



Coming Home Directory

*A Resource Directory of Offender
Reentry Services in Greater Boston*

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INTRODUCTION

The Coming Home Reentry Resource Directory is a compilation of services available to ex-offenders returning to or living in communities in Greater Boston. The Directory presents important information for ex-offenders, corrections practitioners and policymakers, as well as those with an interest in accessing services for ex-offenders, including their families and friends, volunteers and other service providers. It is distributed as a printed document to various audiences and is also available to the public on the web at www.cominghomedirectory.org.

What is the history of the Directory?

This initiative was created and managed by the Prisoner's Reentry Working Group (PRWG) for several years. The Crime and Justice Institute (CJI), a non-profit organization in Boston, Massachusetts specializing in criminal justice research and policy, assumed management, production, and distribution responsibilities for the Directory in 2008. CJI understands the importance of assisting ex-offenders transitioning from incarceration into the community and shares the objectives established by PRWG.

What is the purpose of the Directory?

The purpose of the Directory is to assist ex-offenders, their families, service providers and local agencies in helping ex-offenders improve their chances of success in the community by connecting them to services important for stability and success.

Who is the Directory for?

The Directory is primarily intended to benefit the following people and groups:

- Ex-Offenders
- Families and friends of ex-offenders
- Service providers
- Corrections practitioners
- State and local agencies that provide services to people including ex-offenders
- Policymakers interested in criminal justice and social service systems
- Researchers examining the services available to ex-offenders in Massachusetts

How to use the Directory?

There are two ways to use this directory: a user can search by service category or by agency name. An index of the service categories that are identified in the Directory is provided so that users can search by the service needed. For example, a person searching for housing services would look under the Housing section for agencies offering services in this area.

There is also an index available by agency name, for those who know the name of a specific agency and are seeking information about its services.

Directory Limitation

The agencies listed in this Directory are not the only resources available. We have tried to include all appropriate agencies and organizations; however, some information may prove to be missing.

Likewise, while this Directory attempts to offer the most current information available for the agencies listed, some information may have changed since the time of publication. Updated information on services and agencies, as well as additional information that is not available in the printed document, will be continually provided through the Directory's website; therefore, we encourage users to access the Directory website and download the PDF version to their computers. Please visit our website at www.cominghomedirectory.org for further information.

It is our intent to expand the list of service providers as more information is made available. To do this, we rely on the community of providers and users to maintain accurate and relevant information. If you recognize inaccuracies about a service or agency in this Directory, or if you know of or are part of an agency you think should be included in this Directory, please notify the editors via email or phone, or by submitting the completed form from the back of this Directory or one obtained from the website.

The Directory is designed to connect people to services. The information on the website and in the printed version of the Directory for each organization has been provided by the service provider or from the organization's website. The editors cannot and do not vouch for the accuracy or quality of the services available.

Administrative Issues

Information on transportation, registering to vote and on obtaining a birth certificate, identification documentation, and social security information are listed below.

MBTA, (Mass Bay Transportation Authority)

MBTA Customer Relations, 10 Park Plaza, Room 6720
Boston, MA 02116
Telephone: 617-222-3200, 617-222-5000 - Fax: 617-222-6180
Web site: www.mbta.com

Contact: Travelers Information Center

Services: The MBTA operates the greater Boston public transportation system. The MBTA no longer uses tokens. The system now uses a plastic CharlieCard or paper CharlieTicket.

Information on special rates for Seniors and Disabled/Handicapped, higher fares which may apply to longer distances, Commuter Rail passes or single rides, MBTA Boat tickets and passes, and the purchase of annual passes can be obtained at many subway stations or from the web site. At locations where purchasing a ticket is not possible a commuter can pay on the bus or train. A surcharge may apply.

Cost: \$1.25 for one way fare on CharlieCard. \$1.50 for CharlieTicket or cash-on-board

Languages: The web site offers Arabic, Chinese (Traditional and Simplified), Dutch, French, German, Greek, Italian, Japanese, Korean, Portuguese, Russian, Spanish, and Swedish.

Registry Division, City of Boston

Room 213, 1 City Hall Square
Boston, MA 02201
Telephone: 617-635-4177 (recorded message only)
Web site: <http://www.cityofboston.gov/registry/>

Services: The Registry Division maintains records for all births, marriages and deaths for the City of Boston. If you were born in Boston you can obtain a birth certificate (or replacement certificate) by going in person to Room 213 in City Hall (2nd floor) and presenting identification. All copies are certified.

You can also write to the address above requesting that a certificate be mailed to you. You should include in your letter your name, date of birth, parents' full names including mother's maiden name, a photocopy of identification, and a return mailing address. The fee is \$15. Include a stamped, self-addressed envelope in your letter. Delivery usually takes about 3 - 4 weeks.

Cost: Birth certificate will cost \$12 if requested in person or \$15 if requested by mail

Transportation: Orange line: State Street. Green and Blue lines: Government Center.

Registry of Motor Vehicles, (RMV)

630 Washington Street (main office)
Boston, MA 02111
Telephone: 617-351-4500
Web site: www.mass.gov/rmv

Contact: Customer Assistance

Services: The Registry of Motor Vehicles provides licenses or permits required to own or operate a vehicle in Massachusetts. Documentation required for many transactions are:

- a valid Social Security card or a valid, passport.
- three pieces of identification which will establish date of birth, proof of signature and Massachusetts residency.

To replace a lost license or ID:

Complete the appropriate form obtained at the RMV office or from the web site. Replacement fees: \$20 for a license, \$15 for an ID.

To renew a license:

If your license expired less than 4 years ago, you will have to pass the vision test and present the documentation in 1. above, and possibly, proof of Massachusetts residency.

To obtain a new Massachusetts ID:

If you are 21 or older and do not hold a Massachusetts Driver's license, you can obtain a Massachusetts Liquor ID. The fee is \$25. If you are at least 16 years old, but under 21, and do not have a Massachusetts Driver's license, you can obtain a Massachusetts ID. The fee is \$15. You will have to present the documentation listed above in (1) and (2). Follow the instructions on the web site or the instructions that accompany the web site.

The Registry of Motor Vehicles allows staff from Parole Re-entry Centers (RRC) to substantiate documentation required to obtain a Massachusetts ID for individuals who have served time in Massachusetts facilities and who are in the DOC/HOC databank. Parole re-entry staff will then take the ex-offender to the RMV office and work with the registry staff until an ID is approved. There is a \$15 fee for the ID.

The Quincy Parole Board's Regional Re-entry Center can be contacted at: 617-376-6260. The Center covers Brighton, Dorchester, Cambridge, Charlestown, Chelsea, East Boston, Jamaica Plain, Mattapan, Hyde Park, Roslindale, Roxbury, West Roxbury, Brookline, North End, South End, Somerville, Everett, Revere, Winthrop, Malden and Milton.

Other locations: Cambridge: Galleria Mall, 100 Cambridgeside Place
Quincy: 76 Ross Way
Watertown: 550 Arsenal Street

Transportation: Washington Street Site: Orange line: Chinatown.

Registry of Vital Records and Statistics

150 Mt. Vernon Street, 1st floor, (Bayside Office Center at Bayside Expo)
Dorchester, MA 02125
Telephone: 617-740-2600
Email: vital.recordsquest@state.ma.us - Web site:
<http://www.cityofboston.gov/registry/>

Services: To obtain a birth certificate, you must have the following information: date of birth, the Massachusetts town or city in which you were born, and your parents' full names including mother's maiden name. If your parents were not married, you must have a picture ID.

All certificates issued by the Registry are certified copies. You can obtain a certified copy in the following ways:

In person:

Go to the address above. The office is open M - F: 8:45 a.m. – 4:45 p.m. Have the documentation in hand. The cost is \$18 per certificate.

By mail:

Write to the above address, include the information indicated above, and send a check or money order, plus a stamped self-addressed business-size envelope. The cost is \$28 per record. Checks should be made payable to "The Commonwealth of Massachusetts". Allow 20-30 business days for the record to be processed.

By telephone:

You must supply the information indicated above and have a valid credit card. Call 617-740-2606 to place an order. The first copy is \$42.50. Additional copies are \$37 each. Allow 30 business days for the record to be processed. For an additional charge of \$13, your order will be shipped Federal Express Overnight or for \$9.50 via Federal Express 2nd day air.

By internet:

Expedited copies can be ordered on www.uscerts.com and clicking on "Massachusetts".

Transportation: Red line: JFK / U.Mass, or buses #8 or #16.

Secretary of the Commonwealth

Boston City Hall, One City Hall Square, Election Dept. Room 241
Boston, MA 02201
Telephone: 617-727-2828 or 1-800-462-VOTE, 617-635-2400
or 617-635-2401

Services: Voter Registration: Anyone who is 18 years or older on Election Day, a resident of Massachusetts and a U.S. citizen can vote. Incarcerated persons who have been convicted of a felony are prohibited from voting for any office (local, state or federal), in the Commonwealth of Massachusetts. Persons who are no longer incarcerated or who are in prison awaiting trial or who have been convicted of a misdemeanor may register to vote.

To register in person: Go to your city or town hall election department or clerk's office. You can also register at one of

several state offices, including the Mass Department of Transitional Assistance, Mass Rehabilitation Commission and the Registry of Motor Vehicles.

To register by mail: Call your city or town office, ask for a mail-in form.

Previously registered: Call to see if your old registration is still valid. You may have to fill out a change-of-address form if your old address is no longer valid.

Non-English speaking: May register to vote. Ask for assistance when registering.

Homeless people: Have the right to vote even if they do not have a street address. The back of the Registration Form has a space for drawing a diagram of the streets where homeless sleep. Call the office of the Secretary of State at 617-727-2828 if problems arise during registration. You must register at least 20 days before Election Day.

Persons in prison who have NOT been convicted of a felony, awaiting trial or convicted of a misdemeanor, can vote by Absentee Ballot and these ballots can be obtained for them by friends or family. For the address, put down last residence in Mass.

Transportation: On Green and Blue lines: Gov Center stop; on Orange line: State St. stop.

Social Security Administration

See Below for Address
Telephone: 1-800-772-1213 - for address of Nearest Social Security office
Web site: www.socialsecurity.gov

Services: To apply for a replacement or a new Social Security card and you are a U.S. citizen, you must complete Form SS-5: Application for a Social Security Card. This form is available from a Social Security office or you can download it from the web site. The form requires your mailing address, your date of birth, place of birth, and a daytime telephone number. The form also requests the names of mother and father and their social security numbers. However, this is not required information unless you are under 18 years old. You must complete and sign the form in Black or Blue ink.

To complete the application for a replacement card, you will need a picture identification and must know your Social Security number.

Non-U.S. citizens must complete the requirements above and in addition must provide documents proving immigration status and work eligibility.

Staff will accept DOC Discharge papers as proof of identity when applying for disability; it should be the original, not a copy. DOC Discharge papers are not accepted as identification for obtaining a replacement card. Forms and other information are available on the web site listed above.

Languages: Telephone service and web site information are available in English and Spanish.

Social Security Administration – continued

Other locations:

Chelsea: 80 Everett Ave., 02150

Dorchester: 115 Freeport St., 02122

Downtown Boston: O'Neill Federal Bldg, 10 Causeway St.,
02222 (next to Fleet Center), 1st floor

Roxbury: 10 Malcolm X Blvd, 02119 (at Dudley Square, across
from Post Office)

Roslindale: 4200 Washington St. 02131 (next to Municipal
Building in Roslindale Square)

Cambridge-Somerville: 240 Elm St.,
Somerville 02144 (Marks Building in Davis Square)

Forms and other information are available on the web site listed
above.

Transportation: Depends on office site.

Clothing

AFSC Materials Assistance Center

5 Longfellow Park (off Brattle St.),
Cambridge, MA 02138
Telephone: 617-876-5312

Services: Donated clothing is free. Open only by appointment.

Requirements / Restrictions: Must have referral from agency.

Transportation: Red line: Harvard Sq. Difficult site to find -- ask for directions.

Attire for Hire

410 Belmont
Brockton, MA 02301
Telephone: 508-587-8568

Services: Clothing for job interviews (suits, shoes, accessories for men and women). Clothing is free with letter from agency.

Boomerangs

716 Centre Street, (AIDS Action Resale Store)
Jamaica Plain, MA 02130
Telephone: 617-524-5120

Services: Clothing, house wares, books, small appliances, some furniture.

Transportation: Bus #39 from Kenmore Square or Green Street stop on the Orange line.

Brighton Congregational Thrift Shop

404 Washington Street
Brighton, MA 02135
Telephone: 617-254-4046

Services: Clothing and household goods.

Transportation: Bus #57 from Kenmore Square

Dollar-A-Pound

200 Broadway
Cambridge, MA 02139
Telephone: 617-876-5230
Web site: www.garment-district.org

Services: Clothing, shoes -- \$1.50/pound
Household items -- \$1.00/pound
Fridays, all are \$.75/pound or less

Transportation: Red line: Kendall Square, 4 block walk- Main Street turn right on Ames, left on Broadway.

Goodwill Stores

1010 Harrison Avenue
Boston, MA 02119
Telephone: 617-541-1270

Services: Clothing, household goods, small appliances, some furniture.

Other locations: Cambridge: 520 Mass Ave, 617-868-6330
Somerville: 230 Elm, 617-628-3618
So Boston: 315 W. Broadway, 617-268-7960

Transportation: Bus #1 or #47, 4 blocks from Dudley Square.

Holy Spirit Episcopal Church

525 River Street
Mattapan, MA 02126
Telephone: 617-298-0577

Services: Clothing, household goods, no furniture or appliances.

Transportation: Red line: Mattapan Square.

Pine Street Inn

444 Harrison Avenue
Boston, MA 02118
Telephone: 617-482-4944
Email: info@pinestreetinn.org - Web site:
www.pinestreetinn.org

Pine Street Inn –continued

Services: Emergency Assistance:
Food and clothing are available.

Requirements / Restrictions: Pine Street Inn's target population are homeless men and women of Boston.

Transportation: Main office on Harrison Ave. is close to Silver line, and to Orange line: New England Med Center stop, or Red line: Broadway stop.

Project Care and Concern

540 Columbia Road, Pilgrim Church, 2nd flr,
Dorchester, MA 02125
Telephone: 617-288-2372

Services: Clothing and household items.

Transportation: Bus #15, #16, or #17.

Salvation Army Family Thrift Stores

328 Massachusetts Avenue
Cambridge, MA 02139
Telephone: 617-354-9159

Services: Clothing, small appliances, some furniture

Vouchers available for low income and/or elderly at 1500 Washington Street, Boston.
Call 617-236-7233 for info.

Other locations: Chelsea: 456 Broadway, 617-884-9323
Somerville: 483 Broadway, 781-395-9783

Transportation: Central Square, Bus #1, CT1.

Smile Again Thrift Shop

250 Bowdoin Street
Dorchester, MA 02122
Telephone: 617-287-2881

Services: Large and small appliances, some furniture.

Transportation: Bus #15 or #17 from Fields Corner on Red line.

Solutions at Work

1151 Massachusetts Avenue
Cambridge, MA 02138
Telephone: 617-492-0300 - Fax: 617-492-1284
Email: info@solutionsatwork.org - Web site:
www.solutionsatwork.org

Services: Programs are targeted to residents of Cambridge and Somerville with a particular focus on ex-offenders.

Support includes:

Children's Clothing Exchange - children's clothing.

Solutions Wear - free interview appropriate clothing.

Moving Up - low cost moving services.

Get Connected - free donated computers.

Requirements / Restrictions: Must be homeless or have been homeless (except for Children's Clothing Exchange). Some programs may have other restrictions depending on source of funds. Ask when you talk to staff.

Transportation: Red line: Harvard Square. Walk 5 blocks towards Boston on Massachusetts Avenue. Office is in basement of Old Cambridge Baptist Church next to The Inn at Harvard

Urban Renewals

122 Brighton Avenue
Allston, MA 02134
Telephone: 617-783-8387

Services: Clothing, shoes, bedding, some furniture. Cash only. ATM in store.

Transportation: Bus #57 from Kenmore Square.

Connections

Project Connect - Greater Boston's Community

Voice Mail

Boston, MA

Telephone: 617-349-6332 - Fax: 617-349-6333

Email: vitagliano@headinghomeinc.org - Web site:
www.headinghomeinc.org

Contact: Laura Vitagliano

Services: Provides voice mail to anyone without service. Voice Mail and Messages can be accessed 24 hours/day.

St. Francis House

P.O. Box 499 Essex Station

Boston, MA 02112

Telephone: 617-542-4211

Contact: Mail Room

Services: The address of St. Francis House can be used as a temporary mailing address. Mail will not be held after 30 days.

The address is:

(Name), c/o St. Francis House

P.O. Box 499

Essex Station

Boston, MA 02112.

CORI

CORI Project - Mass Law Reform Institute

99 Chauncy Street, Suite 500
Boston, MA 02111

Telephone: 617-357-0700, x 504 or 800-717-4133, x504 - Fax:
617-357-0777

Web site: www.MLRI.org

Contact: Voice-mail box, leave message.

Services: The Mass Law Reform Institute (MLRI) is a support center for federal- and state-funded civil legal services ("legal aid") programs around the state.

MLRI, educates people about criminal records and their civil consequences, as reflected in the Criminal Offender Record Information (CORI) laws and practices by producing written materials and giving trainings for people with CORI and people assisting "CORI subjects" in getting jobs and housing.

The Project produces the CORI Reader, a report which gives a plain-english explanation of the CORI laws and relevant agency practices, and includes an appendix of useful forms and lists.

To order a copy, call the number above and leave a message requesting a copy of the Reader and include an address.

An online copy is accessible by going to the MLRI web site, under "MLRI Units", "CORI Project", and then on the link for CORI Reader.

The CORI Project also writes and maintains a web site: www.masslegalhelp.org/cori. This is a comprehensive, up-to-date site which has specific, easy-to-understand information on how CORI relates to finding housing and employment, who has the right to see your CORI, how to seal your record, and how to correct mistakes on your CORI. It has a "Crime Glossary", which lists definitions of terms, plus a link to the Criminal History System Board's list of CORI Codes, which define the terms.

Individuals with CORI's can get information and referrals about CORI issues by calling the Legal Advocacy and Resource Center/(LARK) hotline at: 617-603-1700 or 1-800-342-5297.

MLRI also assists people who have been turned down for jobs or housing because of a background check report that was issued by a private company. These background check reports are also called 'Consumer Reports'.

Requirements / Restrictions: If you are an undocumented immigrant, or are currently incarcerated, you may contact the CORI Project for help with your CORI. All others should contact the Legal Advocacy and Resource Center (LARC).

Cost: None. MLRI, as a Legal Services program, may not charge or accept reimbursement

Transportation: Walk-ins are not encouraged. Persons requesting The CORI Reader should call or send a letter to the CORI Project at the address above.

Criminal History System Board, (CHSB)

200 Arlington Street, Suite 200
Chelsea, MA 02150

Telephone: 617-660-4600 or 617-660-4640

Web site: www.mass.gov.chsb

Contact: Front desk

Services: This is the State agency which collects criminal record information and produces and distributes "CORI Reports".

To get a copy of your CORI, call the CHSB to request the forms or get them from the web site: www.mass.gov.chsb. The personal CORI request form must be notarized before it is sent in. Incarcerated individuals can have an official at the correctional facility endorse the signature instead of a Notary.

Return the form to the CORI Office with a self-addressed, stamped envelope and payment of \$25. Mark on the outside of the envelope to CHSB: "Attention: CORI Unit".

Individuals who cannot afford the fee should submit a completed 'Affidavit of Indigency'; this form does not need to be notarized, but must be signed: "Under the pains and penalties of perjury".

The agency answers questions relating to CORI, such as interpreting disposition codes or how to resolve incorrect information on one's CORI.

If your CORI is believed to be inaccurate you may contact the CHSB to begin challenging a CORI, or call the Mass Law Reform Institute,(MLRI).

Out-of-State criminal records:

These must be obtained from the state where the conviction occurred. For a list of State offices, go to: www.mass.gov/chsb, then click on "Criminal Offender Record Information", on the left-side menu, then click on "Requesting Out-of-State Criminal Records".

CORI Training Sessions:

Staff from agencies certified to receive CORI's can sign up for a training session given by CHSB staff. For more information, visit the web site.

Cost: \$25 fee, which may be waived.

Transportation: Service available by telephone and mail only. No walk-ins or Faxes.

MARC, (Mass Alliance to Reform CORI)

83 Highland Street
Roxbury, MA 02119

Telephone: 617-541-4111

Email: umnunity@att.net - Web site:
www.unionofminorityneighborhoods.org/

Services: MARC is a broad-based coalition of individuals, community-based and grassroots organizations, and professional agencies which have come together to develop strategies to change the CORI laws and regulations so that people coming out of prison will have a better chance at obtaining jobs and housing.

MARC, (Mass Alliance to Reform CORI)

MARC organizes ex-offenders and representatives from member groups of the coalition to educate the public about the negative impact of CORI.

Members of MARC speak at State House hearings about the benefits which will accrue to the wider community, as well as to ex-offenders, if the proposed legislative changes are enacted.

Interested individuals and organizations can call or send e-mail to get on mailing lists for announcements and information.

Ex-offenders, affected individuals and organizations which share MARC's objectives are welcome.

Transportation: Orange Line: Ruggles.

Stanley Jones Clean Slate Project

P.O. Box 120582

Boston , MA 02112

Telephone: 617-238-2460

Email: cleanslateproject2002@yahoo.com or

triadveterans@hotmail.com - Web site:

www.cleanslateproject.org

Services: Helps to educate and assist ex-offenders who face re-integration difficulties because of their CORI's.

Transportation: Bus: #1, #43 or Orange Line: Massachusetts Avenue stop.

Education

There are a number of abbreviations used in this section. They are:

ABE: Adult Basic Education or beginning reading (grades 1 – 4)

Pre-GED: Intermediate Adult Basic Education (grades 5 – 8)

GED: General Educational Development (for diploma) grades 9 – 12

ESL or ESOL: English as a Second Language

EDP or ADP: External Diploma Program or Adult Diploma

ABCD (Action for Boston Community Development)

178 Tremont Street
Boston, MA 02111

Telephone: 617-357-6000 - Fax: 617-357-6041

Web site: www.bostonabcd.org

Contact: Ask for program or service

Services: Programs include education, employment and training, food pantries, fuel assistance, housing assistance, early education and care, and elder services. Some of ABCD neighborhood sites offer assistance with the Earned Income Tax Credit and tax preparation and EITC.

Call for information about programs.

Referral from Hunger Hotline (800-645-8333) required for food pantry services.

Requirements / Restrictions: Most programs are open to residents of Boston and near-by suburbs. Suburban residents should call and check on eligibility. Some programs also have income-eligibility requirements.

Cost: Cost depends on the program. Most programs are free. Ask when calling.

Languages: Spanish, French, Creole, Somalian, Arabic, Italian, Portuguese, Chinese, Vietnamese, Bosnian. Ask about specific language, program or neighborhood office when calling.

