morning. In March 2020, however, the Shelter rapidly transitioned to become a daytime as well as a nighttime refuge for guests. It remains open 24 hours a day, 7 days a week.
- Contact: Jim Stewart
(jstewart@firstchurchshelter.org or 617- 661-1873)

The Friday Café

- The Friday Café, a weekly daytime drop-in program, offers a welcoming space where

homeless and housed adults can gather and get to know each other

- During the COVID pandemic, the Friday Café has shifted to an outdoor format, serving meals to go and distributing clothing and other essentials on the church lawn
- COVID Hours: Fridays from 1:00-3:00pm
- Contact: Rev. Kate Layzer (kate@thefriday.cafe)

Requirements & Restrictions: Shelter: 18+; must be drug and alcohol-free; not able to admit guests who are experiencing an acute psychiatric emergency; no registered sex offenders

Freedom Hill Community Church – Food Pantry

See in Category: Food

Greater Love Tabernacle, Inc.

101 Nightingale Street
Dorchester, MA 02124
Phone: 617-740-9480
Fax: 617-740-9484

greaterlovetab@aol.com; www.grltabernacle.org/

Services:

Programs

- *GLT Prison Prevention Ministry:* Under the leadership of Reverend Emanuel Hutcherson, the Future Hope Apprenticeship Program looks to assist with job opportunities in the construction trade, along with life-skills, education and job readiness training for a sustainable FUTURE. The program is committed to providing professional guidance and supportive resources to underserved neighborhoods. They aim to build community and family leaders by replacing fear and doubt with HOPE.
- *HIV/AIDS Ministry:* Their mission is to increase HIV & AIDS awareness in the Christian community, while empowering them to serve people infected and affected by HIV/AIDS. As an outreach ministry, they are particularly interested in reaching those with little knowledge about the disease to better assist in prevention and treatment.

Please feel free to reach out by calling the confidential GLT HIV/AIDS Service Helpline at (617) 740-9480.

Service hours: Office hours: Tues-Fri: 9:30am - 5:00pm;
Sun: 1pm-2pm

Harvard Square Churches Meal Program

Zero Garden Street
C/o Christ Church
Cambridge, MA 02138
Phone: 617-966-6217
Phone: 857-529-9461

hscmpinc@gmail.com; harvardsquaremeals.org

Who to Contact: Judith Siemen, co-director & Laurie Howell, co-director

Services: The Harvard Square Churches Meal Program hosts an evening meal every Thursday night at Christ Church, Cambridge. A Marketplace accompanies the meal composed of canned goods, fresh fruits and vegetables, bread, toiletries.

Service hours: Doors open at 5:00pm with the meal served, restaurant-style at 5:30pm

Other Locations: The Harvard Square Churches Meal Program hosts an evening meal every Thursday night at 5:00 at Christ Church, Harvard Square, Cambridge.

Harvest on Vine by St. Mary-St. Catherine of Siena Parish

See in Category: Food

Holy Resurrection Orthodox Church

See in Category: Food

Loaves and Fishes, First Korean Church

See in Category: Food

Massachusetts Ave. Baptist Church: Project MANNA

See in Category: Food

Paulist Center

5 Park Street
Boston, MA 02108
Phone: 617-742-4460
Fax: 617-720-5756

Info@paulistcenter.org; www.paulistcenter.org/get-involved/social-justice/

Services:

The Wednesday Night Supper Club

Free hot meals served every Wednesday at 6pm.

Emergency Food Pantry

Open every non-holiday Tuesday afternoon, 1:30pm-3pm, for those with an immediate, critical need for food. If there are 5 Tuesdays in a month, the food pantry is closed on the 5th Tuesday. The food pantry is located on the first floor, two doors down from the

reception area. One visit for one grocery bag a month is the operating guideline.

Service hours: See above

Requirements & Restrictions: Photo ID with a Boston- vicinity area address. One visit for one grocery bag a month is the operating guideline.

Pilgrim Church

540 Columbia Road
Dorchester, MA 02125
Phone: 617-282-0456
pastor@pilgrimchurch1862.org;
www.pilgrimchurch1862.org/

Services:

- Free community lunch every Saturday from 12 p.m. – 1:30 p.m.
- Food Pantry every Wednesday from 10 a.m. – 2 p.m. (or until food boxes run out)
 - Please bring documentation of name and address
 - You must bring your own bags or a carriage
 - Numbers for getting food are distributed starting at 7:00 a.m.
- Bible Study: Wednesdays at 1:00 p.m.
- On Saturdays, Pilgrim church distributes food on Boston Common (by Brewer fountain) to those who need a free lunch
 - 8:30 a.m. – 9:30 a.m.
- Thrift Shop
 - Open Tuesdays-Fridays 2:00 p.m. – 6:00 p.m.
 - Open Saturdays by chance
 - 617-807-0540

Flea Market

- Saturdays in the parking lot 7:00 a.m. – 3:00 p.m.

Languages: English, ASL

Saint Cecilia Parish

18 Belvidere St.
Boston, MA 02115
Phone: 617-536-4548
Fax: 617-536-1781

info@stceciliaboston.org; www.stceciliaboston.org

Services: A Catholic parish where all are welcome.

Service hours:

Mass times:
Sat: 5:00 p.m.

Sun: 8:00 a.m., 9:30 a.m. *, 11:30 a.m. & 6:00 p.m.

*Their 9:30 a.m. Mass is also live-streamed and can be viewed on their website

Weekly Mass: Wednesday, Thursday, & Friday 8:00 a.m.

St. James Helping Hands Food Pantry

See in Category: Food

Weekend Emergency Food Pantry – Church of the Covenant

See in Category: Food

Families

365Dad Inc.

1 Westinghouse Plaza
Suite A101

Hyde Park, MA 02136

Phone: 617-238-7105

mneal@365dad.net; www.365dad.net

Who to Contact: Marv Neal

Services: 365DAD's mission is to connect, equip and transform men with positive parenting practices to build better families through education, support, and services.

Programs:

- Group & meeting facilitation
- Program trainings
- Outing coordination
- Professional development for other providers
- Consultations
- Service referrals

Service hours: M-F 8am - 6pm

Languages: English, Spanish

Bay Cove Human Services

See in Category: Physical and Mental Health

Boston Centers for Youth & Families (BCYF) Adult Education

See in Category: Education

Boston Public Health Commission (BPHC)

See in Category: Physical and Mental Health

Casa Esperanza, Inc.

See in Category: Substance Use

Casa Myrna

See in Category: Domestic Violence

Catholic Charities Archdiocese of Boston

See in Category: Faith-Based Organizations

Centro Comunitário Vida Nova

See in Category: Faith-Based Organizations

City Mission: Homelessness Prevention

See in Category: Emergency Assistance

De Novo: Center for Justice and Healing

See in Category: Legal

Fathers' Uplift Inc.

12 Southern Avenue
Dorchester, MA 02124-2012

Phone: 617-708-0870

Fax: 617-516-8274

info@fathersuplift.org; www.fathersuplift.org

Services: Fathers' UpLift works to assist fathers in overcoming barriers (financial, oppressive, emotional, traumatic, and addiction-based) that prevent them from remaining engaged in their children's lives. We engage in a three-tiered approach to our mission, focusing first on impacting individuals, then on building families, and finally on enabling societies and communities to better serve and support fathers and families beyond our doors. These three tiers of impact are upheld by four pillars of programs outlined below:

1. Clinical Support program: Clinical therapy services for men and families to help them navigate challenges related to parenting and expressing their feelings.
2. Therapeutic Coaching services: Personal mentorship/guidance and holistic assistance with stressors such as employment, houselessness, custody challenges, and more. Involved in our Therapeutic Coaching services is our Fathers' Homecoming Program in which Fathers' UpLift meets with men up to 6-months prior to reentry to build a plan of care. Upon release, we provide a "Bag for Dad" and transportation to their current place of residence.
3. Youth Services: Supporting fatherless youth with programming to address the root cause of fatherlessness and stop cycles of father absenteeism.
4. Male Engagement Institute: Trainings, curriculum, and internships provided with the goal of guiding mental health agencies, government agencies, and schools of social work on how to best serve and support fathers and families.

Central to Fathers' Uplift's mission is a priority placed on making mental health accessible and familiar for historically marginalized and low-income communities. We believe that therapy and coaching services are most effective when staff share cultures, backgrounds, and experiences with the population they're serving. Because of this belief, the majority of Fathers' Uplift staff are people of color, including both Black and Hispanic coaches, making our services accessible to both English-speaking and Spanish-speaking

populations in our community and maximizing feelings of trust and familiarity.

Service hours: Mon: 9am-7:30pm

Tues: 9am-5pm

Wed: 9am-7:30pm

Thurs: 9am-5pm

Fri: 9am-5pm

Sat: appointment only

Sun: Closed

Languages: French, Haitian Creole, Spanish, English

Heading Home

See in Category: Shelters

Institute for Health and Recovery – Project Promise

255 River St

Mattapan, MA 02136

Phone: 781-974-7787

jenniferquintana@healthrecovery.org;

www.healthrecovery.org/projects/project-promise/

Who to Contact: Jennifer Quintana, Intake and Services Coordinator

Services: Virtual day treatment groups 3x a week, Monday through Friday

- Individual Substance Use Treatment
- Peer Mentoring to support your recovery
- Groups focused on Parenting and Child Development
- Case Management
- Support for family members, including groups for fathers/male partners

Services hours: Monday-Friday 10am-2pm

Office Hours: Monday-Friday 8am-5pm

Other Locations: Currently holding groups via Zoom

Requirements & Restrictions: Are you pregnant or do you have a baby?

Has alcohol or other drugs been an issue for you?

Are you looking for support to work on your recovery AND be the best mom you can be?

John F. Kennedy Family Services Center

15 Tufts Street

3rd Floor

Charlestown, MA 02129

Phone: (617) 241-8866 ext. 1352

cgalvin@kennedycenter.org; www.kennedycenter.org/

Who to Contact: Crystal Galvin

Services: The Kennedy Center develops and operates high quality programs that serve a wide range of ages

and needs to residents of Charlestown and the greater Boston community. Services provided:

Eldercare Services:

- Daily social activities
- Monthly educational speakers
- Monthly health screenings and health education presentations
- Case management services
- Translation & interpretation services in Spanish, English, and Chinese
- Pickup and delivery of prescriptions medications for isolated, frail, and home bound elders
- Medical Escorts for medical appointments
- Trips to local shopping malls and recreational events are provided
- Weekly Fair Foods distribution program
- Cooking and healthy eating classes
- Heating fuel assistance application processing
- Emergency support service referrals
- Health screening/services and health services referrals
- Weekly senior exercise programs
- Access to a computer lab and computer training

Education Services:

- Preschool Programs
- Toddler Childcare/Early Head Start
- After-school Program
- Parent Handbooks

Community Services:

- Information and referrals to education and job training programs
- Positive parenting classes and food shopping on a budget
- Healthy cooking classes and food shopping on a budget
- Classes in budget preparation and financial literacy training
- Assistance in accessing all forms of local, State, Federal, and corporate low-income support services such as fuel assistance, food stamps (SNAP), housing vouchers, WIC, Summer Works jobs, and low cost internet and computers, etc.
- Emergency support services for those that are: in need of food, clothing, shelter, transportation services to critical appointments; information about and/or referral to organizations that provide services for individuals/families dealing

with issues of domestic violence, substance abuse/addiction, and/or mental health concerns.

- Information and referrals for basic health screening services for children and adults.
- Annual Holiday Gift Drive that provides seasonal gifts for over 500 children from low income families.
- Annual Community Pot Luck Luncheon.

Languages: English, Spanish, Chinese

Just-A-Start Corporation

See in Category: Employment

La Alianza Hispana

See in Category: Physical and Mental Health

Lamour Clinic Health Institute

See in Category: Physical and Mental Health

Louis D. Brown Peace Institute

See in Category: Physical and Mental Health

Margaret Fuller Neighborhood House

71 Cherry Street
Cambridge, MA 02139
Phone: 617-547-4681

info@margaretfullerhouse.org;
www.margaretfullerhouse.org/

Services: The Margaret Fuller Neighborhood House provides integrated services to individuals and families to empower them to overcome challenges, reach their potential and achieve their goals.

They fulfill this mission by providing the following programming:

- Youth Services
 - Educational Programs
 - After-School Program
 - Full Day Program
 - For more information, Contact Megan Ryan: mryan@margaretfullerhouse.org
- Food Services
 - Emergency Food Pantry
 - Thanksgiving Turkey Drive
 - For more information, Contact Grace McDonald: gmcDonald@margaretfullerhouse.org
- Community Advancement (case management services)
 - Financial Assistance

- For more information, Contact Guerlancia “Gigi” Laurent or Jamie Rodrigues: glaurent@margaretfullerhouse.org jrodrigues@margaretfullerhouse.org

Service hours: Depends on program, check website.

Languages: English with translation software assistance if needed

Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)

125 Hartwell Avenue
Lexington, MA 02421
Phone: 781-861-0890
www.msppcc.org/

Services: MSPCC is a private, non-profit society dedicated to leadership in protecting and promoting the rights and well-being of children and families.

Services include:

- Pregnancy and Parenting Support
- Child & Family Counseling
- Foster Care & Adoption
- Advocacy

Massachusetts Suffolk County Sheriff’s Department

See in Category: Other Groups

Mothers for Justice and Equality

See in Category: Women

Parenting Journey

366 Somerville Avenue
Somerville, MA 02143
Phone: 617-628-8815
parentingjourney.org/

Services: COVID-19 Update: Parenting Journey is currently offering groups virtually—their virtual delivery does not include a meal nor child care.

Parenting Journey focuses on partnering with parents to build stronger families by developing their inner strengths, life skills, and networks of resources they need to succeed.

In a Parenting Journey program, a small group of parents and caregivers meet for 2 hours a week for 12 or 14 weeks. The program includes activities, discussions, a family-style meal, and complimentary childcare. During the final session, family and friends are invited to attend a Graduation Ceremony. At this celebration, Parenting Journeys honor the participation,

accomplishments, and strengths of each program participant.

Parenting Journey Programs:

- Parenting Journey I
- Parenting Journey for Fathers
- Parenting Journey in Recovery
- Parenting in America
- Parenting Journey II

Program Features:

Nutritious Meal – Start each session with a family-style meal while connecting with others in the group.

Childcare – Onsite childcare is provided during each session.

Group Participation – Each session will include group activities and discussion. Participants can share their experiences, thoughts, and feelings in an environment of safety, trust, and respect.

Supportive Facilitation – In its non-judgmental program model, facilitators are trained professionals who engage fully, as equals. They strive to create an atmosphere that promotes open and honest discussion.

Other Locations:

New York Office

225 W. 35th Street, Suite 30
New York, NY 10001
(212) 430-5909

Requirements & Restrictions: No matter your origins, no matter what your background, you are welcome at Parenting Journey. They work with mothers, fathers, and caregivers from all walks of life, raising children of all ages. Only parents based in MA can participate in our virtual groups.

Languages: English, Portuguese, and Spanish

Parents Helping Parents of Massachusetts

See in Category: Hotlines

Project Hope

550 Dudley Street
Boston, MA 02119
Phone: 617-442-1880

info@prohope.org; www.prohope.org/

Who to Contact: Main Office

Services:

- Housing Services
 - Project Hope partners with several community and city agencies, Boston

Public Schools, and healthcare providers to identify and provide housing services to children and families experiencing housing instability.

- For specific questions, please email Project Hope’s Housing team housing_email@prohope.org or call at 617-442-1880 x242

- Academic Education

- ESOL
- Contact Jalela Howard at 617-442-1880 x254 or email jhoward@prohope.org
- Complete Interest form here: https://docs.google.com/forms/d/e/1FAIpQLSf0qxYMygPEt6Z2INnjd40w6SMpnf-dZdMmFATR_BBjuN3IYQ/viewform

- Workforce Development

- Tracks to Employment (Three-week job training program)
- Administrative Jobs in Healthcare
- DTA Works – Healthcare Administrative Support Training Program
- Project Hope Family Child Care
- For General Questions— Contact Jalela Howard at 617-442-1880 x245 or jhoward@prohope.org or complete the interest form here: https://docs.google.com/forms/d/e/1FAIpQLSdKNixYFTXuMn0FFrGmCLik6tHLKDbXXUCRz_ztqI-SNBQtQA/viewform?fbclid=IwAR1XL5Q2IXRJU8WFxVUrU-Ad1Fz6oWAnsGk4m7iz4RMG442WzEL1NlqHqOI

- Family Shelter

Although our building is closed for now, they are here for you. Just call 617-442-1880 or email info@prohope.org.

Click here for COVID-19 resources:

<https://www.prohope.org/https://www.prohope.org/covid-resources>

Service hours: M – F: 9am – 5pm

Languages: Spanish, Haitian Creole, Cape Verdean Creole

Respond, Inc.

See in Category: Domestic Violence

Roxbury Youthworks, Inc.

841 Parker Street
Suites 104-106

Roxbury Crossing, MA 02120

Phone: 617-427-8095

malvarado@roxburyyouthworks.org;

www.roxburyyouthworks.org/index.html

Services:

- District Offices (DOs)
 - RYI has 4 programs across 7 sites in Metro Boston that include: The Community Service Network supports youth committed to the Department of Youth Services (DYS) as they transition from secure treatment facilities back to their home or an alternative placement. The RYI and DYS casework team are co-located in 4 District Offices located in Dorchester, Roxbury, Roslindale, and Chelsea. They work with youths until they “age out” of DYS or end their voluntary services, assisting them to complete their education, gain employment, and receive behavioral/mental health and other services.
- GIFT
 - Gaining Independence for Tomorrow (GIFT) provides prevention, intervention, support, stabilization and therapeutic services to young girls who are current victims, former victims, or at high risk of becoming victims of Commercial Sexual Exploitation (CSE). Through intensive individual mentoring, weekly psychosocial support groups, enrichment activities and leadership opportunities, their Life Coaches aid the girls in their recovery from exploitation and/or work to prevent them from entering an exploitative relationship.
- BUILD
 - Being united in leading our Destiny (BUILD) applies the successful model developed at GIFT, but exclusively serves cisgender males, transgender and gender-nonconforming youth who

are victims of Commercial Sexual Exploitation and/or sexual assault or are at high risk of becoming victims.

- What makes GIFT and BUILD different from other programs serving this population is that they are open seven days a week.
- Dimock Street Lead Agency
 - Through RYI’s Dimock Street Lead Agency in Roxbury they work with the Department of Children and Families (DCF) to facilitate and monitor all contracted youth and family support and stabilization services so that children are not removed from their family or are reunited in a safe and timely manner.

Languages: RYI's staff is multi-cultural and multi-lingual reflecting the culture and language of the youth and families they serve.

St. Mary’s Center for Women and Children

See in Category: Women

The Federation for Children with Special Needs

See in Category: Disability

U.S. Department of Health and Human Services: Office of Child Support Enforcement

See in Category: Administrative Issues

United Way’s 211 Helpline

See in Category: Hotlines

Food

ABCD (Action for Boston Community Development)

See in Category: Education

American Red Cross: Boston Food Pantry

1033 Massachusetts Avenue

Boston, MA 02118

MABostonfoodpantry@redcross.org;

www.redcross.org/local/massachusetts/food-nutrition

Services: The Boston Food Pantry is operated by the American Red Cross of Massachusetts. Since 1982, they've been on a mission to help alleviate hunger and food insecurity among low-income communities throughout the Boston area. They provide food and nutrition resources to individuals and families at our pantry, through mobile distribution programs and a Commodity Supplemental Food Program (CSFP). Their Food Recycling program diverts food waste from landfills transporting it to local farms where recycled into compost.

Staff and volunteers provide nutrition education and help their clients apply for Supplemental Nutrition Assistance Program (SNAP) benefits to better enable them to purchase more food. Through their mobile distribution programs – the Boston Public Schools (BPS) Grove Hall Alliance Initiative, East Boston Neighborhood Health Center (EBNHC) and Head Start (HS) Initiatives – they provided healthy food and nutrition resources to varying food insecure populations throughout our community.

Service hours: Wed & Sat 9am – 11am

Other locations: Entrance door is on Proctor Street

Arlington Street Church Friday Night Supper

351 Boylston Street

Boston, MA 02116

Phone: 617-221-6402

contact@fridaynightsupper.org;

www.fridaynightsupper.org/

Services: The mission of the Friday Night Supper Program is to serve a hot nutritious meal in a safe and dignified environment every Friday to anyone who wants one.

Each guest is served a nutritious three-course meal consisting of soup, dinner, and dessert at their table by their courteous volunteer serves.

They also provide clothing, shoes, toiletries, and other essential items to their guests following meal service. Twice per month, Friday Night Supper Program provides basic essentials to its guest through a request and need-based system.

Clothing Closet

On the second and fourth Friday of the month, from 5:00pm to 6:00pm, guests can put in their request for clothing at the table near the piano. The clothing closet opens up at 6:30pm.

Resource Cards

The FNSP has a series of "People Cards" that provide information on free resources in Boston. They have one for Food and Shelter resources, Health care resources, and useful resources (employment/education services, legal assistance, etc.).

Service hours: Every Friday between the hours of 5:00pm-7:00pm. Guests can begin to line up in the public alley off Arlington Street at 4:30pm

Requirements & Restrictions: No registration or sign-up is required, no questions are asked.

Berea Seventh Day Adventist

108 Seaver Street

Dorchester, MA 02121

Phone: 617-427-2201

bereasdabostonpastor@gmail.com;

www.bereaboston.org/

Services:

Church Food Pantry:

They believe that food should not be a privilege but a basic human right and no one should ever go hungry. The pantry is open on the 1st and 3rd Thursday of each month from 8am – 11am. However, if you have an emergency for food, please call Berea Food Pantry at 617-427-2201.

Please note that due to COVID-19 they have postponed their regular registration process until further notice.

Covid-19 update: <https://www.bereaboston.org/covid-19-update>

Service hours: Office hours: M-F: 9am - 1pm

Requirements & Restrictions: Bring photo ID for food pantry, as well as bags for food.

Bethel Baptist Church

18 Saint James Street
Roxbury, MA 02119
Phone: 617-445-0584
Fax: 617-445-0052

bethelbaptistroxbury@gmail.com;
www.bethelbaptistchurchroxbury.com/

Who to Contact: Rev. Franklin Murray, Sr. - Pastor

Services:

Worship services: Sunday at 7:30am and 11am
Sunday School & New Member's Class: 9:30am

Additional programs, activities, groups:

- Bible study: Wednesday at 5:30pm and 6:30pm
- Prayer Service: Wednesday at 7:30pm
- Free Meal and Food Pantry: Call for days, times and eligibility requirements.

Their church door is open- Please remember to wear a mask and practice social distancing.

Service hours: M-F 8am-4:15pm

Boston Rescue Mission

See in Category: Other Groups

Bridge Over Troubled Waters

See in Category: Other Groups

Brighton Allston Congregational Church: Thrift Shop and Food Pantry

See in Category: Faith-Based Organizations

Brookline Food Pantry

210 Harvard St.
United Parish
Brookline, MA 02446
Phone: 617-800-5339
brooklinefoodpantry@gmail.com;
brooklinefoodpantry.org/

Services: Ensuring that none of our Brookline neighbors go to bed hungry."