Other locations:

- Charlestown (JFK Family Service Center) – 27 Winthrop St., 617-241-8866
- City-wide Hispanic Center – 178 Tremont St., 617-348-6567
- Chinatown (Asian American Civic Association) – 87 Tyler St., 617-426-9492
- Dorchester Neighborhood Service Center – 110 Claybourne St., 617-288-2700
- East Boston APAC – 21 Meridian St., 617-567-3359
- Jamaica Plain APAC – 295 Centre St., 617-522-4830
- Mattapan Family Service Center – 535 River St., 617-298-2045

- North End/West End Neighborhood Service Center – One Michelangelo St., 617-523-8125
- Roxbury – Elm Hill Family Service Center -- 22 Elm Hill Ave., 617-442-5900
- Parker Hill/Fenway Neighborhood Service Center -- 714 Parker St., 617-445-6000
- South Boston APAC – 424 W. Broadway, 617-269-5160
- South End (SNAP) – 554 Columbus Ave., 617-267-7400

SNAP in the South End has a program specifically for ex-offenders.

Transportation: For downtown office: Green line: Boylston St. stop. Red line: Downtown Crossing. Orange line: Chinatown. Silver line (old bus #49): Temple Street (end of line)

Boston Center for Independent Living, Inc.

60 Temple Place, 5th floor
Boston, MA 02111-1324

Telephone: 617-338-6662 or 617-338-6665 - Fax: 617-338-6661

Email: info@bostoncil.org - Web site: www.bostoncil.org

Contact: Information/Referral

Services: Adult skills training assistance (including areas such as employment, social/recreation, education, and financial issues).

Boston Center for Independent Living, Inc - continued.

Assisting with information and referral (affordable and accessible housing, health insurance, CORI, civil rights for disabled persons, transportation, home modifications, equipment, and other related services).

Peer mentoring

Individual advocacy

Personal Care Assistance Program (PCA) – for people with a disability who need physical care assistance and has standard MassHealth coverage.

Transportation: Appointments are recommended but walk-ins are not turned away. Call for directions.

Boston Centers for Youth and Families

1483 Tremont Street
Boston, MA 02120

Telephone: 617-635-4920, x2540 - Fax: 617-635-5074

Web site: www.cityofboston.gov/

Contact: Education Unit Manager

Boston Centers for Youth and Families - continued

Services: Boston Centers for Youth and Families is the main administrative office for the adult education classes provided by the City of Boston in 11 neighborhoods throughout the City.

Adult students can work toward a diploma or GED at a number of City Community Centers. Call for Center addresses:

Allston/Brighton (Jackson/Mann)
Charlestown (Charlestown)
Dorchester (Perkins). Call for center addresses.
East Boston (Harborside)
Jamaica Plain (English High School)
South End (Blackstone)
West Roxbury (Ohrenberger)

ESOL classes are offered at community centers in:
Allston/Brighton (Jackson-Mann)
Charlestown (Charlestown)
Chinatown (Boston Chinatown Neighborhood Center)
Dorchester (Perkins)
East Boston (Harborside)
Hyde Park (Hyde Park)
Jamaica Plain (English High School)
South End (Blackstone). Blackstone also offers GED in Spanish.
West Roxbury (Ohrenberger)

Instruction in GED and ESOL classes also includes computer literacy and assistance in developing job readiness and job search skills. Classes are in the mornings, evenings and on weekends. Not all centers offer all classes.

Boston Centers for Youth and Families offers a variety of computer classes and open access hours in Computer Learning Center Labs throughout the City. Access is available for all ages with a reasonably-priced valid BCYF membership card. Special classes and programs are offered at reasonable rates.

GED testing is available in various neighborhoods in the City of Boston throughout the academic year. Call for registration information.

Registration for the GED is Tuesday – Thursday, 10 a.m. – 2 p.m. at the Tremont office listed above.

All Boston Centers for Youth and Families buildings are handicapped accessible.

Requirements / Restrictions: Must be 18 or older.

Cost: Classes are free. There is a \$65 fee required to take the GED exam.

Transportation: Call for address of individual Community Center site and public transportation directions.

Boston Public Schools Adult Diploma Program

Madison Park High School, 55 Malcolm X Blvd.
Roxbury, MA 02120

Telephone: 617-635-9827 - Fax: 617-635-9045

Email: lpatrik@boston.k12.ma.us - Web site:

<http://boston.k12.ma.us/adulted/adp.htm>

Contact: Director of Adult Education

Services: The Boston Public Schools administers 11 programs at 9 community-based agencies in the City of Boston. Classes are in mornings and evenings. Call to find out locations and times.

Requirements / Restrictions: Must be 23 years or older. There may also be some individual skill requirements for some classes. Call for more specific information.

Transportation: All schools are accessible by public transportation.

Boston Public Schools Adult Learning Center

Grover Cleveland Middle School , 11A Charles Street
Dorchester, MA 02122

Telephone: 617-635-9300 - Fax: 617-635-6748

Email: kehresman@boston.k12.ma.us - Web site:

<http://boston.k12.ma.us/adulted/alc.htm>

Contact: Program Coordinator

Services: Instruction is given in:

- Adult Basic Education (Reading Comprehension, Math and Language Arts)
- ESOL
- Pre-GED and GED
- Family Literacy
- Life Coping Skills
- Parenting Skills

Classes are held at the Adult Learning Center. Access the Center from Fields Corner T Station. Call to sign up and find out more information.

The Family Literacy Program is a member of the Dorchester Adult Literacy Coalition. For information on other Adult Literacy Programs, call the DALC hotline: 617-474-0829.

Requirements / Restrictions: Must be 16 years or older. Priority is given to parents of school-aged children.

Transportation: Red line: Fields Corner Station.

Cambridge Center for Adult Education

42 Brattle Street
Cambridge , MA 02238-9113
Telephone: 617-547-6789 - Fax: 617-497-7532
Web site: www.ccae.org

Services: Wide variety of adult education courses are offered, including courses such as Entrepreneurship: Starting and Succeeding in Any Type of Business; Spanish Conversation; Public Speaking; and Cartooning Workshop. Call about specific interests or go on-line and view catalogue which lists course descriptions, days and times, teachers, classroom sites, and tuition costs.

Requirements / Restrictions: Must be 18 or older.

Cost: Yes. Ask about cost of specific course.

Transportation: Red line: Harvard Square.

Catholic Charities Archdiocese of Boston

75 Kneeland Street, 8th floor
Boston , MA 02111
Telephone: 617-482-5440 or call site listed below.
Web site: www.ccab.org/

Services: Catholic Charities operates a number of community service centers in eastern Massachusetts. The centers provide a wide variety of support services including some emergency assistance, education and training programs, HIV/AIDS prevention education, housing, and mental health and substance abuse counseling.

Dorchester: Yawkey Center, 185 Columbia Rd., 02121. Call: 617-506-6600. Center offers basic emergency services, programs targeted to Haitians, Asians, and Cape Verdeans, parenting programs. Access to housing and shelter programs.

Must be a resident of Suffolk County. Open M – Th: 9 a.m. – 5 p.m. and F 9 a.m. – 12 noon. Best to call in advance. Walk-ins are discouraged. Take bus #16 from Andrew Station on Red line, or bus #19 or #23 from Dudley.

Dorchester: Haitian Multi-Service Center, at Yawkey Center. Call: 617-474-1009. Center offers basic emergency help, mental health and substance abuse counseling, adult education and career training, ESOL, and HIV/AIDS prevention education.

Somerville: 270 Washington St., Somerville 02143. Call: 617-625-1920. The Center provides basic emergency assistance and a variety of residential programs.

Must be a resident of Middlesex County. Open M – Th, 10 a.m. – 4 p.m.

South Boston: Laboure Center, 275 W. Broadway, 02127. Call: 617-464-8565. The Center provides basic emergency assistance and family counseling. The Center may also provide referrals and advocacy.

Open M – F, 10 a.m. – 4 p.m. Take Broadway bus #9.

South End: El Centro del Cardenal, 76 Union Park St., 02118. Call: 617-542-9292. Targeted to Latino residents of Boston, center offers programs in adult education and career training, English for Employment, ESOL classes, the Young Parents Program, and mental health and substance abuse counseling.

Open M – F, 8:30 a.m. – noon and 1 – 8 p.m. Walk-ins are accepted. Located at Harrison Ave and Union Park St. in South End, next to back of Holy Cross Cathedral. Enter at big red door. Take Orange line, Back Bay stop, or Silver line, Union Park stop.

Centro Latino de Chelsea, Inc.

267 Broadway
Chelsea , MA 02150-2807
Telephone: 617-884-3238 - Fax: 617-884-4646
Email: info@centrolatino.org - Web site: www.centrolatino.org

Contact: Reception Desk

Services: Basic Education and Literacy: ESL, Native Language Literacy and after-school youth program. Classes are held on Monday – Saturday mornings and evenings.

HIV/AIDS Counseling and Support: Includes HIV testing, counseling, case management, and support groups.

Workforce Development Education: Includes workforce training carried out in partnership with local employers and Computer Classes.

Immigration and Citizenship Program.

Requirements / Restrictions: Target population are Latinos, immigrants and low-income working families residing in Chelsea, East Boston, Revere and surrounding communities.

Cost: Some programs are free and for others there is a charge.

Languages: Spanish and Portuguese.

Transportation: Green line: Haymarket stop then bus #111 to Hawthorne (3rd stop).

Charlestown Community Center

255 Medford Street
Charlestown , MA 02129
Telephone: 617-635-5169 - Fax: 617-635-5084

Contact: Joseph Cianciarulo, Executive Director

Services: Instruction in Adult Basic Education, ESOL, Basic Math, Computer Literacy, pre-GED and GED, Life Coping Skills, and assistance in job searches and readiness. Classes are given in mornings.

Charlestown Community Center-continued

Requirements / Restrictions: Must be 18 or older for ESOL.

Languages: Agency has Spanish-speaking and Chinese-speaking staff for assistance in translation.

Transportation: Bus #93 from Haymarket, Bunker Hill Street stop.

College Planning: TERI

Boston Public Library, 700 Boylston Street, Copley Square
Boston, MA 02116
Telephone: 617-536-0200, 877-332-4348 (877-ED-AID-4U)
Web site: www.tericollegeplanning.org

Services: TERI College Planning Centers promote educational opportunities for all, especially low-income individuals and those who are the first generation in their families to attend college. Their programs provide guidance and information directly to adults, students and their families on planning and paying for college. The types of higher education include technical, vocational and business-oriented schools in addition to four-year liberal arts colleges.

TERI has advised many ex-offenders in the past and is familiar with the kinds of assistance which ex-offenders may require in accessing higher education. TERI provides help with completing college and financial aid applications and with career planning.

The web site has links to colleges and scholarship search databases.

Languages: TERI's advisers are fluent in many foreign languages. Specify the kind of assistance required when contacting TERI.

Other locations: Appointments at the branch libraries listed can be scheduled by calling the main office at 617-536-0200.

Brockton:
Career Works
34 School Street
Brockton, MA
1-866-891-4716

Chelsea - Bunker Hill Community College:
175 Hawthorne Street
Bellingham Square,
Chelsea, MA

Chinatown - Asian-American Civic Association:
87 Tyler Street
Boston, MA
617-426-9496.

Dorchester - Codman Square Branch Library:
690 Washington Street
Dorchester, MA

East Boston – East Boston Neighborhood:
Call 617-536-0200 for details.

Hyde Park - Hyde Park Branch Library:
35 Harvard Avenue
Boston, MA

Roxbury - Egleston Square Branch Library:
1044 Columbus Avenue
Roxbury, MA

South Boston - South Boston Branch Library:
646 East Broadway
Boston, MA

Transportation: Copley Square Library site: Green line: Copley Square Orange line: Back Bay Sta. Bus #39.

Community Colleges

250 New Rutherford Avenue
Charlestown, MA 02129
Telephone: 617-228-3398 - Fax: 617-228-2082
Email: admissions@bhcc.mass.edu - Web site:
www.bhcc.mass.edu

Contact: Admissions Office

Services: Bunker Hill and Roxbury Community Colleges offer Associate of Arts and Associate of

Science degrees and certificate programs in a wide range of academic areas including liberal arts, accounting, business, computer science, media technology, criminal justice, culinary arts, engineering, and several health-related occupational areas (medical radiography, nursing, pharmacy technology, medical lab assistant, surgical lab assistant, and diagnostic sonography). Not all programs are available at both colleges. Some credits can be transferred to a B.A. degree program at a four-year college or university.

The Colleges publish an extensive catalog listing all courses and other information relevant to admission, eligibility requirements, tuition and financial assistance, and other issues. Call Admissions to request catalog.

Other locations: Satellite sites are located in Cambridge (at Cambridge Rindge and Latin School); Chelsea (175 Hawthorne St); East Boston (E. Boston Neighborhood Health Center Education and Training Institute); Revere (at Revere High School); Somerville (at Mystic Activity Center); and South End (IBA, 205 Shawmut).

Additional offices: Roxbury Community College
1234 Columbus Avenue
Roxbury, MA 02120

Community Colleges - continued

Whom to call: Admissions Office, 617-541-5310
Website: www.rcc.mass.edu
E-mail: admission@rcc.mass.edu

Hours: Admissions Office is open M & Thurs: 8:30 – 6:30;
Tues., W & F: 8:30 – 5:00.

Public transportation: Orange line: Roxbury Crossing stop. The college is located across the street on Columbus Ave.

Transportation: Orange line: Community College Station.

Community Learning Center

19 Brookline Street, 2nd floor
Cambridge, MA 02139
Telephone: 617-349-6363 - Fax: 617-349-6339
Web site: www.cambridgema.gov/DHSP2/clc.cfm

Contact: Receptionist

Services: Offers classes in Adult Basic Education, Citizenship Tests, GED and Adult Diploma preparation, and ESOL. Special programs include workplace education, transition to college, education for homeless adults, and family literacy. Classes are given in mornings, afternoons and evenings. Some classes are given at other sites in Cambridge.

Requirements / Restrictions: Must live in Cambridge or an adjacent community without an Adult Basic Education Center. Other restrictions may apply for specific programs.

Cost: None.

Transportation: Red line, Central Sq; bus #1 from Dudley Square or Harvard Square.

East Boston Adult Education Program

119 London Street (corner of Meridian)
East Boston, MA 02128
Telephone: 617-567-7873
Email: ebaec@yahoo.com - Web site:
www.geocities.com/ebaec/

Contact: Dom Avellani

Services: Offers classes in GED, Spanish GED, English I and II, Computers, and career education. Class times are in evenings and all day on Saturdays. There are no waiting lists for classes.

Cost: Yes: \$75/mo for computer classes, \$45/mo for most other classes.

Languages: Spanish, Italian, French, Portuguese

Transportation: Blue line: Maverick Station, then walk 3 blocks to corner of London and Meridian.

El Centro del Cardenal

76 Union Park Street
Boston, MA 02118
Telephone: 617-542-9292 - Fax: 617-542-6912
Web site: www.ccab.org

Services: El Centro offers a range of services in job training, finding employment and English language studies. Classes are offered for ESOL classes, English for Employment Program, English and Spanish GED, Career Pathway.

Requirements / Restrictions: ESOL: must be low income. Teen and Youth classes: between the ages of 16 – 21.

Haitian Multi-Service Center

185 Columbia Road
Dorchester, MA 02121
Telephone: 617-506-6600 - Fax: 617-282-3483
Web site: www.ccab.org

Contact: Center Receptionist

Services: Classes are offered in GED, ESOL, Basic Math, Computer Literacy, and citizenship programs.

The Center also offers a Health and Human Services Management certificate program in conjunction with Suffolk University.

Requirements / Restrictions: For ESOL: must be low income. For all classes: must be 18 or older.

Transportation: Bus #16 from Forest Hills on Orange line or Andrew or UMass on Red line, or Bus #19 from Fields Corner on Red line or Ruggles on Orange line. Located in Yawkey

Jackson-Mann Community Center

500 Cambridge Street
Allston, MA 02134
Telephone: 617-635-5153 - Fax: 617-635-5275
Web site: www.cityofboston.gov/

Contact: Adult Education Program

Services: Offers classes in Adult Basic Education, ESOL, pre-GED, and GED. Classes are given in the evenings from 6 – 9 p.m.

Requirements / Restrictions: Must be 18 or older.

Jackson-Mann Community Center - continued

Transportation: Bus #57 from Kenmore Square, bus #66 from Dudley or Cambridge; Green line "B", Allston Street stop.

Jamaica Plain Community Center - Adult Learning Program

English High School, 144 McBride Street
Boston, MA 02130

Telephone: 617-635-5201 - Fax: 617-635-5376
Web site: www.cityofboston.gov/Communitycenters

Services: The program offers classes in English as Second Language (ESOL) for Adults, pre-GED and GED to help adults prepare to take the GED exam. Computer classes, vocational and general counseling, and tutoring are also available. Classes are given in evenings (T – Th, 6 to 8:45 p.m.) and daytime (M - W, 9:00 a.m. to 12:30 p.m.)

Adults who want to sign up for GED classes should come on any Monday at 5:30 p.m., complete an application, and then take a placement test at 6 p.m.

Requirements / Restrictions: Must be 18 or older.

Languages: Spanish, French.

Transportation: Orange line, Green Street stop, or Bus #42 from Ruggles or Forest Hills.

Just-A-Start Corporation

432 Columbia Street
Cambridge, MA 02141
Telephone: 617-494-0444
Web site: www.justastart.org/

Contact: Front desk

Services: Cambridge Biomedical Careers Program: is a 9-month training program (Sept-May) which prepares participants for entry-level jobs in the biotech industry. Training includes chemistry, biology, medical terminology, computers, and lab skills. The program takes place at 142 Cambridge Street, Charlestown, and at Bunker Hill Community College.

Applicants must have high school or GED diploma; live in Massachusetts (preferably Cambridge, Boston or Metro North communities). Participants must also be over 18 years of age, have good reading and math skills, and be income-eligible. Ask about specific income requirements. There are no tuition fees. Applicants are accepted from June-August.

YouthBuild Just-A-Start:

is an alternative education, training service program for out-of-school youth between 17-24. Half of the time is spent on activities leading to a high school diploma or GED. The other half is spent in renovating affordable housing and other community service. Focus is on career development, life skills and employability; community service; intensive follow-up to

support graduates in transition to employment, vocational training or college preparation.

The program is an AmeriCorps program and students enroll for 1-2 years. A weekly living allowance is provided. The program site is 1175 Cambridge Street, Cambridge.

Homeownership & Rental Development:

Just-A-Start develops affordable homes for first-time homebuyers. These units are affordable to families with incomes at 60%-80% of the area median income. Future housing opportunities from Just-A-Start include 823 Main Street Condominiums a development of 10 condominium units currently under construction between Central Square and Kendall Square.

JAS develops and owns affordable rental housing targeted for lower income households. This is a 100% HUD-funded building with a waiting list that is controlled by HUD and MHFA. The waiting list is opened periodically for applications by specific categories of households, but is generally closed to new applications. To inquire about vacancies at 402 Rindge Avenue, please call SC Management at: 617-876-5855. Please call LE Smith Management Company at: 617-661-7190 to inquire about an application.

Mediation for Results:

Offers dispute resolution and information services. MFR works directly with landlords and tenants to resolve conflicts and find solutions and resources needed to stabilize tenancies and prevent future disputes. MFR strives for early intervention and focuses on keeping people housed and helping landlords achieve positive results.

Requirements / Restrictions: Bring with you: Social Security card, birth certificate and proof of address.

Transportation: 1175 Cambridge Street Cambridge: Bus #69 from Lechmere or Harvard Square 142 Cambridge Street, Charlestown: Orange line, Sullivan Square stop.

La Alianza Hispana – Bilingual Project

409 Dudley Street
Roxbury, MA 02119
Telephone: 617-427-7175, x 254 - Fax: 617-442-2259
Web site: www.laalianza.org

Services: Offers classes in ESOL, Spanish-GED, Workplace education, Life Coping Skills, and Job Search and Readiness skills. Automotive Repair classes are also offered.

Classes are given in the afternoons and evenings, M – F, and on Saturdays in mornings and afternoons

Requirements / Restrictions: Must be 16 or older, and must live in Massachusetts.

Cost: No charge for most classes. There may be a fee for some job-training classes.

Languages: Spanish.

La Alianza Hispana – Bilingual Project - continued

Transportation: Orange: Ruggles stop, then bus #15 or #45 to Blue Hill Avenue and Dudley.

Literacy Educational Adult Partnership

Pine Street Inn, 444 Harrison Avenue
Boston, MA 02118
Telephone: 617-892-9445 - Fax: 617-451-3310

Contact: Gazion Kotoni, Project Site Coordinator

Services: Offers classes in Adult Basic Education, pre-GED and GED, ESL, Basic Math, Computer Literacy, Life Coping Skills and assistance in job searches and readiness.

Requirements / Restrictions: Must be homeless.

Transportation: Silver line: Dudley or downtown. Orange line: Medical Center stop. Red line: Broadway stop.

Literacy Volunteers of Mass – Boston, (LVM-Boston)

15 Court Square, Suite 540
Boston, MA 02108
Telephone: 617-367-1313 or 888-466-1313 - Fax: 617-367-8894
Email: catherinelvm@aol.com

Services: Free, confidential and individualized tutoring for 2 hours per week in basic literacy scheduled for mutually convenient times at public locations convenient to the student and tutor. LVM-Boston does not provide ESOL tutoring.

Requirements / Restrictions: Must be over 16 and read below 6th grade level.

Transportation: Initial appointment at office near all MBTA lines. No walk-ins. Call for appointment.

Log School

222 Bowdoin Street
Dorchester, MA 02122
Telephone: 617-288-6683 - Fax: 617-474-1230
Email: logschool@fdnh.org

Services: The Log School offers basic education classes (ABE and GED Preparation) for anyone 16 and older, at all skill levels, and ESOL and Basic Computer classes. Classes are given in mornings and evenings. Call for more information. Be prepared to identify age, times available for class and skill level.

Transportation: Bus: #17 from Fields Corner or Andrew Station on Red line.

Margaret Fuller Neighborhood House

71 Cherry Street
Cambridge, MA 02139
Telephone: 617-547-4680 - Fax: 617-497-0166
Email: billnadleratfy@yahoo.com or brkibler@aol.com - Web site: www.margaretfullerhouse.org

Services: Street Worker Program:

For young adults who are at risk (recently incarcerated, unemployed, homeless, with addiction problems, or in need of education). The program includes an assessment of skills and needs, referrals to appropriate agencies, and connections to local community service providers and resources. It is a partnership of municipal, police and community resources.

Technology Center:

Provides daily computer access including the internet and e-mail and provides opportunities for researching employment possibilities and resume-writing. 4-week classes are given in the evenings on using e-mail and the internet, and 12-week evening classes are given on Microsoft Access database. The Center is open M – F, 9 a.m. – 6 p.m. Registration for classes can be done M – F between 10 a.m. and 5 p.m., by telephone, in person or by e-mail.

Emergency Food Pantry:

School Age and Summer Explorations Programs:

For children 6 – 12 years old.

Languages: Access to staff or volunteers who speak Spanish, Haitian Creole, Portuguese.

Transportation: Red line: Central Square stop. Walk on Massachusetts Avenue towards Boston, veer left onto Main Street, Cherry Street will be the second left.

Odwin Learning Center

1943 Dorchester Avenue
Dorchester, MA 02124
Telephone: 617-282-5320
Web site: www.odwin.org/

Services: A college prep program offers preparation for entering and completing college. Students spend an average of 2.5 years in program before moving on to college. Program is designed to equip students with the skills needed to attain economic self-sufficiency, either by pursuing a college degree and/or acquiring the professional skills necessary for job advancement.

Requirements / Restrictions: Must be 18 or older. Facility is not handicapped accessible. Target population: 300-400 low-income minority adults in Boston area; 89% are female.

Transportation: Red Line: Ashmont Station.

Pine Street Inn

444 Harrison Avenue
Boston , MA 02118
Telephone: 617-482-4944
Email: info@pinestreetinn.org - Web site:
www.pinestreetinn.org

Services: Emergency Assistance:
Food and clothing are available.

Housing

Job Training programs:

Food Services Training Program: 14-week course includes classroom instruction and real-life kitchen and food preparation experiences, in Pine Street and other commercial kitchens. Call Irene Adley at 617-521-7784 for information.

STRIVE-(Support and Training Result in Valuable Employees):
3-week job readiness and placement program.

Education:

Literacy Training: volunteer tutors will work with anyone who wants it. Both GED-preparation and ESL curriculum are available.

Requirements / Restrictions: Pine Street Inn's target population are homeless men and women of Boston.

Transportation: Main office on Harrison Ave. is close to Silver line, and to Orange line: New England Med Center stop, or Red line: Broadway stop.

Project Place

1145 Washington Street
Boston , MA 02170
Telephone: 617-542-3740 - Fax: 617-542-3860
Email: cobrien@projectplace.org - Web site:
www.projectplace.org

Contact: Director of Client Services

Services: Computer Training:

Lessons include understanding of Microsoft Word, Excel, Publisher and use of the Internet. Math, History or typing tutor software is available, and the lab is utilized by our Adult Education and Job Training programs to integrate curriculum with computer skills. All clients can access the computer lab during drop-in hours for job and housing searches.

Adult Education:

An Educational Specialist is on staff. Through formal and informal educational assessments, counseling, and class work, an Educational Specialist helps Project Place clients develop personal learning plans.

Scholarship Funds - The John W. Perry Fund

c/o DRCNet Foundation, 1623 Connecticut Avenue, N.W., 3rd floor
Washington , DC 20009
Telephone: 202-232-7111
Email: dguard@drcnet.org - Web site:
www.raiseyourvoice.com/perryfund/

Contact: David Guard

Services: The John W. Perry Fund accepts applications for scholarships from students affected by section 484, subsection (r), of the 1998 Higher Education Act (HEA) which denies financial aid to many would-be college students who have drug convictions.

The scholarships are usually about \$1,000 and can go as high as \$2,000, awarded to students who have the greatest financial need and for whom the financial assistance will most likely be effective in enabling them to attend and succeed in school.

To apply for the Perry scholarship:

First, complete the pre-application form on-line. Then follow the instructions for completing the application procedures. It is also recommended that the FAFSA (federal financial aid application) be submitted along with the Perry application. In addition, a copy of the student's SAR student aid report should be sent if one has been received from the Department of Education.

Somerville Center for Adult Learning Experiences

167 Holland Street
Somerville , MA 02144
Telephone: 617-625-1335 or 617-625-6600, x 6900 or 617-666-4368 - Fax: 617-623-8528
Email: www.somerville.k12.ma.us/education

Services: Offers classes and support services for adult students in Adult Basic Education, GED, ESOL and the Adult Diploma Program (ADP). Bilingual counseling staff speak Portuguese, Haitian Creole, Spanish, and French.

Class times are mornings and evenings. Evening classes meet on Monday through Thursday. Morning classes are given Monday through Friday. Most classes meet two, three or four times a week.

Most classes are given at the Holland Street site; a few evening classes are also held at Somerville High School. Call to find out how to register. Some classes require registration in person and for others registration can be done by telephone. There are waiting lists for most classes.

Requirements / Restrictions: All students must be residents of Massachusetts. For ADP, students must be 18 or older. For all other classes, students must be 16. All students except ESOL must have withdrawn from high school. ADP students should call 617-625-6600, x6906, for information on orientation.

Cost: ABE, GED, and ESOL classes are free. Fees are charged for GED orientation.

Transportation: Red line to Davis Square - Green line to Lechmere and take bus #87 or #88.

The Dimock Center

55 Dimock Street
Roxbury , MA 02119
Telephone: 617-442-8800, x1219 - Fax: 617-442-6503
Web site: www.dimock.org

Services: A sequence of classes are offered that start at the most basic level and prepares students for successful transition to post-high school education or training. In addition to classes the program provides employment counseling, professional development, introduction to computers, and case management.

ABE (4 – 6): prepares students to take pre-GED classes. Upon enrolling, each student receives an academic assessment which is used to develop the student's Individual Learning Plan (ILP).

Pre-GED: An academic assessment and an Individual Learning Plan will be provided for each student. Students will focus on the areas they need to strengthen in order to enter GED.

GED (General Education Development): This course prepares students to take the complete GED examination in the five subject areas: Writing skills, Math, Social Studies, Science, and Interpreting Literature and the Arts. An Individual Learning Plan will be developed to allow students to strengthen their specific academic need areas.

Classes consist of nine hours of instruction each week plus tutoring. Class times are 9:30 a.m. – 12:30 p.m. Monday through Friday and are held in Dimock's Goddard Building. The classes are given in 13-week cycles.

Anyone interested should call 617-442-8800, ext. 1219, for an intake appointment. All applicants must meet with the Program Coordinator to learn the program specifics and expectations, including attendance and work performance.

Requirements / Restrictions: There are no restrictions; however, the program's mission is to serve the residents of the Roxbury neighborhoods in close proximity The Dimock Center.

Transportation: Orange line, Jackson Square Station; buses #22, #29, #44 to Dimock Street or #42 to Washington Street.

United South End Settlements

Harriet Tubman House - 566 Columbus Avenue
Boston , MA 02118
Telephone: 617-375-8110
Web site: www.uses.org

Contact: Karen Beckett

Services: Classes are offered in literacy, Pre-GED, GED Prep as well as Adult Diploma Program.

Requirements / Restrictions: Must be 18 or older; preference given to Boston residents, but open to participants from any community.

Transportation: Orange line, Massachusetts Avenue stop. Bus: #1 or #43.

Urban College of Boston

178 Tremont Street
Boston , MA 02111-1093
Telephone: 617-348-6330 - Fax: 617-423-4758
Web site: www.urbancollege.edu

Contact: Administrative Assistant

Services: Urban College operates a two-year program leading to Associate of Arts degree in Early Childhood Education, Human Services Administration, or General Studies. Urban College also collaborates with area colleges and universities to offer higher degrees through articulation agreements with other colleges.

Courses and certificates in computers, case management, youth program administration, and direct services administration are also available.

Classes are given at downtown locations during evening hours (6 – 9 p.m.).

For Spanish and Cantonese speakers: the Early Childhood Education courses are offered in these two languages in addition to English.

Tutorial assistance is available and free for Urban College students.

Best times to apply: in July before September term begins, or in November before January term begins.

Requirements / Restrictions: No international admissions.

Cost: There is a \$10 student registration fee. Cost per credit is \$155.

Transportation: Green line: Boylston Street stop. Red line: Downtown Crossing. Orange line: Chinatown; Silver line (old bus #49): Temple St. (end of line).

WAITT House

117 Mt. Pleasant Avenue
Roxbury , MA 02119
Telephone: 617-445-5510 - Fax: 617-445-5989

Contact: Aileen Scott

Services: Offers classes in Career Resource Training (resume writing, basic computer tutoring, job search assistance), Adult Basic Education (ABE), and the External or Adult Diploma Program (EDP). Classes are given M – F, from 9 a.m. – 1 p.m.

Tutoring and ESOL assistance are available. Staff speak or understand Spanish, Portuguese-Creole, French, and English. WAITT collaborates with La Alianza Hispana, Dudley Library, Dudley Street Neighborhood Initiative, and other groups in Dudley area of Roxbury.

WAITT also offers a program to assist students in making the transition to college-the "College Connection". Call 617-445-2520 for information.

WAITT House - continued

Requirements / Restrictions: Must be 22 years old and a Boston resident. Particular focus is on Dudley Square area of Roxbury and Orchard Housing Development.

Transportation: Orange line to Ruggles, take bus #15 or #45 to Blue Hill Avenue and Dudley Street, or any bus going to Uphams Corner via Dudley.

Women in the Building Trades

284 Amory Street, Box 10
Jamaica Plain, MA 02130
Telephone: 617-522-1112, - Fax: 617-522-1132
Web site: www.womeninthebuildingtrades.org/

Services: "Steps to Success" Pre-Apprenticeship Training: 12 – 14 week programs that includes intensive hands-on training in variety of trades, re-visiting math skills, and hearing from experienced trades-women and men about careers in building trades.

The program also includes development of interview skills and resumes as well as job placement.

Classes are Tues, Wed and Thurs evenings from 6 – 9 p.m. and Sat from 8 a.m. to 2 p.m.

Requirements / Restrictions: Must be at least 18 years old, physically able to work in the building trades, resident of City of Boston, meet HUD low-to-moderate income guidelines, and possess a high school diploma or GED. Following acceptance other documentation may be required to begin classes.

For women although men may be accepted.

Transportation: Orange Line to Stony Brook stop. On exiting the station you will be on Boylston. Go left to Amory, at the light. Turn right, walk 1-2 blocks.

X-CEL, Inc.

7 Glendale Terrace, #2
Jamaica Plain, MA 02130
Telephone: 617-522-2590
Email: x-cel@x-celeducation.org - Web site: www.x-celeducation.org/

Contact: Executive Director

Services: The X-CEL School offers GED and College Prep classes at several sites in Roxbury and Dorchester. Most of the classes have "rolling admissions" so that students can begin at any time. This was done in part to make it possible for ex-offenders to begin classes no matter when their incarceration ended. Classes are small and each student advances through the skill levels at his or her own pace.

Walk-ins are registered during class days and hours for the Evening GED classes at Log School and STRIVE/Ruggles.

Telephone for registration information for the MissionWorks GED and College Prep classes.

Evening GED Class: Mon and Wed, 6:30 – 9 p.m.
STRIVE/Ruggles (inside Ruggles Station)
150 Forsyth Street, Roxbury
Call: 617-522-2590 for information.
Orange line: Ruggles Station

Evening GED Class: Tues and Thur, 6:30 – 9 p.m.
Log School Settlement House
222 Bowdoin Street, Dorchester
Call Baker Sandoval at 617-522-2590 for information.
Bus: #15 or #17.

Evening GED Class: Wed and Thur, 6 – 8:30 p.m.
MissionWorks, Mission Hill
Located at 39 Smith Street, 2nd floor, Roxbury
Call Mirza Martinez at 617-879-1620 for next registration date.
Orange line: Roxbury Crossing. Green line: Longwood.

College prep classes: Mon and Wed, 6 – 9 p.m.
STRIVE/Ruggles (inside Ruggles Station)
150 Forsyth Street, Roxbury.
Call: 617-522-2590 for information and registration date.
Orange line: Ruggles Station.

Requirements / Restrictions: Must be 18 or older. For GED: must be able to read at 3rd grade level. For College Prep: must have GED or High School Diploma.

Emergency Hotlines

AIDS Action Hotline (English and Spanish) National Aids Hotline

Telephone: 617-536-7733 or 1-800-235-2331

Services: Support, information, referrals.

Alcoholics Anonymous

Telephone: 617-426-9444

Services: Information on alcohol abuse and treatment.

Asian-American Civic Association

87 Tyler Street
Boston, MA 02111
Telephone: 617-426-9492
Web site: www.aaca-boston.org

Services: Originally targeted for Chinese, now serving all ethnic immigrants and refugees.

Catholic Charities Archdiocese of Boston

75 Kneeland Street, 8th floor
Boston, MA 02111
Telephone: 617-482-5440 or call site listed below.
Web site: www.ccab.org/

Services: Catholic Charities operates a number of community service centers in eastern Massachusetts. The centers provide a wide variety of support services including some emergency assistance, education and training programs, HIV/AIDS prevention education, housing, and mental health and substance abuse counseling.

The Boston area centers are:

Dorchester: Yawkey Center, 185 Columbia Rd., 02121. Call: 617-506-6600. Center offers basic emergency services, programs targeted to Haitians, Asians, and Cape Verdeans, parenting programs, and access to several housing and shelter programs.

Must be a resident of Suffolk County. Open M – Th: 9 a.m. – 5 p.m. and F 9 a.m. – 12 noon. Best to call in advance. Walk-ins are discouraged. Take bus #16 from Andrew Station on Red line, or bus #19 or #23 from Dudley.

Dorchester: Haitian Multi-Service Center, at Yawkey Center. Call: 617-474-1009. Center offers basic emergency help, mental health and substance abuse counseling, adult education and career training, ESOL, and HIV/AIDS prevention education.

Somerville: 270 Washington St., Somerville 02143. Call: 617-625-1920. The Center provides basic emergency assistance and a variety of residential programs.

Must be a resident of Middlesex County. Open M – Th, 10 a.m. – 4 p.m.

South Boston: Laboure Center, 275 W. Broadway, 02127. Call: 617-464-8565. The Center provides basic emergency assistance and family counseling. The Center may also provide referrals and advocacy.

Open M – F, 10 a.m. – 4 p.m. Take Broadway bus #9.

South End: El Centro del Cardenal, 76 Union Park St., 02118. Call: 617-542-9292. Targeted to Latino residents of Boston, center offers programs in adult education and career training, English for Employment, ESOL classes, the Young Parents Program, and mental health and substance abuse counseling.

Open M – F, 8:30 a.m. – noon and 1 – 8 p.m. Walk-ins are accepted. Located at Harrison Ave and Union Park St. in South End, next to back of Holy Cross Cathedral. Enter at big red door. Take Orange line, Back Bay stop, or Silver line, Union Park stop.

Child Abuse and Neglect Hotline

Telephone: 1-800-792-5200

Services: Hotline.

City Mission Society

14 Beacon Street, 2nd floor
Boston, MA 02108
Telephone: 617-742-6830, x205 - Fax: 617-742-8470
Web site: www.cmsboston.org

Contact: Crisis Intervention Director

Services: The City Mission Society provides limited funding to resolve immediate crises, depending on the availability of funds, for those in the great Boston area.

The program also provides information, referral and advocacy to assist the clients in identifying additional resources. Special attention is given to ex-offenders in transition from prison and their web site may be helpful in locating non-traditional programs for ex-offenders such as a public speaking and leadership training program ("Public Voices").

Requirements / Restrictions: Must provide verification of need, (ex: a rent bill or a utility shut-off notice).

Transportation: Tremont Street bus: #43 Red/Green line: Park Street Station.

Disabilities Info Hotline

Telephone: 1-800-642-0249
Web site: www.disabilityinfo.org.

Services: Hotline.

Drug and Alcohol Helpline

Telephone: 1-800-327-5050
Web site: www.HELPLINE-online.com

Services: Information, referrals to detox centers, half-way houses, other resources.

Languages: English and Spanish.

Friends of the Shattuck Shelter

170 Morton Street
Jamaica Plain , MA 02130
Telephone: 617-983-0351 (Admin. Offices)
Web site: www.hopefoundboston.org

Contact: Ask for specific program.

Services: Street outreach, emergency shelter, addiction treatment, job placement, housing assistance/housing assistance for women, specialized HIV/AIDS counseling, testing and referral services, supported referrals to necessary health and social services.

Requirements / Restrictions: Some programs only for men or only for women.

Transportation: Orange line to Forest Hills, then take free Hospital shuttle which runs from 5:45 a.m. until 11:30 p.m.

Gamblers Anonymous

Telephone: 617-338-6020

Services: Hotline.

**Mass. Department of Transitional Assistance,
(DTA)**

600 Washington Street, (administrative office only)
Boston , MA 02111
Telephone: 617-348-8500 or 800-249-2007 (application info.) -
Fax: 617-348-5479
Web site: www.mass.gov/dta

Services: The Mass. Department of Transitional Assistance or DTA is the state agency which administers all state-funded emergency programs. These include:

Food Assistance

EA - Emergency Assistance with back rent or shelter:

Must have a dependent child in household.

EAEDC - Emergency Aid to the Elderly, Disabled and Children

Employment training and job search assistance

Referral to shelters:

Best to apply in person at local office (listed below).

SSI – Supplemental Security Income:

For elderly and disabled.

TAFCO - Transitional Aid to Families with Dependent Children

Requirements / Restrictions: Ask what you should bring when you apply for a specific program. Application to most programs will require identification with name and address, proof of income, and social security numbers for all members of your household. They may also ask to see your discharge papers. You may be asked to bring receipts for housing costs if applying for EA. If you are not a citizen, bring proof of legal non-citizen status.

Different programs have different eligibility requirements. Ask about requirements for specific program.

Additional offices: DTA branch offices are located at following sites:

Roxbury:

2201 Washington Street
Dudley Square, 02119
617-989-6000
Open M – F, 7:30 a.m. – 5 p.m.
Any of numerous buses going to Dudley Square.

New Market Square:

1010 Massachusetts Avenue, 02118
617-989-2200
Open M – F, 7:30 – 5 p.m.
Bus: #8 from Dudley Square or bus: #10 from Andrew Station or Copley Square.

Revere:

300 Ocean Avenue, 02151
781-286-7801 or 800-650-2560
Open M – F, 7:30 – 5 p.m.
Blue line: Wonderland stop.

Parental Stress Line

Telephone: 1-800-632-8188

Services: Confidential help for caregivers of children.

Pine Street Inn

444 Harrison Avenue
Boston , MA 02118
Telephone: 617-482-4944
Email: info@pinestreetinn.org - Web site:
www.pinestreetinn.org

Services: Emergency Assistance:

Food and clothing are available.

Pine Street Inn – continued

Housing

Job Training programs:

Food Services Training Program: 14-week course includes classroom instruction and real-life kitchen and food preparation experiences, in Pine Street and other commercial kitchens. Call Irene Adley at 617-521-7784 for information.

STRIVE-(Support and Training Result in Valuable Employees): 3-week job readiness and placement program.

Education:

Literacy Training: volunteer tutors will work with anyone who wants it. Both GED-preparation and ESL curriculum are available.

Requirements / Restrictions: Pine Street Inn's target population are homeless men and women of Boston.

Transportation: Main office on Harrison Ave. is close to Silver line, and to Orange line: New England Med Center stop, or Red line: Broadway stop.

Rape Crisis Hotline

Telephone: 1-800-870-5905, 1 800-223-5001 for Spanish

Services: Hotline.

Safelink

Telephone: 1-877-785-2020

Services: Domestic violence hotline support. Can connect to shelters for intake, if appropriate.

Samaritans

Telephone: 617-247-0220

Services: Suicide prevention hotline.

The Salvation Army

See Below for Address

Web site: <http://www.use.salvationarmy.org/mas>

Services: Emergency assistance may include financial assistance for payment of utility bills or rent. Call the appropriate local office for assistance and information on the services available in that location.

Requirements / Restrictions: None; decisions are made following interviews and assessments, on a case-by-case basis. In addition, each local Corps office provides services within a

specified geographic area. Call the office in the appropriate area.

Other locations: Chelsea: 617-884-0260

Serves: Chelsea, East Boston, Revere
Altagracia Lara, Case Worker

Cambridge: 617-547-3400

Serves: Somerville, Cambridge
Julie Baker, Case Worker

Lynn: 781-598-0673, x208

Joyce Preble, Case Worker

Quincy: 617-472-2345

Sharon Costa, Case Worker

Roxbury: 617-427-6700

Serves: Roxbury, Jamaica Plain, Dorchester
Joyce Bradshaw

South End: 617-536-5260 x 258.

Tim Morris, Senior Case Worker
Serves: Allston, Brighton, Charlestown, Back Bay, Beacon Hill, downtown Boston, South Boston, South End, Chinatown, North End, Mattapan, Hyde Park, Roslindale, West Roxbury.
Hours: M – F: 9 a.m. – 4 p.m.

Transportation: Most locations are near and accessible by public transportation. Contact the local office by telephone for instructions.

Employment

ABCD (Action for Boston Community Development)

178 Tremont Street
Boston, MA 02111
Telephone: 617-357-6000 - Fax: 617-357-6041
Web site: www.bostonabcd.org

Contact: Ask for program or service

Services: Programs include education, employment and training, food pantries, fuel assistance, housing assistance, early education and care, and elder services. Some of ABCD neighborhood sites offer assistance with the Earned Income Tax Credit and tax preparation and EITC.

Call for information about programs.

Referral from Hunger Hotline (800-645-8333) required for food pantry services.

Requirements / Restrictions: Most programs are open to residents of Boston and near-by suburbs. Suburban residents should call and check on eligibility. Some programs also have income-eligibility requirements.

Cost: Cost depends on the program. Most programs are free. Ask when calling.

Languages: Spanish, French, Creole, Somalian, Arabic, Italian, Portuguese, Chinese, Vietnamese, Bosnian. Ask about specific language, program or neighborhood office when calling.

Other locations:

- Charlestown (JFK Family Service Center) – 27 Winthrop St., 617-241-8866
- City-wide Hispanic Center – 178 Tremont St., 617-348-6567
- Chinatown (Asian American Civic Association) – 87 Tyler St., 617-426-9492
- Dorchester Neighborhood Service Center – 110 Claybourne St., 617-288-2700
- East Boston APAC – 21 Meridian St., 617-567-3359
- Jamaica Plain APAC – 295 Centre St., 617-522-4830
- Mattapan Family Service Center – 535 River St., 617-298-2045
- North End/West End Neighborhood Service Center – One Michelangelo St., 617-523-8125
- Roxbury – Elm Hill Family Service Center -- 22 Elm Hill Ave., 617-442-5900
- Parker Hill/Fenway Neighborhood Service Center -- 714 Parker St., 617-445-6000
- South Boston APAC – 424 W. Broadway, 617-269-5160
- South End (SNAP) – 554 Columbus Ave., 617-267-7400

SNAP in the South End has a program specifically for ex-offenders.

Transportation: For downtown office: Green line: Boylston St. stop. Red line: Downtown Crossing. Orange line: Chinatown. Silver line (old bus #49): Temple Street (end of line)

Boston Center for Independent Living, Inc.

60 Temple Place, 5th floor
Boston, MA 02111-1324
Telephone: 617-338-6662 or 617-338-6665 - Fax: 617-338-6661
Email: info@bostoncil.org - Web site: www.bostoncil.org

Contact: Information/Referral

Services: Adult skills training assistance (including areas such as employment, social/recreation, education, and financial issues).

Assisting with information and referral (affordable and accessible housing, health insurance, CORI, civil rights for disabled persons, transportation, home modifications, equipment, and other related services).

Peer mentoring

Individual advocacy

Personal Care Assistance Program (PCA) – for people with a disability who need physical care assistance and has standard MassHealth coverage.

Transportation: Appointments are recommended but walk-ins are not turned away. Call for directions.

Cambridge Multi-Service Center

19 Brookline Street
Cambridge, MA 02139
Telephone: 617-349-6340 - Fax: 617-349-6333
Web site: www.cambridgema.gov/

Services: The Center runs a transitional program for men who are clean and sober and meet a number of other requirements. This program accepts referrals from around the state but may consider walk-ins.

The Center also assists homeless men, women and families find shelter, and provides additional help for people who are Cambridge residents or in Cambridge shelters, including:

- Housing search assistance;
- Case management for those in transitional housing at YMCA and YWCA;
- Substance Abuse Counseling;

Cambridge Multi-Service Center - continued

- Mental health counseling for specific groups – call to get more information;
- Haitian and immigration services;
- Help with resume writing from college-student volunteers;
- Information and referrals;
- Free legal clinic – only on Tuesdays from 8:30 – 11 a.m.