- Food pantry
 - The Brookline Food Pantry is open to Brookline residents who are in need of food assistance
- Emergency food delivery assistance
 - For those who are unable to go to a pantry location, they offer emergency food delivery

Service hours: 210 Harvard St. United Parish:

Wednesdays 2pm - 5pm

Other Locations:

(1) 226 High Street Brookline, Ma 02445

Tuesday: 3pm – 7pm

(2) 55A Egmont Street, Brookline 02446

Thursday: 3pm – 7pm

Saturday: 10am – 1pm

Requirements & Restrictions:

Food Pantry

- Brookline residents (limited capacity to serve residents in Brookline's neighboring towns of Jamaica Plain, Brighton, Allston, and Roxbury)
- Permitted to shop at one of their pantry locations once a week
- Must have a valid ID to shop
- Masks required at all pantry locations
- Meet financial and food insecurity guidelines such as (but not limited to) receiving services from
 - Mass Health (Medicaid) – Commonwealth Care
 - SNAP (Formerly Food Stamp Program)
 - Department of Transitional Assistance (Child Services)
 - EAEDC (Emergency Aid to Elders, Disabled and Children)
 - RAFT (Residence Assistance for Families in Transition)
 - Unemployment Benefits
 - SSI (Supplemental Security Income)
 - TAFDC (Transitional Aid to Families with Dependent Children)
 - Veterans' Assistance
 - TANF (Temporary Assistance for Needy Families)
 - WIC (Women, Infants & Children up to age 5 at nutritional risk)
- Clients may also qualify if they are:
 - Recently unemployed
 - Loss of past services such as Meals on Wheels, Springwell, etc.
 - Referral

If you are unsure of whether you qualify, please call Elizabeth Boen, Director, at 617-800-5339

Emergency Food Delivery Assistance

- Must live in Brookline
- Disabled or high risk due to age, immune-compromised, or other related medical conditions
- Has a referral from local social service agencies (not required)

To see if you qualify for home delivery services, please call them at 617-800-5339.

Cambridge Economic Opportunity Committee

See in Category: Emergency Assistance

Cathedral Church of St. Paul

See in Category: Faith-Based Organizations

Catholic Charities Archdiocese of Boston

See in Category: Faith-Based Organizations

Charlestown Adult Education Program

See in Category: Education

City Mission: Homelessness Prevention

See in Category: Emergency Assistance

Community Servings

179 Armory St.
Jamaica Plain, MA 02130
Phone: 617-522-7777
Fax: 617-657-1915

INFO@SERVINGS.ORG; www.servings.org/

Services: Community Servings is a food and nutrition program to individuals and families living with critical and chronic illnesses. It also offers a job training program that consists of a 12-week curriculum covering all factors of working in a professional kitchen, including food safety, nutrition, knife skills, quality food preparation, and Servsafe certification. Trainees learn by completing daily hands-on classes with a chef instructor, as well as through participation in a culinary internship in the Community Servings kitchen, where over 3,000 meals are made from scratch each day. The program also includes job readiness classes, resume writing, mock interviews, digital and financial literacy, and one year of job placement and job retention support for all graduates.

Requirements & Restrictions: Must be a citizen or be legally registered. Proficiency in English. High school diploma/GED/HiSET not required. CORI friendly; not SORI friendly.

Waiting time: New classes starting every 6 to 7 weeks. Rolling admission process- apply anytime and have an acceptance decision within 1-2 weeks!

Languages: English only

East End House: Emergency Food Program

105 Spring Street
Cambridge, MA 02141
Phone: 617-876-4444
Fax: 617-868-3616

Ryan@eastendhouse.org; eastendhouse.org/programs-and-services/emergency-food-program

Services: The Food Pantry provides individuals and families in need with fresh fruits and vegetables, canned and dry goods, meats, and dairy products. Community members are welcome to come to the pantry two times per month.

For current information on available services, visit their Covid-19 resources page:
<https://eastendhouse.org/covid-19/>

Service hours:

Admin
Mon-Fri: 8:00am - 6:00pm
Pantry Hours
Tuesday: 1:00 PM - 2:00 PM
Friday: 1:00 PM - 2:00 PM

Requirements & Restrictions: They serve individuals and families in need in the Cambridge and Greater Boston area with no residency restrictions. On your first visit, you will be required to fill out an intake form. Bring ID and a form of income verification. Acceptable forms of verification include pay stubs, Medicare/Mass Health card, a DTA/EBT card, a referral, a benefit statement, or any other document that proves your income status.

Faith Lutheran Church: Faith Kitchen

Faith Lutheran Church
311 Broadway
Cambridge, MA 02139
Phone: 617-945-4395

info@faithcambridge.org; www.faithkitchen.org/

Services:

In partnership with Temple Beth Shalom, Faith Lutheran Church warm and nutritious serves to-go meals at 6:30 p.m. on the second and last Tuesdays of each month in the parking lot at 311 Broadway. You don't have to sign up ahead of time. Just come! There are often seconds, which they begin giving away at 7:00 pm.

Service hours: Second and last Tuesdays each month, 6:30pm.

First Church in Cambridge

See in Category: Faith-Based Organizations

Food Not Bombs

Carl F. Barron Plaza
1 Central Square
Cambridge, MA 02139
fbbboston@gmail.com;
www.bostonfoodnotbombs.com/

Services: The Boston chapter of Food Not Bombs serves a free and healthy vegan meal every week. Run solely by volunteers, at Food Not Bombs you'll find no bosses or leaders, they serve one meal weekly year-round and rarely if ever, miss a meal. They also sometimes serve at special events and protests. Everyone is encouraged to come eat, volunteer, and share ideas. All are welcome at their table.

Service hours: Serve the meal from 12:30pm until food runs out (usually between 2-3) at the Carl F. Barron Plaza in Cambridge Central Square

Requirements & Restrictions: Because the meal is served outside, they do not limit the number of people there, and you can join without signing up.

Members are required to wear masks to cook and serve the food

Foodsource Hotline – Project Bread

See in Category: Hotlines

Freedom Hill Community Church – Food Pantry

77 Kennedy Dr.
Malden, MA 02148
Phone: 781-321-2121

freedomhillcommunitychurch.org/food-pantry/

Services: Their Food Pantry serves hundreds of people each year, providing food for anyone in need. Guests receive a nutritious supply of groceries to help them get by.

Pantry operations during COVID-19: They intend to remain open during this time. Their hours of operation will not change. However, to practice social distancing, they're asking guests to park in their lot and remain in their cars. Please do not enter the building. Pantry staff will bring groceries out to their guests. If you walk or take public transportation to the pantry, please remain outside the door and staff will assist you there.

Service hours: Tuesday evenings from 6:30pm - 8:00pm

Requirements & Restrictions: They have no geographic restrictions – all are welcome.

Haley House

See in Category: Housing

Harvard Square Churches Meal Program

See in Category: Faith-Based Organizations

Harvard Square Homeless Shelter (HSHS)

See in Category: Shelters

Harvest on Vine by St. Mary-St. Catherine of Siena Parish

46 Winthrop St
Charlestown, MA 02129
Phone: 617-990-7314

tmacdonald@stmaryscatherine.org;
stmaryscatherine.org/harvest-on-vine/

Services: Harvest on Vine offers a variety of items each distribution. The families they serve receive a week's worth of food, twice a month.

Service hours: Food distributions take place on the second Saturday at 10am, and the last Tuesday of each month at 2pm.

Requirements & Restrictions: Proof of residence

Holy Resurrection Orthodox Church

62 Harvard Ave
Allston, MA 02134
Phone: 617-787-7625

hrocbboston.org/ourchurch/ministries.html#opendoor

Services: Open Door Soup Kitchen & St. Bridget's Food Pantry

- Their mission is to help feed the hungry
- They have been serving warm, nutritious, homemade meals every Monday evening for over 30 years!
 - Guests are served a full, restaurant-style meal
- They serve Allston, Brighton, and neighboring communities
- St. Bridget's pantry also supplies grocery bags of food to their guests
 - They give out approximately 65 to 75 bags each Monday
 - Their goal with each grocery bag is to supply at least a couple of good, protein-rich meals

Service hours: Open Door Dinner: Mondays 6 - 7pm

Loaves and Fishes Meal Program

35 Magazine St.

Cambridge, MA 02139

www.firstkoreanchurch.org/Home/Ministry#mealProgram

Services: This is a food service and relief project led by the Korean Church of Cambridge. Food preparation is made through the cooperation of nonprofit organizations including Greater Boston Foodbank, donations from nearby stores, and the church's charitable donation budget. For the past 35 years, the Loaves and Fishes wheat program has consistently served 80 to 160 people every Saturday afternoon, serving as a place of service where you can enjoy warm food with dignity rather than just filling your stomach. You can find up-to-date information on their Facebook page: <https://www.facebook.com/Loaves-and-Fishes-Meal-Program-136515539846968/>.

Margaret Fuller Neighborhood House

See in Category: Families

Massachusetts Ave. Baptist Church: Project MANNA

146 Hampshire Street

Cambridge, MA 02139

Phone: 617-868-4853

info@massavebaptistchurch.com;

www.massavebaptistchurch.com/project-manna/

Services: Project Manna is the Massachusetts Avenue Baptist Church's outreach to the displaced and the community. Under the direction of Rev. Brenda A. Brown, Executive Director, nutritional assistance is provided to enhance the quality of life and decrease the incidence of hunger for low-income families and individuals.

The meals program includes an onsite community dinner that is held on both Thanksgiving and Christmas. With the help of generous donors gifts are also provided at the Christmas dinner that includes toiletry baskets, warm clothing and blankets, as well as winter coats. In addition to its meals program Project Manna operates a food pantry to provide assistance, aimed at increasing the nutritional competency of needy families in our community.

Once per month outreach to the community also includes the Epic Program, a food pantry that feeds an average of 100 families per month. Notifications for upcoming food pantries and Project Manna related events can be found on this page:

<https://www.massavebaptistchurch.com/project-manna/>.

Service hours: Mondays only 1:30pm - 2:30pm (Due to COVID-19 Precautions Temporary hours of Operation are in Place. Meals are served on a takeout basis only).

Massachusetts Department of Transitional Assistance (DTA)

See in Category: Emergency Assistance

Nicholas and Mattie Center for the Homeless

See in Category: Emergency Assistance

North End/West End Neighborhood Service Center (NSC)

See in Category: Emergency Assistance

Paulist Center

See in Category: Faith-Based Organizations

Pilgrim Church

See in Category: Faith-Based Organizations

Rosie's Place

See in Category: Women

Solutions at Work

See in Category: Clothing

Somerville Homeless Coalition

See in Category: Emergency Assistance

St. Francis House

See in Category: Emergency Assistance

St. James Helping Hands Food Pantry

364 Rindge Avenue

Cambridge, MA 02140

foodpantry@stjamescambridge.org;

www.stjamescambridge.org/ministries-1

Services: Helping Hand Food Pantry operates on the second Saturday of each month from 9:30am-12:30pm at the Fresh Pond Apartments, 364 Rindge Avenue, offering a wide variety of fresh, frozen, and packaged grocery items to those in need of them.

In the new age of COVID-19, they have instituted new safety procedures and now provide each guest with individual bags of produce and boxes of dry goods rather than inviting guests in to browse.

Donations of unexpired canned and packaged food goods and cleaning supplies (e.g., hand sanitizer) can be dropped off at their location. Drop-off hours are on the

second Friday of each month from 10am-12pm and the second Saturday of each month from 7:30-9:30am.

Service hours: 9:30am-12:30pm on the second Saturday of each month

Languages: Spanish

Weekend Emergency Food Pantry – Church of the Covenant

67 Newbury Street
Church of the Covenant
Boston, MA 02116
Phone: 617-266-7480

info@cotcbos.org; www.cotcbos.org/social-justice.html

Services: The Weekend Emergency Food Pantry program offered by Church of the Covenant provides free groceries and other necessities to Boston residents in urgent need. It operates out of the back entry at Church of the Covenant. The building is located at the corner of Berkeley and Newbury Streets in Boston's Back Bay and the food pantry entry is down the alley off of Berkeley Street.

Service hours: Sat & Sun: 10am - 12pm

Requirements & Restrictions: People seeking assistance should bring photo identification. Visits are limited to once per month.

Women's Lunch Place

See in Category: Women

Fuel Assistance

ABCD (Action for Boston Community Development)

See in Category: Education

Asian-American Civic Association

See in Category: Education

City of Cambridge Fuel Assistance Program/DHSP

51 Inman Street

Cambridge, MA 02149

Phone: 617-665-6234

dhsfuel@cambridgema.gov;

www.cambridgema.gov/DHSP/programsforadults/fuelassistance

Services: Serving both the cities of Cambridge and Somerville, the Fuel Assistance Program assists low-income households with winter heating costs incurred between November 1 and April 30. Eligibility for the program is determined by gross household income that falls within the Federal Poverty guidelines.

The Fuel Assistance Program notifies and pays heating vendors directly for program participants that pay out of pocket for their heating costs. Program participants whose heat is included in their rent could be eligible to receive a payment, made directly to them, for the “heat” portion of their rent.

Service hours: Monday 8:30am – 8:00pm; Tuesday – Thursday: 8:30am – 5:00pm; Friday 8:30am – 12:00pm

Requirements & Restrictions: Must meet certain household income guidelines to be eligible.

Massachusetts Department of Housing and Community Development (DHCD)

See in Category: Housing

Massachusetts Department of Transitional Assistance (DTA)

See in Category: Emergency Assistance

Nicholas and Mattie Center for the Homeless

See in Category: Emergency Assistance

North End/West End Neighborhood Service Center (NSC)

See in Category: Emergency Assistance

Hotlines

Alcoholics Anonymous

See in Category: Substance Use

Asian Task Force Against Domestic Violence

P.O. Box 120108
Boston, MA 02112
Phone: 617-338-2355

info@atask.org; www.atask.org/site/

Services: ATASK is a nonprofit, community organization serving pan-Asian survivors of domestic and intimate partner violence. Their mission is to prevent domestic and intimate partner violence in Asian families and communities and to provide hope to survivors. ATASK is committed to serving survivors of domestic violence representing all ages, ability levels, education levels, race, national origin, cultures, religions, gender identities, and sexual orientations.

- 24-hour multilingual helpline: 617-338-2355
- Community-Based Services
 - crisis intervention
 - safety planning
 - legal and immigration advocacy
 - medical and healthcare advocacy
 - housing advocacy
 - ESOL classes
 - Referrals
- Emergency shelter program
- Legal Advocacy
- ESOL
- Community Engagement

Service hours: Multilingual Helpline available 24/7

ATASK advocated available M-F, 9-5pm, if follow up is needed.

Other Locations: Lowell, MA

Boston Area Rape Crisis Center (BARCC)

See in Category: Physical and Mental Health

Casa Myrna

See in Category: Domestic Violence

Eastern Regional Legal Intake (ERLI)

See in Category: Legal

Foodsource Hotline – Project Bread

145 Border Street
East Boston, MA 02128
Phone (Hotline): 1-800-645-8333
TTY: 1-800-377-1292

info@projectbread.org; www.projectbread.org/get-help/foodsource-hotline.html

Services: Project Bread toll-free FoodSource Hotline is the only comprehensive statewide information and referral service in Massachusetts for people facing hunger.

Project Bread's toll-free FoodSource Hotline provides:

- Information on and referrals to emergency food pantries and meal programs
- Information about SNAP/food stamps including screening for eligible and general questions from current recipients
- Over the phone SNAP application assistance and follow-up
- Information about free and reduced-price school and summer meal programs for children
- Information on the Special Supplemental Nutrition Program for Women, Infants and Children (WIC)

Service hours: M - F: 8am - 7pm; Sat: 10am - 2pm

Requirements & Restrictions: Service available by telephone only.

Available to all Massachusetts residents.

Having a criminal record and/or being homeless does NOT disqualify anyone from being eligible for Food Stamps.

Languages: The Hotline has links to 180 languages – specify desired language when calling.

Gamblers Anonymous

See in Category: Support Groups

Massachusetts Child Abuse Emergency Line

Phone: 1-800-792-5200

jbcc.harvard.edu/child-risk-hotline

Services: The Massachusetts Child Abuse Emergency Line operated by Judge Baker Children's Center functions as the after-hours service for the MA Department of Children and Families (DCF). DCF is the state agency charged with the responsibility of protecting children from child abuse and neglect. A 50+ member staff is trained to assess the urgency of each call, elicit critical information, and provide a sympathetic ear. In situations where children are at imminent risk, an emergency response is initiated, with DCF field staff launching the investigations. Services are provided by phone only. The Emergency Line is NOT able to provide services on its website or by email.

Service hours:

Weekdays: Monday –Thursday 5:00 pm – 9:00 am (of the next morning)

Weekends: Friday 5:00 pm – Monday 9:00 am

Holidays: Friday 5:00 pm – Tuesday 9:00 am for Monday holidays; 5:00 pm of the day preceding a weekday holiday – 9:00 am of the weekday after the holiday

Massachusetts Substance Use Helpline

Helpline: 1-800-327-5050
helplinema.org/

Services: The Helpline is the only statewide, public resource for finding substance use treatment, recovery, and problem gambling services. Helpline services are free and confidential. Their caring, trained Specialists will help you understand the treatment system and your options.

Service hours: 24/7

Languages: Spanish, Interpreters for other languages

National Domestic Violence Hotline

Phone: 1-800-799-SAFE (7233)
TTY: 1-800-787-3224
www.thehotline.org/

Services: 24 hours a day, seven days a week, 365 days a year, the National Domestic Violence Hotline provides essential tools and support to help survivors of domestic violence so they can live their lives free of abuse (available via phone and live chat on website)

Contacts to The Hotline can expect highly-trained, expert advocates to offer free, confidential, and compassionate support, crisis intervention information, education, and referral services in over 200 languages.

Advocates attend extensive training sessions to prepare for crisis intervention support, safety planning, education, advocacy, and referrals for survivors; they also undergo training to support friends, family members, and others concerned about loved ones experiencing situations of abuse.

Service hours: Hotline and chat are 24/7.

Languages: Bilingual advocates are on hand to speak with callers, and the Language Line offers translations in 170+ different languages.

National Sexual Assault Hotline

Phone: 1-800-656-HOPE (4673)
rainn.org/

Services: This hotline connects callers to the nearest available services for survivors of sexual assault. Instant message is possible by clicking the “chat” button on the website.

The National Sexual Assault Hotline is a safe, confidential service. When you call the hotline, only the first six numbers of the phone number are used to route the call, and your complete phone number is never stored in their system. Most states do have laws that require local staff to contact authorities in certain situations, like if there is a child or vulnerable adult who is in danger.

Service hours: Hotline and online chat available 24/7

Languages: English, Spanish

National Suicide Prevention Lifeline

English: 1-800-273-TALK (8255)
Español: 1-888-628-9454
Veterans: 800-273-TALK (8255), Press 1
TTY: 800-799-4889
suicidepreventionlifeline.org/

Services: The National Suicide Prevention Lifeline provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week, across the United States. The Lifeline is comprised of a national network of over 180 local crisis centers, combining custom local care and resources with national standards and best practices. Instant messaging services are available by clicking “chat” on the website.

Service hours: 24/7

Languages: English, Spanish (Note: network centers also have access to interpreting services for other languages)

New England Region of Narcotics Anonymous

See in Category: Substance Use

Parents Helping Parents/Parental Stress Line

108 Water St.
Watertown, MA 02742
Phone: 617-926-5008
24/7 Hotline: 1-800-632-8188
info@parentshelpingparents.org;
www.parentshelpingparents.org

Services:

Support Groups:

- Due to the COVID-19 virus, all community support groups are suspended. The stress line is available 24/7 at 1-800-632-8188

- Online virtual support groups are available
- Before attending a group please contact Stephanie:
stephanie@parentshelpingparents.org

Support Line:

- 1-800-632-8188
- 24/7
- All languages available

Waiting time: Hotline: 2 minutes; Groups: none

Languages: Translation services available for Parental Stress Line calls.

REACH Beyond Domestic Violence

See in Category: Domestic Violence

RESPOND, Inc.

See in Category: Domestic Violence

SafeLink

SafeLink 24/7 Hotline: 1-877-785-2020

info@casamyrna.org; www.casamyrna.org/get-support/safelink/

Services: SafeLink is Massachusetts' statewide 24/7 toll-free domestic violence hotline and a resource for anyone affected by domestic or dating violence. Each call is answered by a trained advocate who provides non-judgmental support, assistance with safety planning, and information on appropriate resources.

Service hours: 24/7

Languages: Advocates are bilingual in English and Spanish and have access to a service that can provide translation in more than 130 languages

Samaritans

41 West Street
4th Floor

Boston, MA 02111

Helpline: 877-870-4673

Business Line: 617-536-2460

info@samaritanshope.org; samaritanshope.org/

Services: Samaritans' mission is to reduce the incidence of suicide by alleviating despair, isolation, distress, and suicidal feelings among individuals in the community, 24 hours a day; to educate the public about suicide prevention; to help those who have lost a loved one to suicide; and to reduce the stigma associated with suicide.

Samaritans provides life-saving suicide prevention services throughout Greater Boston, Metro West, and

across Massachusetts. Their services are free, confidential, and nonjudgmental.

Services

- 24/7 Helpline
- Greif Support Services
- Community Education

Learn more about their services during COVID-19 here: <https://samaritanshope.org/covid-19/>

Service hours:

Helpline: 24/7

Grief Support Services: SafePlace meetings will be held virtually via Zoom until further notice. Meetings will take place on Tuesday, Wednesday, and Thursday evenings from 6:30-8pm.

Community Education & Outreach: Each week they hold a regularly scheduled suicide prevention workshop on Tuesdays at 2pm EST via zoom.

The Cambridge Women's Center

See in Category: Women

The Network – La Red

See in Category: LGBTQ+

United Way's 211 Helpline

Phone: 211

Phone (Toll-free): 1-877-211-6277

TTY: 508-370-4890

mass211.org/

Services: Free, 24/7 confidential hotline for finding government benefits and services, reentry help, non-profit organizations, support groups, job training programs, volunteer opportunities, legal matters, housing, childcare, health utilities, donation programs, and other local resources. Also available via "chat" on website.

Service hours: Hotline and chat available 24/7.

Languages: English, Spanish, Portuguese, and other languages translated through interpreter services.

Women Against Registry

Phone: 800-311-3764

contact@womenagainregistry.com;

ww1.womenagainregistry.org/

Services: This support hotline or helpline is here to provide hope and encouragement to registrants and family members, women, mothers, grandmothers, sisters, daughters, children, friends, and others that are suffering collateral damage because a family member, friend, or loved one is on the sex offender registry. The

support hot line is open to everyone that is suffering from the collateral damage of the sex offender registry. This is a service provided by Women Against Registry in collaboration with RSOL, and SOSEN and paid for by donations and membership fees paid to this web site.

The Support Line is not a substitute for professional counseling, treatment or consultation with an attorney. Any actions or lack of actions by the recipient after contacting the Support Line is the sole responsibility of the recipient. Neither RSOL, SOSEN nor Women Against Registry will be held responsible or liable in any regard. The Support Line DOES NOT support nor can they provide service to any person who is engaging in illegal activities and ask those calls be directed to: Childhelp National Child Abuse Hotline 1-800-4-A-CHILD (1-800-422-4453).

Service hours: 9am-9pm

Housing

ABCD (Action for Boston Community Development)

See in Category: Education

AIDS Action Committee

See in Category: Other Groups

Asian-American Civic Association

See in Category: Education

Boston Center for Independent Living, Inc.

See in Category: Disability

Brooke House

107 Park Dr.

Boston, MA 02115

Phone: 617-867-0300

Fax: 617-867-0344

crj@crj.org; www.crj.org/divisions/social-justice-services/programs/

Services: Brooke House is a 65-bed Community based Residential Reentry Program for male returning citizens. Residents receive evidence-based case management services and in-house clinical services that emphasize successful reentry.

Requirements & Restrictions: Men referred by the county sheriffs' departments, the Massachusetts Department of Correction, the Massachusetts Parole Board, or the Massachusetts Probation service.