The Department of Human Services publishes an on-line Resource Guide of services available to homeless people in Cambridge, visit: www.cambridgema.gov/ -click on Departments, then Human Service Programs, then Housing Assistance/Homeless, then Resource Guide for Persons Homeless in Cambridge. Or search for the Resource Guide with their Search program.

Requirements / Restrictions: Must live in Cambridge or in a Cambridge shelter. Some other restrictions may apply for specific services. Ask when calling for information on services.

Transportation: Red line: Central Square. Walk 2 blocks toward Boston on Mass Ave to Brookline St.

Career Center Initiative

See Below for Address

Services: Each Center offers a basic orientation that assists the job seeker in using a number of job-seeking services, including computer-based resources, paper listings, resource libraries, and access to labor market information, resume-writing, interviewing skills. Individual assistance is also offered for low-income Boston area adults, including business English/ESL and other education. Limited funds are available for job training. Referrals for other problems are given.

Walk-ins are OK but appointments are preferred. There are 32 Centers across the state. Below are four centers.

Requirements / Restrictions: Ask when you make appointment about what to bring with you. Some services may be open only to low-income Boston area adults. Check when calling.

Cost: Most services are free. There may be a cost for some more intensive services.

Additional offices: Job Net:

210 South St, Boston MA 02111.
617-338-0809 or 800-556-2638.

www.jobnetboston.org/.

Open: M, T, Th, F: 8:30 a.m. – 5 p.m. W: 10:30 a.m. – 7 p.m.
Re-Start Forum for ex-offenders: given once/month, on Friday a.m.. Call for dates.

Languages: Spanish, Chinese, French-Creole, Vietnamese (if requested)

Orange line: South Station stop, down Atlantic, right on Beach

to South St, at corner of Kneeland.

Boston Career Link:

1010 Harrison Ave., Boston MA 02119. 617-536-1888.

www.bostoncareerlink.org/.

Open: M, Th, F: 9 a.m. – 5 p.m. W: 9 a.m. – 2:30 p.m. T: 9 a.m. – 7:00 p.m.

Languages: Spanish, Haitian-Creole, Portuguese-Creole, French, Mandarin Chinese

Mass Ave bus #1, to corner of Harrison and Melnea Cass.

Located in Goodwill building.

The Work Place:

29 Winter St., Boston MA 02111. 617-737-0093.

www.theworkplace.org/

Open: M, W: 9 a.m. – 7 p.m. T, F: 9 a.m. – 5 p.m.; Th: 10 p.m. – 5 p.m.

Languages: Spanish, Chinese, French.

Orange/Red lines: Downtown Crossing. Silver line.

The Work Place can provide clothing appropriate for job interviews.

Quincy Career Center:

152 Parking Way, Quincy MA 02169. 617-745-4000.

www.quincycareercenter.org/

Open M, W, Th, F: 8:30 a.m.–4:15 p.m. T: 9:30 a.m.–6:45 p.m.

Center also has services for veterans and unemployment insurance assistance.

Red line – Braintree train to Quincy Center. Exit left at top of stairs. 10 minute walk from there.

Career Source

186 Alewife Brook Parkway, Fresh Pond Mall, Suite 310
Cambridge, MA 02138

Telephone: 617- 661-7867 or 1-888-454-9675 - Fax: 617-661-7571

Web site: www.yourcareersource.com

Services: Offers job search assistance and information, resume preparation, access to job bank and internet, and workshops on employment issues.

Training and workshops are given in mornings and afternoons.

Requirements / Restrictions: When you call or come, a Customer Service Representative will ask you for information.

You will also be asked to fill out a membership form.

You must be work-eligible (U.S. citizen or legal resident).

Waiting time: Depends on individual requirements.

Languages: Spanish, Haitian-Creole

Additional offices: Everett at 1935 Revere Beach Parkway,

Telephone: 617-389-8025,

Fax: 617-389-8012.

Transportation: Red line: Alewife stop; walk over bridge to first office building on the right. Career Source is on 1st floor.

Community Work Services, (CWS)

174 Portland Street
Boston, MA 02114-7114
Telephone: 617-720-2233, x223 - Fax: 617-367-4759
Web site: www.cwsbos.com

Services: Offers comprehensive services to give their clients the skills and aptitude to get and retain a job. These services include:

- Evaluation and testing to find out client interests, aptitudes, skills, and readiness for employment.
- Training in job readiness skills, resume-writing, work adjustment issues.
- Job support: placement assistance, workplace supports, post-employment follow-up.

CWS offers specialized services:

- Vocational services for people who are homeless.
- Programs for individuals with disabilities.
- Bilingual/bicultural employment services.
- Training and workplace adaptations for disabled.

Following training, possible employment fields include:

- Office support
- Computer training
- Food service
- Janitorial and housekeeping services
- Commercial production

Requirements / Restrictions: Bring with you verification of homelessness from shelter, or verification of contact with DTA, DMR, MCB, or MRC.

Must be referred by homeless shelter, Mass Dept of Transitional Assistance (DTA), Mass Dept of Mental Retardation (DMR), Mass Commission for the blind (MCB), or the Mass Rehabilitation Commission (MRC).. Must be 18 or older and work-eligible (U.S. citizen or legal resident). Must also be clean and sober and/or taking any required medication for 60 days.

Transportation: Orange or Green line: North Station stop. Walk 2 ½ blocks to Portland. #174 is middle of block, next to INS offices. Take elevator to 2nd floor.

Dorchester Bay Economic Development Corporation

594 Columbia Road, Suite 302
Dorchester, MA 02125
Telephone: 617-825-4200, x212 - Fax: 617-825-3522
Web site: www.dbedc.com

Services: Job readiness program and computer classes.

Operates a re-entry program for ex-offenders. Participants start in the program while in prison and continue after release with case management, guidance with educational and employment goals, weekly support groups and assistance with personal needs such as driver's licenses and I.D. cards, probation officer relationships, and family community.

Requirements / Restrictions: Focus is on residents of Uphams Corner. Must be low income. Clients must have resumes; if they don't, they will be referred to computer class to learn how to prepare them.

Transportation: Bus #15 or 16, above Payless Shoes.

Friends of the Shattuck Shelter

170 Morton Street
Jamaica Plain, MA 02130
Telephone: 617-983-0351 (Admin. Offices)
Web site: www.hopefoundboston.org

Contact: Ask for specific program.

Services: Street outreach, emergency shelter, addiction treatment, job placement, housing assistance/housing assistance for women, specialized HIV/AIDS counseling, testing and referral services, supported referrals to necessary health and social services.

Requirements / Restrictions: Some programs only for men or only for women.

Transportation: Orange line to Forest Hills, then take free Hospital shuttle which runs from 5:45 a.m. until 11:30 p.m.

Haley House Bakery Training Program

2139 Washington Street
Roxbury, MA 02119
Telephone: 617-445-0900
Email: bakery@haleyhouse.org - Web site:
www.haleyhouse.org/bakery

Services: Bakery training program. The program is approximately 6 months long and includes a 1-week evaluation period followed by 6 months of training in various bakery- and cooking-related skills. Month 6 includes assistance in job search activities.

Requirements / Restrictions: Must be able to read English and understand simple math.

Transportation: Silver line, Melnea Cass stop, then walk 2 blocks towards Dudley Square. Or take any bus going to Dudley Square and walk 3 blocks down Washington St. away from

IMPACT Employment Services

105 Chauncy Street
Boston, MA 02111
Telephone: 617-542-3388 - Fax: 617-556-0094
Web site: www.hopefoundboston.org

Services: Employment assistance to homeless adults or individuals who have not found permanent housing. Services are available to those accepted as clients and include: employment assessment, resume writing, job development, job leads, training in job search techniques, and interviewing. IMPACT will also provide assistance with physical appearance for job interviews, including new clothing and hair preparation. Other resources for IMPACT clients include voice mail numbers, P.O. Box, FAX, telephone, internet, and a resource room with job-search information and materials.

Orientation sessions are offered for walk-ins from 11 a.m. – noon and 2 – 3 p.m. These sessions may be attended by adults who are not necessarily homeless.

Requirements / Restrictions: If you are homeless and want to make an appointment, you must have a referral and verification of homelessness.

Languages: Spanish, Greek, French, Creole.

Transportation: Orange line - Downtown Crossing or Chinatown. Silver line –Chinatown stop.

**Just a Start Corporation - Cambridge
Biomedical Careers Program**

432 Cambridge Street
Cambridge, MA 02141
Telephone: 617-494-0444
Email: belindakadambi@justastart.org - Web site:
www.justastart.org/

Contact: Belinda Kadambi

Services: this 9-month training program (Sept-May) prepares participants for entry-level jobs in the biotech industry, and teaches chemistry, biology, medical terminology, computers and lab skills.

Students may be eligible to receive 18 credits from Bunker Hill Community College upon completion of the program.

Requirements / Restrictions: Bring with you: Social security card, birth certificate, proof of address.

Eligibility requirements include: a GED or HS diploma, Massachusetts residency (Cambridge, Boston and MetroNorth primarily), income eligibility, age 18+, and good reading and math skills.

Other locations: Services are also provided at Bunker Hill Community College.

Transportation: 1175 Cambridge St. Cambridge: Bus #69 from Lechmere or Harvard Square. 142 Cambridge St, Charlestown: Orange line, Sullivan Square stop.

Mass. Rehabilitation Commission, (MRC)

59 Temple Place, 9th floor
Boston, MA 02111
Telephone: 617-204-3600 or 800-245-6543 or 617-357-8137
Web site: www.mass.gov/mrc

Services: The Vocational Rehabilitation Program helps people with physical, psychiatric and/or learning disabilities to face the challenges of the modern workplace. Priority is given to those determined to have the most severe disabilities in areas such as communication, mobility, work tolerance, and work skills.

There are many offices in the state; five are listed below. Call the office and make an appointment for an orientation meeting. For a complete description of MRC services, go to the website.

Requirements / Restrictions: Programs are for a person with disabilities. Some services may have other eligibility requirements.

Waiting time:

Other locations: Greater Roxbury Office:
40 Dimock St., Roxbury MA 02119
617-442-5510

Greater Somerville Office:
5 Middlesex Ave., 3rd flr, Somerville 02145
617-776-2662

Greater Brookline Area Office:
320 Washington St., Brookline MA.
617-739-9080

Greater Brookline Area Office:
320 Washington St., Brookline MA.
617-739-9080

Greater Quincy Office:
275 Hancock St., Quincy MA.
617-471-1600

Transportation: Orange line: Downtown Crossing. Red/Green line: Park St. Silver line: last stop at Temple St.

North American Indian Center of Boston, Inc.

105 South Huntington Avenue
Jamaica Plain, MA 02130
Telephone: 617-277-4804 - Fax: 617-277-4804

Contact: Employment and Training

Services: Assistance with On- and Off-site training programs

Resume-writing and interviewing skills

North American Indian Center of Boston – continued

Job search and retention skills

NAICOB also has in-house computer training, GED preparation and testing and assistance with college training programs. NAICOB maintains a listing of job opportunities in the Boston area. Any client can use their Job Listings or the Internet for job searches.

Requirements / Restrictions: A client must meet the following requirements:

1. Proof of Native American, Native Alaskan, or Native Hawaiian ancestry (Band card or tribal enrollment) of individual or his/her parent.
2. Be a citizen, eligible non-citizen or North American Native.
3. Be unemployed, working part-time, low-income, or in need of re-training.
4. Live in one the following Massachusetts counties: Suffolk, Middlesex, Essex, Worcester, Norfolk, Hampshire, Hampden, Berkshire, or Franklin.

Transportation: Green line, "E" train: Heath Street stop.

Pine Street Inn

444 Harrison Avenue
Boston , MA 02118
Telephone: 617-482-4944
Email: info@pinestreetinn.org - Web site:
www.pinestreetinn.org

Services: Emergency Assistance:
Food and clothing are available.

Housing

Job Training programs:

Food Services Training Program: 14-week course includes classroom instruction and real-life kitchen and food preparation experiences, in Pine Street and other commercial kitchens. Call Irene Adley at 617-521-7784 for information.

STRIVE-(Support and Training Result in Valuable Employees):
3-week job readiness and placement program.

Education:

Literacy Training: volunteer tutors will work with anyone who wants it. Both GED-preparation and ESL curriculum are available.

Requirements / Restrictions: Pine Street Inn's target population are homeless men and women of Boston.

Transportation: Main office on Harrison Ave. is close to Silver line, and to Orange line: New England Med Center stop, or Red line: Broadway stop.

Solutions at Work

1151 Massachusetts Avenue
Cambridge , MA 02138
Telephone: 617-492-0300 - Fax: 617-492-1284
Email: info@solutionsatwork.org - Web site:
www.solutionsatwork.org

Services: Programs are targeted to residents of Cambridge and Somerville with a particular focus on ex-offenders.

Support includes:

Children's Clothing Exchange - children's clothing.

Solutions Wear - free interview appropriate clothing.

Moving Up - low cost moving services.

Get Connected - free donated computers.

Requirements / Restrictions: Must be homeless or have been homeless (except for Children's Clothing Exchange). Some programs may have other restrictions depending on source of funds. Ask when you talk to staff.

Transportation: Red line: Harvard Square. Walk 5 blocks towards Boston on Massachusetts Avenue. Office is in basement of Old Cambridge Baptist Church next to The Inn at Harvard

STRIVE – Boston Employment Services, Inc.

651 Washington Street
Dorchester , MA 02124
Telephone: 617-825-1800 - Fax: 617-825-1896

Services: An employment program is offered for ex-offenders, men and women, which combines a short, intense period of "attitudinal training" with long-term follow-up. This combination allows participants to find employment quickly and maintain it over time. The program stresses accountability, responsibility, professional development, and personal growth. Participants learn how to dress and speak appropriately for the work-place, how to follow instructions, accept criticism, and function as team members. GED and basic computer skills are also offered.

Transportation: Red line: Ashmont Station or bus #22 or #23 from Ashmont or Ruggles.

Urban League of Massachusetts

88 Warren Street
Roxbury , MA 02119
Telephone: 617-442-4519 - Fax: 617-442-9813
Web site: www.ulem.org

Contact: Urban League Intake

Urban League of Massachusetts – continued

Services: Employment and Professional Skills Training Program:

In this 6-week program enrollees will receive training in technology and professional skills, career assessment, case management, job placement assistance, and 6 months of follow-up services.

Requirements / Restrictions: Must be 18 years old. Population focus is on poor or low-income residents of urban areas of greater Boston.

Transportation: Take any one of many buses going to Dudley Square. Urban League is located in the Square near the intersection of Warren and Dudley Streets.

**Work Opportunity Tax Credit, U. S. Department
of Labor**

Hurley Building, 19 Staniford Street
Boston , MA 02114

Telephone: 617-626-5353

Web site: www.doleta.gov/business/Incentives/opptax

Services: The Work Opportunity Tax Credit is a federal program designed to encourage employers to hire individuals who might otherwise not find employment.

Employers who agree to hire individuals from a “target group” may qualify for a tax credit.

The “target group” includes “an ex-felon who has been convicted of a felony and has a hiring date which is not more than one year after the last date on which he was so convicted or released from prison.” It also may include, under certain circumstances, family members receiving food stamps or TANF benefits, SSI recipients, and veterans.

Transportation: There are no walk-ins. Call or e-mail for information or use the website which is very informative.

Faith Based Organizations

Azusa Christian Community

411 Washington Street
Dorchester, MA 02124
Telephone: (617) 848-9486 or 617-282-6704 - Fax: 617-822-1832
Web site: <http://azusachristiancommunity.org/>

Contact: Rev. Eugene F. Rivers, 3d - Pastor

Services: Ex-offenders are welcome at the Azusa Christian Community for worship or prayer service and Bible study.

Azusa Christian Community services:
Worship service: Sundays, 11 a.m. – 1 p.m.
Prayer service: Tuesdays, 7 – 8 p.m.
Bible study: Wednesdays, 7 – 8 p.m.

All Azusa services and programs take place at the Baker House site.

Transportation: Red line: Ashmont Station, then bus #23. Get off 2 blocks after Dorchester Courthouse, on Washington St. Cross Washington and walk 1 block to 411 Washington.

Bethel Baptist Church

18 St. James Street
Roxbury, MA 02119
Telephone: 617-445-0584

Contact: Rev. Franklin Murray, Sr. - Pastor

Services: Worship services: Sunday: 7:30 a.m. and 11 a.m.
Sunday school: 9:45 a.m.

Additional programs, activities, groups:
Wed: Bible study at 5:30 p.m.
Bible study at 6:30 p.m.
Prayer service at 7:30 p.m.

Thurs: special prayer and consultation individually with pastor, starting at 6 p.m.
Free meal and food pantry – call for days, times and eligibility requirements.

Transportation: From Dudley Station, walk up Warren St to St. James. Turn right and go up hill ½ block.

Catholic Charities Archdiocese of Boston

75 Kneeland Street, 8th floor
Boston, MA 02111
Telephone: 617-482-5440 or call site listed below.
Web site: www.ccab.org/

Services: Catholic Charities operates a number of community service centers in eastern Massachusetts. The centers provide a wide variety of support services including some emergency

assistance, education and training programs, HIV/AIDS prevention education, housing, and mental health and substance abuse counseling.

The Boston area centers are:

Dorchester: Yawkey Center, 185 Columbia Rd., 02121. Call: 617-506-6600. Center offers basic emergency services, programs targeted to Haitians, Asians, and Cape Verdeans, parenting programs, and access to several housing and shelter programs.

Must be a resident of Suffolk County. Open M – Th: 9 a.m. – 5 p.m. and F 9 a.m. – 12 noon. Best to call in advance. Walk-ins are discouraged. Take bus #16 from Andrew Station on Red line, or bus #19 or #23 from Dudley.

Dorchester: Haitian Multi-Service Center, at Yawkey Center. Call: 617-474-1009. Center offers basic emergency help, mental health and substance abuse counseling, adult education and career training, ESOL, and HIV/AIDS prevention education.

Somerville: 270 Washington St., Somerville 02143. Call: 617-625-1920. The Center provides basic emergency assistance and a variety of residential programs.

Must be a resident of Middlesex County. Open M – Th, 10 a.m. – 4 p.m.

South Boston: Laboure Center, 275 W. Broadway, 02127. Call: 617-464-8565. The Center provides basic emergency assistance and family counseling. The Center may also provide referrals and advocacy.

Open M – F, 10 a.m. – 4 p.m. Take Broadway bus #9.

South End: El Centro del Cardenal, 76 Union Park St., 02118. Call: 617-542-9292. Targeted to Latino residents of Boston, center offers programs in adult education and career training, English for Employment, ESOL classes, the Young Parents Program, and mental health and substance abuse counseling.

Open M – F, 8:30 a.m. – noon and 1 – 8 p.m. Walk-ins are accepted. Located at Harrison Ave and Union Park St. in South End, next to back of Holy Cross Cathedral. Enter at big red door. Take Orange line, Back Bay stop, or Silver line, Union Park stop.

Ecclesia Ministries

67 Newbury Street
Boston, MA 02116
Telephone: 617-247-4927 - Fax: 617-247-4927
Email: info@ecclesia-ministries.org - Web site: www.ecclesia-ministries.org

Contact: Rev. Kathy McAdams

Services: Non-denominational, open to all.

Worship services: Sunday: 1:00 p.m., on Boston Common (at Park St. fountain). Service is followed by lunch, conversation, Bible study, health care, legal services, and prayer for healing for those who wish it.

Ecclesia Ministries - continued

Additional programs, activities, groups:

Mon: 1 p.m. - Eucharist and healing services at Cathedral of St. Paul, 138 Tremont St., across from Common.

Mon: 2 p.m. - Homeless AA in Lawrence Room, St. Paul's.

Wed: 10 a.m. to 3 p.m. - Common Art Group at Emmanuel Church, 15 Newbury St., Boston

Fri: 2:30 p.m. - Common Cinema Group at Cathedral of St. Paul, 138 Tremont St., Boston.

Trained volunteers visit homeless who have been admitted to Boston area medical facilities.

Target population: Homeless, previously incarcerated people.

Transportation: Red or Green line to Park St.

First Church in Cambridge

11 Garden Street
Cambridge, MA 02138

Telephone: 617-547-2724 - Fax: 617-354-4185
Email: dsmith6@firstchurchcambridge.org - Web site:
www.firstchurchcambridge.org

Contact: Rev. Dan Smith - Minister for Christian Discipleship

Services: Worship services: Sunday: 11 a.m., traditional service.

Sunday: 5:30 p.m., contemporary-jazz service.

Additional programs, activities, groups:
Bible studies, prayer groups – call for times.

Transportation: Red line, Harvard Sq. Follow Mass Ave northwest past Common to Garden St. Turn left on Garden and go 2 blocks.

God's House of Restoration

Telephone: 617-320-2104
Email: Godrestores@aol.com or Brockejr@aol.com

Contact: George Brocke - Pastor

Services: Programs relating to prisoners, ex-offenders or their families:

Urban outreach ministers to poor, especially prisoners and their families and ex-offenders. Through his church he also serves prisoner's families with food and support, and ex-offenders through referral and personal support as well as inclusion in church.

Transportation: Call first for address and directions.

Greater Love Tabernacle, Inc.

101 Nightingale Street
Dorchester, MA 02124
Telephone: 617-740-9480 - Fax: 617-740-9484

Services: Worship services: Sunday: 9 and 11 a.m.

Additional programs, activities, groups:
Mon, Wed, Fri: 6 a.m.: Morning Prayers.
Friday: 6 p.m.: Bible Study.

Programs relating to prisoners, ex-offenders or their families: "Spiritual Recovery for Wounded Soldiers", a support group for ex-offenders, both men and women, meets on Tuesday and Thursday evenings.

Transportation: Take bus #22 or #23 from Ashmont (Red line) or Ruggles (Orange line), bus #28 from Ruggles (Orange line), or bus #29 from Jackson Square (Orange line).

Masjid Al Qur-an - Muslim

35 Intervale Street
Dorchester, MA 02121
Telephone: 617-445-8070 - Fax: 617-445-1139
Web site: masjidalquran@aol.com

Contact: Imam Talib Mahdee - Resident Imam

Services: Worship services: Friday: 1 – 2 p.m. (main service)

Additional programs, activities, groups:
Masjid is open each day for five daily prayers.
On Thursdays the community fasts together.
On 1st Sundays there is a Community Meeting at 1:00 p.m..

Programs relating to prisoners, ex-offenders or their families:
Imam Talib is chaplain at MCI-Bridgewater.

Transportation: How to reach by public transportation: Bus #16 from JFK/U.Mass or Forest Hills; #17 from JFK/U.Mass or Fields Corner; #45 from Ruggles.

Morning Star Baptist Church

1257 Blue Hill Avenue
Mattapan, MA 02126
Telephone: 617-298-0278
Web site: www.msbc-bos.org/

Contact: Rev. Dr. John Borders - Senior Pastor

Services: Worship services:
Sunday: 8 and 11 a.m.

Additional programs, activities, groups:
Tuesday: 6:30pm Men's Fellowship.
Thursday: 6:30pm Victim's of Homicide Ministry.
Friday: 6:00 p.m.: Bible study and prayer service

Morning Star Baptist Church – continued

Programs relating to prisoners, ex-offenders or their families:
Rev. Laura Ahart is a Chaplain at Nashua Street County Jail
and volunteers at South Bay House of Correction.

Transportation: We're located at the intersection of Morton St.
and Blue Hill Ave in Mattapan. Bus #28 from Mattapan or
Ruggles; Bus #29 from Mattapan or Jackson Sq.; Bus #3

Food

Includes organizations that provide food, both served and perishable and non-perishable food items to take home, as well as organizations that assist in obtaining food vouchers.

ABCD (Action for Boston Community Development)

178 Tremont Street
Boston, MA 02111
Telephone: 617-357-6000 - Fax: 617-357-6041
Web site: www.bostonabcd.org

Contact: Ask for program or service

Services: Programs include education, employment and training, food pantries, fuel assistance, housing assistance, early education and care, and elder services. Some of ABCD neighborhood sites offer assistance with the Earned Income Tax Credit and tax preparation and EITC.

Call for information about programs.

Referral from Hunger Hotline (800-645-8333) required for food pantry services.

Requirements / Restrictions: Most programs are open to residents of Boston and near-by suburbs. Suburban residents should call and check on eligibility. Some programs also have income-eligibility requirements.

Cost: Cost depends on the program. Most programs are free. Ask when calling.

Languages: Spanish, French, Creole, Somalian, Arabic, Italian, Portuguese, Chinese, Vietnamese, Bosnian. Ask about specific language, program or neighborhood office when calling.

Other locations:

- Charlestown (JFK Family Service Center) – 27 Winthrop St., 617-241-8866
- City-wide Hispanic Center – 178 Tremont St., 617-348-6567
- Chinatown (Asian American Civic Association) – 87 Tyler St., 617-426-9492
- Dorchester Neighborhood Service Center – 110 Claybourne St., 617-288-2700
- East Boston APAC – 21 Meridian St., 617-567-3359
- Jamaica Plain APAC – 295 Centre St., 617-522-4830
- Mattapan Family Service Center – 535 River St., 617-298-2045
- North End/West End Neighborhood Service Center – One Michelangelo St., 617-523-8125
- Roxbury – Elm Hill Family Service Center -- 22 Elm Hill Ave., 617-442-5900
- Parker Hill/Fenway Neighborhood Service Center -- 714 Parker St., 617-445-6000
- South Boston APAC – 424 W. Broadway, 617-269-5160

- South End (SNAP) – 554 Columbus Ave., 617-267-7400

SNAP in the South End has a program specifically for ex-offenders.

Transportation: For downtown office: Green line: Boylston St. stop. Red line: Downtown Crossing. Orange line: Chinatown. Silver line (old bus #49): Temple Street (end of line)

Allston-Brighton Food Pantry

404 Washington Street
Brighton, MA 02135
Telephone: 617-254-4046

Services: Service on the 2nd and 4th Saturday of the month. Bags are 3-days worth of food.

Requirements / Restrictions: Allston / Brighton residents only. Bring photo ID, proof of address and welfare, Medicaid or MassHealth card or referral.

Transportation: Bus #57 from Kenmore.

Arlington Street Church

351 Boylston Street
Boston, MA 02116
Telephone: 617-536-7050, x22

Services: Dinner service.

Transportation: Green line: Arlington St.

Berea Seventh Day Adventist

108 Seaver Street
Dorchester, MA 02121
Telephone: 617-427-2201

Services: Church Food Pantry

Requirements / Restrictions: Bring photo ID.

Transportation: Bus ##22, 29, 44.

Boston Food Pantry - Red Cross

1033 Massachusetts Avenue
Roxbury , MA 02119
Telephone: 617-375-0700, x210

Services: Food Pantry

Requirements / Restrictions: Bring photo ID for head of house, ID's for all others. Must be low income.

Transportation: Bus #8 or #10.

Boston Night Center

31 Bowker Street, Government Center
Boston , MA 02114
Telephone: 617-248-1998

Services: No referral required.

This is a drop-in center with food, clothing, counseling, referrals, for homeless men and women. It has no beds.

Transportation: Orange or Blue Line - State St. Green Line - Government Center.

Cambridge Economic Opportunity

11 Inman Street
Cambridge, MA 02139
Telephone: 617-868-2900

Services: Community food pantry.

Requirements / Restrictions: Cambridge residents only. Bring photo ID and bags.

Transportation: Central Square (behind City Hall).

Cardinal Medeiros Day Shelter

Our Lady of Victories Church 25 Isabella Street
Boston , MA 02116
Telephone: 617-619-6960

Services: Day center for homeless men and women aged 50 or older.

This is a day center -- no beds. Sobriety required. Support services include substance abuse counseling, case management, connections to mental health agencies, housing information and referral to housing options.

Requirements / Restrictions: Sobriety required.

Transportation: T-stop/bus: Orange line - Back Bay; Silver line - Herald St. stop.

Cathedral Church St. Paul

138 Tremont Street
Boston , MA 02111
Telephone: 617-482-5800

Services: Lunch service.

Transportation: Green / Blue line: Government Center. Red / Green line: Park St.

Christ Church

Zero Garden Street
Cambridge , MA 01938
Telephone: 617-876-0200

Services: Dinner.

Transportation: Red line: Harvard Square

Church of Advent

30 Brimmer Street
Boston , MA 02108
Telephone: 617-523-2377

Services: Dinner.

Transportation: Red line: Charles Street

East End House

105 Spring Street
Cambridge , MA 02141
Telephone: 617-876-4444

Services: Food pantry.

Requirements / Restrictions: Bring photo ID, proof of income.

Transportation: Lechmere, Kendall, bus #69 from Harvard.

First Parish Church

3 Church Street
Cambridge , MA 02138
Telephone: 617-876-7772

Services: Dinner service.

Requirements / Restrictions: Sober.

Transportation: Bus #66.

Food Source Hotline - Project Bread

145 Border Street
East Boston , MA 02128
Telephone: 800-645-8333 or 800-377-1292 - Fax: 617-248-8877
Email: info@projectbread.org - Web site:
www.gettingfoodstamps.org

Services: Information is provided on application procedures and eligibility guidelines for obtaining Food Stamps. It also has a list of sites and times for free meals and food pantries. Being an ex-offender and/or homeless does not disqualify anyone from being eligible for Food Stamps.

The website www.gettingfoodstamps.org has comprehensive and helpful information on the specifics of applying for food stamps.

Languages: The Hotline has links to 160 languages – specify desired language when calling.

Haley House

23 Dartmouth
Boston , MA 02118
Telephone: 617-262-4590

Services: Breakfast service.

Requirements / Restrictions: Men only.

Transportation: Orange line: Back Bay.

Margaret Fuller Neighborhood House

71 Cherry Street
Cambridge , MA 02139
Telephone: 617-547-4680 - Fax: 617-497-0166
Email: billnadleratfy@yahoo.com or brkibler@aol.com - Web site: www.margaretfullerhouse.org

Services: Street Worker Program:

For young adults who are at risk (recently incarcerated, unemployed, homeless, with addiction problems, or in need of education). The program includes an assessment of skills and needs, referrals to appropriate agencies, and connections to local community service providers and resources. It is a partnership of municipal, police and community resources.

Technology Center:

Provides daily computer access including the internet and e-mail and provides opportunities for researching employment possibilities and resume-writing. 4-week classes are given in the evenings on using e-mail and the internet, and 12-week evening classes are given on Microsoft Access database. The Center is open M – F, 9 a.m. – 6 p.m. Registration for classes can be done M – F between 10 a.m. and 5 p.m., by telephone, in person or by e-mail.

Emergency Food Pantry:

School Age and Summer Explorations Programs:
For children 6 – 12 years old.

Languages: Access to staff or volunteers who speak Spanish, Haitian Creole, Portuguese.

Transportation: Red line: Central Square stop. Walk on Massachusetts Avenue towards Boston, veer left onto Main Street, Cherry Street will be the second left.

Mt. Calvary Holy Church

9 Otisfield Street
Dorchester , MA 02125
Telephone: 617-427-7596

Services: Dinner

Transportation: Bus #23, #45.

Neighborhood Action Inc., Church of St. John Evangelist

35 Bowdoin Street
Boston , MA 02111
Telephone: 617-723-5800

Services: Lunch service.

Transportation: Government Center / Park Street.

Neighborhood Service Center

1 Michelangelo Street
Boston , MA 02113
Telephone: 617-523-8125

Services: Low income. Only 1 visit per month. Call for day and time.

Transportation: Haymarket, North Station.

Paulist Center

5 Park Street
Boston , MA 02108
Telephone: 617-742-4460

Services: Dinner service

Requirements / Restrictions: Shoes and shirt.

Park St (Red/Green)

Transportation: Red/Green Line: Park St.

Pilgrim Church
540 Columbia Road
Dorchester, MA 02125
Telephone: 617-282-0456

Services: Food pantry.

Requirements / Restrictions: Referral from Hunger Hotline (800-645-8333) required.

Transportation: Bus ##15, 16, or 17.

Pine Street Inn
444 Harrison Avenue
Boston, MA 02118
Telephone: 617-482-4944
Email: info@pinestreetinn.org - Web site:
www.pinestreetinn.org

Services: Emergency Assistance:
Food and clothing are available.

Housing

Job Training programs:
Food Services Training Program: 14-week course includes classroom instruction and real-life kitchen and food preparation experiences, in Pine Street and other commercial kitchens. Call Irene Adley at 617-521-7784 for information.

STRIVE-(Support and Training Result in Valuable Employees):
3-week job readiness and placement program.

Education:
Literacy Training: volunteer tutors will work with anyone who wants it. Both GED-preparation and ESL curriculum are available.

Requirements / Restrictions: Pine Street Inn's target population are homeless men and women of Boston.

Transportation: Main office on Harrison Ave. is close to Silver line, and to Orange line: New England Med Center stop, or Red line: Broadway stop.

Project Bread
145 Border Street
East Boston, MA 02128
Telephone: 800-645-8333 or 800-377-1292 - Fax: 617-248-8877
Email: info@projectbread.org - Web site:
www.gettingfoodstamps.org

Services: The Food Source Hotline 800-645-8333 provides information on application procedures and eligibility guidelines for obtaining Food Stamps. It also has a list of sites and times for free meals and food pantries. Being an ex-offender and/or homeless does not disqualify anyone from being eligible for Food Stamps.

The website www.gettingfoodstamps.org has comprehensive and helpful information on the specifics of applying for food stamps. This is written in clear, easy-to-understand English and is targeted to the applicant rather than the agency.

Languages: The Hotline has links to 160 languages – specify desired language when calling.

Project Soup, 1st Congressional Church
95 College Avenue
Somerville, MA 02144
Telephone: 617-776-7687

Services: Dinner

Transportation: Red Line: Davis Square

Refuge and Relief Ministry
292 Talbot Avenue
Dorchester, MA 02124
Telephone: 617-282-0231

Services: Food pantry.

Requirements / Restrictions: Hunger Hotline referral required. Codman Square and Dorchester residents given preference. Appointment required.

Transportation: Shawmut; bus #22.

South End Neighborhood
2 San Juan
Boston, MA 02118
Telephone: 617-262-0900

Services: Food pantry.

Requirements / Restrictions: Roxbury, Dorchester, Jamaica Plain residents only. Bring picture ID, proof of address, and birth certificate for children under 17.

Transportation: Dudley Square stop.

St. Stephen's Episcopal
419 Shawmut
Boston, MA 02118
Telephone: 617-262-9070

Services: Food Pantry.

Requirements / Restrictions: Bring ID. One visit per month.

Transportation: Silver line or bus #43.

Union Baptist Church

874 Main Street
Cambridge , MA 02139
Telephone: 617-864-6885

Services: Dinner

Transportation: Red Line: Central Square

United First Parish Church

1306 Hancock-Temple Street
Quincy , MA 02169
Telephone: 617-773-1945

Services: Lunch service

Transportation: Quincy (Red).

Weekend Emergency Food

67 Newbury Street
Boston , MA 02116
Telephone: 617-266-7480

Services: Food pantry.

Requirements / Restrictions: Low income. Bring ID. Only one visit per month.

Transportation: Arlington St.

Fuel Assistance

Bureau of Energy Programs, Mass. Department of Housing and Community Development

100 Cambridge St., Suite 300
Boston, MA 02114

Telephone: 800-632-8175 or 617-727-4259

Services: Fuel assistance is provided to eligible households. Program is administered by local or regional offices. All residents of Boston should apply through ABCD.

Call for application and information on available programs. If your town or city is not listed, call statewide toll-free HEATLINE at 1-800-632-8175 and get number for your area.

Requirements / Restrictions: Income restrictions apply depending on income level (usually incomes up to 200% of poverty level are eligible).

Other locations: Cambridge, Somerville: Dept. of Human Services, City of Cambridge -- 617-349-6252

Chelsea, Revere, Winthrop: Community Action Program Intercity, Inc., Chelsea -- 617-889-8120

Quincy: Quincy Community Action Programs, Inc., Quincy -- 617-479-8181, x101

Transportation: Application is done by telephone.

Citizens Energy Corporation

88 Black Falcon Avenue, Center Lobby, Suite 342
Boston, MA 02210

Telephone: 617-338-6300 - Fax: 617-542-4487

Email: inform@citizensenergy.com - Web site:
www.citizensenergy.com

Services: Oil users: Citizens Energy will provide 1 delivery, up to 100 gallons, of heating oil to qualified applicants. Call 1-877-563-4645 for application. Call for information on completing application.

Gas users: Qualified applicants will receive credit for \$150 towards household gas account. Call 1-866-GAS-9918 for application. Leave name and address on answering machine.

Applications for both oil and gas are filled out by telephone.

Application asks for:

1. Address
2. Number in households and ages
3. What is the financial hardship
4. Name of oil dealer or gas company

Requirements / Restrictions: Income eligibility will be determined following application.

Transportation: Application is done by telephone.

Health

AIDS Action Committee

294 Washington Street, 5th floor
Boston, MA 02108

Telephone: 617-450-1250 or 617-437-6200 - Fax: 617-437-6445

Email: info@aac.org or clientservices@aac.org - Web site: www.aac.org

Contact: Front Desk , Client Services

Services: Assists ex-offenders with AIDS/HIV with housing advocacy, rental and utilities, financial and legal consultations, case management, transportation, nutrition and food, medication adherence, support groups and counseling, crisis intervention. Will refer clients to detox, and for psychological evaluations, substance abuse treatment, and in-hospital treatment for psychiatric problems.

May also assist drug addicts who are not HIV positive. All services within the AIDS Action Committee are confidential and free of charge.

Maintains AIDS Hotline: 617-536-7733 or 800-235-2331 can be reached M-Thurs., 9 a.m. – 9 p.m. Fri. 9 a.m. – 7:30 p.m. The Hotline provides support, information and referrals to anyone with questions or concerns about HIV or AIDS. Hotline volunteers respond to callers who have questions about or are struggling with issues of safer sex, transmission, testing, drug use, taking medications, or caring for someone with HIV, as well as a myriad of other HIV or AIDS related concerns.

Hotline volunteers have quick access to, thousands of up-to-date local and national resources and make appropriate referrals as needed.

Maintains Hepatitis C Hotline: 888-443-HEPC (888-443-4372) - can be reached M-Thurs., 9 a.m. – 9 p.m. Friday 9 a.m. to 7:30 p.m. The Hotline provides immediate information, support and referrals to anyone with questions or concerns about Hepatitis C.

Requirements / Restrictions: Must Have AIDS or be HIV+ for services within agency. Hotlines are available to anyone.

Transportation: Orange / Red line: Downtown Crossing, Green line: Park St. or Govern. Center

Barbara McGinnis House

729 Massachusetts Avenue
Boston , MA 02118

Telephone: 617-488-1760 or 617-488-1700

Services: This is a medical respite program for seriously ill homeless – those individuals who are too sick for a shelter but not sick enough for a hospital. Requires a referral from an agency case manager or clinician who has appropriate medical information, or a DOC nurse, or some other medically-knowledgeable professional.

Boston Center for Independent Living, Inc.

60 Temple Place, 5th floor
Boston , MA 02111-1324

Telephone: 617-338-6662 or 617-338-6665 - Fax: 617-338-6661

Email: info@bostoncil.org - Web site: www.bostoncil.org

Contact: Information/Referral

Services: Adult skills training assistance (including areas such as employment, social/recreation, education, and financial issues).

Assisting with information and referral (affordable and accessible housing, health insurance, CORI, civil rights for disabled persons, transportation, home modifications, equipment, and other related services).

Peer mentoring

Individual advocacy

Personal Care Assistance Program (PCA) – for people with a disability who need physical care assistance and has standard MassHealth coverage.

Transportation: Appointments are recommended but walk-ins are not turned away. Call for directions.

Boston Living Center

29 Stanhope Street
Boston, MA 02116

Telephone: 617-236-1012 - Fax: 617-236-0334

Email: crodriguez@livingcenter.org - Web site: www.bostonlivingcenter.org

Contact: Celixia Rodriguez

Services: Meals programs and nutritional consultation

Brunch, Lunch, Dinner

Support groups

Prevention and Education Programs

Medical Adherence Program

Computer Classes

Mental Health Counseling

Basic services (personal care packages, hair cuts, pastoral care, housing supports, legal consultations, clinical trials updates, employment support program)

Arts program

Holistic therapies

Social activities

Requirements / Restrictions: Membership in BLC requires verification of HIV status from a doctor or nurse, income verification and a photo id.

Languages: Spanish, ASL upon request.

Transportation: Orange line: Back Bay stop. Green line: Copley Square.

Cambridge Cares about AIDS

17 Sellers Street
Cambridge, MA 02139
Telephone: 617-661-3040 - Fax: 617-661-2853
Email: jgatto@ccaa.org or lthornhill@ccaa.org - Web site:
www.ccaa.org

Services: Cambridge Cares about AIDS (CCA) is a comprehensive city program designed to be sensitive to the diversity of people living with HIV and at risk of infection, especially homeless, women and injection drug users.

CCA provides direct services in the areas of prevention education and housing assistance, and has developed a network for of culturally appropriate services to support the practical, emotional and social needs of their clients. This can include HIV testing and counseling, referrals to medical and mental health providers, substance abuse counseling, employment resources, and case management for any HIV+ individual.

CCA provides a range of transitional and permanent housing options for homeless men and women with HIV/AIDS. The transitional units are at the Cambridge YMCA and Cambridge YWCA. Applicants must have 30 days of clean time if there is an addiction history. Applicants taking methadone are eligible.

Requirements / Restrictions: Residents at the Y must sign participation agreements with CCA. Both Y sites are near Central Sq on Red line.

Transportation: Red line: Central Sq.

Cambridge Multi-Service Center

19 Brookline Street
Cambridge, MA 02139
Telephone: 617-349-6340 - Fax: 617-349-6333
Web site: www.cambridgema.gov/

Services: The Center runs a transitional program for men who are clean and sober and meet a number of other requirements. This program accepts referrals from around the state but may consider walk-ins.

The Center also assists homeless men, women and families find shelter, and provides additional help for people who are Cambridge residents or in Cambridge shelters, including:

- Housing search assistance;
- Case management for those in transitional housing at YMCA and YWCA;
- Substance Abuse Counseling;
- Mental health counseling for specific groups – call to get more information;
- Haitian and immigration services;
- Help with resume writing from college-student volunteers;
- Information and referrals;
- Free legal clinic – only on Tuesdays from 8:30 – 11 a.m.

The Department of Human Services publishes an on-line Resource Guide of services available to homeless people in Cambridge, visit: www.cambridgema.gov/ -click on Departments, then Human Service Programs, then Housing Assistance/Homeless, then Resource Guide for Persons Homeless in Cambridge. Or search for the Resource Guide with their Search program.

Requirements / Restrictions: Must live in Cambridge or in a Cambridge shelter. Some other restrictions may apply for specific services. Ask when calling for information on services.

Transportation: Red line: Central Square. Walk 2 blocks toward Boston on Mass Ave to Brookline St.

Catholic Charities Archdiocese of Boston

75 Kneeland Street, 8th floor
Boston, MA 02111
Telephone: 617-482-5440 or call site listed below.
Web site: www.ccab.org/

Services: Catholic Charities operates a number of community service centers in eastern Massachusetts. The centers provide a wide variety of support services including some emergency assistance, education and training programs, HIV/AIDS prevention education, housing, and mental health and substance abuse counseling.

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Must be a resident of Suffolk County. Open M – Th: 9 a.m. – 5 p.m. and F 9 a.m. – 12 noon. Best to call in advance. Walk-ins are discouraged. Take bus #16 from Andrew Station on Red line, or bus #19 or #23 from Dudley.

Dorchester: Haitian Multi-Service Center, at Yawkey Center. Call: 617-474-1009. Center offers basic emergency help, mental health and substance abuse counseling, adult education and career training, ESOL, and HIV/AIDS prevention education.

Somerville: 270 Washington St., Somerville 02143. Call: 617-

625-1920. The Center provides basic emergency assistance and a variety of residential programs.

Must be a resident of Middlesex County. Open M – Th, 10 a.m. – 4 p.m.

South Boston: Laboure Center, 275 W. Broadway, 02127. Call: 617-464-8565. The Center provides basic emergency assistance and family counseling. The Center may also provide referrals and advocacy.

Open M – F, 10 a.m. – 4 p.m. Take Broadway bus #9.

South End: El Centro del Cardenal, 76 Union Park St., 02118. Call: 617-542-9292. Targeted to Latino residents of Boston, center offers programs in adult education and career training, English for Employment, ESOL classes, the Young Parents Program, and mental health and substance abuse counseling.

Open M – F, 8:30 a.m. – noon and 1 – 8 p.m. Walk-ins are accepted. Located at Harrison Ave and Union Park St. in South End, next to back of Holy Cross Cathedral. Enter at big red door. Take Orange line, Back Bay stop, or Silver line, Union Park stop.

Centro Latino de Chelsea, Inc.

267 Broadway
Chelsea, MA 02150-2807
Telephone: 617-884-3238 - Fax: 617-884-4646
Email: info@centrolatino.org - Web site: www.centrolatino.org

Contact: Reception Desk

Services: Basic Education and Literacy: ESL, Native Language Literacy and after-school youth program. Classes are held on Monday – Saturday mornings and evenings.

HIV/AIDS Counseling and Support: Includes HIV testing, counseling, case management, and support groups.

Workforce Development Education: Includes workforce training carried out in partnership with local employers and Computer Classes.

Immigration and Citizenship Program.

Requirements / Restrictions: Target population are Latinos, immigrants and low-income working families residing in Chelsea, East Boston, Revere and surrounding communities.

Cost: Some programs are free and for others there is a charge.

Languages: Spanish and Portuguese.

Transportation: Green line: Haymarket stop then bus #111 to Hawthorne (3rd stop).

Concilio Hispano, Inc.

105 Windsor Street
Cambridge, MA 02139
Telephone: 617-661-9406 - Fax: 617-661-8008
Web site: www.ConcilioHispano.org

Contact: Front desk

Services: Case management for HIV+ individuals who are recovering from substance abuse

HIV prevention & education for women and men recovering from substance abuse

HIV support group for Latino women recovering from substance abuse.

Interpreters offer spoken and/or written translations between English and Spanish or Haitian Creole.