Cambridge Economic Opportunity Committee

See in Category: Emergency Assistance

Cambridge Multi-Service Center

See in Category: Other Groups

Casa Esperanza, Inc.

See in Category: Substance Use

Catholic Charities Archdiocese of Boston

See in Category: Faith-Based Organizations

Charlestown Adult Education Program

See in Category: Education

City Mission: Homelessness Prevention

See in Category: Emergency Assistance

Elizabeth Stone House

See in Category: Domestic Violence

Father Bill's & MainSpring

See in Category: Shelters

Greater Boston Legal Services (GBLS)

See in Category: Legal

Haley House

23 Dartmouth Street

Boston, MA 02116

Phone: 617-236-8132

info@haleyhouse.org; haleyhouse.org/

Services: Haley House uses food with purpose and the power of community to break down barriers between people, empower individuals, and strengthen neighborhoods.

Five Branches

- Food & Meals Programs
 - Soup kitchen
 - 23 Dartmouth Street, Boston, MA 02116
 - Guests of all ages (homeless or food insecure)
 - Breakfast: Sun-Fri: 8:00am-9:30am
 - Lunch: Fri: 11am-12:30pm; Sun: 12:30am-1:30pm
 - Food pantry
 - 23 Dartmouth Street, Boston, MA 02116
 - All guests are welcome
 - Thurs: 9:30am-11:00am
 - Elder meal
 - 23 Dartmouth Street, Boston, MA 02116
 - Lunch for men and women over 55
 - Tues & Thurs: 12:00pm – 2:30pm; Sunday: 1:00pm – 4:00pm
 - Clothing Room
 - Men's clothing
 - Tuesdays, 9:30am – 11:00am
- Housing
 - Contains more than 100 units of permanent, affordable housing scattered throughout the South End neighborhood. 24 units are reserved for formerly homeless individuals who stay an average of 8.2 years. The remaining units are reserved for low-income families.
- Urban Farming

- Community and school-based farming partnerships encourage healthy lifestyles, build community, and contribute to healthy and local food access (Thornton Farm in Roxbury, McKinley Garden in the South End)
- Education & Training
 - Take Back the Kitchen (TBK)
 - Transitional Employment Program (TEP)
- Social Enterprise: Haley House Bakery Cafe
 - Art gallery
 - Community Tables

Heading Home

See in Category: Shelters

Hearth

1640 Washington Street
Boston, MA 02118

Intake/Resident Placement: 617-369-1578
info@hearth-home.org; www.hearth-home.org/

Who to Contact: Intake/Resident Placement

Services: Hearth is a non-profit organization dedicated to the elimination of homelessness among the elderly. Currently, Hearth, Inc. operates 228 units of permanent supportive housing located in seven different buildings throughout the Greater Boston area.

- Anna Bissonnette House
 - Forty units of permanent supportive housing in the heart of the South End
- Elsie Frank House
 - Congregate housing for nine elderly women in peaceful Jamaica Plain
- Hearth at Burroughs Street
 - Congregate housing for fourteen formerly homeless seniors near beautiful Jamaica Pond
- Hearth at Olmsted Green
 - Fifty-units of permanent supportive housing near Franklin Park in Dorchester
- Ruggles Assisted Living
 - 100% affordable assisted living with forty-three studio apartments near Dudley Square
- Ruth Cowin House
 - Nine studio apartments in Brookline
- Hearth at Four Corners

- 54 units of supportive, affordable housing for older adults

Housing Applications can be found here:
<http://www.hearth-home.org/housing-application>.

Service hours: M - F: 9am - 5pm

Other Locations: Representation at all major shelter locations.

Requirements & Restrictions: Low income seniors age 55 and up

Waiting time: 1 to 3 weeks

Languages: English, Spanish

HomeStart, Inc.

105 Chauncy Street
Suite 502
Boston, MA 02111
Phone: 617-542-0338
Fax: 617-542-1454

Eviction Prevention Hotline: 1-857-415-2900
www.homestart.org/

Services: HomeStart aims to end homelessness in Greater Boston by assisting individuals in obtaining housing and settling into the community, and by developing strategies to prevent homelessness before it starts.

Services

- Prevention
- Housing Search
- House Stabilization
 - HomeStart
 - Housing First

Service hours: Monday-Friday: 9am-12pm; 1pm-4:45pm

Walk-in Hours: Currently suspended due to office closure

Languages: English, Spanish

Hope House

See in Category: Substance Use

HousingWorks

P.O. Box 231104
Boston, MA 02123-1104
support@housingworks.net;
www.infoweb.org/HousingSeekers.html

Services: HousingWorks is a resource for Housing Advocates and Landlords to search and apply to all subsidized and affordable housing in New England. HousingWorks does not work with individuals or

families; instead, they work with their case managers and advocates. HousingWorks lists all of the ex-offender housing they can locate.

People seeking low-income housing should watch the video (from the website link above). The video is recommended because it teaches you what you need to know *before* you search – and also helps you do the search at the same time. By the time you have finished the video, you will have also finished your housing search.

Requirements & Restrictions: Online resources only; not available by phone or email.

Just-A-Start Corporation

See in Category: Employment

Justice Resource Institute (JRI)

See in Category: Physical and Mental Health

Justice4Housing

info@justice4housing.org; www.justice4housing.org/

Services: Justice 4 Housing is a grassroots organization committed to ending housing discrimination and homelessness for justice involved individuals impacted by incarceration and domestic violence.

Programs

- Hands on Defense (HOD)
- Stabilization Emergency Assistance (SEA)
- Affordable Stable Housing (ASH)
- Speaker, Education, Awareness & Mentorship (SEAM)

Massachusetts Access to Recovery (ATR)

See in Category: Substance Use

Massachusetts Department of Housing and Community Development (DHCD)

100 Cambridge St., Suite 300
Boston, MA 02114
Phone: 617-573-1100
TTY: 617-573-1140

www.mass.gov/orgs/housing-and-community-development

Services: The Department of Housing and Community Development, through its community and business partners, provides affordable housing options, financial assistance, and other support to Massachusetts communities.

Visit this link for an extensive list of DHCD programs: <https://www.mass.gov/service-details/dhcd-a-to-z-search-index>.

Service hours:

Office hours vary depending on location. DCHD General Office Hours: M - F 8:45am - 5pm

Requirements & Restrictions: Income restrictions apply.

Massachusetts Suffolk County Sheriff's Department

See in Category: Other Groups

McGrath House

699 Massachusetts Ave
Boston, MA 02118
Phone: 857-317-6191
Fax: 857-350-4401

crj@crj.org; www.crj.org/divisions/social-justice-services/programs/

Services: McGrath House is a 33-bed Community-based Residential Reentry Program for female returning citizens. Residents receive gender-specific evidence-based case management and in-house clinical services that emphasize successful reentry.

Requirements & Restrictions: Women referred by county sheriff's departments, the Massachusetts Department of Correction, the Massachusetts Parole Board, or the Massachusetts Probation Service. These referrers must prepare a referral packet which will be reviewed based on availability and allocation.

New England Center and Home for Veterans

See in Category: Veterans

Nicholas and Mattie Center for the Homeless

See in Category: Emergency Assistance

Nuestra Comunidad Development Corporation

56 Warren St
Suite 200
Roxbury, MA 02119
Phone: (617) 427-3599

info@nuestracdc.org; www.nuestracdc.org/

Services: Nuestra Comunidad is devoted to building the wealth and enhancing the physical, economic, and social well-being of Roxbury and other underserved populations in greater Boston through a community-driven process that promotes self-sufficiency and neighborhood revitalization.

Classes:

- First-time homebuyer classes
- Credit ready classes

Programs:

- Foreclosure prevention
- Your financial future
- Resident Services
- Community engagement
- Business and entrepreneurship
- Asset management
- Housing resource services

On the Rise, Inc.

See in Category: Women

Project Hope

See in Category: Families

Project Place

See in Category: Employment

Roxbury Multi-Service Center

See in Category: Education

Somerville Homeless Coalition

See in Category: Emergency Assistance

St. Francis House

See in Category: Emergency Assistance

St. Mary's Center for Women and Children

See in Category: Women

The Cambridge Women's Center

See in Category: Women

United Way's 211 Helpline

See in Category: Hotlines

Victory Programs Inc.

965 Massachusetts Ave

Boston, MA 02118

Phone: 617-541-0222

Fax: 617-541-0094

www.vpi.org/

Services: Victory Programs opens doors to recovery, hope and community for individuals and families facing homelessness, addiction or other chronic illnesses like HIV/AIDS. Services include short and long-term residential treatment programs for individuals and families, affordable housing opportunities for eligible individuals, HIV/AIDS case management and housing opportunities. They also offer HIV/HVC/STI testing and they have an HIV drop in center. Multiple sites located throughout Boston.

Legal

AIDS Action Committee

See in Category: Other Groups

American Civil Liberties Union of Massachusetts (ACLU)

211 Congress Street

Boston, MA 02110

Phone: 617-482-3170

info@aclum.org; aclum.org/

Services: For nearly 100 years, the American Civil Liberties Union has worked every day in the courts, in the legislature, and in communities to defend and preserve the individual rights and liberties guaranteed by the Constitution, Bill Rights, and laws of the United States.

Issues:

- Criminal Law Reform
- Economic Justice
- Free Speech and Expression
- Freedom of Religion and Belief
- Government Transparency
- Immigrants' Rights
- LGBTQ Rights
- Police Accountability
- Privacy and Surveillance
- Racial Justice
- Reproductive Freedom
- Voting Rights
- Women's Rights

For prisoner-specific information, visit: www.aclu.org/prisoners-rights

Other Locations:

Western Massachusetts Legal Office

39 Main Street

Northampton, MA 01060

For information, contact:

Bill Newman, Director, Western Mass. Legal Office

(413) 586-9115

info@aclum.org

Immigration Protection Project of Western Massachusetts

For information, contact:

(413) 727-8515

Learn more about the Immigrant Protection Project here:

<https://www.aclum.org/en/campaigns/immigrant-protection-project>

Boston Center for Independent Living, Inc.

See in Category: Disability

Cambridge and Somerville Legal Services

60 Gore Street

Suite 203

Cambridge, MA 02141

Phone: 617-603-2700

www.gbls.org/our-work/cambridge-somerville-legal-services

Services: For over 40 years, Cambridge and Somerville Legal Services (CASLS) has provided free legal assistance to low-income families and individuals residing in Cambridge, Somerville, Arlington, Belmont, Woburn, and Winchester.

CASLS helps clients in their service area to gain access to some of the most basic necessities of life. This includes:

- Affordable housing
- Emergency assistance shelter for homeless families
- State public benefits including cash assistance (TAFDC, EAEDC)
- Federal public benefits including SSI, SSDI and food stamps
- Child care vouchers and related non-cash benefits
- MassHealth and other medical assistance programs

Requirements & Restrictions: Residency in Cambridge, Somerville, Arlington, Belmont, Woburn, or Winchester.

Residency in Cambridge and Somerville for elders.

Income limitations may apply.

Waiting time: Varies by complexity of complaint and staff availability

Languages: CASLS has some staff that speak Spanish; language line access and interpreters are available for other languages.

Cambridge Multi-Service Center

See in Category: Other Groups

Casa Myrna

See in Category: Domestic Violence

Charlestown Adult Education Program

See in Category: Education

CORI & Re-entry Project: Greater Boston Legal Services

See in Category: CORI

CPCS-Alternative Commitment & Registration Support Unit

See in Category: Sex Offenders

De Novo: Center for Justice and Healing

47 Thorndike Street
Suite SB-LL-1
Cambridge, MA 02141
Phone: 617-661-1010
www.denovo.org

Services: De Novo provides free civil legal assistance and affordable psychological counseling to low-income people. Their services combat the effects of poverty and violence by helping clients and their children meet basic human needs for safety, income, health and housing.

De Novo provides high-quality, free civil legal assistance to low-income people living in Greater Boston, and to immigrants and refugees statewide. They offer legal assistance in the areas of housing and homelessness prevention, family law/domestic violence, immigrant and refugee rights, and disability benefits.

De Novo offers free legal services to victims of crime regardless of their income.

Legal Services

- Family law
- Immigration
- Housing
- Disability Benefits

They also provide counseling services:

- Individual psychotherapy
- Couples counseling
- Group psychotherapy

Service hours: To request legal assistance, contact their Intake and Referral Line at (617) 661-1010 from 9:00 am to 5:00 pm, Monday through Friday

Department of Mental Health and Forensic Services

See in Category: Physical and Mental Health

Disability Law Center

See in Category: Disability

Eastern Regional Legal Intake (ERLI)

7 Winthrop Square
2nd Floor
Boston, MA 02110
Phone: 617-603-1700
vlpnet.org/get-help/

Services: ERLI is a project of the Volunteer Lawyers Project and provides a free legal intake line for low-income individuals seeking legal intake, information, advice and referrals.

ERLI handles intake for Greater Boston Legal Services, the Volunteer Lawyers Project, and limited intake for Metro West Legal Services.

ERLI's service area includes the service areas of the Volunteer Lawyers Project, Metro West Legal Services, and Greater Boston Legal Services.

Callers must provide essential information about themselves such as contact information (name, date of birth, address), household size and income, amount of financial assets, and immigration status in order to be screened for legal services. Callers who are not eligible for direct representation with an Eastern Region legal services program are provided legal information and/or referrals.

ERLI screens and refers potential clients to Greater Boston Legal Services.

Service hours: Their call center's hours during the pandemic are:

Monday, Wednesday, Friday: 9am - 12pm
Tuesday & Thursday: 12:30pm - 3:30pm

Requirements & Restrictions: To qualify for VLP services, clients must:

- Live in their service area
- Have incomes under 125% or 200% of the federal poverty guidelines
- Have civil legal issues that meet VLP's priorities
- Be a US Citizen or Legal Permanent Resident (green card holder) or have another status acceptable under the LSC rules

VLP refers people they can't assist to organizations that may be able to help.

VLP Service Area: Acton, Arlington, Ashland, Bedford, Bellingham, Belmont, Boston, Braintree, Brookline, Cambridge, Canton, Carlisle, Chelsea, Cohasset, Concord, Dedham, Dover, Everett, Foxborough, Framingham, Franklin, Hingham, Holbrook, Holliston, Hopkinton, Hudson, Hull, Lexington, Lincoln, Malden, Marlborough, Maynard, Medfield, Medford, Medway, Melrose, Millis, Milton, Natick, Needham, Newton, Norfolk, Norwell, Norwood, Plainville, Quincy, Randolph, Revere, Scituate, Sharon, Sherborn, Somerville, Stoneham, Stow, Sudbury, Wakefield, Walpole, Waltham, Watertown, Wayland, Wellesley,

Weston, Westwood, Weymouth, Winchester, Winthrop, Woburn, Wrentham.

Waiting time: When you call ERLI, you may need to wait to speak to a Legal Advocate

Languages: English, Spanish, Haitian Creole, Mandarin, Portuguese

GLBTQ Legal Advocates and Defenders (GLAD)

See in Category: LGBTQ+

Greater Boston Legal Services (GBLS)

197 Friend Street
Boston, MA 02114
Phone: 617-371-1234
TDD: 617-371-1228
Toll-free: 800-323-3205
Fax: 617-371-1222
www.gbls.org/

Who to Contact: Intake Worker

Services: Due to COVID-19, GBLS' offices in Boston and Cambridge are closed to the public and their staff is working remotely assisting new and existing clients. If you are seeking services for the first time, please contact the Eastern Region Legal Intake (ERLI) at 617-603-1700 or call GBLS at 617-371-1234. Intake hours for problems that are not emergencies are Monday, Wednesday, and Friday 9:00am-12:30pm or Tuesday, Thursday 12:30-3:30pm. ERLI also offers online intake which can be found here: <https://vlpnet.org/get-help/>. For CORI record sealing help, see below.

Emergencies are directed to an advocate all day. If there is a very high volume of calls, you may be on hold for a period of time, but someone will eventually answer the call.

For help with criminal and juvenile record sealing, expungement & CORI problems: Email cori@gbls.org or leave a message with your name, address and phone number at 617-603-1797 (please call between 9:00am and 5:00pm Monday to Friday)

GBLS does not handle criminal cases. It provides free legal representation and legal advice to low-income individuals and families in civil cases. GBLS also engages in systemic litigation, class actions, and legislative advocacy on behalf of its clients.

Major areas related to CORI and low-income people trying to transition to the workforce include:

CORI & Re-entry Project: GBLS is a statewide leader on legal issues related to CORI and the only legal services

program focused on legal representation of clients in court on CORI issues and legal advice on criminal record sealing, expungement, appeals of denials of CORI sealing petitions, juvenile record sealing problems, professional licensing problems, CORI barriers and discrimination related to jobs and other opportunities, including EEOC or other CORI law violations; and CORI systemic initiatives related to implementation of CORI laws or new legislation. The Project provides community legal education focused primarily on Dorchester and Roxbury. In addition to help with CORI, GBLS has units that help low income people with other kinds of legal issues.

Employment Unit: GBLS represents clients in unemployment insurance claims (including extended unemployment benefits to participate in vocational training) and wage and hour violations against employers that exceed \$1,000.

Health & Disability Issues: GBLS helps with termination of benefits related to a criminal warrant; access to government disability benefits.

Housing Unit: GBLS provides eviction help for tenants, home foreclosure prevention, preservation of affordable housing, access to and preservation of shelter for the homeless, and representation of people with children living in a shelter who are denied priority status or who are denied eligibility because of CORI or tenant suitability; housing transfers related to domestic abuse (VAWA).

Other areas of legal practice:

Asian Outreach Project: Special outreach to Chinese and Vietnamese speaking clients and legal assistance to Asian immigrants in the areas of employment and family law; representation of client groups in community empowerment initiatives.

Children's Disability Project: Provides representation to children with disabilities wrongfully denied Supplemental Security Income (SSI) benefits.

Consumer Rights Unit: Unfair and deceptive consumer practices, particularly related to debt collection, home foreclosures, and bankruptcies.

Elder Law issues: Includes housing, elder abuse, nursing home issues; guardianship; Social Security; MassHealth and access to healthcare; veterans' benefits, Food Stamps, SSI, federal and state disability benefits.

Family law/domestic violence: Provides representation in divorce, restraining order and family law court

matters for victims of domestic violence and sexual assault to address safety issues and family and economic stability.

Immigration Unit: Researches asylum claims for people fleeing political, gender-based, and/or LGBT persecution, obtaining legal immigrant status for battered women and minor children.

Welfare Unit: Includes obtaining and retaining TAFDC and EAEDC cash benefits, SNAP/Food Stamp benefits, childcare and education/training benefits, and issues related to any of these benefits.

GBLS is considering different ways to help people during the COVID-19 pandemic. Please check the website for updates: GBLS Services during the Coronavirus.

GBLS also represents community groups and provides community legal education and legislative advocacy for clients.

Service hours: Monday - Friday: 9:00am - 5:00pm

People who have not yet done intake are asked to call during the following times if it is not an emergency. Intake hours for non-emergency problems are Monday, Wednesday, and Friday 9:00am-12:30pm or Tuesday, Thursday 12:30-3:30pm.

Other Locations:

Cambridge/Somerville Office

60 Gore St., Suite 203, Cambridge, MA 02141, 617-603-2700

Roxbury Courthouse

85 Warren St. Roxbury, MA

Walk-in clinics on the 3rd Thursday of the month from 9:00am – 12:00pm will resume after COVID-19 emergency is lifted.

Dorchester Courthouse

410 Washington St. Dorchester, MA

Walk-in clinics on the 2nd and 4th Wednesday of the month from 9:00am – 12:00pm will resume after COVID-19 emergency is lifted

Requirements & Restrictions: Agency serves residents of Boston and 31 surrounding cities and towns, mostly within Route 128. Complete listing of geographic areas served is on web site. Income limitations (usually restricted to persons with incomes less than 125% of federal poverty guidelines) are applicable, with the exception of elderly clients and Medicare beneficiaries who are not subject to the income guidelines.

Waiting time: Varies depending on volume

Languages: Interpreters are available for non-English speakers

Health Law Advocates

One Federal Street

5th Floor

Boston, MA 02110

Phone: 617-338-5241

Toll-free: 855-218-2519

www.healthlawadvocates.org/

Who to Contact: Paralegal/Intake Coordinator

Services: Health Law Advocate (HLA) provides high-quality, free legal assistance to income-eligible Massachusetts residents having difficulty accessing health care or health insurance coverage. HLA also provides legal assistance to consumers with unaffordable medical debt. HLA represents individuals and litigates class-actions and impact cases.

HLA specializes in:

- Challenging denials of health insurance enrollment (commercial and public insurance)
- Fighting denials of coverage for specific health care services (commercial and public insurance)
- Protecting patients from illegal medical billing and collection practices
- Obtaining access to health care through state agencies and school systems, especially for children

Please click here for information about seeking legal assistance from HLA:

<https://www.healthlawadvocates.org/get-legal-help/intake-procedure>

Requirements & Restrictions:

- Resident of Massachusetts
- Income eligibility under 2021 Federal Poverty Level (FPL) guidelines
- Visit <https://www.healthlawadvocates.org/get-legal-help/intake-procedure> for more information

Justice4Housing

See in Category: Housing

Lawyers Clearinghouse

7 Winthrop Square

2nd floor

Boston, MA 02110

Phone: 617-544-3434 ext. 110
sthekkeparayil@lawyersclearinghouse.org;
lawyersclearinghouse.org/

Who to Contact: Legal Clinic Manager

Services: The Lawyers Clearinghouse serves both Massachusetts nonprofits and homeless individuals. They match nonprofits with pro bono lawyers, host legal workshops for nonprofits, and operate a bi-monthly legal clinic for the homeless.

- Massachusetts Legal Clinic for the Homeless
 - Due to public health and safety concerns surrounding the current coronavirus outbreak, the Legal Clinic is now operating remotely. They still want to serve clients in need of civil legal assistance. Please contact Clinic Manager Sean Thekkeparayil to discuss your civil legal matters: 617-544-3434 ext. 110 or email

Other Locations: Clinics are operated at the following locations:

Boston Healthcare for the Homeless Program (BHCHP)

Address: 780 Albany St. Boston, MA. 02118

Contact: Nicole (857) 654-1081

Bridge Over Troubled Waters

Address: 47 West St. Boston, MA. 02111

Contact: Lindsay (617) 423-9575 ex. 207

Cardinal Medeiros Center

Address: 1960 Washington St. Boston, MA. 02118

Contact: Muriel (617) 619-6962

Metro Housing Boston

Address: 1411 Tremont St. Boston, MA. 02120

Contact: Felisha (617) 425-6650

Pine Street Inn

Address: 444 Harrison Ave. Boston, MA. 02118

Men's contact: Ken (617) 892-9230

Women's contact: Julie (617) 892-9318

Southampton Shelter

Address: 112 Southampton St. Boston, MA. 02118

Contact: Pedro (617) 534-6136

St. Francis House

Address: 39 Boylston St. Boston, MA. 02116

Contact: Fabiana (617) 457-1034

Women's Lunch Place

Address: 67 Newbury St. Boston, MA. 02116

Contact: Minerva (617) 267-8104

Woods Mullen Shelter

Address: 794 Massachusetts Ave. Boston, MA. 02118

Contact: Diniz (617) 534-7157

Requirements & Restrictions: In order to qualify, clients must be homeless, using shelter services, or otherwise income eligible for free legal services.