Requirements / Restrictions: None, but all groups are conducted in Spanish.

Cost: Depends on individual requirements. Concilio Hispano will accept most insurance.

Father Friendly Initiative - Boston Public Health Commission

Finland Bldg., 774 Albany Street
Boston, MA 02118
Telephone: 617-534-9525 - Fax: 617-534-9626
Web site: www.bphc.org

Services: Designed to assist fathers in becoming more involved with their families – before, during and after the birth of their children by encouraging its participants to become emotional, financial and nurturing resources for their children.

Services are packaged in a six-month program which includes medical exams, application for medical insurance, substance abuse, and anger management counseling, parenting skills, support groups or individual counseling.

Clients are required to attend a 16-lesson culturally-sensitive curriculum and, additionally, to become involved with one or more of the following:

50/50 Co-parenting project services. Men of Color fatherhood education violence prevention project. Case intensive monitoring system. Out-patient substance abuse and anger management treatment services. Outreach services for incarcerated fathers. Clinical team. Curriculum and support groups. Case management team.

Requirements / Restrictions: Father Friendly is open to all men but the target population consists of fathers, and potential fathers, who have little or no income.

Languages: Spanish, Cape Verdean, Haitian Creole.

Transportation: Silver line from Dudley Sq. or Temple Place downtown, Mass Ave stop; or bus #1, #CT1, #10, or #47.

Harbor Health Services HIV

See below
Boston, MA 02116
Telephone: 617-282-3200 - Fax: 617-825-8577
Email: dgoncalves@hhsi.us or Rribeiro@hhsi.us - Web site:
www.harborhealthHIV.org

Contact: Thomas Serrano , Clinical Supervisor

Services: Every HIV patient is assigned a Service Coordinator who will assist in planning treatment, schedule appointments and access services including housing search.

In addition to HIV, primary health and dental care, the Centers offer infectious disease care, nutrition counseling, mental health services, pharmacology and other health-related services. Clients also have access to a weekly food pantry, nutritional supplements, and vouchers for food and transportation as needed.

Call site for appointment and additional information.

Cost: Depends on individual requirements. Staff will assist with accessing health insurance

Languages: Neponset Health Center: Vietnamese, Mandarin, Portuguese, Spanish, Cape Verdean Creole, and Hindi. Geiger Gibson Community Health Center: Spanish, Cape Verdean Creole and Portuguese Harbor Family Health Center: Spanish, Cape Verdean Creole and Portuguese.

Other locations: Neponset Health Center,
398 Neponset Ave., Dorchester 02122.
617-282-3200 x 269.

Geiger Gibson Community Health Center,
250 Mt. Vernon St., Dorchester 02125.
617-288-1140 x 1340

Harbor Family Health Center,
32 Devine Way, South Boston 02127. 617-269-0312.

Transportation: Neponset Health Center: Take Red line to Fields Corner, then bus #210 to corner of Neponset and Minot St. Geiger Gibson Community Health Center: Take bus #8

Latin American Health Institute

95 Berkeley Street
Boston, MA 02116
Telephone: 617-350-6900 x 151 - Fax: 617-350-6901
Email: info@lhi.org - Web site: www.lhi.org

Contact: Clinical Supervisor

Services: Offers numerous programs for AIDS/HIV patients including clinical programs, case management and screening for HIV and Hepatitis C patients, and substance abuse counseling.

Requirements / Restrictions: Focus is on Latin American population, but no one will be turned away.

Cost: Most programs are free. Programs which cost may be covered by insurance.

Languages: Spanish

Transportation: Orange line: Back Bay; or bus #43.

Multicultural AIDS Coalition

31 Heath Street
Jamaica Plain , MA 02130
Telephone: 617-442-1622 - Fax: 617-442-6622
Web site: www.mac-boston.org

Contact: Education counselor

Services:

- Referrals to other agencies for housing, medical and mental health needs, substance abuse.
- HIV/AIDS testing, counseling and follow-up support services.
- HIV/AIDS prevention services to immigrant communities including a special "Africans for Improved Access" targeted to the African immigrant and refugee community.
- "Men of Color Against AIDS" (MOCAA) – for Black and Latino men who have sex with men. Drop-in center provides an array of HIV and other health services as well as a safe space for the GLBT community of color.
- "Women of Color Roundtable" (WOCRT) – addresses needs of Black women at high risk for infection. Drop-in space and one-on-one counseling included.
- "Casa Iris" for Latino(as), offers peer support, referrals to other health and social services.
- HIV Vaccine Clinical Trials Education – to education communities of color about vaccine possibilities.

Languages: Spanish, Cape Verdean

Transportation: Orange line: Back Bay Station, Green line: Arlington

SPAN, Inc.

105 Chauncy Street, 6th floor
Boston, MA 02111

Telephone: 617-423-0750 - Fax: 617-482-2717
Email: info@spaninc.org - Web site: www.spaninc.org

Contact: Front desk

Services: Prevention Case Management: for clients who HIV+ or at high risk of contracting HIV. Provides intensive case management, prevention counseling and other support services.

HIV Case Management Program: long-term program for HIV+ clients who are being released from prison or who have been out for some time but need specific assistance. Connects clients to medical care, rehabilitative services, food, transportation, community aftercare, among other support services.

Transitional Intervention Project, (TIP): short-term program for prisoners to prepare for re-integration. Intensive case management, crisis intervention, home or community visits, transportation, and other services are provided to insure safe transition to community living.

The Drop-in Center: safe and drug-free place with meals, job search tools, other activities to further supportive relationships and better adjustment to community living.

HIV Transitional Housing Program (THP): transitional housing in halfway and sober houses.

Peer Support groups: assists those with HIV in making more informed decisions and coping with life with HIV.

Congregate meals: prepared by and for SPAN members, to create atmosphere of support and camaraderie.

HIV Health Education: assists clients to learn how to prevent HIV. Also assists with health insurance application and access to health care services.

Requirements / Restrictions: SPAN's programs are available to any offender or ex-offender who is at a pre-release center, at a half-way house, in a treatment center, on parole, wrapped up, or within 6 months of release from prison. Individuals must also be returning, or re-locating, to the Greater Boston area. SPAN's programs are not available to sex-offenders. Some programs may be available only to men.

The best way to apply is to contact SPAN 3 – 6 months prior to wrap-up or parole eligibility. Inmates can self-refer by letter or telephone. SPAN staff is cleared to enter all D.O.C. facilities.

Languages: Spanish

Transportation: Orange line: Chinatown or Downtown Crossing. Red line: Downtown Crossing. Silver line: Washington / Essex. Green line: Boylston St.

Housing

ABCD (Action for Boston Community Development)

178 Tremont Street
Boston, MA 02111

Telephone: 617-357-6000 - Fax: 617-357-6041

Web site: www.bostonabcd.org

Contact: Ask for program or service

Services: Programs include education, employment and training, food pantries, fuel assistance, housing assistance, early education and care, and elder services. Some of ABCD neighborhood sites offer assistance with the Earned Income Tax Credit and tax preparation and EITC.

Call for information about programs.

Referral from Hunger Hotline (800-645-8333) required for food pantry services.

Requirements / Restrictions: Most programs are open to residents of Boston and near-by suburbs. Suburban residents should call and check on eligibility. Some programs also have income-eligibility requirements.

Cost: Cost depends on the program. Most programs are free. Ask when calling.

Languages: Spanish, French, Creole, Somalian, Arabic, Italian, Portuguese, Chinese, Vietnamese, Bosnian. Ask about specific language, program or neighborhood office when calling.

Other locations:

- Charlestown (JFK Family Service Center) – 27 Winthrop St., 617-241-8866
- City-wide Hispanic Center – 178 Tremont St., 617-348-6567
- Chinatown (Asian American Civic Association) – 87 Tyler St., 617-426-9492
- Dorchester Neighborhood Service Center – 110 Claybourne St., 617-288-2700
- East Boston APAC – 21 Meridian St., 617-567-3359
- Jamaica Plain APAC – 295 Centre St., 617-522-4830
- Mattapan Family Service Center – 535 River St., 617-298-2045
- North End/West End Neighborhood Service Center – One Michelangelo St., 617-523-8125
- Roxbury – Elm Hill Family Service Center -- 22 Elm Hill Ave., 617-442-5900
- Parker Hill/Fenway Neighborhood Service Center -- 714 Parker St., 617-445-6000
- South Boston APAC – 424 W. Broadway, 617-269-5160
- South End (SNAP) – 554 Columbus Ave., 617-267-7400

SNAP in the South End has a program specifically for ex-offenders.

Transportation: For downtown office: Green line: Boylston St. stop. Red line: Downtown Crossing. Orange line: Chinatown. Silver line (old bus #49): Temple Street (end of line)

Barbara McGinnis House

729 Massachusetts Avenue
Boston, MA 02118

Telephone: 617-488-1760 or 617-488-1700

Services: This is a medical respite program for seriously ill homeless – those individuals who are too sick for a shelter but not sick enough for a hospital. Requires a referral from an agency case manager or clinician who has appropriate medical information, or a DOC nurse, or some other medically-knowledgeable professional.

Boston Night Center

31 Bowker Street, Government Center
Boston, MA 02114

Telephone: 617-248-1998

Services: No referral required.

This is a drop-in center with food, clothing, counseling, referrals, for homeless men and women. It has no beds.

Transportation: Orange or Blue Line - State St. Green Line - Government Center.

Boston Rescue Mission

39 Kingston Street
Boston, MA 02111

Telephone: 617-482-8819 - Fax: 617-482-6623

Web site: www.brm.org

Services: Variety of programs -- call for info.
Length of stay: night to night
Storage space: only for those enrolled in other programs
Referral: self -- walk-ins OK. First come, first served.

Transportation: T-stop/bus: Silver or Orange Line - Downtown Crossing. Red Line - Park Street.

Bristol Lodge Men's Shelter

27 Lexington Street
Waltham, MA 02454

Telephone: 781-893-0108 - Fax: 781-647-3249

Services: Referral: Telephone pre-screening, then face-to-face interview required.

Length of stay: maximum of 3 months.

Store space: small lockers.

Case management services available

Transportation: T-stop/bus: Waltham bus from Central Sq. or commuter rail

Cambridge Multi-Service Center

19 Brookline Street
Cambridge , MA 02139
Telephone: 617-349-6340 - Fax: 617-349-6333
Web site: www.cambridgema.gov/

Services: The Center runs a transitional program for men who are clean and sober and meet a number of other requirements. This program accepts referrals from around the state but may consider walk-ins.

The Center also assists homeless men, women and families find shelter, and provides additional help for people who are Cambridge residents or in Cambridge shelters, including:

- Housing search assistance;
- Case management for those in transitional housing at YMCA and YWCA;
- Substance Abuse Counseling;
- Mental health counseling for specific groups – call to get more information;
- Haitian and immigration services;
- Help with resume writing from college-student volunteers;
- Information and referrals;
- Free legal clinic – only on Tuesdays from 8:30 – 11 a.m.

The Department of Human Services publishes an on-line Resource Guide of services available to homeless people in Cambridge, visit: www.cambridgema.gov/ -click on Departments, then Human Service Programs, then Housing Assistance/Homeless, then Resource Guide for Persons Homeless in Cambridge. Or search for the Resource Guide with their Search program.

Requirements / Restrictions: Must live in Cambridge or in a Cambridge shelter. Some other restrictions may apply for specific services. Ask when calling for information on services.

Transportation: Red line: Central Square. Walk 2 blocks toward Boston on Mass Ave to Brookline St.

Cambridge Shelter, (Shelter Inc.)

109 School Street
Cambridge , MA 02139
Telephone: 617-349-6337 or 617-547-1885

Services: Referral: agency only.

Length of stay: 3 days, with some extensions possible.

Storage space: yes -- lockers available.

Requirements / Restrictions: No sex offenders.

Transportation: T-stop/bus: Red Line - Central Sq. Bus #1 or #CT 1.

Cardinal Medeiros Day Shelter

Our Lady of Victories Church 25 Isabella Street
Boston , MA 02116
Telephone: 617-619-6960

Services: Day center for homeless men and women aged 50 or older.

This is a day center -- no beds. Sobriety required. Support services include substance abuse counseling, case management, connections to mental health agencies, housing information and referral to housing options.

Requirements / Restrictions: Sobriety required.

Transportation: T-stop/bus: Orange line - Back Bay; Silver line - Herald St. stop.

Cardinal Medeiros Program

316 Huntington Avenue
Boston , MA 02115
Telephone: 617-247-8956 - Fax: 617-247-1783

Services: Length of stay varies.

Requirements / Restrictions: Requirements: must have been 90 days sober and have working relationship with case manager/agency.

Must have full-time job or receive SSI.

Men only.
Must have referral.
No walk-ins.

Transportation: T-stop/bus: Green Line, E train - Northeastern stop.

CASPAR Emergency Service Center

240 Albany Street
Cambridge , MA 02139
Telephone: 617-661-0600

Services: Length of stay: day-to-day emergency shelter only.

Bring proof of address. Call for information.

Requirements / Restrictions: Requirements: for substance abusing homeless residents of Cambridge or Somerville.

May be eligible if resided in Cambridge or Somerville before incarceration.

Transportation: T-stop/bus: bus #1, Albany St. stop.

Catholic Charities Archdiocese of Boston

75 Kneeland Street, 8th floor
Boston, MA 02111

Telephone: 617-482-5440 or call site listed below.
Web site: www.ccab.org/

Services: Catholic Charities operates a number of community service centers in eastern Massachusetts. The centers provide a wide variety of support services including some emergency assistance, education and training programs, HIV/AIDS prevention education, housing, and mental health and substance abuse counseling.

The Boston area centers are:

Dorchester: Yawkey Center, 185 Columbia Rd., 02121. Call: 617-506-6600. Center offers basic emergency services, programs targeted to Haitians, Asians, and Cape Verdeans, parenting programs, and access to several housing and shelter programs.

Must be a resident of Suffolk County. Open M – Th: 9 a.m. – 5 p.m. and F 9 a.m. – 12 noon. Best to call in advance. Walk-ins are discouraged. Take bus #16 from Andrew Station on Red line, or bus #19 or #23 from Dudley.

Dorchester: Haitian Multi-Service Center, at Yawkey Center. Call: 617-474-1009. Center offers basic emergency help, mental health and substance abuse counseling, adult education and career training, ESOL, and HIV/AIDS prevention education.

Somerville: 270 Washington St., Somerville 02143. Call: 617-625-1920. The Center provides basic emergency assistance and a variety of residential programs.

Must be a resident of Middlesex County. Open M – Th, 10 a.m. – 4 p.m.

South Boston: Laboure Center, 275 W. Broadway, 02127. Call: 617-464-8565. The Center provides basic emergency assistance and family counseling. The Center may also provide referrals and advocacy.

Open M – F, 10 a.m. – 4 p.m. Take Broadway bus #9.

South End: El Centro del Cardenal, 76 Union Park St., 02118. Call: 617-542-9292. Targeted to Latino residents of Boston, center offers programs in adult education and career training, English for Employment, ESOL classes, the Young Parents Program, and mental health and substance abuse counseling.

Open M – F, 8:30 a.m. – noon and 1 – 8 p.m. Walk-ins are accepted. Located at Harrison Ave and Union Park St. in South End, next to back of Holy Cross Cathedral. Enter at big red door. Take Orange line, Back Bay stop, or Silver line, Union Park stop.

Chapel Street Shelter

14 Chapel Street, (in College St. Methodist Church)
Somerville, MA 02144

Telephone: 617-623-3534 or -2546 - Fax: 617-623-2735
Web site: www.somervillehomeless

Services: Call any time, beds available on "first-come-first-served" basis. No walk-ins. No referral required. Storage space is limited.

Other services include food, laundry, showers, social worker services.

Requirements / Restrictions: Men and women. Must be sober/clean, and put part of earnings in savings.

Mandatory drug tests, curfews, assigned house chores.

Transportation: Red Line - Davis Square.

Father Bill's Place

38 Broad Street
Quincy, MA 02169
Telephone: 617-770-3314

Services: Length of stay: varies

Requirements / Restrictions: Must speak to case manager, men or women, 18+.

Sex offenders must register with Quincy Police Department.

Transportation: T-stop to Quincy Center bus: #214 or 215 to Police Station. Shelter is behind Police.

First Church Shelter

11 Garden Street
Cambridge, MA 02138
Telephone: 617-661-1873

Services: Length of stay: varies.
Storage space: modest space.

Requirements / Restrictions: Must be drug and alcohol free

Referral: agency only.
No walk-ins.

Transportation: T-stop/bus: Red Line - Harvard Sq or Mass Ave bus #1.

Friends of the Shattuck Shelter

170 Morton Street
Jamaica Plain, MA 02130
Telephone: 617-983-0351 (Admin. Offices)
Web site: www.hopefoundboston.org

Contact: Ask for specific program.

Friends of the Shattuck Shelter - continued

Services: Street outreach, emergency shelter, addiction treatment, job placement, housing assistance/housing assistance for women, specialized HIV/AIDS counseling, testing and referral services, supported referrals to necessary health and social services.

Requirements / Restrictions: Some programs only for men or only for women.

Transportation: Orange line to Forest Hills, then take free Hospital shuttle which runs from 5:45 a.m. until 11:30 p.m.

Harvard Square Homeless Shelter

66 Winthrop Street, (at University Lutheran Church)
Cambridge, MA 02138
Telephone: 617-547-2841
Web site: www.unilu.org/programs/shelter/

Services: Referral: self. Call at 7:30 a.m. to reserve 2-week bed.
Call at 7:30 a.m. to reserve 2-week bed.
Call at 9:30 p.m. for 1-night bed.
Length of stay: max of 2 weeks but can vary.

Requirements / Restrictions: Must be sober.

Transportation: T-stop/bus: Red Line - Harvard Square, or bus #1.

HopeFound Emergency Shelter

170 Morton Street
Jamaica Plain, MA 02130
Telephone: 617-971-3229
Web site: www.hopefoundboston.org

Services: Both men and women OK.
Length of stay unlimited with progress toward housing and employment plan. Laundry and showers available.

Storage space: limited number of lockers.

Requirements / Restrictions: Must be adult 18 or older.

Transportation: T-stop/bus: Orange Line - Forest Hills, then shuttle or bus #16, #21 or #31.

HousingWorks

P.O. Box 231104
Boston, MA 02123
Telephone: (617)-504-0577 - Fax: (617)-536-8561
Email: support@housingworks.net - Web site:
www.housingworks.net

Services: HousingWorks is a free resource that lists every piece of subsidized housing, special needs housing, shelters, and transitional programs in New England. Visiting this website, you can locate all the family housing, permanent sober housing, aids housing, veterans housing, subsidized housing run by the department of agriculture, domestic violence shelters, that are accepting applications today. HousingWorks also helps individuals find housing advocates in their areas.

Visit: www.housingworks.net

**Just a Start Corporation - Cambridge
Biomedical Careers Program**

432 Cambridge Street
Cambridge, MA 02141
Telephone: 617-494-0444
Email: belindakadambi@justastart.org - Web site:
www.justastart.org/

Contact: Belinda Kadambi

Services: this 9-month training program (Sept-May) prepares participants for entry-level jobs in the biotech industry, and teaches chemistry, biology, medical terminology, computers and lab skills.

Students may be eligible to receive 18 credits from Bunker Hill Community College upon completion of the program.

Requirements / Restrictions: Bring with you: Social security card, birth certificate, proof of address.

Eligibility requirements include: a GED or HS diploma, Massachusetts residency (Cambridge, Boston and MetroNorth primarily), income eligibility, age 18+, and good reading and math skills.

Other locations: Services are also provided at Bunker Hill Community College.

Transportation: 1175 Cambridge St, Cambridge: Bus #69 from Lechmere or Harvard Square. 142 Cambridge St, Charlestown: Orange line, Sullivan Square stop.

Kingston House/Boston Rescue

39 Kingston Street
Boston, MA 02111
Telephone: 617-482-8819

Services: Referral: self or agency or church.
Length of stay: varies.
Storage space: yes.

Requirements / Restrictions: Bring social security card, state id & release papers; men only.

Transportation: T-stop/bus: Orange Line - Downtown Crossing, Red Line - Park St.

Long Island Shelter

P.O. Box 158
Boston , MA 02122
Telephone: 617-534-7100 - Fax: 617-534-9599

Contact: Woods Mullen

Services: Length of stay: no limit
Storage space: small rental lockers only.

Requirements / Restrictions: Men & women, 18+, wet system (not recommended for those in rehab). Also bring whatever papers and ID possible.

Referral: must be referred by Woods Mullen.

Transportation: T-stop/bus: shuttle bus will be provided

Pine Street Inn

444 Harrison Avenue
Boston , MA 02118
Telephone: 617-482-4944
Email: info@pinestreetinn.org - Web site:
www.pinestreetinn.org

Services: Emergency Assistance:
Food and clothing are available.

Housing

Job Training programs:

Food Services Training Program: 14-week course includes classroom instruction and real-life kitchen and food preparation experiences, in Pine Street and other commercial kitchens. Call Irene Adley at 617-521-7784 for information.

STRIVE-(Support and Training Result in Valuable Employees):
3-week job readiness and placement program.

Education:

Literacy Training: volunteer tutors will work with anyone who wants it. Both GED-preparation and ESL curriculum are available.

Requirements / Restrictions: Pine Street Inn's target population are homeless men and women of Boston.

Transportation: Main office on Harrison Ave. is close to Silver line, and to Orange line: New England Med Center stop, or Red line: Broadway stop.

United Homes Adult Shelter

540 Columbia Road
Dorchester , MA 02125
Telephone: 617-436-2588

Services: Eligibility for 24-hour program will be determined after face-to-face assessment by Case Manager. Case

Management offers progressive program to assist in finding permanent housing. Small specialized re-entry program. Info available to guests face-to-face with Case Manager.

Length of stay: Indefinite, but only 12 hours/night unless in the 24-hour program.

Storage space: None.

Requirements / Restrictions: No sex offenders.
Men only 18 or older.

Woods Mullen Shelter

784 Rear Massachusetts Avenue
Boston , MA 02118
Telephone: 617-534-7100 - Fax: 617-534-9599

Services: Length of stay: no limit.
Storage space: small locker.

Transportation: T-stop/bus: Silver Line (old #49); bus #1; or Orange Line - Mass Ave. stop.

Legal

American Civil Liberties Union

211 Congress Street, 3rd floor
Boston, MA 02110

Telephone: 617-482-3170 / Collect calls accepted from clients
only - Fax: 617-451-0009
Web site: www.aclum.org

Contact: Intake Desk

Services: The ACLU of Massachusetts investigates complaints of civil liberty violations. These complaints can include discriminatory practices related to: employment, housing, public places, and schools; name change and identity documents; health care coverage; transgender rights in prison; and criminal law and transgender people.

The Intake Desk is organized to take complaints by telephone or letter or Fax. Walk-ins are not encouraged. Each written report is reviewed by the ACLU legal staff to determine if it is in fact a violation of civil liberties, whether litigating it will advance civil liberties protection, and whether the office has the resources to help.

The ACLU is a law reform, not a legal aid organization and therefore litigates very few cases. However, the Intake Desk or the legal staff member to which the report is assigned will make referrals to other agencies and organizations which are appropriate to the reported incident.

The amount of time it takes to get a response to a complaint may be long and depends on the complexity of the complaint and staff availability.