Legal Services Center CORI Sealing Initiative

See in Category: CORI

Massachusetts Bar Association Lawyer Referral Service

20 West Street

Boston, MA 02111

Phone: 617-654-0400

Toll Free: 1-866-627-7577

Fax: 617-338-0503

lrs@massbar.org; www.masslawhelp.com/

Services: Callers are given a referral to a member of the Massachusetts Bar Association (MBA), if appropriate, or are referred to an MBA public service program, a state or local agency, or a legal services agency for possible free representation. All calls are screened for income. Referrals to MBA attorneys are based on legal need (on both criminal and civil issues), geographic convenience, and the caller's financial situation.

MBA/LRS Automatic Referrals now available at www.MassLawHelp.com. Individuals looking for a lawyer will be able to get the name of a qualified MBA attorney instantly — 24 hours a day, seven days a week — after filling out a brief online form. The website's improved capability will benefit legal consumers and LRS panel members by making connections even more accessible. Users will be sent an email listing the name, address, telephone number and email address of the attorney. The attorney will also receive an email containing the user's contact information, including telephone number and email address.

Anyone needing a reduced fee referral will be asked to contact the LRS via telephone to determine their eligibility. The LRS will also continue to provide referrals by phone during normal business hours at (617) 654-0400 or toll-free (866) MASS-LRS/(866) 627-7577.

Dial-a-Lawyer: On the first Wednesday of every month, between 5:30pm – 7:30pm, MBA attorneys will answer legal questions (on any area of the law both criminal

and civil) on the telephone; there is no fee. The telephone number for this service is 617-338-0610, 877-686-0711 (toll-free).

Service hours: Currently, the Lawyer Referral Service is open with limited hours of Monday thru Friday 10:00 am to 3:00 pm

Languages: Translator services available for many languages

Massachusetts Commission Against Discrimination (MCAD)

1 Ashburton Place, Suite 601
Boston, MA 02108
Phone: 617-994-6000
Fax: 617-994-6024

mcad@mass.gov; www.mass.gov/mcad

Services: The Massachusetts Commission Against Discrimination (MCAD) is the independent state agency that enforces the anti-discrimination laws of the Commonwealth through training, mediation, investigation, prosecution and adjudication. The people of Massachusetts, its workers, and visitors may file a Complaint if they believe they were treated differently or unfairly in Massachusetts based on their identity as a member of a protected class. Complaints filed at the MCAD are investigated by an MCAD staff member to determine if there are sufficient facts to find that the treatment alleged constitutes unlawful discrimination. The MCAD conducts its investigation as a neutral entity. If it is more probable than not that there was an unlawful practice, the Complaint may move forward to prosecution and adjudication.

The MCAD has three offices, Boston, Springfield, and Worcester, where one can meet with an intake specialist for a free consultation and file a Complaint. The MCAD closed its New Bedford office temporarily while searching for a new office location in the region.

The MCAD also offers training and outreach to address and prevent discrimination. The Commission also conducts policy reviews, provide draft model policies online, and issues guidance on Acts that affect the work of the Commission.

Service hours: M – F, 9 – 5pm

Other Locations:

MCAD Springfield Office

436 Dwight Street, Room 220
Springfield, MA 01103

Phone: 413-739-2145

Fax: 413-784-1056

MCAD Worcester Office

484 Main Street, Room 320

Worcester, MA 01608

Phone: 508-453-9630

Fax: 508-755-3861

Requirements & Restrictions: In all but a few exceptions, the MCAD cannot accept complaints based on incidents over 300 days old. You should review the MCAD Questionnaires.

You should bring with you any relevant names, addresses, or telephone numbers, witnesses' names, and any other paperwork that will help investigate and establish your allegation of unlawful discrimination. You should also be able to give the date the alleged discrimination occurred.

For an employment case: You should have your employer's name, address, the approximate number of employees, and the name of the parent company, if applicable.

For a housing case: Supply the landlord's or property manager's name, the real estate company's name, or the real estate agent's name, if appropriate.

For public accommodations: Bring the name of the owner or manager of the establishment.

Languages: English, Portuguese, Creole, Chinese

Massachusetts Law Reform Institute (MLRI)

40 Court Street

Suite 800

Boston, MA 02108

Phone: 617-357-0700

Fax: 617-357-0777

info@mlri.org; www.mlri.org/

Services: MLRI works with many organizations at the local, state, and national level on numerous areas of law affecting those with low-incomes. MLRI also coordinates two statewide websites that provide legal information for low-income people and for legal services advocates on a wide variety of civil legal matters.

As a general matter, MLRI does not provide legal representation to individual clients.

Languages: English, Spanish

MassLegalHelp

See in Category: CORI

Mental Health Legal Advisors Committee

24 School Street, Suite 804

Boston, MA 02108

General Phone: 617-338-2345

Toll-Free (MA only): 1-800-342-9092

Intake Phone: 617-338-2345, 4

Intake- Toll-Free (MA only): 1-800-342-9092, 4

MHLAC@mhlac.org; mhlac.org/

Services: Mental Health Legal Advisors Committee provides information and advice to individuals involved with the Massachusetts mental health system through the MHLAC Intake Line. If you need help or advice, you must call the MHLAC Intake Line and leave a voicemail message.

Things to know beforehand:

- They do not do intake interviews on a walk-in basis
- MHLAC Intake Line is open 24 hours/7 days a week
- They can only assist with problems or issues that involve Massachusetts
- They cannot assist anonymous callers

Priority Areas Covered

- Mental Health Services
- Education
- Employment/Insurance
- Family Law
- Jail and Bridgewater State Hospital
- Medical Treatment Discrimination
- Mental Health Facilities & Emergency Rooms
- Residential

Service hours: M - F: 9am - 5pm

Requirements & Restrictions: No criminal representation

Languages: Access to many languages via phone interpreters

National Lawyers Guild: Lawyer Referral Service (Mass. Chapter)

185 Devonshire St.

Suite 302

Boston, MA 02110

Phone: 617-227-7335

Fax: 617-227-5495

nlgmass-director@riseup.net;

www.nlgmass.org/lawyer-referral-directory/

Who to Contact: Lawyer Referral Service Coordinator

Services: The Massachusetts Chapter of the National Lawyers Guild works to change the structure of our political and economic system. They seek to unite the legal community with organizers and activists in the service of the people, to the end that human rights shall be regarded as more sacred than property interests.

- Street Law Clinics
 - The Street Law Clinic Project (SLC) conducts clinics to educate people about their legal rights and methods to fight for justice. Under the supervision of NLG-Mass Chapter attorneys, law students conduct these clinics in community organizations, schools, shelters, and places of worship.
 - If you are interested in participating, fill out this form:
<https://nlgmass.org/street-law-clinic-interest-form/>
- Mass Defense Committee
 - The Mass Defense Committee (MDC) is a network of lawyers, legal workers, and law students providing legal support to political activists, protesters, and their movements for economic, social, and racial justice.
- Litigation Committee
 - The Litigation Committee is comprised of attorneys, legal workers, and law students. Striving to protect people from policies and practices that perpetuate social, racial, and economic injustice, they bring civil lawsuits against large institutions such as government agencies, law enforcement, banks, financial institutions, and corporations that cause harm.

Requirements & Restrictions: None

Languages: English only for the referral line. NLG attorneys speak other languages. Please specify what language is your primary language to the Referral Service Coordinator.

On The Rise, Inc.

See in Category: Women

ProCon.org: Voting Rights

See in Category: Administrative Issues

RESPOND, Inc.

See in Category: Domestic Violence

Rian Immigrant Center

See in Category: Education

The Cambridge Women’s Center

See in Category: Women

United Way’s 211 Helpline

See in Category: Hotlines

Veterans Legal Services

See in Category: Veterans

Volunteer Lawyers Project

7 Winthrop Square (Mailing address)

2nd Floor

Boston, MA 02110

Phone: 617-423-0648

Fax: 617-423-0061

info@vlpnet.org; www.vlpnet.org/

Services: Free legal assistance to low-income residents of Greater Boston. Only civil cases in following areas: landlord/tenant, family law, guardianship, probate (wills and estates), bankruptcy, unemployment insurance, consumer debt, employment wage and hour violations, home ownership, and foreclosure prevention.

The Legal Resource Finder (LRF) will help you find out if VLP or some other legal aid program might be able to help you with your legal problem. It will also give you links to information that will help you to learn more about your legal issue. The LRF only includes information about civil – not criminal – issues. Click here for the Legal Resource Finder:
<https://masslrf.org/en/home>.

If you do not want to use the Legal Resource Finder, you can contact the Legal Advocacy Resource Center (LARC) Legal Advocacy and Resource Center (LARC) hotline at 617-603-1700 or 1-800-342-5297 for intake.

Whatever you tell LARC is private and confidential. A LARC staff person will ask you some questions to find out if you qualify for legal services from VLP or another office. LARC may be able to give you information or advice about your legal problem.

Requirements & Restrictions:

- VLP does not handle criminal cases or represent incarcerated individuals on any matter whether related to their incarceration or not. If you do not have a kind of case that VLP handles, LARC can give you information or advice, and may be able to refer you to an agency that handles that kind of case.
- DCF cases are not accepted.
- Must live in greater Boston, must be a U.S. citizen or have green card, and must meet federal poverty guidelines. If residency is outside city of Boston, call to find out if address is in Volunteer Lawyers Project’s service area.

Waiting time: Depends on the issue. No emergencies can be taken.

Languages: Interpreters available for many languages.

WilmerHale Legal Services Center of Harvard Law School

122 Boylston Street

Jamaica Plain, MA 02130

Phone: 617-522-3003

Fax: 617-522-0715

www.legalservicescenter.org/

Who to Contact: Intake Staff

Services: Legal assistance is provided in the following civil law areas:

Disability Benefits: Social Security Disability representation for disabled clients

Estate Planning: Estate planning and probate, guardianship, debt counseling and private insurance cases for low- and middle-income individuals. This service is only provided for veterans.

Family Law: Divorce, Domestic Violence, Paternity, Child & Spousal Support, Adoption, Guardianship, Guardian ad Litem court appointments and English/Spanish Pro Se Divorce Clinics

Federal Tax Unit: The Federal Tax Unit provides free legal representation to clients in tax controversies with the IRS. The Unit works on a wide variety of matters, including family tax issues (e.g., earned income tax credit, child tax credit, and dependency exemptions), tax debt/collection cases (offers in compromise and installment payment agreements), injured and innocent spouse claims, and audit reconsiderations. Their work on behalf of taxpayers involves, among other things, requesting audit reconsideration, representing clients at

IRS Appeals conferences, drafting and submitting advocacy letters to IRS Appeals, preparing and submitting innocent and injured spouse claims and offers in compromise, and representing clients before the U.S. Tax Court.

Housing Law: Eviction Defense due to foreclosure

Veteran's Issues: Veterans Benefits (service-connected disability, pension, and other programs from the VA), Veterans' Services benefits (from Massachusetts cities and towns), other public benefit programs, discharge upgrades and designated civil matters

Services are limited due to staff availability.

LGBTQ+ Advocacy: The LGBTQ+ Advocacy Clinic works with community members, advocates, non-profit organizations, educators, medical professionals, and governmental entities to advance the rights of LGBTQ+ people at both the national and local levels. The Clinic engages in impact litigation, policy advocacy, and direct representation on behalf of the LGBTQ+ community, with a particular focus on issues affecting underrepresented groups within the LGBTQ+ umbrella.

Service hours: M - F: 9am - 5pm; Intake hours vary - please call.

Requirements & Restrictions: Suffolk County residents only. No criminal issues are handled.

Languages: Spanish-speaking interpreter and staff available.

Women's Prison and Re-Entry Project

105 Chauncy Street, 8th Floor

Boston, MA 02111

mruttenberg@publiccounsel.net

sgoldenhersh@law.harvard.edu; wbawbf.org/wbf-projects/womens-prison-and-re-entry-project

Who to Contact: Miriam Ruttenberg or Stephanie Goldenhersh

Services: The Women's Prison and Re-Entry Project serves women incarcerated in Massachusetts' prisons and jails, or those who have been involved with the criminal justice system. The Project normally operates at South Bay House of Correction in Suffolk County. In teams, volunteer attorneys meet with women and answer questions regarding family law, child custody, care and protection, housing, CORI, and criminal warrant clearing. During COVID-19 they are not visiting prisons or jails in person but are available to do Zoom educational as requested by facilities or re-entry programs.

WPRP has launched a new Clemency Project which offers legal representation regarding petitions for clemency to incarcerate women serving long sentences. For more information, please contact Lola Remy, Director of Pro Bono Programs at LRemy@womensbar.org

Meetings are normally held quarterly at Women's Bar Foundation (WBF) Offices, 5:00-6:30 PM, but during the pandemic, they are held by Zoom (dates on website). Please contact Lola Remy at the WBF for Zoom link information at lremy@womensbar.org

LGBTQ+

AIDS Action Committee

See in Category: Other Groups

Boston Health Care for the Homeless; Jean Yawkey Place

See in Category: Physical and Mental Health

Fenway Health

See in Category: Physical and Mental Health

GLBTQ Legal Advocates and Defenders (GLAD)

18 Tremont Street

Suite 950

Boston, MA 02108

Phone: 617-426-1350

Phone (GLAD Answers): 800-455-GLAD (4523)

Fax: 617-426-3594

gladlaw@glad.org; www.glad.org/

Who to Contact: Public Information Manager

Services: GLAD maintains GLAD Answers which provides legal information, referrals on issues related to sexual orientation, HIV status, and gender identity and expression. These issues include employment and housing discrimination, harassment, HIV testing rights and privacy, access to health care, family law, insurance, immigration, youth and student rights, and many others.

Although you can call, email, or chat online to get more information, during the COVID-19 pandemic, they are not able to answer phone calls live at this time but will return your call. Live chat is also unavailable. During this time, email is the quickest way to get a response.

Requirements & Restrictions: Target population: gay, lesbian, bisexual, transgender, and people with HIV.

Languages: GLAD Answers is in English. Additional languages available through interpreter service.

Greater Boston Legal Services (GBLS)

See in Category: Legal

The Network – La Red

P.O. Box 6011

Boston, MA 02114

Main Office: 617-695-0877

Hotline (Voice): 617-742-4911

Hotline (Toll-free): 800-832-1901

Hotline (TTY): 617-227-4911

info@tnlr.org; tnlr.org/en/

Services: The Network provides a variety of services for members of the lesbian, gay, bisexual, and transgender (LGBT) community experiencing partner abuse. The organization also provides assistance and referrals to LGBT community members. The web site is in English and Spanish, is kept up-to-date, and has information helpful to the LGBT community.

Hotline

- Provides confidential emotional support, information, and safety planning for lesbian, gay, bisexual, queer and/or transgender (LGBQ/T) folks, as well as those in SM/kink and polyamorous communities who are being abused or have been abused by a partner. They also offer information and support to friends, family, or co-workers on the issue of domestic violence in LGBQ/T communities. All hotline staff are trained in domestic violence, peer counseling, crisis intervention, and safety planning.

Housing Pathways Program:

- Safehome
 - The Safehome program offers short-term (up to 1-month) emergency housing to survivors (individual or family) at a confidential location. Safehome does not have one specific location; at any given time, it could be located anywhere in the state. Housing Pathways staff work with the survivor to select a location that feels safest for that survivor and best fits their current needs. The primary purpose of the Safehome program is to provide respite in a place that feels safe for the survivor. Call the 24/7 hotline to receive updates about the status of space availability and to get connected with this service
- Transitional Housing
 - Up to 2 years of financial support for housing. The type of housing is flexible and can look different for each survivor. Examples of Phase Two housing options include sober living programs, sublets, and apartments.

During both phases, participants can receive a wide range of services, such as advocacy, referrals, supportive counseling, and support group

Support Groups:

- A confidential facilitated group for lesbian, gay, bisexual, queer and/or transgender survivors of partner abuse to share and listen to each other's experiences, give and get peer support, feedback and information, and help with safety planning. You can receive support over the phone or in person. Call the Hotline to set up an interview with an advocate for the support group.

Service hours: Hotline is 24/7

Requirements & Restrictions: Target population is battered members of LBT (lesbian, bisexual, and transgender) communities. Will also assist and provide referrals for gay and bisexual men.

Languages: Spanish, English

Trans Community of New England

P.O. Box 540071
Waltham, MA 02454-0071
Phone: 781-891-9325
Fax: 781-899-3562
info@tcne.org

Services: The Trans Community of New England (TCNE) is a Boston area transgender support organization for the transgender community.

You can find information about Workshops here:
<https://tcne.org/workshops/>

Service hours: Call on Tuesdays, from 7pm – 9pm or on Saturdays, from 7pm – 11pm to get a live voice

Requirements & Restrictions: Target population: transgender community.

Whittier Street Health Center

See in Category: Physical and Mental Health

Older Adults

ABCD (Action for Boston Community Development)

See in Category: Education

Age Strong Commission

1 City Hall Sq.

Room 271

Boston, MA 02201

Phone: (617) 635-4366

agestrong@boston.gov;

www.boston.gov/departments/age-strong-commission

Services: Age Strong Commission aims to enhance the lives of people 55+ with meaningful programs, resources, and connections

Services include:

- Information and Referrals
- Transportation
- Food Resources
- Ways to Save
- Housing

Their services remain open and available by phone. In-person meetings are by appointment only. Please call 617-635-4366 (Monday through Friday, 9 a.m. – 5 p.m.) or email agestrong@boston.gov.

Service hours: M-F 9 am - 5 pm

Other Locations:

The following advocates hold office hours in the following neighborhoods:

Deolinda DaVeiga- Mattapan, North Dorchester, Roxbury, Cape Verdean Community (citywide)

Lorna Heron- Fenway/Kenmore, Hyde Park, South Boston

Connie Mohammed- Bay Village, Downtown, North End/Waterfront, West End

Meghan Bragg- Allston, Brighton

Nhung (Ivy) Pham- Chinatown, Roslindale, South Dorchester, Vietnamese Community (citywide)

Marissa Resnick- Back Bay, Beacon Hill, Jamaica Plain, West Roxbury

Tammy Sutton- Citywide (in-house)

Vilma Valentin- East Boston, Mission Hill, Latino Community (citywide)

Call 617-635-4366 if you'd like to meet with an advocate in your community.

Requirements & Restrictions: Must be 55 or older.

Bay Cove Human Services

See in Category: Physical and Mental Health

Boston ElderINFO

89 South St

Boston, MA 02111

Phone: (617) 292-6211

bei@bshcinfo.org; www.elderinfo.org

Services: It is the mission of Boston ElderINFO to be the resource that meets all the information needs of every Boston elder, person with a disability, and caregivers to live with dignity, safety, and independence in our communities. Information and referral programs on the following:

- Healthy aging classes
- Boston money management program
- Options counseling
- Resources for home care services

Service hours: Monday-Friday 9 am - 5 pm

Requirements & Restrictions: Must be an older adult.

Boston Project Rebound Reentry Services

See in Category: Other Groups

Boston Senior Home Care

89 South St. Suite 501

Boston, MA 02111

Phone: (617) 451-6400

Fax: (617) 451-6631

TTY: (617) 451-6404

bostonseniorhomecare.info/

Services: Boston Senior Home Care (BSHC) is a private, nonprofit human services agency dedicated to ensuring that older adults and individuals with disabilities, particularly those of limited means, can remain safely in their homes with dignity and independence. Since 1974, BSHC has provided adults 60 years of age and older with affordable in-home care and community-based services. Today, BSHC also offers long-term services and supports for people with disabilities of all ages, education to help individuals maintain a healthy lifestyle and manage their chronic diseases, as well as resources and supports for caregivers.

Their mission is to empower individuals to achieve the highest level of health, wellbeing and social connection by providing a wide range of services and supports, including:

- Home Care program

- Senior Care Options (SCOs)
- One Care Program
- Adult Foster Care
- Family Caregiver Support Program
- Supportive Housing
- Options Counseling
- Evidence-based Program
- Accountable Care Organization (ACO) Program
- Long-term Services and Supports

Service hours: M-F 9 am - 5 pm

Requirements & Restrictions: Must be an elder or an individual with disabilities above the age of 16 years of age, or a caregiver.

Ecumenical Social Action Committee (ESAC)

434 Jamaicaaway
Jamaica Plain, MA 02130
Phone: (617) 524-2555
Fax: 617-524-2430
www.esacboston.org/

Services: ESAC works with vulnerable residents of many Boston neighborhoods by creating stability in homes and for families. ESAC strives to promote healthy, stable, and integrated neighborhoods and communities by connecting residents with necessary services and resources. Services include:

- Senior home repair and falls prevention
- Foreclosure prevention
- Benefits enrollment center
- ESAC Youth Opportunity Collaborative (EYOC)
- Housing stabilization

Service hours: Varies by program.

Requirements & Restrictions: Child or Older Adult. Some programs require Boston residency or low to moderate income.

Executive Office of Elder Affairs (EOEA)

1 Ashburton Pl. 5th floor
Boston, MA 02108
Phone: (617) 727-7750
Toll Free Elder Abuse Hotline (24/7): (800) 922-2275
Fax: (617) 727-9368
information.resources@MassMail.State.MA.US;
www.mass.gov/orgs/executive-office-of-elder-affairs

Services: Executive Office of Elder Affairs promotes independence, empowerment, and well-being of older people, individuals with disabilities, and their families

by providing access to services through partnerships with agencies throughout Massachusetts. Services include:

- Executive Office of Elder Affairs Public Records
- Reporting Elder Abuse and Neglect
- In-Home Services
- Health Insurance Counseling
- Prescription Drug Assistance
- Senior Housing Resources
- Councils on Aging & Senior Centers
- Nutrition Program for Seniors
- MassHealth for Seniors and People who need Long-Term Care Services
- Family Caregiver Support Program
- Senior Community Service Employment Program (SCSEP)
- Dementia Friendly Massachusetts
- Assisted Living
- Advocacy Services
- Legal help for elders

Service hours: Varies by program.

Requirements & Restrictions: Older adults and individuals with disabilities.

John F. Kennedy Family Services Center

See in Category: Families

Lamour Clinic Health Institute

See in Category: Physical and Mental Health

Massachusetts Bay Transportation Authority (MBTA)

See in Category: Transportation

Nicholas and Mattie Center for the Homeless

See in Category: Emergency Assistance

North End/West End Neighborhood Service Center (NSC)

See in Category: Emergency Assistance

Senior Centers & Council on Aging (COA)

806 Massachusetts Ave
Cambridge Senior Center
Cambridge, MA 02139
Phone: (617) 349-6220
www.cambridgema.gov/DHSP/programsforadults/seniorcouncilonaging

Services: The COA aims to promote and safeguard the health and independence of Cambridge seniors by providing information and referrals. The two senior centers provide a variety of services and classes including:

- Senior food pantry
- Counseling and support groups
- Vision and blood pressure screening
- Breakfast and lunch service
- Men’s group
- Computer classes
- Educational and recreational offerings

Service hours:

M 8:30 am - 8 pm

T-T 8:30 am - 5 pm

F 8:30 am - 12 pm

Other Locations:

North Cambridge Senior Center

2050 Massachusetts Ave. Cambridge, MA. 02140

Requirements & Restrictions: Must be a senior over the age of 60

South Boston Neighborhood House & Senior Center

136 H St

South Boston, MA 02127

Phone: (617) 268-1619 ext. 301

csullivan@sbnh.org; www.sbnh.org/senior-services

Who to Contact: Carole Sullivan

Services: South Boston Neighborhood House and Senior Center aim to reduce isolation by offering activities and services that maintain dignity, health, independence, and self-confidence for seniors. These services aim to enhance physical, intellectual, and creative well-being through exercise, interaction, technology, and art classes. Services include:

Health and Information Programming:

- Yoga
- Weight listing
- Exercise
- Dance
- Bowling
- Health seminars

Recreational Programming:

- Bingo
- Games and movies
- Shopping
- Special events
- Holiday parties

- Trips

Due to the COVID-19 pandemic programming has been limited. Please call ahead for details.

Service hours: COVID Hours: 8:30am - 1:00pm (with limited programming)

Veronica B. Smith Senior Center

20 Chestnut Hill Ave

Boston, MA 02134

Phone: (617) 635-6120

agestrong@boston.gov;

www.boston.gov/departments/elderly-commission/veronica-b-smith-senior-center

Services: The Veronica B. Smith Senior Center offers the following services and programs:

The Veronica B. Smith Senior Center offers the following services and programs:

Health and Nutrition Services: Fitness programs such as weekly exercise, wellness, and line dancing classes, educational workshops, and seminars pertaining to health and nutrition are also offered.

Direct Services and Programming: A wide range of social services can be obtained at the Center, including special seminars and workshops on legal issues and government health benefits. Comprehensive programs targeted for seniors in the greatest economic and social needs are also in place.

Public Information: Senior Spotlight is a monthly newsletter published and distributed by the Veronica Smith Senior Center with a circulation base of over 600 community seniors and dozens of community locations such as nursing homes and elderly housing. Topics include issues, upcoming programs and services available at the Center.

Service hours: Everyday 8:30 am - 4 pm

Other Groups

ABCD (Action for Boston Community Development)

See in Category: Education

AIDS Action Committee

75 Amory Street
Boston, MA 02119
Phone: 617-437-6200

information@fenwayhealth.org; www.aac.org/

Services: AIDS Action is New England's largest provider of services to people living with HIV/AIDS and populations at risk of infection.

Programs

- Access: Drug User Health Program
 - Distributes and exchanges syringes to people who inject drugs (PWID)
 - As of January 2021, this program has expanded to offer additional services. In addition to needle exchange, harm reduction supplies, and Narcan, they are conducting HIV/HCV/STI testing again. There is also a weekly medical clinic, as well as walk-in behavioral health services
- Check-In
 - information, referrals, along with sensitive and caring ear
- Care Access & Case Management
 - AIDS Action staff members work individually with clients to address barriers to good health, such as lack of insurance, homelessness or unstable housing, unmet mental health and substance use needs, and other personal and systemic barriers
- Community Outreach & Education
 - AIDS Action conducts outreach and education to communities and populations most affected by HIV in the metro Boston and Lynn areas. They do this through one-on-one education sessions, street outreach, and peer-based models
- HIV/STD Counseling & Testing
 - They offer free screening for HIV, hepatitis C, and other common sexually

transmitted diseases, such as syphilis, gonorrhea, and chlamydia. They also offer case management and medical referrals

- Housing
 - AAC's Housing programs help connect people living with HIV/AIDS to a range of housing services and options, including transitional and permanent affordable housing, supportive congregate and scattered site housing, and rental and utility assistance
- Legal Services
 - The goal of the department is to advocate for the legal rights of those living with HIV/AIDS in the Boston metropolitan area and throughout Massachusetts
- Youth on Fire
 - Youth on Fire (YOF), a program of AIDS Action Committee of Massachusetts, is a drop-in center for homeless and street-involved youth, ages 14-24, located in Harvard Square, Cambridge

Other Locations:

Cambridge
359 Green St.
Cambridge, MA 02139
617-661-3040

Back On My Feet Boston

361 Newbury Street
Boston, MA 02115
Phone: 617-221-9508
Jennifer.hyde@backonmyfeet.org;
www.backonmyfeet.org/

Who to Contact: Jennifer Hyde

Services: Members commit to running/walking with one of their six teams in the Boston area Monday, Wednesday and Friday mornings. After 3 mornings of participation they are able to receive team gear, including a pair of running shoes. After 30 days in the program, members with 90% attendance earn the opportunity to move into the second phase of the program called Next Steps, which provides educational support, job training programs, employment partnership referrals and housing resources. Members can earn financial assistance to remove barriers to

employment and housing such as work supplies, transportation and security deposits.

All their group runs meet every Monday, Wednesday, and Friday. New members and volunteers are always welcome!

- Team Hope @ 5:45 am outside of 8 Farnham Street, Boston
- Team Common Ground/Vets @ 5:45 am near the Park Street MBTA Station at Park / Tremont Streets, Boston

Requirements & Restrictions: After 3 days of participation members are eligible to receive team gear. After 30 days participation they are able to enter the Next Steps Program to be eligible for financial aid.

All interested members and volunteers must complete paperwork prior to attending their first run.

Potential members must be clean and sober to participate. Cannot accept level 3 sex offenders.

Boston Project Rebound Reentry Services

7 Balfour Street #3
Dorchester, MA 02125

Phone: 857-990-8549

bostonprojectrebound@gmail.com;
bostonprojectrebound.org/

Services: Programs

- BPRRS Aftercare Support Program
- Peer Navigation Program
- Senior Peer Navigator Program
- Employment Training
- Veterans Specialist
- Recovery Coach

Website provides additional resources for people returning to their communities.

Service hours:

M 9am-4pm

T 9am-5pm

W 9am-12pm

Th 9am-5pm

F 9am-5pm

Sat. & Sun. CLOSED

Closed on all federal holidays

Boston Rescue Mission

39 Kingston Street
Boston, MA 02111

Phone: 617-338-9000

Fax: 617-482-6623

info@brm.org; www.brm.org/

Services: Boston Rescue Mission offers a variety of programs and resources that prevent and end homelessness and support the recovery, health, faith, and independence of those who have a history of substance abuse, incarceration, and homelessness. Programs offered include:

- Preventing Homelessness
 - Outpatient counseling center
 - Sober living and life growth shelter communities
 - Food pantry
 - Job readiness
- Paws for Serenity – Animal Assisted Therapy
- Ending Homelessness, One Person at a Time
 - “Wet” emergency overnight shelter beds
 - “Dry” sober beds and supporting services
 - Rapid rehousing & stabilization program
 - Safe Haven veterans program
- Veterans Programs
- Meal Programs
 - In house meal program
 - Saturday morning outreach

Service hours: Varies by program

Bridge Over Troubled Waters

47 West Street

Boston, MA 02111

Main: 617-423-9575

TTY: 617-423-9575 *355

National Runaway Hotline: 1-800-786-2929

www.bridgeotw.org/

Services: Bridge offers a comprehensive range of services to youth ages 14 to 24 in a positive and safe environment.

Street Outreach and Mobile Medical Van: Street Outreach is Bridge’s daily “foot patrol” of trained outreach workers who make regular consistent contact with homeless youth on the street throughout a range of neighborhoods in Boston and Cambridge. The Mobile Medical Van (MMV) connects with the street outreach team each weeknight. See specific hours below. The Van provides medical attention, survival kits, clothes, food and referrals.

Runaway Program: Bridge is the local respondent for the national runaway hotline offering 24-hour access to a counselor and a safe overnight accommodation away

from the streets for homeless youth ages 14-17 for up to 72 hours.

Traditional Day Program (TDP): Visit the second floor of the Bridge building for a free breakfast or lunch. You can shower, use the lockers, do your laundry, attend a workshop, and see a case manager.

Medical and Dental Care: Bridge offers weekly free medical and dental services staffed by healthcare professionals at the 47 West Street Facility.

Counseling and Support Services: Get help for substance abuse, family & peer relationships, survival needs and other crisis intervention services. Bridge counselors will support and listen to you.

Emergency Residence: Short-term transitional residence at the 47 West St. location for homeless youth ages 18 to 24. Youth commit to counseling, employment and continue their education. During the winter months, Bridge opens up the Warming Center, as an adjunct to the ER, each night to youth who need overnight shelter and survival each day from November through April.

Education and Career Development Program: Classes for youth to attain their HiSet. Takes place M – F from 9am – 12pm and 1pm – 4:00pm. Flexible schedule, rolling admissions, guidance counseling for youth who wish to enter or continue college or vocational program.

Transitional Living Program: Long-term transitional residential program. Residents are required to maintain employment, continue their education, and meet weekly with a counselor.

Single Parent Home: Transitional living program for pregnant and parenting homeless young women and their children. Serves up to 10 families at any given time and may stay for up to 2 years.

Housing: Bridge offers a variety of supportive services for youth seeking housing. Liberty House is the next step for young adults who have participated in their Transitional Living Program in Brighton. Bridge also currently participates in rapid re-housing programs for youth based on the “housing first” model. This program with the City of Boston is another avenue to prioritize youth for housing.

Service hours:

Intake: Mon. - Fri. 9am - 4:30pm

Mobile Medical Van Hours: Mon. - Fri., 5pm-6:30pm @ Boston Common, 7pm - 8:30pm @ Harvard Square

Requirements & Restrictions: Youth only, ages 14 to 24

Languages: Spanish, English

Cambridge Economic Opportunity Committee

See in Category: Emergency Assistance

Cambridge Multi-Service Center

362 Green Street

1st Floor

Cambridge, MA 02139

Phone: 617-349-6340

www.cambridgema.gov/Services/HomelessandEvictionPreventionServices

Services:

City Programs:

- MSC Case Managers
- Housing Search Assistance
- Cambridge Coordinated Access Network (C-CAN)
- The Carey Program
- Cambridge Haitian Services

Community Programs:

- Cambridge and Somerville Legal Services (CASLS)
 - Clients must be referred for an appointment by an MSC Case Manager. To be screened for a referral, attend a walk-in consultation with an MSC Case Manager during MSC walk-in hours or call the front desk at 617-349-6340
- DeNovo
- Eliot Community Human Services
 - Individuals experiencing HUD homelessness seeking connections to mental health services can ask the MSC front desk to be connected to an Eliot worker.
- Just-A-Start (JAS) Financial Opportunity Program
 - For a referral to this program please attend a walk-in consultation with a MSC Case Manager during MSC walk-in hours or contact Ian Davis directly: 617-918-7525 or IanDavis@justastart.org.
- HomeStart
- Metro Housing

Service hours:

Walk-in hours

Monday: 9:00am - 7:30pm

Tuesday - Thursday: 9:00am - 4:30pm

Friday: 9:00am - 11:30am

Languages: Spanish, Portuguese, Haitian Creole

Dorchester Bay Economic Development Corporation

See in Category: Employment

Ecumenical Social Action Committee (ESAC)

See in Category: Older Adults

Institute for Health and Recovery – Project Promise

See in Category: Families

Margaret Fuller Neighborhood House

See in Category: Families

Massachusetts Suffolk County Sheriff's Department

20 Bradston St

Boston, MA 02118

Phone: 617-635-1000

www.scsdma.org/programs/re-entry-services/

Services: Massachusetts Suffolk County Sheriff's Department (SCSD) offers comprehensive reintegration assistance to our returning citizens, including the following re-entry programs and services on-site and also in partnership with multiple community-based organizations:

Reintegration Team: The Reintegration Team secures a wide range of basic, essential re-entry services and is available to all sentenced inmates and pre-sentence detainees. Individual discharge planning begins when an inmate enters the institution and continues throughout his/her sentence until release. Re-entry services, information and referrals are delivered through individual consultation, group workshops, discharge panels, classes and presentations, as well as through virtual technology tools. Areas of re-entry service include housing, recovery treatment, halfway house residential placement, health insurance, identification documents, child support, Parole and Probation liaising, benefits and entitlements, veterans' support, and other related re-entry resources. They also provide workforce development to those returning citizens preparing for post-release employment. Emphasis is placed on offering vocational instruction, counseling and training; career development; resume writing; viable job leads; employment retention skills; addressing CORI-related issues; improving communication expertise and fostering good "work culture" habits. Their

Reintegration Team also maintains ongoing partnerships with a repertoire of area businesses, private companies and employment-assistance agencies that can offer hiring opportunities to inmates returning to their communities.

Family Matters: Family Matters is a program developed to help inmates and their families work toward positive relationships that strengthen the family unit, reunite inmates with their children, and stabilize employment and housing with the goal of reducing recidivism. The family/household of the incarcerated participant is also provided community-based resources and services to ease the challenges that are a byproduct of incarceration. Issues of fatherhood, family engagement, parenting skills and family support services are addressed in partnership with a network of local agencies.

Community Supervision: The objective of this program is to mentor and manage inmates in community settings with the goal of early reintegration into the community with no adverse effect to public safety. Community Supervision participants must have a home plan approved by field officers. While in the community, the client must maintain employment or attend school (part-time or full-time).

Community Works Program (CWP): The Suffolk County Sheriff's Department, through the Community Works Program (CWP), sends properly classified inmates nearing the completion of their sentences into communities, under the constant watch of an armed Sheriff's deputy, to provide labor for many city, state and town projects. Cleaning vacant lots, beautifying roadway intersections, painting street lamps, boarding and securing abandoned homes and shoveling senior citizen housing walkways are just some of the many innovative jobs the inmates complete. CWP is an essential part of vocational and job training services provided to offenders before release from the Suffolk County House of Correction.

On with Living and Learning, Inc. (OWLL)

See in Category: Education

Parole Regional Reentry Centers

60 Clayton Street

1st Floor

Dorchester, MA 02122

Phone: 617-376-6260

www.mass.gov/service-details/inmate-reentry-programs

Services: The Massachusetts Parole Board operates regional reentry centers across the state. These centers help inmates make the transition from prison to the community. Staff help released inmates to:

- Get food assistance
- Get a state I.D. card
- Renew a driver's license
- Open a bank account
- Find work
- Find counseling

These centers are open to released inmates with no post-release supervision. If you are a released inmate, members of their department may be able to bring you to the reentry center closest to your release address. This program is also available to former inmates at any time after they are released.

Other Locations:

Regions 1 and 2

60 Clayton Street, 1st Floor, Dorchester, MA 02122
(617) 376-6260

Region 3

100 Willow St., Lynn MA 01902
(978) 750-1900

Region 4

340 Main Street, Suite 380, Worcester 01608
(508) 753-7252

Region 5

436 Dwight Street, Springfield 01103
(413)-784-1210

Region 6

499 Essex Street, 1st Floor, Lawrence 01840
(978) 687-6342

Region 7

231 Main Street, 2nd Floor, Brockton 02301
(508) 587-0987

Region 8

1204 Purchase Street, New Bedford 02740
(508) 999-4820

Region 9

188 Concord Street, 2nd Floor, Framingham 01702
(508) 875-0621

ProCon.org: Voting Rights

See in Category: Administrative Issues

Roca, Inc.

101 Park Street
Chelsea, MA 02150
Phone: 617-889-5210
Fax: 617-889-2145

chelsea@rocainc.com; rocainc.org/

Services: Roca's mission is to be a relentless force in disrupting incarceration, poverty, and racism by engaging the young adults, police, and systems at the center of urban violence in relationships to address trauma, find hope and drive change.

Programs

- Young Men Program
- Young Mother's Program

Covid-19 Update: <https://rocainc.org/covid-19-update/>

Other Locations:

Boston

845 Albany Street
Boston, MA 02119
617-442-3101
boston@rocainc.com

Lynn

52 Andrew Street
Lynn, MA 01901
781-780-9611
lynn@rocainc.com

Springfield

29 School Street
Springfield, MA 01105
413-846-4301
springfield@rocainc.com

Holyoke

384 High Street
Holyoke, MA 01040
413-437-7714
holyoke@rocainc.com

The Home for Little Wanderers

See in Category: Physical and Mental Health

Union of Minority Neighborhoods

42 Seaverns Avenue
Jamaica Plain, MA 02130
Phone: 617-942-7577
Fax: 617-522-3351

unionofminorityneighborhoods.org/

Services: Union of Minority Neighborhoods (UMN) is committed to fully engaging and training communities

of color to be active participants rebuilding their communities.

UMN organizes and trains people of color and low-income people to end discriminatory policies and practices that limit their access to political, economic and social power.

Service hours: M - F, 9am - 5pm

Physical and Mental Health

ABCD (Action for Boston Community Development)

See in Category: Education

AIDS Action Committee

See in Category: Other Groups

Alcoholics Anonymous

See in Category: Substance Use

Back On My Feet Boston

See in Category: Other Groups

Barbara McInnis House (BHCHP)

Jean Yawkey Place

780 Albany Street

Boston, MA 02118

Phone: 857-654-1705

www.bhchp.org/about/locations/barbara-mcinnis-house

Services: BHCHP provides “medical respite care”, short-term medical and recuperative services, for homeless people who are far too sick for life in shelters but not sick enough to occupy a costly acute care hospital bed. BHCHP’s 104-bed medical respite facility is located in Jean Yawkey Place on the campus of Boston Medical Center.

For patients and providers looking for more complete information on services provided at the Barbara McInnis House, please see their FAQ sheet:
https://www.bhchp.org/sites/default/files/Patient%20FAQs_8.31.2018.pdf.

For providers looking to admit a patient, please see their admittance requirements (https://www.bhchp.org/sites/default/files/Admission%20FAQ_5.30.2018.pdf) before filling out an admission form (<https://www.bhchp.org/sites/default/files/BMH%20referral%20packet%2005.30.2018.pdf>).

Service hours: Always open

Bay Cove Human Services

66 Canal Street

Boston, MA 02114

Phone: 617-371-3000

Fax: 617-371-3100

info@baycove.org; www.baycove.org/

Services: Bay Cove Human Services is a private, not-for-profit corporation that provides services to individuals

and families who face the challenges of developmental and intellectual disabilities, mental illness, substance use disorder, homelessness and/or aging. Call the main office number to be directed to the appropriate program.

Programs

- Substance Use Services
- Early Intervention Services
- Healthcare Integration Services
- Housing & Homeless Services
- Developmental Services
- Mental Health Services

Service hours: M - F: 8:30am - 6pm. There are scheduled dosing hours on weekends.

Requirements & Restrictions: Certain programs may have restrictions. Call 617-371-3000 for more information.

Bay State Community Services

1120 Hancock Street

Quincy, MA 02169

Phone: 617-471-8400

Fax: 617-376-0619

Info@baystatecs.org; baystatecs.org/

Who to Contact: Front Desk

Services: Bay State Community Services is a comprehensive social services agency that provides counseling outpatient services, day programming, recovery center (peer support), recovery coaching, and child and family home-based services. BSCS hosts the Quincy and Plymouth Family Resource Centers.

Service hours: Please call main number 617-471-8400 or program(s) directly.

Other Locations:

Quincy – A New Way Recovery Center

85 Quincy Avenue, Suite B

617-302-3287

Quincy – Family Resource Center

1120 Hancock Street

617-481-7227

Quincy – Outpatient Counseling and Recovery Support

1120 Hancock St.

Braintree – Home Based Child & Family Services

400 Washington Street

781-817-6675

Plymouth – Home Based Child & Family Services

430-3 Court Street
508-830-3444

Plymouth – Family Resource Center

430-3 Court Street
774-283-6531

Walpole – Turning Point Recovery Center

32 Common Street
508-668-3960

**Beth Israel Deaconess Medical Center's (BIDMC)
Center for Violence Prevention and Recovery (CVPR)**

See in Category: Domestic Violence

Boston Area Rape Crisis Center (BARCC)

99 Bishop Allen Drive
Cambridge, MA 02139
Phone (24-Hour Hotline): 1-800-841-8371
Phone (Office): 617-492-8306
Fax: 617-492-3291
info@barcc.org; barcc.org

Services: The Boston Area Rape Crisis Center provides free, confidential support and services to survivors of sexual violence ages 12 and up and their families and friends. They work with survivors of all genders from the immediate crisis after sexual violence to years and decades later, and their goal is to empower survivors to heal and seek justice in ways that are meaningful to them. They assist survivors as they navigate the health-care, criminal justice, social service, and school systems.

Services include the following:

- Hotline: by phone 24-7 at 800-841-8371 and web chat at barcc.org/chat
- 24-7 Medical Advocacy
- Case Management (assistance with housing, health care, and more)
- Individual and Group Counseling
- Legal Advocacy, including immigration services

Services in English and Spanish, with other languages upon request.

Service hours: Hotline and medical advocacy: 24-7
Office hours: Monday through Friday, 9:00 a.m.-5:00 p.m.

Other Locations:

Family Justice Center

989 Commonwealth Avenue
Boston, MA 02215

Waltham Office:

24 Crescent Street, Suite 202
Waltham, MA 02453

Requirements & Restrictions: Anyone 12 years or older welcome.

Languages: Services in English and Spanish, with other languages upon request

Boston Center for Independent Living, Inc.

See in Category: Disability

Boston Health Care for the Homeless; Jean Yawkey Place

Jean Yawkey Place
780 Albany Street
Boston, MA 02118
Phone: 857-654-1600
Fax: 857-654-1107

info@bhchp.org; www.bhchp.org/jean-yawkey-place

Services: BHCHP seeks to provide or assure access to the highest quality health care for all homeless men, women and children in the greater Boston area. Services are provided at medical centers, shelters, and on the street.

Patient services at Jean Yawkey Place include primary care, dental services, family services, HIV care, pharmacy, podiatry, optometry, behavioral health, transgender program and substance abuse treatment. Some services are provided at special times, call for more information.

Service hours: Mon. - Fri. 8am to 4pm; Evening clinic until 8pm on Tuesdays and Thursdays

Boston Public Health Commission (BPHC)

1010 Massachusetts Ave, 6th Floor
Boston, MA 02118
Phone: 617-534-5395
Fax: 617-534-5358
info@bphc.org;

www.bphc.org/whatwedo/Pages/What-We-Do-by-Topic.aspx

Services: The Boston Public Health Commission, the country's oldest health department, is an independent public agency providing a wide range of health services and programs.

The Commission's more than 40 programs are grouped into six bureaus: Child, Adolescent & Family Health; Community Health Initiatives; Homeless Services;

Infectious Disease; Recovery Services; and Emergency Medical Services.

Programs & Services:

- Recovery Services
 - Entre Familia
 - Men’s Health and Recovery
 - The Mom’s Project/Women’s Health and Recovery
 - Wyman Recovery Home
- Children’s Health
 - Father Friendly Initiative (FFI)
 - Healthy Baby/Healthy Child (HBHB)
- Emergency Services and Preparedness
- Health Access
- Racial Justice and Health Equity
- Healthy Eating and Acting Living
- Healthy Homes and Environment
- Homelessness
 - Southhampton Street Shelter
- Infectious Diseases
- Mental and Emotional Health
- New and Expecting Parents
- Outreach, Education and Training
- Physical Health
- Sexual Health
- Teens
- Tobacco
- Violence Prevention

Service hours: The Help Desk Hours are from 8:00 AM until 5:00 PM, Monday-Friday.

Requirements & Restrictions: Varies by Program

Bowdoin Street Health Center

230 Bowdoin Street
Dorchester, MA 02122
Phone: 617-754-0100

Bowdoinstreethhealth@bidmc.harvard.edu;
www.bidmc.org/locations/bowdoin-street-health-center

Services: Bowdoin Street Health Center is proud to provide health services to you and your family. They have been an active participant in the Dorchester community for over 40 years and offer care for infants, children, teens, adults and seniors.

Recognizing how social and economic factors in the community can also influence an individual’s health status, Bowdoin Street actively engages with community organizations and public entities to prevent

violence, improve access to healthy, affordable foods and promote wellness through exercise and stress reduction.

The Center is also an innovator in transforming its practice into a Patient-Centered Medical Home, improving patient outcomes through stronger provider-patient partnerships in co-managing one’s health. Bowdoin’s approach includes a self-care program, a multidisciplinary care team, group medical visits, screenings for depression and home visits.