The American Civil Liberties Union's (ACLU) national website posts a comprehensive brochure on "Transgender People and the Law" – Frequently Asked Questions. The website is: www.aclu.org/lgbt/transgender/kyr_transgender.html. It is part of the "Know Your Rights" section.

Visit: www.aclu.org

Transportation: Service is available by telephone. Requests can also be made by mail; however, e-mails are not accepted. Walk-ins are not encouraged

Boston Center for Independent Living, Inc.

60 Temple Place, 5th floor
Boston, MA 02111-1324

Telephone: 617-338-6662 or 617-338-6665 - Fax: 617-338-6661

Email: info@bostoncil.org - Web site: www.bostoncil.org

Contact: Information/Referral

Services: Adult skills training assistance (including areas such as employment, social/recreation, education, and financial issues).

Assisting with information and referral (affordable and accessible housing, health insurance, CORI, civil rights for disabled persons, transportation, home modifications,

equipment, and other related services).

Peer mentoring

Individual advocacy

Personal Care Assistance Program (PCA) – for people with a disability who need physical care assistance and has standard MassHealth coverage.

Transportation: Appointments are recommended but walk-ins are not turned away. Call for directions.

Cambridge and Somerville Legal Services

60 Gore Street, Suite 203
Cambridge, MA 02141

Telephone: 617-371-1234 (LARC) or 617-494-1757 - Fax: 617-371-1188 (LARC)

Web site: www.gbls.org

Services: While criminal cases are not accepted, free legal advice and representation is offered in the following general areas:

- Housing – eviction defense and homelessness;
- Employment – unemployment claims, wage and hour issues, and working conditions;
- Discrimination in training programs or employment;
- Family law – primarily issues of domestic violence;
- Immigration – asylum, undocumented battered women and minors;
- Health & Disability – Medicare, Medicaid, Social Security, Disability, other public health insurance programs;
- Elder issues including housing, nursing home issues, Social Security, SSI, elder abuse;
- Asian Outreach Unit offers services to Asians who do not speak English.

Access to CSLS is through LARC (Legal Advocacy and Resource Center). See LARC listing. If LARC determines that a referral should be made to CSLS, the assigned attorney will contact the client.

The amount of time it takes to get a response to a complaint may be long and depends on the complexity of the complaint and staff availability.

Requirements / Restrictions: Residency in Cambridge, Somerville or other Middlesex County town is required.

Income limitations (usually restricted to persons with incomes less than 125% of federal poverty guidelines) may apply.

Transportation: Accessible by public transportation. Telephone first and intake worker will provide directions.

Cambridge Multi-Service Center

19 Brookline Street
Cambridge, MA 02139
Telephone: 617-349-6340 - Fax: 617-349-6333
Web site: www.cambridgema.gov/

Services: The Center runs a transitional program for men who are clean and sober and meet a number of other requirements. This program accepts referrals from around the state but may consider walk-ins.

The Center also assists homeless men, women and families find shelter, and provides additional help for people who are Cambridge residents or in Cambridge shelters, including:

- Housing search assistance;
- Case management for those in transitional housing at YMCA and YWCA;
- Substance Abuse Counseling;
- Mental health counseling for specific groups – call to get more information;
- Haitian and immigration services;
- Help with resume writing from college-student volunteers;
- Information and referrals;
- Free legal clinic – only on Tuesdays from 8:30 – 11 a.m.

The Department of Human Services publishes an on-line Resource Guide of services available to homeless people in Cambridge, visit: www.cambridgema.gov/ -click on Departments, then Human Service Programs, then Housing Assistance/Homeless, then Resource Guide for Persons Homeless in Cambridge. Or search for the Resource Guide with their Search program.

Requirements / Restrictions: Must live in Cambridge or in a Cambridge shelter. Some other restrictions may apply for specific services. Ask when calling for information on services.

Transportation: Red line: Central Square. Walk 2 blocks toward Boston on Mass Ave to Brookline St.

Community Legal Services & Counseling Center

1 West Street
Cambridge, MA 02139
Telephone: 617-661-1010 or 617-661-1216 - Fax: 617-661-3289
Web site: www.clsacc.org/

Contact: Intake staff

Services: Community Legal Services and Counseling Center (CLSACC) provides free civil legal assistance to clients whose incomes are at or below 125% of the federal poverty level (approximately \$26,000 for a family of four) in four areas

- Family law (including domestic violence cases involving divorce, separation or visitation, child support for custodial parents);
- Housing and homelessness prevention;
- Disability benefits; and
- Immigration and refugee rights (including psychological assessments of immigrant trauma victims who seek legal status in the U.S.).

A social work intern is assigned to a client's legal team, when appropriate, for supportive counseling, case management and consultations with attorneys.

CLSACC also offers a Counseling Program to low-income people who have difficulty gaining access to affordable mental health services. The Center serves individuals and couples who seek help for crises, stress and other problems that affect their ability to function. Counseling focuses on improved coping. Clients work on overcoming the effects of violence, torture, sexual abuse, incest, social isolation, depression, anxiety, or substance abuse.

Approximately 40% of the work at CLSACC is done by volunteers. The telephone cannot always be covered by staff. Leave message and telephone number on answering machine. Intake staff or staff psychologist will call back.

Requirements / Restrictions: There may be some income restrictions and, in certain instances, some residency restrictions.

Cost: Not for legal services. There is a sliding fee scale for counseling.

Languages: Spanish-speaking staff available.

Transportation: Intake service available by telephone only.

Disability Law Center

11 Beacon St., Suite 925
Boston, MA 02108
Telephone: 617-723-8455 or 800-872-9992 - Fax: 617-723-9125
Web site: www.dlc-ma.org

Contact: Intake staff

Services: General information about services: Information and referral, advice, short-term assistance, and legal representation for people with disabilities that have disability-related civil legal issues.

Civil cases only where disability is involved, in the following areas:

- Abuse and Neglect: Abuse and neglect of people with disabilities by family members, caretakers, guardians or others, whether in the community, a facility, a school, or other settings.

- Special Education Issues: Restraint or seclusion of students with disabilities; students out of school due to failure to accommodate or improper suspension or expulsion; students in overly restrictive learning environments; students transitioning to work and/or adult services; deaf students denied interpreters or other effective communication.
- Housing: Eviction cases, denial of access to housing, denial of reasonable accommodation in existing housing based on disability.
- Discrimination: In employment, housing, education, health care, public accommodation, justice system, and transportation resulting from disability.
- Rights in Facilities: Abuse and neglect of individuals with disabilities in facilities, including placement of incarcerated individuals in segregation solely as a result of behaviors caused by mental illness. Inadequate discharge planning (after 1 year at facility); denial of Five Fundamental rights and fresh air in psychiatric hospitals; lack of informed consent regarding treatment.
- Health Care: Individuals who have been denied prior approval for MassHealth coverage of durable medical equipment, prescription medication, PCA services, transportation, or other medically necessary Mass Health covered services.
- Benefits: information, advice, and short-term assistance regarding SSI and SSDI work incentives; technical assistance to providers on all aspects of SSI and SSDI disability benefits.
- Other issues relating to disabled status.

Requirements / Restrictions: Must have a disability.

Gay and Lesbian Advocates and Defenders (GLAD)

30 Winter Street., Suite 800
Boston, MA 02108
Telephone: 800-455-GLAD (4523) or 617-426-1350
Email: gladlaw@glad.org - Web site: www.glad.org

Contact: Legal Info Line

Services: GLAD maintains a Legal Information Hotline which provides legal information referrals on issues related to sexual orientation, HIV status, and gender identity and expression. These issues include employment and housing discrimination, harassment, HIV testing rights and privacy, access to health care, family law, insurance, immigration, youth and student rights, and many others.

GLAD may also make referrals to attorneys who are knowledgeable about and sympathetic to issues facing LGBT individuals and those living with HIV.

Requirements / Restrictions: Target population: gay, lesbian, bisexual, transgender, and people with HIV.

Languages: Legal Info Line is in Spanish and English.

Transportation: Service is available by telephone.

Greater Boston Legal Services (GBLS)

197 Friend Street
Boston, MA 02114
Telephone: 617-371-1234 or 800-323-3205 or 617-371-1228 -
Fax: 617-371-1222
Web site: www.gbbs.org

Contact: Front desk receptionist

Services: The front desk receptionist will refer calls to the appropriate staff advocate who will determine whether or not GBLS can assist.

GBLS does not take criminal cases. It provides free legal advice or representation in the following general areas:

- Housing – eviction defense and homelessness;
- Employment – unemployment claims, wage and hour issues, and working conditions;
- Discrimination in training programs or employment;
- Family law – primarily issues of domestic violence;
- Immigration – asylum, undocumented battered women and minors
- Health & Disability – Medicare, Medicaid, Soc. Sec. Disability, other public health insurance programs;
- Elder issues including housing, nursing home issues, Social Security, SSI, elder abuse;
- Asian Outreach Unit offers services to Asians who do not speak English;
- Consumer law.

The amount of time it takes to get a response to a complaint may be long and depends on the complexity of the complaint and staff availability.

Requirements / Restrictions: Agency serves residents of Boston and 32 surrounding cities and towns, mostly within Route 128. Complete listing of geographic areas served is on web site. Income limitations (usually restricted to persons with incomes less than 125% of federal poverty guidelines) are applicable.

Languages: Interpreters are available for non-English speakers.

Transportation: Accessible by public transportation. Telephone first and intake worker will provide directions.

**Hale & Dorr Legal Services Center of Harvard
Law School**

122 Boylston Street
Jamaica Plain , MA 02130
Telephone: 617-522-3003 - Fax: 617-522-0715
Web site:

www.law.Harvard.edu/academics/clinical/lsc/index.htm

Contact: Intake staff

Services: Legal assistance is provided in the following civil law areas:

- Family law
- Domestic violence
- Housing (Landlord/Tenant)
- Benefits
- Special Education issues
- AIDS/HIV issues
- Predatory Lending/Mortgage Foreclosure Prevention
- Employment / Employment Discrimination
- Business and real estate issues
- Bankruptcy
- Wills and estates

No criminal issues are handled.

Requirements / Restrictions: There are geographic and income restrictions. Ask at intake.

Cost: Free for individuals below the poverty level. Sliding fee if over poverty level

Languages: Spanish-speaking interpreter and staff available.

Transportation: Orange line: Stoney Brook.; Exit the station and turn left. Building is directly next to T station, set back a bit from the street.

Health Law Advocates

30 Winter Street, Suite 940
Boston , MA 02108
Telephone: 617-338-5241 or 800-272-4232 - Fax: 617-338-5242
Web site: www.HLA-Inc.org

Contact: Front desk staff

Services: Provides legal advice and representation for some cases on health care issues such as:

- Problems with access to health care;
- Denial or termination of health insurance coverage for pre-existing conditions or other reasons;
- Denial of payment for treatment or equipment by health insurers, including MassHealth;

- Billing problems with hospitals and medical providers (e.g. double charges, incorrect charges), Telephone intakes only. Call will be referred to attorney who will call back within five business days if issue is appropriate. No collect calls.

Cost: Free for those whose income level is below 300% of federal poverty guidelines.

Judge Banks Community Justice Program

964 Parker Street
Jamaica Plain , MA 02130
Telephone: 617-522-7870
Email: judgerlbanksjcp@aol.com

Services: The Judge Banks Community Justice Program combines selected legal assistance with recovery treatment referrals. The Program provides parole board hearing support and also operates a mentoring and speaking program for ex-offenders who desire to give back to their community by becoming involved role models for incarcerated and/or troubled youth and other transitioning ex-offenders.

Legal services include assistance with wills, landlord/tenant issues, child support and custody, and limited court advocacy. Community service opportunities are also available for court-involved clients. Referrals are often made to private attorneys.

Requirements / Restrictions: The target population consists of substance abusers, ex-offenders and institutionalized inmates, particularly those living in Bromley Heath and other Boston Housing Authority facilities.

Cost: Most legal issues entail reduced fees and are handled by private attorneys.

Transportation: Orange line, Jackson Square Station.

**Just a Start Corporation - Cambridge
Biomedical Careers Program**

432 Cambridge Street
Cambridge , MA 02141
Telephone: 617-494-0444
Email: belindakadambi@justastart.org - Web site:
www.justastart.org/

Contact: Belinda Kadambi

Services: this 9-month training program (Sept-May) prepares participants for entry-level jobs in the biotech industry, and teaches chemistry, biology, medical terminology, computers and lab skills.

Students may be eligible to receive 18 credits from Bunker Hill Community College upon completion of the program.

Requirements / Restrictions: Bring with you: Social security card, birth certificate, proof of address.

Just a Start Corporation - Cambridge Biomedical Careers Program - continued

Eligibility requirements include: a GED or HS diploma, Massachusetts residency (Cambridge, Boston and MetroNorth primarily), income eligibility, age 18+, and good reading and math skills.

Other locations: Services are also provided at Bunker Hill Community College.

Transportation: 1175 Cambridge St, Cambridge: Bus #69 from Lechmere or Harvard Square. 142 Cambridge St, Charlestown: Orange line, Sullivan Square stop.

LARC, (Legal Advocacy and Resource Center)

197 Friend Street
Boston, MA 02114

Telephone: 617-371-1226 or 617-371-1226 or 1-800-342-LAWS (5297 or GBLS Reception at - Fax: 617-371-1188
Web site: www.larcma.org

Contact: Hotline

Services: LARC is a legal services hotline offering basic legal information and referral to free legal service for low income persons with appropriate issues and referral to the private bar for others.

LARC also does the intake interviews for the Cambridge and Somerville Legal Services, Greater Boston Legal Services, South Middlesex Legal Services, The Volunteer Lawyers Project of Boston, and Community Legal Services and Counseling Center of Cambridge and may do intakes for other legal services providers in the region. See the listings for CSLS, GBLS, VLP, and CLSCC in this "Legal" section.

LARC provides assistance on civil issues only; it does not take criminal cases. However, LARC does provide information and referrals for clients calling about CORI issues.

LARC provides information on Massachusetts law only; assistance on laws of other states is not available through LARC.

Requirements / Restrictions: Agency is funded by a Legal Services Corporation grant to provide legal help to low-income residents of Massachusetts

Languages: Spanish- and Portuguese-speaking interpreters are available. LARC can obtain interpreters with other language capabilities when necessary.

Mass. Bar Association Lawyer Referral Service

20 West Street
Boston, MA 02111-1214

Telephone: 617-654-0400 or 1-866-627-7577 or 617-338-0585
Web site: www.masslawhelp.com/

Services: Callers are given a referral to a member of the Massachusetts Bar Association (MBA), if appropriate, or are referred to an MBA public service program, a state or local agency, or a legal services agency for possible free representation. All calls are screened for income. Referrals to MBA attorneys are based on legal need (on both criminal and civil issues), geographic convenience and the caller's financial situation.

Dial-a-Lawyer:

On the first Wednesday of every month, between 5:30 – 7:30 p.m., MBA attorneys will answer legal questions (on any area of the law both criminal and civil) on the telephone. There is no fee. The telephone number for this service is 617-338-0610.

Cost: The referral does not cost anything.

Languages: Spanish.

Mass. Commission Against Discrimination

1 Ashburton Place, 6th Floor, Room 601
Boston, MA 02108

Telephone: 617-994-6000 - Fax: 617-994-6024

Services: Persons applying for a job should be aware of what employers may ask a prospective employee prior to hiring. Massachusetts law guarantees that no person shall be denied the right to work because of his or her race, color, religion, national origin, sex, sexual orientation, age (over 40), criminal record, or mental or physical handicap/disability.

Mental Health Legal Advisors Committee

399 Washington Street, 4th floor
Boston, MA 02108

Telephone: 617-338-2345, x20 or 800-342-9092, x20 - Fax: 617-338-2347

Web site: www.mass.gov/mhlac or <http://www.mass.gov/mhlac>

Services: Mental Health Legal Advisors Committee provides referrals, brief information advice and, in some instances, direct representation. Priorities include access to mental health and related support services, public and private insurance matters, rights in psychiatric in-patient and out-patient programs, disability discrimination on the basis of mental illness, right to/right to refuse treatment, visitation/custody for parents with mental illness, civil rights of DYS-involved adolescents, and special education.

The intake staff will respond to intake calls after the caller leaves a message on the intake line during the intake hours.

Requirements / Restrictions: No criminal representation.

Transportation: Intake available by telephone only.

National Lawyers Guild Lawyer Referral Service

14 Beacon Street, Suite 407
Boston, MA 02108
Telephone: 617-227-7008

Email: nlgmass@igc.org - Web site: <http://nlgmass.org/lrs>

Services: The National Lawyers Guild maintains a lawyer referral service geared to the low- or middle-income client. Call Robin Trangsrud at 617-227-7008, on M – F, between 9 a.m. and 4 p.m. A staff member will assist in determining the nature of the legal problem and provide the caller with the contact information for an attorney with experience in the particular type of legal problem.

Since there are many calls to this service, it may be difficult to make a connection. If necessary, leave a message with name, telephone number, and brief description of the legal problem. A staff member will return the call. Alternatively, requests may be made by filling out a form on the website.

Cost: The referral and the initial phone consultation are free. Following that, there

Languages: English/Spanish for the referral line. The NLG attorneys combined speak 13 languages.

Transportation: No walk-ins. Service is by telephone, U.S. mail, or e-mail.

Roxbury Defenders

10 Malcolm X. Blvd., Suite 2-1 (located in the Fairfield Center)
Roxbury, MA 02119
Telephone: 617-445-5640 - Fax: 617-541-0904

Contact: Debra Shopteese - Attorney-in-Charge

Services: Staff will try to answer questions on criminal legal matters. Cases are only Superior Court felonies. Normally, cases are assigned to the Defenders at the direction of the Roxbury District Court.

The Roxbury Defenders can help remove warrants, and works in conjunction with the Youth Advocacy Project which has staff attorneys who specialize in juvenile case, and with the CPCS Roxbury District office which handles District Court matters.

Transportation: Located in Dudley Sq. Take any bus going to Dudley, or take Orange line to Ruggles and then take bus ##19, 23, 28, or 45 to Dudley.

Shelter Legal Services (SLS)

885 Centre Street
Newton, MA 02459

Telephone: No telephone assistance. Intakes are done at clinics. Call 617-552-0623 for appo - Fax: 617-522-2615
Web site: www.shelterlegalservices.org

Services: SLS is a law clinic staffed by law school students from area law schools and supervised by staff and volunteer attorneys. Legal assistance is provided in the following civil law areas:

- Housing
- Family law including divorce, child support, visitation, and custody
- Benefits including Social Security
- Debt and credit issues
- Employment law issues
- Immigration law issues

Personal injury, criminal or other cases SLS does not assist with will be referred to other organizations or private attorneys. Intakes are done only at clinics and only at the times listed:

Monday: For women only: 5 – 8 p.m., Rosie's Place, 889 Harrison Ave., Boston.

Take Mass. Ave. bus #1 or Silver Line.

Tuesday: For homeless people or individuals at risk of becoming homeless.

9 a.m., MultiService Center,
19 Brookline St., in Central Sq., Cambridge
Take Red line to Central Sq. and walk 2 blocks towards Boston.

Wednesday:

For veterans only:

10 a.m., Chelsea Soldiers' Home, 91 Crest Ave., Chelsea.
Call 617-552-0623 for schedule.

For veterans only.

6 p.m., New England Shelter for Homeless Veterans,
17 Court St., Boston.
Take Orange line to State St.

Saturday: For homeless people or individuals at risk of becoming homeless.

9 a.m., First Parish Church, 1 Church St. (in Harvard Square), Cambridge.

Cost: None, but income must be below 187% of federal poverty guideline.

Volunteer Lawyers Project

99 Chauncy Street, Suite 400
Boston, MA 02111
Telephone: 617-371-1234, - Fax: 617-423-0061
Web site: www.vlpnet.org

Services: Civil cases only, in following areas: housing, disability, social security benefits, limited family law, consumer issues, and bankruptcy. Limited assistance in sealing CORI records.
DSS cases are not accepted.

Volunteer Lawyers Project – continued

Requirements / Restrictions: Must live in greater Boston, must be a U.S. citizen or have green card, and must meet federal poverty guidelines. If residency is outside city of Boston, call to find out if address is in Volunteer Lawyers Project's service area.

Waiting time: Depends on the issue. No emergencies can be taken.

Transportation: Red or Green line: Boylston; Orange line: Downtown crossing or Chinatown; Silver line: Chinatown.

Other Groups

And Still We Rise Productions

Boston , MA
Telephone: 617-780-5062

Contact: Bob David

Services: “And Still We Rise” Productions is a collaboration of theater artists and social justice advocates working together with ex-prisoners and their loved ones to bring a powerful, articulate, personal voice of prison experience to the public for the purpose of healing, education, empowerment, and social change.

With the establishment of a safe and creative training environment and the use of theater exercises and therapeutic techniques, we aim to:

- Help participants gain skills and self-confidence in shaping and asserting their personal stories.
- Weave their story-telling together into performances that move audiences to greater understanding and compassion for the struggles of these and other individuals who spend years in prison and then strive to integrate back into society.

Requirements / Restrictions: 1. Must have been directly affected by the criminal justice system, by incarceration or the incarceration of a loved one;

2. Must be in recovery from any alcohol or substance abuse;
3. Must be willing to commit and show up consistently for one-to-two training sessions per week for 3 months or more.
4. No previous theater experience necessary

Transportation: Training sessions are held in inner-city locations. Call for specifics.

Sex Offenders

The following agencies provide services for which sex offenders are eligible. Some of these agencies may accept sex offenders only on a case-by-case basis. Some agencies may operate programs which accept sex offenders while simultaneously operating other programs (for example: job training for day care employment) which do not accept sex offenders. It should also be noted that many of the organizations and agencies listed in the other sections of this Directory, do not exclude sex offenders; these should be contacted if they provide the type of assistance or service desired.

Committee for Public Counsel Services (CPCS)

44 Bromfield Street
Boston, MA 02108
Telephone: 617-482-6212
Web site: www.mass.gov/cpcs/

Services: Provides assistance on issues relating to the Sex Offender Registry and classification.

The website is designed to provide information for attorneys; however, it also contains information which sex offenders may find helpful, including comprehensive overviews of the sex offender act of 2001, civil commitment, lifetime community parole, and updated information on sex offender legislation, regulations and registration fee

Other locations: Cambridge:
189 Cambridge St.,
617-868-3300

Father Bill's Place

38 Broad Street
Quincy, MA 02169
Telephone: 617-770-3314

Services: Length of stay: varies

Requirements / Restrictions: Must speak to case manager, men or women, 18+.

Sex offenders must register with Quincy Police Department.

Transportation: T-stop to Quincy Center bus: #214 or 215 to Police Station. Shelter is behind Police.

Mass. Coalition for Sex Offender Management (MCSOM):

Email: info@mcsom.com - Web site: www.mcsom.com

Services: This is a coalition of agencies and organizations, both publicly-funded and private, which publishes an up-to-date

list of treatment providers on their website. Contact is by e-mail only.

Parole Regional Re-entry

1605 Blue Hill Avenue
Mattapan, MA 02126
Telephone: 617-698-2051

Services: Sex offenders – and all ex-offenders – are eligible to receive assistance from staff at the Regional Re-entry Centers up to one year after release from any state correctional facility, including Massachusetts Treatment Center and Bridgewater State Hospital. This assistance may be in the areas of housing search, job skills training and job search, obtaining a Mass I.D., and substance abuse or other health issues.