Services include:

- Adolescent Case Management
- Adult Medicine
- Family Practice
- Family Planning
- HIV Services
- Geriatrics
- OB/GYN
- Pediatrics
- Optometry (Eyecare)
- Physical Therapy
- Mental Health and Counseling
- Nutrition Services
- Podiatry (Foot care)
- Community Health Programs

Service hours: Mon-Thurs, 8:00am - 7:00pm; Fri, 8:00am-5:00pm; most Saturdays, 9:00am - 1:00pm

COVID-19 Testing Hours of Operation: Mon, Tues, Thurs, & Fri: 9:30am – 4:30pm; Wed & Sat: Closed

Waiting time: On any given day that you call them, they will try to give you an appointment with your doctor that same day or the next day, regardless of why you are calling. Will try to do the same for new patients too.

Languages: Multiple languages; see website

Bridge Over Troubled Waters

See in Category: Other Groups

Cambridge Economic Opportunity Committee

See in Category: Emergency Assistance

Casa Esperanza, Inc.

See in Category: Substance Use

Casa Myrna

See in Category: Domestic Violence

CASPAR, Inc.

See in Category: Substance Use

Catholic Charities Archdiocese of Boston

See in Category: Faith-Based Organizations

De Novo: Center for Justice and Healing

See in Category: Legal

Department of Mental Health and Forensic Services

25 Staniford Street

Boston, MA 02114

Phone: 617- 626-8000

dmhinfo@state.ma.us; www.mass.gov/service-details/forensic-services

Services: Court-based forensic mental health assessments and consultations for people facing criminal or delinquency charges and civil commitment proceedings. Services provided:

Forensic Mental Health Services:

- Court based forensic mental health assessments and consultations who are facing criminal or delinquency charges and civil commitment proceedings
- The Forensic Transition Team provides reentry services for DMH clients who are transitioning from prisons, jails, and other places of detention to the community.
- Jail diversion activities

Check out DMH Forensic Mental Health Services at a Glance for more program information

Adult Services:

- Adult Community Clinical Services
- Formerly Community Based Flexible Supports
- Respite Services
- Program of Assertive Community Treatment (PACT)
- Clubhouses
- Recovery Learning Communities (RLCs)
- DMH Case Management
- Homelessness Services

Child, Youth, and Family Services:

- Child/Adolescent Case Management
- Individual and Family Support Services
- Day Services
- Caring Together Services
- Clinically Intensive Residential Treatment (CIRT)
- Intensive Residential Treatment Programs (IRTP)
- Parent and Family Support Services
- Transition Age Youth

- School and Community Therapeutic Support
- Information and Referral
- Consultation and Education
- Juvenile Forensic Court Services
- Continuing Care Inpatient Services
- Massachusetts Child Psychiatry Access Program (MCPAP)

Disability Law Center

See in Category: Disability

Elizabeth Stone House

See in Category: Domestic Violence

Fathers' Uplift Inc.

See in Category: Families

Fenway Health

Arsin Building

1340 Boylston Street

Boston, MA 02215

Phone (Arsin Building): 617-267-0900

Phone (Fenway: South End): 617-247-7555

Phone (Sidney Borum, Jr. Health Center): 617-457-8140
myfenway@fenwayhealth.org; fenwayhealth.org/

Services: Fenway Health advocates for and delivers innovative, equitable, accessible health care, supportive services, and transformative research and education. They center LGBTQIA+ people, BIPOC individuals, and other underserved communities.

Services

- Primary Care – Adults & Children
- Women's Health
- Transgender Health
- Behavioral Health
- Eye Care
- Dental Care

The Sidney Borum, Jr. Health Center, is a program of Fenway Health that provides safe, non-judgmental care for young people ages 12-29 who may not feel comfortable going anywhere else.

Service hours:

- 1340 Boylston Street: Mon-Thurs: 7:30am-7:30pm; Fri: 7:30am-6:30pm; Sat: 8:30am-1:30pm
- South End: Mon-Thurs: 8:00am - 7:00pm; Fri: 8:00am-5:00pm
- Sidney Borum, Jr. Health Center: Mon-Thurs: 9:00am-7:00pm; Fri: 8:00am - 5:00pm

Other Locations:

Fenway: South End (142 Berkeley Street, Boston, MA 02116)

Sidney Borum, Jr. Health Center (75 Kneeland Street, Boston, MA 02111)

Languages: Spanish

GLBTQ Legal Advocates and Defenders (GLAD)

See in Category: LGBTQ+

Greater Boston Legal Services (GBLS)

See in Category: Legal

Harbor Health

1135 Morton Street
Mattapan, MA 02126-2834
Phone: 617-533-2300
www.hhsi.us/

Services: Harbor Health Services Inc. is a non-profit public health agency with a mission to help individuals achieve their full potential through access to local, affordable services that promote health. Harbor provides medical, behavioral health, dental, and support services to more than 34,000 patients in Boston, the South Shore, and Cape Cod.

Harbor Health operates five community health centers:

- Geiger Gibson Community Health Center
- Daniel Driscoll – Neponset Health Center
- Harbor Community Health Center – Plymouth
- Harbor Community Health Center – Hyannis
- Ellen Jones Community Dental Center – Dennis

Service hours: Varies by location, check website.

Other Locations:

Geiger Gibson Community Health Center

250 Mt Vernon St
Dorchester, MA 02125
617-288-1140

Daniel Driscoll – Neponset Health Center

393 Neponset Avenue
Dorchester, MA 02122
617-282-3200

Harbor Community Health Center – Plymouth

10 Cordage Park Circle
Plymouth, MA 02360
508-778-5470

Harbor Community Health Center – Hyannis

735 Attucks Ln
Hyannis, MA 02601

508-778-5420

Ellen Jones Community Dental Center

Patriot Square
516 Route 134
South Dennis, MA 02660
508-778-5400

Languages: Interpreter services available.

Harvard Street Neighborhood Health Center

632 Blue Hill Avenue
Dorchester, MA 02121
Phone: 617-825-3400

contact@harvardstreet.org; www.harvardstreet.org/

Services: Harvard Street Health Center provides the following services:

- Family Medicine
- Adolescent Clinic
- OB/GYN
- Dental Clinic
- Adult Medicine
- Pediatric Care
- Optometry
- Nutrition
- Behavioral Health
- Pharmacy
- Podiatry
- Laboratory

Programs

- Food Pantry
- Veterans Center
- WIC

Other Locations:

Behavioral Health Address & Telephone:

895 Blue Hill Avenue
Dorchester, MA 02124
Phone: 617-822-7129

Institute for Sexual Wellness

See in Category: Sex Offenders

Justice Resource Institute (JRI)

160 Gould Street, Suite 300
Needham, MA 02494-2300
Phone: 781-559-4900

jri.org/

Services: JRI works in partnership with individuals, families, communities and government to pursue the

social justice inherent in opening doors to opportunity and independence.

JRI offers a wide array of services including:

- Behavioral Health Clinics & Trauma Services
- Community Services
- Developing Abilities
- Educational & Residential Services
- Foster Care & Childhood Services
- Health & Housing
- Intensive Services & Juvenile Justice

La Alianza Hispana

1000 Massachusetts Avenue #101
Boston, MA 02118
Phone: 617-427-7175
Fax: 617-442-2259

info@laalianza.org; www.laalianza.org/

Services: La Alianza Hispana is a community-based organization providing culturally and linguistically appropriate health and education programs to the Latino Community of Greater Boston.

Programs

- Mothers and Children in Process
- Adult Day Health Care
- Senior Programs

COVID-19 Update: <https://laalianza.org/es/covid-19-consejos-y-mas/>.

Service hours: M - F: 9am - 5pm

Requirements & Restrictions: None

Languages: Spanish, English

Lamour Clinic Health Institute

44 Diauto Drive
Randolph, MA 02368
Phone: 781-885-7252

info@lamourclinic.org; lamourclinic.org/

Services: Lamour Clinic Health Institute is a multi-services community-based agency that is committed to advocating and providing community-based, culturally competent, and comprehensive programming services. Its mission is to provide behavioral health, therapeutic and community-based services that aid individuals, children, and families to achieve optimal daily functioning.

Programs

- For everyone
 - Traditional Outpatient Program (OP)

- For Geriatrics (65+)
 - Community Support Program (CSP)
 - Driver Alcohol Education (DAE)
 - Recovery Coach (RC)
 - Recovery Support Navigator (RSN)
- For Adults (22-64)
 - Applied Behavior Analysis (ABA) with private insurance coverage
 - Community Support Program (CSP)
 - Driver Alcohol Education (DAE)
 - Second Offender Aftercare (SOA) under DAE
 - Recovery Support Groups (RSG)
 - Recovery Coach (RC)
 - Recovery Support Navigator (RSN)
 - Dialectic Behavioral Therapy (DBT) Coaching
- For Adolescents (13-21)
 - Applied Behavior Analysis (ABA) with private insurance coverage
 - In-Home Behavioral (IHB)
 - In-Home Therapy (IHT)
 - Recovery Coach (RC)
 - Recovery Support Navigator (RSN)
 - Driver Alcohol Education (DAE)
 - Second Offender Aftercare (SOA)
 - Recovery Support Groups (RSG)
 - Dialectic Behavioral Therapy (DBT) Coaching
 - Therapeutic Mentoring (TM)
 - Youth Development Learning Center (Youth DELC)
- For Children (3-12)
 - In-Home Behavioral (IHB)
 - In-Home Therapy (IHT)
 - Therapeutic Mentoring (TM)
 - Applied Behavior Analysis (ABA) with private insurance coverage
 - Youth Development Learning Center (Youth DELC)

Service hours:

M-Th: 8:30am-7:30pm

F: 8:15am-5pm

Sat: 9am-4pm

Other Locations:

Medford, MA

Dorchester, MA

Louis D. Brown Peace Institute

15 Christopher St.
Dorchester, MA 02122
Phone: 617-825-1917
Fax: 617-265-2278
info@ldbpeaceinstitute.org;
www.ldbpeaceinstitute.org/

Services: Louis D. Brown Peace Institute provides services that are consistent and compassionate for families of murdered loved ones and families of incarcerated loved ones to prevent cycles of retaliatory violence.

Services include:

- Survivors Outreach Services
- Community Re-Entry Preparation Services
- Wholistic Healing Workshops
- Stars & Stripes Girls Group
- Healing & Recovery Support Group
- We're Still Here Writing Workshops
- Mindfulness

Massachusetts Access to Recovery (ATR)

See in Category: Substance Use

Mental Health Legal Advisors Committee

See in Category: Legal

Multicultural AIDS Coalition

9 Palmer Street
Roxbury, MA 02119
Phone: 617-541-1050
Fax: 617-541-1060
www.mac-boston.org/

Services: The Multicultural AIDS Coalition mission is to mobilize communities of color to end the HIV epidemic. Multicultural AIDS Coalition provides integrated HIV/STI testing – includes one-on-one counseling, screening for HIV, hepatitis C, syphilis, Chlamydia, and gonorrhea. They also provide various groups both educational and support groups. Follow-up support services and navigation to treatment is provided. MAC follows all COVID-19 protocols for clients and staff.

Specific Programs Include:

CONNECTED Boston – Comprehensive prevention, screening, and care services for gay, bisexual, and other men who have sex with men. A Drop-In Center provides a variety of HIV and other health services as well as a safe space for the LGBT persons of color.

Women Connecting Affecting Change – A women led program that addresses needs of Black, Latina, and other women at high risk for infection. Services are provided at a Drop-In Center on Blue Hill Avenue in Dorchester. HIV/STI screening, one-on-one counseling, group counseling, peer-support is provided, and risk reduction services including access to syringe services are provided.

Casa Iris – A peer support, Drop-In Center for Latinos/Latinas offers support groups for Latinx individuals living with HIV, referrals to other health and social services, and individual peer support designed to help clients manage their health and thrive.

AFIA- Africans for Improved Access provides HIV/STI prevention, education, and support services to the African immigrant and refugee community in Massachusetts. They also facilitate cultural competency training for providers who serve African immigrants and refugees. AFIA offers group-level and individual-level services tailored for individuals from the Sub-Saharan African community.

Service hours: M - F: 10am - 5pm

Other Locations:

Multicultural AIDS Coalition- Dorchester Location

409 Blue Hill Ave

Dorchester, MA 02121

Women Connecting Affecting Change

157A Washington Street

Dorchester, MA 02121

Waiting time: Clients can make appointments to received services or drop into their locations.

Languages: Spanish, Some African Languages, English

National Sexual Assault Hotline

See in Category: Hotlines

National Suicide Prevention Lifeline

See in Category: Hotlines

Network of Care (Massachusetts)

massachusetts.networkofcare.org/mh/services/index.aspx

Services: The Network of Care for Mental/Behavioral Health is an online information portal for individuals, families, and social service agencies concerned with community mental health services, substance use treatment programs, and help for people with developmental disabilities. This online community

provides critical information, communication, and advocacy tools with a single point of entry for those seeking access to social services.

Covid-19 Behavioral Health Information Hub for Massachusetts:
<https://massachusetts.networkofcare.org/mh/content.aspx?cid=9261>

New Beginnings Re-Entry Services (NBRS)

See in Category: Women

New England Center and Home for Veterans

See in Category: Veterans

New England Forensic Associates

See in Category: Sex Offenders

Nicholas and Mattie Center for the Homeless

See in Category: Emergency Assistance

On The Rise, Inc.

See in Category: Women

Out For Good, Inc.

See in Category: CORI

Parole Regional Reentry Centers

See in Category: Other Groups

Planned Parenthood League of Massachusetts

1055 Commonwealth Ave

Boston, MA 02215

Phone: 800-258-4448

customerservice@pplm.org;

www.plannedparenthood.org/planned-parenthood-massachusetts

Services: The mission of Planned Parenthood League of Massachusetts is to ensure every person in the state has access to sexual and reproductive health care and education no matter who they are, where they live, or who they love.

Health services:

- Routine Exams including pelvic exams and breast and cervical cancer screenings
- HPV Vaccinations
- Emergency Contraception
- Birth Control options and counseling
- Contraception by Mail Program
- Testing and treatment for sexually transmitted infections, urinary tract infections, yeast infections and vaginal infections

- HIV rapid testing
- PEP (Post-exposure HIV prophylaxis)
- PrEP (Pre-exposure HIV prophylaxis)
- Gender Affirming Hormone Therapy
- Gynecological services include pap tests and management and treatment of abnormal pap tests, menstruation problems, and management of menopause symptoms
- Pregnancy testing with options counseling and referrals for adoption and parenting resources
- Miscarriage management
- Abortion
- Smoking cessation

Call 800-258-4448, option 2, or click here to schedule an appointment:

<https://www.plannedparenthood.org/health-center?location=massachusetts&service=&channel=any>

Service hours: Hours vary by location. Visit website for more information.

Other Locations:

Central MA Health Center:

470 Pleasant Street
Worcester MA 01609

Western MA Health Center:

3550 Main Street
Springfield MA 01107

Metro West Health Center:

91 Main Street
Marlborough MA 01752

Requirements & Restrictions: Some appointments require parental consent for minors.

Waiting time: Varies

Languages: Translation services are offered for most languages

Right Turn

See in Category: Substance Use

Rosie's Place

See in Category: Women

Roxbury Multi-Service Center

See in Category: Education

Roxbury Youthworks, Inc.

See in Category: Families

Samaritans

See in Category: Hotlines

St. Francis House

See in Category: Emergency Assistance

The Cambridge Women’s Center

See in Category: Women

The Dimock Center

55 Dimock Street

Roxbury, MA 02119

Phone: 617-442-8800

info@dimock.org; www.dimock.org/

Services: The Dimock Center provides the residents of Boston with convenient access to high quality, low-cost health care, and human services.

Services

- Health Center
 - Eye Care
 - Dental
 - Adult Primary Care and Specialty Clinics
 - Pharmacy
 - Pediatric Services
 - Community Care
 - Women’s and Maternity Care
- Behavioral Health
 - Emergency Shelter Programs
 - Counseling and Addiction Services
 - Residential Services Programs
 - Inpatient Detox Center
- Child and Family Services
 - Early Intervention
 - Early Head Start & Head Start Programs
 - Foundations for Learning

Service hours: Mon-Fri 9-5pm

Other Locations:

Educational Facility:

1800 Columbus Avenue, Roxbury

Waiting time: Open-enrollment

The Federation for Children with Special Needs

See in Category: Disability

The Home for Little Wanderers

10 Guest Street

Boston, MA 02135

Phone: 617-267-3700

www.thehome.org/

Services: The Home for Little Wanderers helps build stable lives and hopeful futures for children who are abused, neglected or at-risk. The Home for Little Wanderers ensures their emotional, social, educational

and physical well-being from birth to age 26 through a dedicated team of professionals and a wide range of critical services.

Programs

- Foster Care & Adoption
- Behavioral Health & Clinical Services
- Residential Care
- Special Education Schools
- Young Adult Programs
- Wediko Program

Therapy Matcher

Phone: 617-720-2828

Toll-free: 1-800-242-9794

info@therapymatcher.org; www.therapymatcher.org/

Services: Therapy Matcher is a free, confidential telephone referral service offered by the National Association of Social Workers, MA Chapter. Provides professional, personalized counseling referrals matched for location, specialty, and insurance or fee requirements.

Service hours: Call or email any time, and a staff person will get back to you.

United Way’s 211 Helpline

See in Category: Hotlines

Upham’s Corner Health Center

415 Columbia Road

Dorchester, MA 02125

Phone: 617-287-8000

Fax: 617-287-1500

info@uphams.org; uphamscornerhealthcenter.org/

Who to Contact: Registration

Services: Health center and social services for adults and children. The health center provides a range of services including:

- Medical Care – Family Medicine & Primary Care; Pediatrics (Children); Adult Medicine; Family Planning; OB/GYN & Midwifery; Prenatal Care; Pharmacy; Laboratory Services; HIV Rapid Testing service – confidential HIV testing; Podiatry (foot); Dermatology (skin); Eye Care; and Adult Day Health
- Pharmacy – Please call 617-265-1310
- Home Care
- Nutrition, Women, Infants and Children (WIC) Program

- Behavioral Health and Social Services
- Dental Services
- Elder Service Plan

Service hours: M – Th: 8:30am – 8pm; F: 10am – 5pm;
Sat: 9am – 12:30pm

Other Locations:

Teen Clinic and HIV & Women, Infant and Children’s Program

415 Columbia Road, Dorchester MA 02125

Tel: 617-287-0786

Tel: 617-825-8994 (WIC)

Dental & Eye Care

636 Columbia Road, Dorchester MA 02125

Tel: 617-825-9839

Upham’s Elder Service Plan (UESP) / PACE

Savin Hill 1140 Dorchester Ave, MA 02125

Dudley Square 36 Dearborn Street MA 02119

Jackson Square 125A Amory St, Boston, MA 02119

UESP/PACE Tel: 617-288-0970

Requirements & Restrictions: Dorchester residents

Waiting time: 7-10 days

Languages: Spanish, English, Creole, Portuguese, French, Vietnamese, and Arabic

V.A. Boston Healthcare System for Women Veterans

See in Category: Veterans

Victory Programs Inc.

See in Category: Housing

Whittier Street Health Center

1290 Tremont Street

Roxbury, MA 02120

Phone: 617-427-1000

Fax: 617-989-3247

contact@wshc.org; www.wshc.org/

Services: At Whittier Street Health Center, they are dedicated to providing high quality and accessible clinical services to all of their patients.

Clinical Services

- Primary Care
- Specialty Care
- Oral & Eye Care
 - General Dentistry, Oral Surgery, and Orthodontics
 - Eye Care
 - Eye Wear Dispensary

- Pharmacy

Community Health Programs

- Anti-Violence Programming
- Community Outreach and Education Services
- Post Prison Release/ Re-Entry Program

Whittier Street Health Center accepts walk-ins. When the Center is closed, a 24/7 live answering service will attend to all calls and direct to a provider on call.

They are also providing testing of COVID-19 at the clinic Monday – Saturday from 9 am to 1 pm. The vaccine shot is available for both Moderna and Pfizer. The 3rd shot, the booster, is also available. FLU shots for all patients also available.

Service hours: M-F: 8:30am – 8pm; Sat: 8:30am – 5pm

Other Locations:

Whittier Street Health Center – Satellite Clinic

278 Blue Hill Avenue

Roxbury, MA

617-858-2550

M-F: 8:30am – 5pm

Requirements & Restrictions: Whittier will not deny services to any patient due to the inability to pay, disability, race, color, sex, sexual orientation, national origin, or religion.

Discounts are available for patients based on family size and income.

Languages: English, Spanish, Swahili, Arabic, Bosnian, Krio, Portuguese, Yoruba, Russian, Farsi, Somali, Urdu, Haitian Creole

Women’s Lunch Place

See in Category: Women

Sex Offenders

Boston Release Network

PO Box 51275
Boston, MA 02205
Phone: 617-380-7761; 781-999-4523
bostonreleasenetwork@gmail.com;
bostonreleasenetwork.org/

Services: The Boston Release Network (BRN) aims to help re-emerging citizens reintegrate into the population after their incarceration. The programs offered through BRN help ensure that these individuals can maintain their commitments within and to the legal system and navigate programs to assist their transition back into society.

Programs

- Release pack
- Charlie Card
- Fund-a-Phone

CPCS-Alternative Commitment & Registration Support Unit

75 Federal Street, 6th Floor
Boston, MA 02110
Phone: 617-482-6212
Fax: 617-502-6328
ac@publiccounsel.net;
www.publiccounsel.net/pc/alternative-commitment-and-registration-support-unit/

Who to Contact: Alternative Commitment & Registration Unit

Services: The Alternative Commitment and Registration Support Unit (ACRSU) is a unit of the private counsel division that works to ensure that indigent clients are well-represented in sexually dangerous persons (SDP) proceedings in Superior Court, in Sex Offender Registry Board (SORB) proceedings before the SORB and Superior Court, and in the appeal of SORB and SDP cases to the appellate courts.

- Client Resources
- Professional Resources

Institution for Sexual Wellness

53 Winter Street
Weymouth, MA 02188
Phone: 617-479-4501
Fax: 617-479-8109
info@instituteformsexualwellness.org;
instituteformsexualwellness.org/

Services: The Institution for Sexual Wellness provides evidence-based comprehensive assessment, psycho-pharmacological and psycho-therapeutic sex offender treatment to individuals whose behaviors pose a high risk to themselves and/or others. Services offered include full clinical evaluations, dynamic risk assessments and treatment needs evaluation, interim evaluation, fire setting evaluations, forensic evaluation and consultation, group and individual therapy, as well as psycho-pharmacological therapy.

Call the Institution for Sexual Wellness at (617) 479-4501 to schedule an initial appointment.

Service hours: M-W: 9am-5pm, and flexibility as on a needs-be basis

Languages: English

Massachusetts Association for the Treatment of Sexual Abusers (MATSA)

P.O. Box 920621
Needham, MA 02492
Phone: 857-244-1416

Matsaboardpresident@gmail.com; matsa.info/

Services: This is a professional association of clinicians and other professionals in the field of sex offender evaluation and treatment. The MATSA Resource Directory, a list of treatment providers, is available here: <http://matsa.info/resource-directory/>.

New England Forensic Associates

22 Mill St. #306
Arlington, MA 02476
Phone: 781-643-0610
Fax: 781-643-1609

nefa@nefacorp.com; www.nefacorp.com/

Services: NEFA is a nationally recognized center for the evaluation and treatment of problematic sexual behavior.

NEFA provides:

- Individual and group therapy
- Outpatient Therapy
- Specialized Treatment Programs
- Psychological Evaluation
- Psychometric Assessment
- Employment and Human Resources Screening
- Professional Consultation
- Expert Witness Testimony

Service hours: Office Hours: M – Th 9am – 5pm

Requirements & Restrictions: Client needs to be accepted to treatment by a clinician

Waiting time: Less than a month for appointments

Languages: English, Spanish

Women Against Registry

See in Category: Hotlines

Shelters

Barbara McInnis House (BHCHP)

See in Category: Physical and Mental Health

Boston Public Health Commission (BPHC)

See in Category: Physical and Mental Health

Boston Rescue Mission

See in Category: Other Groups

Bridge Over Troubled Waters

See in Category: Other Groups

Bristol Lodge Men's Shelter

27 Lexington Street
Waltham, MA 02452
Phone: 781-893-0108

bristolodge@mhsainc.org; www.mhsainc.org/shelter

Services: The Bristol Lodge Men's Shelter provides temporary, emergency shelter accommodations for 45 homeless adult men. It operates on a first-come, first-served basis. If you are in need of a bed, you must go through the pre-screening process by calling 781-893-0108, Monday through Friday. Phone calls are accepted beginning at 9:00am.

Upon completion of the intake process, clients are given access to individualized case management services, meant to address and provide referrals for a wide spectrum of topics, including housing, employment, mental health, substance abuse, financial insecurity, nutrition and more.

Requirements & Restrictions:

- 18+
- Dry facility: Participants must remain sober and free of intoxicating substances of any type
- 90-day maximum stay, plus a 30-day waiting period before readmission

Bristol Lodge Women's Shelter

205 Bacon Street
Waltham, MA 02451

Phone (Registration): 781-893-0108

bristolodge@mhsainc.org; www.mhsainc.org/shelter

Services: The Bristol Lodge Women's Shelter provides temporary, emergency shelter accommodations for 12 homeless adult women. It operates on a first-come, first-served basis. If you are in need of a bed, you must go through the pre-screening process by calling 781-

893-0108, Monday through Friday. Phone calls are accepted beginning at 9:00am.

Upon completion of the intake process, clients are given access to individualized case management services, meant to address and provide referrals for a wide spectrum of topics, including housing, employment, mental health, substance abuse, financial insecurity, nutrition and more.

Requirements & Restrictions:

- 18+
- Dry facility: Participants must remain sober and free of intoxicating substances of any type
- 90-day maximum stay, plus a 30-day waiting period before readmission

Casa Myrna

See in Category: Domestic Violence

CASPAR, Inc.

See in Category: Substance Use

Catholic Charities Archdiocese of Boston

See in Category: Faith-Based Organizations

Father Bill's & MainSpring

38 Broad Street
Brockton, MA 02301
Phone: 617-770-3314

info@helpfbms.org; www.helpfbms.org

Services: Father Bill's & MainSpring is an emergency shelter for individual adults experiencing homelessness. The main goal is to help people get stabilized and on a pathway toward permanent housing and self-sufficiency. Father Bill's & MainSpring provides supportive services, access to on-site shower facilities and a medical clinic, and referrals to community agencies, including those in mental health, substance abuse, housing, and employment. 3 meals a day can also be provided.

Service hours: 24/7

Other Locations:

54 North Main Street
Brockton 02301
508-587-5441

Requirements & Restrictions: Guests must prove tie or connection to the greater Quincy/Brockton/South Shore area; Must speak to assessment specialist; Male or Female, 18+; Sex offenders must register with Quincy/Brockton Police Department.

Waiting time: Lottery system. No referrals are taken.

Languages: Languages are provided on an at-need basis

First Church in Cambridge

See in Category: Faith-Based Organization

Harvard Square Homeless Shelter (HSHS)

66 Winthrop Street

Cambridge, MA 02138

Phone: 617-547-2841

Toll-free: 1-888-285-4038

Hshs.info@gmail.com; hshshelter.org/

Services: Harvard Square Homeless Shelter (HSHS) is a dry shelter open from November 1 until April 15. HSHS is student-run and operates out of the basement of University Lutheran Church in Harvard Square. HSHS works to provide guests with shelter, food, security, and a supportive environment of mutual respect. HSHS serves 24 men and women every night.

Services

- Reserving a Bed
 - Three-week beds
 - Lotteries for 3-week beds occur on Mondays, Thursdays, and Saturdays. To enter, call (888) 285-4083 between 7:30am and 8am on those days. At 8:10am, results will be announced on their voicemail and posted on their front door.
 - One night beds
 - Many nights, they hold a lottery for a 1-night emergency beds. To check if one is occurring and enter, call (888) 285-4038 between 9pm and 9:30pm. Call to ask about results between 9:40pm and 10:30pm.
- Meals (Guests receive breakfast and dinner. Blankets, basic toiletries, and food are available for guests as well as non-guests at the door)
- Laundry (HSHS maintains a washer and dryer for guest use)
- Computers (Three computers with internet connection and a printer are available for guests throughout their stay)

- Referrals (If no beds are available at HSHS, staff will make referrals to other shelters upon request)
- Case Management (Their Resource Advocacy program provides case-management to their guests to help them connect with social services in the Boston/Cambridge area)

Service hours: 7pm to 8am, except on Saturday mornings when the shelter remains open until 9am

Other Locations:

Office Address:

Phillips Brooks House Association

1 Harvard Yard

Cambridge, MA 02138

Requirements & Restrictions:

- Self-referral
- Dry shelter – no drugs, no alcohol

Heading Home

The Schrafft Center

529 Main Street, Suite 100

Charlestown, MA 02129

Phone: 617-864-8140

Fax: 617-864-2541

info@headinghomeinc.org; www.headinghomeinc.org/

Services: Heading Home offers a variety of services available to individuals and families. These include:

Shelters & Emergency Services:

Dorchester and Roxbury Family Shelters: 6 emergency assistance shelters for 42 families.

Transitional Housing:

Medford Family Life Education Center: Emergency shelter for 6 families and transitional shelter for 2 families.

Transitional Apartments: 17 supported single-resident apartments for families receiving support services.

Permanent Housing:

Congregate Housing: Supported permanent housing provided for men and women with shared living spaces in Cambridge.

Scattered-Site Apartments

Permanent Housing Partnership: Permanent housing and intensive services for individuals with disabilities, provided through partnerships with housing development corporations.

If you are a homeless individual looking for housing, please contact Michael Montanille, Individual Services Intake Coordinator at 617.864.8140, ext. 119 or download a copy of their application for permanent housing online.

Service hours: Varies by program

Requirements & Restrictions: Different programs may have requirements; ask when applying.

Hearth

See in Category: Housing

New England Center and Home for Veterans

See in Category: Veterans

Pine Street Inn

444 Harrison Avenue
Boston, MA 02118

General Information: 617-892-9100

info@pinestreetinn.org; www.pinestreetinn.org/

Services: Pine Street Inn partners with homeless individuals to help them move from the streets and shelter to a home, and assists formerly homeless individuals in retaining housing. They provide street outreach, emergency services, supportive housing, job training and connections to employment.

Programs

- Emergency Services
 - Street outreach
 - Front Door Triage
 - Emergency shelter
- Permanent Housing
- Workforce Development
 - iCater
 - Housekeeping
- Additional Services
 - Homeless Court
 - Recovery Services

COVID-19 Updates:

<https://www.pinestreetinn.org/about-us/covid-19-update>.

Other Locations:

Women's Inn at Pine Street: 363 Albany Street, Boston

Shattuck Shelter: 170 Morton Street, Jamaica Plain

Requirements & Restrictions: Must be homeless; Ages 25 and older only; Alcohol/drugs/drug paraphernalia/weapons are not permitted on premises.

Unregistered sex offenders are prohibited from the premises.

Waiting time: Depends on availability

Languages: English, Spanish

Project Hope

See in Category: Families

RESPOND, Inc.

See in Category: Domestic Violence

Rosie's Place

See in Category: Women

Somerville Homeless Coalition

See in Category: Emergency Assistance

St. Francis House

See in Category: Emergency Assistance

The Network – La Red

See in Category: LGBTQ+

Substance Use

Adcare Treatment Centers

1419 Hancock St.
Ste. 201
Quincy, MA 02169
Main Phone: 866-279-7444
Criminal Justice Services: 508-763-2107
adcare.com/

Services: The AdCare mission is to improve the lives of their patients and families by providing safe, effective, recovery-based alcohol and drug treatment.

Programs:

- Inpatient
- Outpatient
- Families
- Criminal Justice Services
 - Includes Substance Abuse Treatment, Adult Education, Life-skills Programs and Vocational Readiness, Reentry Support, and many more
 - Contact acjs@adcare.com for more information

Online Services:

- Virtual Support Meetings
- AdCare Telehealth Services

Service hours: Main phone line is open 24 hours a day, 365 days a year

Other Locations:

- [AdCare Hospital](#)
107 Lincoln St.
Worcester, MA 01605
- [AdCare Outpatient at Quincy](#)
1419 Hancock St. Ste. 201
Quincy, MA 02169
Phone: 617-328-0639
- [AdCare Outpatient at West Springfield](#)
117 Park Ave
West Springfield, MA 01089
Phone: 413-209-3124
- [AdCare Outpatient at Worcester](#)
95 Lincoln St.
Worcester, MA 01605
Phone: 508-453-3053
- [AdCare Outpatient at North Dartmouth](#)
88 Faunce Corner Rd
North Dartmouth, MA 02747

Phone: 508-999-1102

AIDS Action Committee

See in Category: Other Groups

Alcoholics Anonymous

12 Channel St., Suite 604
Raymond L. Flynn Marine Park
Boston, MA 02210
Phone (English): 617-426-9444
Phone (Spanish): 617-764-0361
www.aaboston.org/

Services: Information on alcohol abuse and treatment. Meetings and hotline available.

VIRTUAL MEETINGS: Local on-line and in-person meetings listed on website. Listings of online meetings outside the area can be found at <https://aa-intergroup.org/>

Service hours: M - F: 9am - 9pm; Weekends and holidays: 12pm - 9pm

Languages: English, Spanish, Portuguese

Bay Cove Human Services

See in Category: Physical and Mental Health

Bay State Community Services

See in Category: Physical and Mental Health

Boston Community Justice Support Center

See in Category: Education

Boston Project Rebound Reentry Services

See in Category: Other Groups

Boston Public Health Commission (BPHC)

See in Category: Physical and Mental Health

Boston Rescue Mission

See in Category: Other Groups

Casa Esperanza, Inc.

302 Eustis Street
Roxbury, MA 02119
Phone: 617-445-1123
www.casaesperanza.org/

Services: Casa Esperanza, Inc. is a bilingual/bicultural behavioral health facility that specializes in serving men and women with a history of substance abuse in Massachusetts.

Programs:

- [Men's Program](#): four-to-six-month residential treatment program for men recovering from alcohol and drug addiction. For more

information, visit

<https://www.casaesperanza.org/wp-content/uploads/2018/12/Mens-1-Pgr.pdf>

- Latinas y Niños Center: 6-12 month residential treatment program that focuses on the unique cultural and social needs of Latina women in recovery and their children
- Familias Unidas Relapse Prevention & Outpatient Services Program: For more information, visit <https://www.casaesperanza.org/wp-content/uploads/2018/12/FUOP-1-Pgr.pdf>
- Conexiones Clinical Stabilization Services: 14-day bedded program providing clinical stabilization services to men and women in recovery from alcohol and substance use
- Peer & Graduate Services
- Supportive Housing

Service hours: Varies by program

Requirements & Restrictions: Varies by program

Waiting time: Varies by program

Languages: Spanish, English

CASPAR, Inc.

240 Albany Street
Cambridge, MA 02139
Phone: 617-661-0600

First Step Street Outreach Team: 617-592-6895
www.casparinc.org/

Services: CASPAR (Cambridge and Somerville Program for Addiction Recovery) is a community-based non-profit organization founded in 1970 in response to growing community need for substance use disorder treatment.

FirstStep: The FirstStep Street Outreach program offers life-saving alternatives to unsheltered homeless men and women who are affected by substance use disorder, mental illness and medical complications associated with life on the streets.

Emergency Service Center: The Emergency Service Center (ESC) is one of three shelters in Massachusetts that accept homeless people who are actively using alcohol and drugs. At the ESC clients receive medical and mental health care, nutritional food, personal hygiene supplies, clean clothes, counseling, case management, and employment, housing, and treatment referrals in an environment that is welcoming and safe.

The ESC provides a 24-hour shelter, 365 days a year to residents of Cambridge and Somerville.

Residential Programs: Their residential programs are designed to help individuals maintain sobriety, while developing skills they'll need when they transition to the "real world."

Requirements & Restrictions:

- For residents of Cambridge or Somerville
- May be eligible if resident of Cambridge or Somerville before incarceration
- Services meant for people that struggle with substance use disorder addiction

Waiting time: Contact shelter for availability

Languages: English, Spanish

Catholic Charities Archdiocese of Boston

See in Category: Faith-Based Organizations

Charlestown Adult Education Program

See in Category: Education

Father Bill's & MainSpring

See in Category: Shelters

Gavin Foundation

70 Devine Way
Boston, MA 02127
Phone: 617-268-5000

www.gavinfoundation.org/

Services: The Gavin Foundation operates more than a dozen adult and youth programs independently or in collaboration with other agencies. See more information below and on the website.

Residential Programs

- Charlestown Recovery House
- Gavin House and the Graduate Centers
- Hamilton House
- Cushing House for Transitional Age Youths

Community Programs

- Center for Recovery Services
- Devine Recovery Center
- Quincy Acute Treatment Services/Clinical Stabilization Services (Detox)
- AWOL – Alcoholics Anonymous Way of Life
- Re-Entry Program
- Total Immersion Program (TIP)

Collaboration Programs

- Access to Recovery (ATR)
- William J. Ostiguy High School

Hope House

8 Farnham Street
Boston, MA 02119

Phone (Addiction Services): 617-971-9360
Fax (Addiction Services): 617-971-9366
Phone (Outpatient Services): 617-971-9370
Fax (Outpatient Services): 617-971-9366
Michaels@hopehouseboston.org;
hopehouseboston.org/

Who to Contact: Front Desk

Services: Hope House’s mission is to provide individualized treatment to those living with a substance use disorder (SUD). Individuals will receive education and support allowing them to pursue their life interests with families, employers, and be self-sufficient members of their communities.

Programs

- Residential
- Outpatient

Requirements & Restrictions: Varies by program.

Institute for Health and Recovery – Project Promise

See in Category: Families

Massachusetts Access to Recovery (ATR)

Toll-free and Confidential Help Line: 1-855-491-4567
atr@ahpnet.com; www.ma-atr.org/

Services: Access to Recovery (ATR) is a government-funded program in Massachusetts that gives adults in early recovery from substance use disorders (SUDs) wider access to a full range of community services that can help them be successful in their recovery. ATR operates in four regions: Boston, Springfield/Holyoke, Worcester, and New Bedford. ATR provides services to help participants on the road to recovery. The 6-month program supports recovery with five types of services:

1. *Individualized Recovery Coaching*
2. *Basic needs purchases* (e.g. transportation passes, clothing, hygiene products, government ID cards/driver’s license, cell phones, gym membership, children’s items, etc.)
3. *Career Building Initiative* to help participants explore careers, become more employable, and to find a job. ATR participants are able to enroll in job readiness programs and occupational

training programs focused on CORI (Criminal Offender Record Information)-friendly jobs. Participants can receive Work-Study Benefits (WSBs) of \$10 per hour for every session hour they attend during a training program.

4. *Sober Home Service* provides eligible ATR participants with up to 5 months of rental assistance in a MASH Certified Sober Home, as well as individualized support through a Recovery Coach to help the individual adjust to this transitional living environment and work towards self-sufficiency. Those who qualify for Sober Home services must be current ATR participants.
5. *Care Coordination* through an ATR Coordinator to tie all the pieces together.

Service hours: Help Line: this is a non-monitored phone line and may take up to 3 business days for response

Other Locations:

In Greater Springfield, contact:

IHR (Institute for Health & Recovery)

155 Maple Street, Suite 304

Springfield, MA 01105

Fax: (413) 301-6173

ATR Coordinator: Jackie Segarra (617) 845-6403

For the Downtown Boston Office, contact:

IHR (Institute for Health & Recovery)

105 Chauncy Street, Suite #602

Boston, MA 02111

Fax: (617) 661-7277

ATR Coordinator: Patricial Exilus (617) 645-7668

For the South Boston Office, contact:

Gavin Foundation

70 Devine Way

South Boston, MA 02127

Fax: (857) 496-0266

ATR Coordinator: Stephen Steele (857) 496-7339

In New Bedford, contact:

Gavin Foundation

13 North 6th Street

New Bedford, MA 02740

Fax: (774) 328-9075

ATR Coordinator: Jenny Baker (508) 742-6640

In Lowell, contact:

IHR (Institute for Health & Recovery)

97 Central Street, Unit 207

Lowell, MA 01852

ATR Coordinator: Ashley Richards (781) 801-8135

In Worcester, contact:

Gavin Foundation

101 Pleasant Street, Suite #101

Worcester, MA 01609

Fax: (508) 459-9112

ATR Coordinator: Megan McDonough (508) 762-9223

Requirements & Restrictions: PARTICIPANTS CANNOT REFER THEMSELVES. In order to be referred, individuals must already be working with a treatment provider who is authorized to make ATR referrals. ATR only accepts referrals from authorized referral portals. Check with your provider to see if they're authorized to make ATR referrals, or contact the BSAS Substance Use Helpline (800-327-5050) to discuss your options.

Massachusetts Substance Use Helpline

See in Category: Hotlines

Massachusetts Suffolk County Sheriff's Department

See in Category: Other Groups

Network of Care (Massachusetts)

See in Category: Physical and Mental Health

New England Forensic Associates

See in Category: Sex Offenders

New England Region of Narcotics Anonymous

Phone: 1-866-NA-HELP-U (1-866-624-3578)

info@newenglandna.org; www.nerna.org/

Services: NA is a nonprofit fellowship or society of men and women for whom drugs had become a major problem. They are recovering addicts who meet regularly to help each other stay clean. NA is a program of total abstinence from all drugs. The only requirement for membership is the desire to stop using.

This website contains information for addicts and professionals about Narcotics Anonymous in the New England Region of NA. The New England Region currently encompasses most of Massachusetts, Martha's Vineyard, Nantucket, and Rhode Island.

You can call their helpline 1-866-NA-HELP-U (1-866-624-3578) or attend a meeting (in-person and virtual).

Service hours: Hotline is 24/7; Meetings as listed on website

Languages: English, Spanish, & Vietnamese

On The Rise, Inc.

See in Category: Women

Out For Good, Inc.

See in Category: CORI

Parole Regional Reentry Centers

See in Category: Other Groups

Right Turn

440 Arsenal Street

Watertown, MA 02472

Phone: (781) 646 3800

Phone (Intake): (781) 646-3800, ext.Th 101
cynthia.wachs@right-turn.org; right-turn.net/

Services: Right Turn provides a broad range of evidence-based treatment programs for individuals, and families recovering from substance use disorders and co-occurring disorders.

Programs/Services

- Partial Hospital Program (PHP)
- Intensive Outpatient Program (IOP)
- Medication Assisted Treatment (MAT)
- Individual Outpatient Therapy
- Family Services
- Alumni Group
- Family Group – Family Matters
- Artists in Recovery Group
- Interventions

Requirements & Restrictions: All programs and services are covered by certain Blue Cross Blue Shield, Tufts Health Plan and other private insurance carriers. Please call for more information.

Victory Programs Inc.

See in Category: Housing

Support Groups

365Dad Inc.

See in Category: Families

Alcoholics Anonymous

See in Category: Substance Use

Bay State Community Services

See in Category: Physical and Mental Health

Boston Area Rape Crisis Center (BARCC)

See in Category: Physical and Mental Health

Bridge Over Troubled Waters

See in Category: Other Groups

Cambridge Sharing Circle

Phone: 617-642-1615

office@fmcquaker.org;

fmcquaker.org/community/committees-and-groups/

Who to Contact: Patricia Wild

Services: Every Wednesday at 6:00 pm the formerly incarcerated and those who care about them meet for dinner and sharing. For more information contact office@fmcquaker.org with subject "attn. Patricia Wild".

Due to COVID restrictions, be sure to call first to confirm; sometimes they are on Zoom only, sometimes in person and on Zoom.

Service hours: W: 6pm – 9pm

Languages: English

Casa Esperanza, Inc.

See in Category: Substance Use

Casa Myrna

See in Category: Domestic Violence

Domestic Violence Ended (DOVE)

See in Category: Domestic Violence

Elizabeth Stone House

See in Category: Domestic Violence

Gamblers Anonymous

MA Hotline: 855-222-5542

gamblersanonymous.org/ga/

Services: Gamblers Anonymous is a fellowship of men and women who share their experience, strength, and hope with each other that they may solve their common problem and help others to recover from a gambling problem.

Information about meetings is available on the website.

Service hours: 24/7

Requirements & Restrictions: The only requirement for membership is a desire to stop gambling. There are no dues or fees for Gamblers Anonymous.

Gavin Foundation

See in Category: Substance Use

Greater Love Tabernacle, Inc.

See in Category: Faith-Based Organizations

Hope House

See in Category: Substance Use

Louis D. Brown Peace Institute

See in Category: Physical and Mental Health

Mothers for Justice and Equality

See in Category: Women

New England Forensic Associates

See in Category: Sex Offenders

New England Region of Narcotics Anonymous

See in Category: Substance Use

On with Living and Learning, Inc. (OWLL)

See in Category: Education

Out For Good, Inc.

See in Category: CORI

Parents Helping Parents of Massachusetts

See in Category: Hotlines

RESPOND, Inc.

See in Category: Domestic Violence

Roxbury Multi-Service Center

See in Category: Families

Roxbury Youthworks, Inc.

See in Category: Families

The Network – La Red

See in Category: LGBTQ+

Trans Community of New England (TCNE)

See in Category: LGBTQ+

United Way's 211 Helpline

See in Category: Hotlines

Transportation

Charlestown Adult Education Program

See in Category: Education

Massachusetts Access to Recovery (ATR)

See in Category: Substance Use

Massachusetts Bay Transportation Authority (MBTA)

10 Park Plaza

Suite 5610

Boston, MA 02116

Phone: 617-222-3200

Toll-free: 800-392-6100

TTY: 617-222-5146

Elevator/Escalator Hotline: 617-222-2828

www.mbta.com/

Who to Contact: Customer Support Services

Services: The Massachusetts Bay Transportation Authority, more commonly known as the T, is one of the oldest public transit systems in the United States. It's also the largest transit system in Massachusetts.

As a division of the Massachusetts Department of Transportation (MassDOT), the MBTA provides subway, bus, Commuter Rail, ferry, and paratransit service to eastern Massachusetts and parts of Rhode Island.

Transit

Subway Lines: The Red, Orange, Blue, and Green subway lines provide fast, easy connections to and from Boston and surrounding cities, including Cambridge, Newton, Revere, and Quincy. View subway schedules and maps here:

<https://www.mbta.com/schedules/subway>

Bus Routes: The MBTA operates 171 bus routes and 4 rapid transit routes in the Greater Boston area, with connections to the subway and commuter rail. View bus schedules and maps here:

<https://www.mbta.com/schedules/bus>

Commuter Rail Lines: The Commuter Rail connects eastern Massachusetts with transit hubs in Boston, including subway, bus, and Amtrak services. View Commuter Rail schedules and maps here:

<https://www.mbta.com/schedules/commuter-rail>

Ferry Routes: Boston's commuter ferry service connects the inner and outer harbor with transport hubs in Boston at the Charlestown Navy Yard and Logan Airport. View ferry schedules and maps here:

<https://www.mbta.com/schedules/ferry>

The RIDE: The RIDE is the MBTA's door-to-door paratransit service for customers who cannot easily use or access the T, whether they live in the Boston area or are visiting from out of town. Learn more about The RIDE here: <https://www.mbta.com/accessibility/the-ride>

Languages: www.mbta.com/language-services

Massachusetts Dept. of Transportation, Registry of Motor Vehicles Division (RMV)

See in Category: Administrative Issues

Nicholas and Mattie Center for the Homeless

See in Category: Emergency Assistance

Veterans

Boston Project Rebound Reentry Services

See in Category: Other Groups

Boston Rescue Mission

See in Category: Other Groups

Harvard Street Neighborhood Health Center

See in Category: Physical and Mental Health

Massachusetts Department of Transitional Assistance (DTA)

See in Category: Emergency Assistance

Massachusetts Department of Veterans' Services

600 Washington Street. 7th Floor

Boston, MA 02111

Phone: 617-210-5480

Fax: 617-210-5755

www.mass.gov/veterans/

Who to Contact: Local Veterans' Services Officer

Services: The mission of the Department of Veterans' Services is to advocate on behalf of all the Commonwealth's veterans and provide them with quality support services and to direct an emergency financial assistance program for those veterans and their dependents who are in need.

Actions & Services:

- Chapter 115 Benefits/Safety Net Program: If you are facing financial difficulties during the current COVID 19 emergency, the MA Department of Veterans Services may be able to provide you with financial assistance
- Veterans' Cemeteries
- Statewide Advocacy for Veterans' Empowerment (SAVE): The fundamental principle of the SAVE program is to advocate for veterans who are not able to obtain the benefits they have earned due to institutional or personal barriers
- Veterans' Job Programs and Services
- Veterans' Bonus Inquiry
- Economic Empowerment for Veterans
- Military and Veteran RMV Information
- Civil Service for Veterans

Service hours: Monday-Friday, 8:45 AM - 5:00 PM

Closed on state holidays

New England Center and Home for Veterans

17 Court Street

Boston, MA 02108

Phone (Services): 617-371-1800

Fax (Services): 617-371-1771

Phone (Case Management): 617-371-1824

nechv.org/

Services: The mission of the New England Center and Home for Veterans (NECHV) is to equip Veterans who are facing or at-risk of homelessness with the tools for economic sufficiency and to provide them a path to achieve successful and dignified independent living.

A service and care provider for former military service men and women, the NECHV offers a broad array of programs and services that enable success, reintegration, meaningful employment, and independent living.

Services:

- Transitional Housing
 - The following transitional housing services are available: Safe Haven, Grant and Per Diem (GPD) Low Demand Program, WORTH (Working on Recovery from Triage to Housing), GPD Clinical Treatment, and Veteran 360
 - To refer a Veteran to any of these programs, please complete this Provider Referral Form: <https://form.jotform.com/200486336947160>
- Permanent and Supportive Housing
 - The following housing services are available: Permanent Onsite Residences, Supportive Services for Veteran Families (SSVF), Community-Based Case Management, Veterans Welcome Home, and Homefront
- Support
 - Human services programs: Supportive Services for Veteran Families, Veteran Recovery, Female Veterans Support Program, and Senior Veteran Wellness Program
 - Medical care: Boston Health Care for the Homeless
- Employment and Training

- The NECHV provides programs in career, vocational and entrepreneurship education and training to obtain and retain employment in today's competitive market. The Center also offers a robust program of life skills training courses including: personal financial planning, individualized budget and credit review, employment readiness, resume creation, money management and computer fundamentals.
- For more information, please contact Hector Fuentes, Employment Specialist at 617-371-1811.

Service hours: Services open 24/7, Office hours are M – F: 9am – 5pm

Requirements & Restrictions: Any person who has served in the U.S Military (active, Guard, Reserve), regardless of era, length or character of service, is a Veteran, and is eligible for services and support from the NECHV.

Nicholas and Mattie Center for the Homeless
See in Category: Emergency Assistance

U.S. Department of Veterans Affairs, Ask VA
ask.va.gov/

Services: Ask VA (AVA) is their new online tool that replaced the Information Routing & Inquiry Service (IRIS) and the GI Bill Help Portal. Use Ask VA to send them your questions, updates, and documents online.

V.A. Boston Healthcare System for Women Veterans
150 South Huntington Avenue
Boston, MA 02130
Phone: 1-800-865-3384

Carolyn.MasonWholley@va.gov; www.boston.va.gov

Who to Contact: Women Veterans Program Manager – Carolyn Mason Wholley LICSW

Services: VA Boston health care supports the health, welfare, and dignity of female Veterans and their families by ensuring equal access to timely, sensitive, and quality care. A women Veteran care coordinator can help you get the services you need. Their women's health program offers Women Veterans comprehensive care, including:

- Primary Care
 - Women's comprehensive primary care offers "one-stop shopping" primary

care. Women Veterans are scheduled to see specially trained primary care providers who also provide gender-specific primary care. Women's Health providers are available in all of their clinic locations. They have two comprehensive primary care clinics, in Jamaica Plain and Brockton, where women can see their primary care provider as well as providers from Maternity Care and Gynecology.

- Gynecology
- Maternity care, childbirth education classes, and postpartum support
- Ultrasounds and mammograms
- Mental health care and counseling
- Lifestyle wellness services
- Women Veterans Call Center
 - Provides women Veterans information about VA services and resources, benefits, and eligibility. The toll-free line is available Monday through Friday 8:00am – 10:00pm ET and on Saturdays, 8:00am-6:30pm ET. Please see their Women Veterans Call Center website or call 855-VA-WOMEN (855-829-6636). Call, chat, or text are all available.

Other Locations:

West Roxbury VA Medical Center

1400 VFW Parkway

West Roxbury, MA 02132

Brockton VA Medical Center

940 Belmont Street

Brockton, MA 02301

Causeway VA Clinic

251 Causeway Street

Boston, MA 02114

Veterans Legal Services

P.O. Box 8457

Boston, MA 02114

Phone: 857-317-4474

Fax: 844-621-2797

info@veteranslegalservices.org;

veteranslegalservices.org/

Services: Veterans Legal Services promotes equity in the accessing of justice by providing free and comprehensive civil legal aid services to economically disadvantaged military veterans in Massachusetts. VLS helps former service members obtain the stability and financial security necessary to live the healthy, happy, and dignified lives they deserve.

Available Legal Services

- Bankruptcy
- Child custody
- Child support
- CORI issues/sealing criminal records
- Consumer debt
- Discharge upgrades
- Divorce
- Domestic violence protections
- Housing (e.g., evictions, conditions issues)
- Immigration
- Access to public benefits (e.g., SNAP, MassHealth)
- Subsidized housing eligibility
- Social security
- State and federal veterans benefits
- Other non-criminal legal issues

Online Screening Form:

<https://www.veteranslegalservices.org/screening-form>

Service hours: M - F 9am - 5pm

Requirements & Restrictions:

- 1) You served in the United States military, National Guard, or Reserves (any discharge status)
- 2) You currently reside in Massachusetts
- 3) Your household income is less than 300% of the federal poverty level
- 4) Your legal case must be based in Massachusetts
- 5) VLS must have topical expertise in your case subject matter

VLS does not provide services on criminal defense matters, Department of Children & Families cases, personal injury cases, or medical malpractice cases.

WilmerHale Legal Services Center of Harvard Law School

See in Category: Legal

Women

Beth Israel Deaconess Medical Center's (BIDMC) Center for Violence Prevention and Recovery (CVPR)

See in Category: Domestic Violence

Boston Public Health Commission (BPHC)

See in Category: Physical and Mental Health

Bristol Lodge Women's Shelter

See in Category: Shelters

Cambridge Commission on the Status of Women (CCSW)

51 Inman Street

Cambridge, MA 02139

Phone: 617-349-4697

Fax: 617-349-4766

ksansoucy@cambridgema.gov

eshield@cambridgema.gov;

www.cambridgewomenscommission.org/index.php

Services: As a department of the City of Cambridge, the Commission on the Status of Women (CCSW) works to promote equity for women and girls and advocates on their behalf with other City departments and officials, local organizations, and state government to increase their opportunities through policy recommendations, program development and public awareness in key issue areas identified by the Commission as significantly affecting women and girls.

The Cambridge Women's Commission recognizes, supports, and advocates for all who self-identify as women or with womanhood, including transgender, gender fluid, and non-binary persons. CCSW stands with and for all women and girls regardless of immigration status, sexuality, race, ethnicity, ability or religion.

COVID-19 update: Due to the pandemic, all city buildings remain closed to the public without an appointment.

Service hours:

Mon: 8:30am - 8:00pm

Tues-Thurs: 8:30am - 5:00pm

Fri: 8:30am - 12:00pm

Casa Esperanza, Inc.

See in Category: Substance Use

Casa Myrna

See in Category: Domestic Violence

Domestic Violence Ended (DOVE)

See in Category: Domestic Violence

Dress for Success Boston

See in Category: Clothing

Elizabeth Stone House

See in Category: Domestic Violence

Fenway Health

See in Category: Physical and Mental Health

Institute for Health and Recovery – Project Promise

See in Category: Families

Jeremiah Program - Boston

See in Category: Education

La Alianza Hispana

See in Category: Physical and Mental Health

McGrath House

See in Category: Housing

Mothers for Justice and Equality

2201 Washington Street

Boston, MA 02119

Phone: 617-516-8086

info@mothersforjusticeandequality.org;

mothersforjusticeandequality.org/

Services: The mission of MJE is to end neighborhood violence by empowering mothers and youth to challenge the normalization of violence and become effective catalysts for change in their homes, schools, and communities.

Programs

- You Matter Leadership Program
 - The You Matter program runs over a period of 8 weeks to help mothers and women alike achieve their personal and professional goals
 - For more information please contact them at Info@mothersforjusticeandequality.org or call them at 617-516-8086
- Workforce Readiness Initiative
 - MJE's Workforce Readiness Initiative is a trauma-informed program to help women from all social and economic backgrounds

Waiting time: None

Languages: English

New Beginnings Re-Entry Services (NBRS)

100R Warren St.
Roxbury, MA 02119
Phone: 857-237-2780

stacey.borden@newbeginningsreentryservices.org;
www.newbeginningsreentryservices.org/

Services: New Beginnings Reentry Services, Inc. works in partnership with community agencies to empower and provide supportive services to formerly incarcerated women to successfully rejoin their communities. NBRS addresses the critical issues of education, physical and mental health, as well as personal development through programs and services.

Languages: Spanish

Nicholas and Mattie Center for the Homeless

See in Category: Emergency Assistance

On The Rise, Inc.

341 Broadway
Cambridge, MA 02139
Phone: 617-497-7968
Fax: 617-492-9814

info@ontherise.org; www.ontherise.org

Who to Contact: Community Advocate

Services: On The Rise is a day program for women and trans/nonbinary individuals currently experiencing or recovering from homeless. We provide tangible, day-to-day essentials in our Safe Haven, including showers, breakfast and lunch, mail, toiletries, computers, a nap room, and more. Our team of Advocates work closely with people on a wide variety of issues, ranging from employment, substance use, mental health, physical health, moving logistics, applying for housing, legal issues/court, and more. For those with the fewest options, we cultivate long-term relationships that foster safety and belonging. Guided by the strength and initiative of our program participants, we join their journey to wellbeing, as skilled partners and advocates.

Service hours:

Monday – Friday 9am-1pm

Saturday, front door service 9am-1pm

Other Locations:

First Parish Church

1446 Massachusetts Ave
Cambridge, Ma 02138

Requirements & Restrictions: If you have not visited them or used their services before, they ask that you complete a low-threshold intake with one of their Advocates. There is no formal referral process to engage with their program.

Languages: English, Spanish, Haitian Creole

On with Living and Learning, Inc. (OWLL)

See in Category: Education

Planned Parenthood League of Massachusetts

See in Category: Physical and Mental Health

Rosie's Place

889 Harrison Avenue
Boston, MA 02118
Phone: 617-442-9322
Fax: 617-442-7825

Advocacy: 617-318-0237

Legal Helpline: 617-318-0271

info@rosiesplace.org; www.rosiesplace.org/

Who to Contact: Front Desk

Services: The mission of Rosie's Place is to provide a safe and nurturing environment for poor and homeless women to maintain their dignity, seek opportunity, and find security in their lives.

Food Programs

- Dining Room
 - Monday-Friday
 - Breakfast: 7:30 a.m. – 10:00 a.m. (breakfast served 7:30 a.m. – 8:00 a.m. & 8:00 a.m. – 8:30 a.m.)
 - Lunch: 11:30 a.m. – 1:00 p.m. (lunch served 11:30 a.m. – 12:00 p.m. & 12:00 p.m. – 12:30 p.m.)
 - Dinner: 4:00 p.m. – 6:30 p.m. (dinner served 4:00 p.m. – 4:45 p.m. & 4:45 p.m. – 5:15 p.m.)
 - Weekends and Holidays
 - Brunch: 10:00 a.m. – 12:00 p.m. (brunch served 10:00 a.m. – 11:00 a.m. & 11:00 a.m. – 11:30 a.m.)
 - Dinner: 3:30 p.m. – 4:30 p.m. (dinner served 3:00 p.m. – 3:30 p.m. & 3:30 p.m. – 4:00 p.m.)

- Food Pantry
 - Monday – Friday 9:00 a.m. – 2:30 p.m.
 - Food Pantry closes after 250 guests have been served daily.
 - Guests may come to the Food Pantry once a week.
 - No ID is required to come to the Food Pantry

Emergency Services

- Essential services: Women living on the street know that they can count on Rosie’s place for a place to launder their clothes, take a shower, store their belongings in a locker or rest in our Sitting Room, all free of charge. They also provide guests with lifelines like a mailing address and use of computers and phones
- Overnight shelter: Rosie’s Place Overnight Program provides emergency shelter to 20 women for up to 21 days at a time
 - Lottery (when beds are available) – Please call 617-442-9322 for more information on lottery dates and requirements
 - Monday-Friday: 9:00 a.m.
 - Guests may stay at the overnight shelter for three consecutive weeks.
- Health and Wellness
 - The Wellness Center at Rosie’s Place provides an opportunity for women to receive sound health and medical assistance under their roof
 - Hours: Monday 8:00 a.m. – 4:00 p.m., Tuesday 8:00 a.m. – 4:00 p.m., Wednesday 8:00 a.m. – 12:00 p.m., Thursday 8:00 a.m. – 4:00 p.m. & Friday 8:00 a.m. – 12:00 p.m.
- Guests may sign up at the front desk for the following services:
 - Showers (Monday – Friday, 8:00 a.m. – 11:00 a.m. and 1:00 p.m. – 3:00 p.m.)
 - Computer use
 - Phone use
 - Laundry (Monday – Friday, 8:30 a.m. – 11:00 a.m. and 1:30 p.m. – 2:30 p.m.)
- Other services

- Housing Specialist
- Legal Programs
- Women’s Education Center
 - English language classes, job readiness classes, and more
- Employment Specialist
- Recovery Support
- Advocacy
 - Help with transportation, IDs, housing, rent and utility assistance, and more

Service hours: Hours vary by program

Requirements & Restrictions: Women and anyone who self-identifies as a woman. Target population: homeless and low-income women

Waiting time: Varies

Languages: English, Spanish, Haitian Creole, Portuguese, Cape Verdean Creole, and Chinese. Language Line available for other languages.

St. Mary’s Center for Women and Children

90 Cushing Avenue
 Dorchester, MA 02125
 Phone: 617-436-8600
 Fax: 617-288-8961

contact@stmaryscenterma.org; stmaryscenterma.org/

Services: St. Mary’s Center offers a wide variety of programs for women and children. St. Mary’s serves as a safety net for vulnerable families and children—providing a haven and home as well as life-changing programs and services.

Programs

- Crossroads
 - Provides family shelter, case management, housing search, stabilization services, and food pantry to more than 70 families each year.
 - info@ebcrossroads.org
- Margaret’s House
 - Residence offered to homeless families
- Massachusetts Maternity Transitional Housing
 - Newest residential program that provides 12 homeless families at any one time with the tools, developmental experience, and learning opportunities

that families need to thrive and succeed.

- St. Kevin’s & Uphams Corner Residential
 - Permanent housing to 20+ families who have previously experienced homelessness
- St. Mary’s Home
 - Provides residential services to 17 pregnant and parenting teenagers and their infants/toddlers at any one time
- Women’s Learning Resource Center
 - Offers ABE and pre-HiSET and high school equivalency preparation courses to women who are balancing life and family
- Education & Employment: Women@Work
 - W@W is a 20-week job readiness training program that addresses the vocational needs of women who face multiple barriers to employment, including homelessness, lack of a high-school diploma or equivalency.

COVID-19 Update: <https://stmaryscenterma.org/covid-19-update/>

The Cambridge Women’s Center

25 Mount Auburn Street
Cambridge, MA 02138
Office: 617-354-6394

info@cambridgewomenscenter.org;
www.cambridgewomenscenter.org/

Services: The Women’s Center offers extensive FREE services to women. They provide direct services in a number of areas and will help point women to other local programs if needed. They have a wide array of support groups, classes, and workshops, and two computer labs in a large comfortable house. Pre-COVID women and their children could come in 10am-8pm weekdays and 10am-3pm Saturdays. They could use a phone, the kitchen, which includes food donations, a library, and more. They offer an extensive information, resources, and referral system, as well as provide crisis intervention and peer support counseling for women in crisis through a Helpline and in-person at the Center. The population using the center is very diverse, and includes many experiencing homelessness, women of color, trauma survivors, of different ages and backgrounds.

Participant’s confidentiality is respected and they are not subjected to intake questioning.

Currently, drop-in hours are restricted and are on Tuesdays, Thursdays, and Saturdays. Offerings include:

- At the front door: takeout food and other material goods
- Inside (currently limited to 8 masked participants) computer use and assistance with internet access and printing, fax and phone use, resource referrals, emotional support, and connection to a caring and supportive community

Check the website for the specific hours

Service hours: Currently open 3-8pm Tuesdays, and noon-5pm Thursdays and Saturdays. Check website for current hours.

The helpline is currently closed.

Requirements & Restrictions: The Cambridge Women’s Center is a physical and digital community space open to anyone for whom woman is a meaningful identifier or lived experience. It is also open to children (including boys up to 14 years accompanied by mother or caretaker).

Participants are signed in at the front door (front name or pseudonym). There is no formal intake process, and no personal information is required or requested.

Languages: English; volunteers speak other languages as well, and there is a free Spanish/English Conversation Exchange Zoom group 1-2:30pm on Wednesdays

V.A. Boston Healthcare System for Women Veterans

See in Category: Veterans

Women’s Lunch Place

67 Newbury Street
Boston, MA 02116

Phone: 617-267-1722

info@womenslunchplace.org; womenslunchplace.org/

Services: Healthy meals, essentials, and one-on-one assistance from a unique daytime shelter and advocacy center in Boston dedicated to helping women in need.

A nutritious breakfast and lunch, seasonal gear, toiletries, undergarments, feminine hygiene products and other basic necessities are always available at their 67 Newbury St. location. Advocates provide individualized services to guests, and free medical services are available from Boston Health Care for the Homeless Program.

Service hours: Mon-Sat 7:00AM-2:00PM

Requirements & Restrictions: Anyone that identifies as a woman is welcome and their children (though services are for adult women only).

Women’s Prison and Re-Entry Project

See in Category: Legal

YW Boston

See in Category: Education

Acknowledgements

This initiative and the information included in the Directory and on the website would not have been possible without the dedication and vision of the Prisoner Reentry Working Group (PRWG), and the financial support and insight of the Gardiner Howland Shaw Foundation.

The PRWG was established in 2000 out of concern for those leaving prison and facing the formidable challenge of trying to create new lives for themselves in Greater Boston. PRWG developed the project that became the Coming Home Reentry Resource Directory. Over the next several years this group continued to collect, edit, and manage the information in the Directory to ensure that it was accurate and accessible to those in need. The efforts of PRWG have assisted countless returning citizens, their families, and those working with them in the corrections system and in the community to improve reentry success for previously incarcerated individuals.

The Gardiner Howland Shaw Foundation continues to be a strong supporter of this project and maintains its commitment to vital services and policy development to assist marginalized populations and their advocates despite adverse environments.

The editors would also like to acknowledge the notable contributions of the following people:

Melinda Czaja's leadership as project lead and years of expertise working on the Directory were of invaluable help to the Directory team. Melinda kept the team organized and on track to ensure the Directory continues to benefit the Boston community.

Katie Zafft provided indispensable oversight with the long-term goals of the Directory in mind. Katie offered guidance throughout the entire process and continuously supported the team in producing the most impactful Directory possible. The Directory team is eternally appreciative of Katie's contributions.

Karina Zeferino became an integral part of the Directory work for this 2022 edition. Karina worked tirelessly to contact and update over 250 agency descriptions and every day was thinking of ways to improve the Directory. Karina, you went above and beyond for the Directory and we could not have done it without you!

Christian Schiavone offered outstanding website support with patience and humor. The Directory team is extremely grateful for his assistance in overcoming new challenges.

AGENCY UPDATE / ADDITION FORM

cominghomedirectory@cjinstitute.org • www.cominghomedirectory.org

Please complete this form, indicating if information about your agency has changed. Once complete, please email, mail, or fax to the Crime and Justice Institute at Community Resources for Justice (contact information at end of document).

Date: _____

Revised/Updated Information (if applicable):	
Agency Name: Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Agency Type: Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	Please check all that apply: <input type="checkbox"/> Administrative Issues <input type="checkbox"/> Clothing <input type="checkbox"/> CORI <input type="checkbox"/> Disability <input type="checkbox"/> Domestic Violence <input type="checkbox"/> Education <input type="checkbox"/> Emergency Assistance <input type="checkbox"/> Employment <input type="checkbox"/> Faith-Based Organizations <input type="checkbox"/> Families <input type="checkbox"/> Food <input type="checkbox"/> Fuel Assistance <input type="checkbox"/> Hotline <input type="checkbox"/> Housing <input type="checkbox"/> Legal <input type="checkbox"/> LGBTQ+ <input type="checkbox"/> Other Groups: _____ <input type="checkbox"/> Older Adults <input type="checkbox"/> Physical and Mental Health <input type="checkbox"/> Sex Offenders <input type="checkbox"/> Shelters <input type="checkbox"/> Substance Abuse <input type="checkbox"/> Support Groups <input type="checkbox"/> Transportation <input type="checkbox"/> Veterans <input type="checkbox"/> Women
Public Contact Name: (provided for consumers) Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Agency Street Address, City, Zip: Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Telephone #: Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Fax #: Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Website Address: Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Public Email Address: Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Description of Services Provided: Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Service Hours: Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Cost/Fees: Revise? <input type="checkbox"/> Yes <input type="checkbox"/> No	

Revised/Updated Information (if applicable):	
Restrictions/ Requirements: (i.e. residency, length of stay, verification of need, population age, etc.) <i>Revise?</i> <input type="checkbox"/> Yes <input type="checkbox"/> No	
Wait Time: <i>Revise?</i> <input type="checkbox"/> Yes <input type="checkbox"/> No	
Public Transportation: <i>Revise?</i> <input type="checkbox"/> Yes <input type="checkbox"/> No	
Languages: <i>Revise?</i> <input type="checkbox"/> Yes <input type="checkbox"/> No	
Other Locations: <i>Revise?</i> <input type="checkbox"/> Yes <input type="checkbox"/> No	
Private Contact Information (for internal CJI use only)	
Private Contact Name, Title:	
Private Mailing Address, City, Zip:	
Private Contact Email:	
Private Contact Phone #:	

Please email form to cominghomedirectory@cjinstitute.org

Or, mail to:

Coming Home Directory
 Crime and Justice Institute at Community Resources for Justice
 355 Boylston Street
 Boston, MA 02116
 Fax 617.262.8054



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www.cjinstitute.org • www.cominghomedirectory.org