Other locations: Quincy:
10 McGrath Highway.
617-376-6261

Re-entry Housing Program

300 Howard Street
Framingham, MA 01702
Telephone: (508) 620-2677 or (508) 620-2300 - Fax: (508) 620-2310
Web site: <http://www.smoc.org>

Contact: Kelley Doel, Director of Operations

Services: The Re-entry Housing Program is operated by SMOC (South Middlesex Opportunity Council), funded by a grant from DOC. Any inmate who is identified by DOC staff as being "at immediate risk of homelessness" upon release may be referred to a SMOC Housing Specialist for housing search assistance. Sex offenders may find this program helpful because SMOC staff may be able to locate appropriate long-term housing if sufficient time is allowed for the search even though appropriate short-term housing may be difficult to find immediately upon release. Once identified as at risk of homelessness and accepted by SMOC, sex offenders are eligible for this service for one year after release.

Requirements / Restrictions: This is a closed referral program. All referrals come through the Massachusetts Department of Correction.

Sex Offender Registry Board (SORB)

P.O. Box 4547
Salem, MA 01970-0902
Telephone: 1-978-740-6400 or 1-800-936-3426 - Fax: 1-978-740-6464
Web site: www.mass.gov/sorb

Services: Provides Board forms as well as summaries or outlines of information on registration requirements and fees, registration of homeless sex offenders, the requirement that sex

Sex Offender Registry Board (SORB) – continued

offenders verify their registration every 45 days if living in a homeless shelter or not yet classified (in person for level 2 and 3; by mail if level 1 or unclassified), and penalties for failure to comply with the various requirements. The site also lists recent changes in Mass state laws and other information relevant to the state laws and regulations for sex offenders.

Stop It Now!

Telephone: (1-888-773-8368) EST
Web site: www.stopitnow.org

Services: The Resource Guide on this website lists a number of relevant organizations including some which are of the self-help variety. Stop It Now! also maintains a Helpline for adults who are at risk for sexually abusing a child, for friends and family members of sexual abusers and/or victims, and for parents of children with sexual behavior problems. The Helpline is confidential.

There is no caller ID on the Helpline.

Substance Abuse

Adcare

14 Beacon Street, Suite 801
Boston, MA 02108
Telephone: 617-227-2622 - Fax: 617-227-5447
Web site: www.adcare.com

Contact: Director, Outpatient Services

Services: Outpatient substance abuse counseling either one-on-one or in groups. Call 617-227-2622 and a meeting will be set up.

Requirements / Restrictions: Must be 18 or older. No adolescents.

Cost: Yes. Varies according to the program and date of acceptance into program.

Transportation: Red line: Park St. Go up hill (Park St.) to Beacon and turn right.

Bay Cove Human Services

66 Canal Street
Boston, MA 02114
Telephone: 617-371-3000 - Fax: 617-371-3100
Web site: www.baycove.org

Contact: Front desk or specific program

Services: Bay Cove Human Services is a private, not-for-profit corporation that provides specialized treatment to persons with drug and alcohol dependency as well as developmental disabilities. There are a number of different programs (residential, outpatient, day treatment, and educational) operated by Bay Cove. Call the main office number at 617-371-3000 to determine appropriate program.

The programs which focus on addiction are:

The Bay Cove Treatment Center: outpatient treatments include daily dosing with methadone, weekly counseling, medical assessments, & comprehensive substance abuse education.

Requirements / Restrictions: Must be 18 or older. Target population is opiate-addicted IV drug users. The clinic also provides services to HIV/AIDS patients, pregnant women, dual-diagnosed (mental illness and opiate-addiction). Call 617-371-3030 for intake & program information.

Cost: Bay Cove will accept most insurance plans or Mass Health.

Transportation: Contact Bay Cove or specific programs by telephone.

Bay Cove Human Services - Bridge to Recovery

Boston, MA
Telephone: Call 617-471-9600 for admission information.

Services: A 30 bed unit offering medically supervised detoxification for substance abusing men and women in a nurse managed unit, with highly structured treatment regimen, 24-hour nursing coverage, case management, and referral to longer term residential and outpatient treatment settings for both men and women. Facility is located in Boston Harbor, at Long Island Health Campus.

Catholic Charities Archdiocese of Boston

75 Kneeland Street, 8th floor
Boston, MA 02111
Telephone: 617-482-5440 or call site listed below.
Web site: www.ccab.org/

Services: Catholic Charities operates a number of community service centers in eastern Massachusetts. The centers provide a wide variety of support services including some emergency assistance, education and training programs, HIV/AIDS prevention education, housing, and mental health and substance abuse counseling.

The Boston area centers are:

Dorchester: Yawkey Center, 185 Columbia Rd., 02121. Call: 617-506-6600. Center offers basic emergency services, programs targeted to Haitians, Asians, and Cape Verdeans, parenting programs, and access to several housing and shelter programs.

Must be a resident of Suffolk County. Open M – Th: 9 a.m. – 5 p.m. and F 9 a.m. – 12 noon. Best to call in advance. Walk-ins are discouraged. Take bus #16 from Andrew Station on Red line, or bus #19 or #23 from Dudley.

Dorchester: Haitian Multi-Service Center, at Yawkey Center. Call: 617-474-1009. Center offers basic emergency help, mental health and substance abuse counseling, adult education and career training, ESOL, and HIV/AIDS prevention education.

Somerville: 270 Washington St., Somerville 02143. Call: 617-625-1920. The Center provides basic emergency assistance and a variety of residential programs.

Must be a resident of Middlesex County. Open M – Th, 10 a.m. – 4 p.m.

South Boston: Laboure Center, 275 W. Broadway, 02127. Call: 617-464-8565. The Center provides basic emergency assistance and family counseling. The Center may also provide referrals and advocacy.

Open M – F, 10 a.m. – 4 p.m. Take Broadway bus #9.

South End: El Centro del Cardenal, 76 Union Park St., 02118. Call: 617-542-9292. Targeted to Latino residents of Boston, center offers programs in adult education and career training, English for Employment, ESOL classes, the Young Parents Program, and mental health and substance abuse counseling.

Catholic Charities Archdiocese of Boston - continued

Open M – F, 8:30 a.m. – noon and 1 – 8 p.m. Walk-ins are accepted. Located at Harrison Ave and Union Park St. in South End, next to back of Holy Cross Cathedral. Enter at big red door. Take Orange line, Back Bay stop, or Silver line, Union Park stop.

Father Friendly Initiative - Boston Public Health Commission

Finland Bldg., 774 Albany Street
Boston , MA 02118
Telephone: 617-534-9525 - Fax: 617-534-9626
Web site: www.bphc.org

Services: Designed to assist fathers in becoming more involved with their families – before, during and after the birth of their children by encouraging its participants to become emotional, financial and nurturing resources for their children.

Services are packaged in a six-month program which includes medical exams, application for medical insurance, substance abuse, and anger management counseling, parenting skills, support groups or individual counseling.

Clients are required to attend a 16-lesson culturally-sensitive curriculum and, additionally, to become involved with one or more of the following:

50/50 Co-parenting project services. Men of Color fatherhood education violence prevention project. Case intensive monitoring system. Out-patient substance abuse and anger management treatment services. Outreach services for incarcerated fathers.
Clinical team. Curriculum and support groups.
Case management team.

Requirements / Restrictions: Father Friendly is open to all men but the target population consists of fathers, and potential fathers, who have little or no income.

Languages: Spanish, Cape Verdean, Haitian Creole.

Transportation: Silver line from Dudley Sq. or Temple Place downtown, Mass Ave stop; or bus #1, #CT1, #10, or #47.

Support Groups

Baker House

411 Washington Street
Dorchester, MA 02124
Telephone: 617-282-6704 - Fax: 617-822-1832
Email: speevy@thebakerhouse.org - Web site:
www.thebakerhouse.org

Contact: Re-Entry Mentor

Services: Baker House staff provides support services to ex-offenders through the Boston Re-entry Initiative, a partnership with Boston Police Department, Suffolk County Sheriff's Department, and other community agencies. This initiative works with inmates prior to release to provide and connect them with various resources and support services to assist with a successful transition upon release. Inmates at the South Bay and Dedham Houses of Correction are eligible for participation. Inmates should notify the caseworker if interested.

Any male ex-offender seeking re-entry support outside of the Boston Re-entry Initiative is welcome to contact Baker House re-entry staff to request assistance.

Baker House's partner church, Azusa Christian Community, welcomes the participation of ex-offenders to its worship services, also held at the Baker House.

Requirements / Restrictions: Baker House re-entry services are available to males only. However, information about services for females can be provided on request. Violence on site will not be tolerated.

Cost:

Transportation: From Ashmont Station (on Red line) or Ruggles (on Orange line), take bus #23. Get off 2 blocks after Dorchester Courthouse, on Washington St. Cross Washington

Bisexual Resource Center (BRC)

P.O. Box 1026
Boston, MA 02117
Telephone: 617-424-9595
Email: brc@biresource.org - Web site: www.biresource.org/

Services: The Bisexual Resource Center (BRC) provides the following:

- A support network for individuals and organizations to discuss and obtain information about bisexuality
- A public forum through seminars, conferences, informational programs, publications, and technical assistance for the discussion of bisexuality
- Education for the general public about bisexuality.
-

Topics covered include:

1. Bisexual health issues;
2. Bisexual Women's support groups (see calendar on web for time/location of potluck and discussion group);
3. Bisexual Social and Support Group (1st Wed and 3rd Thurs, 7 – 8:45 p.m., at BRC/Boston Living Center, 29 Stanhope St., Boston – Orange line, Back Bay stop; Green line, Copley stop);
4. Bisexual and Bicurious Men's Group (2nd Tues, 7 p.m., at Fenway Community Health Center, 7 Haviland St., Boston – Green line, Hynes stop or bus #1. Call Julie at 617-927-6032 or e-mail at bihealth@fenwayhealth.org).
5. Brunches on 3rd Saturday of every month, at 11:30 a.m., at Johnny D's: www.johnnyds.com, Holland St. in Davis Square, Somerville. Take Red line to Davis Square.

The BRC's web site is extensive, up-to-date, and includes a detailed calendar of pertinent events and group/discussion meetings. Click on "Local Boston", then "Biversity Boston", then "Biversity Calendar".

BRC web site: www.biresource.net

Requirements / Restrictions: None.

Target population: bisexual individuals and those who are questioning their sexual identity or who have other issues regarding sexuality.

Cost: Depends on nature of service provided. Access to information on web site.

Boston Night Center

31 Bowker Street, Government Center
Boston, MA 02114
Telephone: 617-248-1998

Services: No referral required.

This is a drop-in center with food, clothing, counseling, referrals, for homeless men and women. It has no beds.

Transportation: Orange or Blue Line - State St. Green Line - Government Center.

Bridge Over Troubled Waters

47 West Street
Boston, MA 02111
Telephone: 617-423-9575 or 617-423-9575 x 355 - Fax: 617-482-5459
Email: info@bridgeotw.org - Web site: www.bridgeotw.org

Services: The 2nd floor of the Bridge building offers breakfast or lunch for free. There are showers and laundry facilities.

Cambridge Multi-Service Center

19 Brookline Street
Cambridge, MA 02139
Telephone: 617-349-6340 - Fax: 617-349-6333
Web site: www.cambridgema.gov/

Services: The Center runs a transitional program for men who are clean and sober and meet a number of other requirements. This program accepts referrals from around the state but may consider walk-ins.

The Center also assists homeless men, women and families find shelter, and provides additional help for people who are Cambridge residents or in Cambridge shelters, including:

- Housing search assistance;
- Case management for those in transitional housing at YMCA and YWCA;
- Substance Abuse Counseling;
- Mental health counseling for specific groups – call to get more information;
- Haitian and immigration services;
- Help with resume writing from college-student volunteers;
- Information and referrals;
- Free legal clinic – only on Tuesdays from 8:30 – 11 a.m.

The Department of Human Services publishes an on-line Resource Guide of services available to homeless people in Cambridge, visit: www.cambridgema.gov/ -click on Departments, then Human Service Programs, then Housing Assistance/Homeless, then Resource Guide for Persons Homeless in Cambridge. Or search for the Resource Guide with their Search program.

Requirements / Restrictions: Must live in Cambridge or in a Cambridge shelter. Some other restrictions may apply for specific services. Ask when calling for information on services.

Transportation: Red line: Central Square. Walk 2 blocks toward Boston on Mass Ave to Brookline St.

Centro Latino de Chelsea, Inc.

267 Broadway
Chelsea, MA 02150-2807
Telephone: 617-884-3238 - Fax: 617-884-4646
Email: info@centrolatino.org - Web site: www.centrolatino.org

Contact: Reception Desk

Services: Basic Education and Literacy: ESL, Native Language Literacy and after-school youth program. Classes are held on Monday – Saturday mornings and evenings.

HIV/AIDS Counseling and Support:

Includes HIV testing, counseling, case management, and support groups.

Workforce Development Education:

Includes workforce training carried out in partnership with local employers and Computer Classes.

Immigration and Citizenship Program.

Requirements / Restrictions: Target population are Latinos, immigrants and low-income working families residing in Chelsea, East Boston, Revere and surrounding communities.

Cost: Some programs are free and for others there is a charge.

Languages: Spanish and Portuguese.

Transportation: Green line: Haymarket stop then bus #111 to Hawthorne (3rd stop).

Commonwealth Center for Consultation and Psychotherapy

403 Highland Avenue, Suite 211
Somerville, MA 02144
Telephone: 617-666-5800 - Fax: 617-666-5832

Contact: Dr. John F. Cusack

Services: The Center is a private mental health collaborative that provides comprehensive specialized outpatient assessment and treatment services to individuals who have engaged in sexually inappropriate/abusive/aggressive behavior. Weekly phase of the program can be completed in 12 – 24 months, followed by maintenance/check-in phase (monthly to quarterly).

Requirements / Restrictions: Client must sign authorization for ongoing communication with parole or probation officer if he is on probation or parole.

Cost: Call for fee schedule.

Transportation: Red line: Davis Sq. or bus #88 from Lechmere or bus #90 from Davis Sq.

EMERGE (Batterer's Intervention)

2464 Massachusetts Avenue, Suite 101
Cambridge, MA 02140
Telephone: 617-547-9879 - Fax: 617-547-0904
Email: emergedv@aol.com - Web site: www.emergedv.com

Contact: David Adams

Services: EMERGE is a group counseling program for men who are abusive to a female partner in intimate relationships, and for gay men and lesbian women who are abusive to same-sex partners in intimate relationships. EMERGE also conducts "Violence is a Choice", an anger management group, and fatherhood parenting groups; both of these groups satisfy requirements of court/parole or D.S.S. There are separate sessions for men and women in the anger management sessions.

EMERGE (Batterer's Intervention) – continued

The EMERGE website is an excellent up-to-date source of information on domestic violence programs.

Requirements / Restrictions: Client must have been physically, emotionally or verbally abusive to a partner in an intimate relationship for Batterer Intervention. For Anger Management, there must have been non-family-related abusive or violent behavior.

Cost: Sliding fee according to income for batterer intervention program.

Languages: Spanish, Vietnamese, Khmer.

Transportation: Red line: Davis Square.

Father Friendly Initiative - Boston Public Health Commission

Finland Bldg., 774 Albany Street
Boston, MA 02118
Telephone: 617-534-9525 - Fax: 617-534-9626
Web site: www.bphc.org

Services: Designed to assist fathers in becoming more involved with their families – before, during and after the birth of their children by encouraging its participants to become emotional, financial and nurturing resources for their children.

Services are packaged in a six-month program which includes medical exams, application for medical insurance, substance abuse, and anger management counseling, parenting skills, support groups or individual counseling.

Clients are required to attend a 16-lesson culturally-sensitive curriculum and, additionally, to become involved with one or more of the following:

50/50 Co-parenting project services. Men of Color fatherhood education violence prevention project. Case intensive monitoring system. Out-patient substance abuse and anger management treatment services. Outreach services for incarcerated fathers. Clinical team. Curriculum and support groups. Case management team.

Requirements / Restrictions: Father Friendly is open to all men but the target population consists of fathers, and potential fathers, who have little or no income.

Languages: Spanish, Cape Verdean, Haitian Creole.

Transportation: Silver line from Dudley Sq. or Temple Place downtown, Mass Ave stop; or bus #1, #CT1, #10, or #47.

Friends of the Shattuck Shelter
170 Morton Street

Jamaica Plain, MA 02130
Telephone: 617-983-0351 (Admin. Offices)
Web site: www.hopefoundboston.org

Contact: Ask for specific program.

Services: Street outreach, emergency shelter, addiction treatment, job placement, housing assistance/housing assistance for women, specialized HIV/AIDS counseling, testing and referral services, supported referrals to necessary health and social services.

Requirements / Restrictions: Some programs only for men or only for women.

Transportation: Orange line to Forest Hills, then take free Hospital shuttle which runs from 5:45 a.m. until 11:30 p.m.

International Foundation for Gender Education (IFGE)

P.O. Box 540229
Waltham, MA 02454
Telephone: 781-899-2212
Email: info@ifge.org - Web site: www.ifge.org/

Services: IFGE promotes understanding and acceptance of all people, including Transgendered, Transsexual, Crossdresser, Agender, Gender Queer, Intersex, Two Spirit, Drag King, Drag Queen, Queer, Straight, Butch, Femme, Homosexual, Bisexual, and Heterosexual.

IFGE operates the Synchronicity Bookstore, Transgender Tapestry Magazine, and advocacy for the groups listed above.

Cost: There are charges for the magazine and books purchased at the bookstore.

Languages: Limited Spanish.

Judge Banks Community Justice Program

964 Parker Street
Jamaica Plain, MA 02130
Telephone: 617-522-7870
Email: judgerlbankscjp@aol.com

Services: The Judge Banks Community Justice Program combines selected legal assistance with recovery treatment referrals. The Program provides parole board hearing support and also operates a mentoring and speaking program for ex-offenders who desire to give back to their community by becoming involved role models for incarcerated and/or troubled youth and other transitioning ex-offenders.

Legal services include assistance with wills, landlord/tenant issues, child support and custody, and limited court advocacy.

Judge Banks Community Justice Program - continued

Community service opportunities are also available for court-involved clients. Referrals are often made to private attorneys.

Requirements / Restrictions: The target population consists of substance abusers, ex-offenders and institutionalized inmates, particularly those living in Bromley Heath and other Boston Housing Authority facilities.

Cost: Most legal issues entail reduced fees and are handled by private attorneys.

Transportation: Orange line, Jackson Square Station.

Sharing Circle

5 Longfellow Park
Cambridge, MA 02138
Telephone: 617-628-3717

Services: The Sharing Circle is for the formerly incarcerated and those who care about them. It starts with a home-cooked meal at about 6 p.m. on Wednesday evenings, followed by conversation, sharing and support. Dinner-time discussion topics can include news, information and events concerning re-entry from prison, recovery from addiction, and criminal justice reform.

Transportation: Red line, Harvard Square stop. The Meetinghouse is on Longfellow Park off Brattle Street about 6 blocks from Harvard Square.

Side-by-Side Community Circle

322 Centre Street, basement of United Baptist Church
Jamaica Plain, MA 02130
Telephone: 617-698-4616 or 617-780-5062

Services: The "Circle" is for people in recovery, the formerly incarcerated, family and friends and anyone else interested in being part of a very supportive community. It's a time and place where people can speak honestly about whatever is going for them. It's a safe, non-threatening forum for each to express his or her current concerns, to be listened to patiently and without judgment, and to offer the same in return to others.

Transportation: Orange line: Jackson Square stop. Walk 5 minutes west up Centre St. The Church is on the left, corner of Mozart. Enter through side door.

Sisters United

2 Harris Avenue
Jamaica Plain, MA 02130
Telephone: 617-522-3349

Services: Sisters United is an organization specifically targeted to women ex-offenders to assist them with problems created by their CORI's and to teach skills which can help them both overcome effects of CORI and participate in community organizing to reform the CORI laws.

**Spiritual Recovery for Wounded Soldiers
Support Group**

101 Nightingale Street
Dorchester, MA 02124
Telephone: 617-319-4580 or 617-740-9480 - Fax: 617-740-9484
Web site: www.gltabernacle.org

Services: Spiritual Recovery for Wounded Soldiers is a support group for ex-offenders, both men and women. It is based on Biblical principles and welcomes all people who have been incarcerated whether recently or in past years. The group also offers development in the areas of career and job training, life skills, and substance-abuse counseling. Staff will advocate for individuals and families in the criminal justice system and will work with court-appointed counsel on behalf of group members.

Transportation: Take bus #22 or #23 from Ashmont (Red line) or Ruggles (Orange line), bus #28 from Ruggles (Orange line), or bus #29 from Jackson Square (Orange line).

**STEP Program, Inc., (Sobriety, Treatment,
Education and Prevention)**

131 Beverly Street
Boston, MA 02114-2118
Telephone: 617-720-0153 - Fax: 617-367-9644
Web site: www.STEPBoston.org

Contact: Operations Manager

Services: STEP has a 20-week Violence Intervention/Prevention Program for Alternatives to Anger, in addition to its substance abuse counseling program.

Requirements / Restrictions: Must be 18 or older.

Languages: Spanish.

Transportation: Green or Orange line: North Station.

The Network - LaRed

P.O. Box 6011
Boston, MA 02114
Telephone: 617-742-4911, 617-227-4911, 617-695-0877 - Fax: 617-423-5651
Email: info@thenetworklared.org - Web site: www.thenetworklared.org/

The Network – LaRed – continued

Services: The Network provides a variety of services for battered members of the lesbian, bisexual women's, and transgender (LBT) communities. The organization also provides assistance and referrals to gay and bisexual men.

Hotline:
617-742-4911 (617-227-4911 for TTY) – provides confidential way (in English or Spanish) to talk to a trained staff or peer volunteer.

Safe Home emergency shelter:
Emergency shelter for battered LBT and their children. For information, call the Hotline 7 days/week, between 9 a.m. – 12 midnight. There will be an intake process once immediate safety issues are established. Shelter is provided for up to 14 days. During that time staff provides referrals, support services and advocacy.

If shelter is needed during hours when The Network Hotline is not in operation, call SafeLink: 1-877-785-2020 which is the Massachusetts 24-hour domestic violence hotline for referrals to shelters that have space.

Support Group:
For LBT people to give and get peer support, feedback, information, and help with safety planning. Proceedings are facilitated, confidential and can be translated into Spanish as needed. Site is accessible by wheelchair and public transportation. Call the Hotline to set up an interview with an advocate for the support group.

Community Education:
The Network operates a number of community education programs on LBT issues, including workshops, trainings, and a resource library. The web site is in English and Spanish, is kept up-to-date, and has information helpful to the LBT community, including a link to Somos Latino/a LGBT Coalition, located at P.O. Box 990707, Boston MA 02199; 617-461-9307, www.somoslatinoslgbt.org/.

Requirements / Restrictions: Target population are battered members of LBT (lesbian, bisexual women's and transgendered) communities. Will also assist and provide referrals for gay and bisexual men.

Languages: Spanish. Web site is in Spanish and English.

Transportation: Most services are accessible by public transportation. Call for directions.

Tiffany Club of New England

P.O. Box 540071
Waltham, MA 02454-0071
Telephone: 781-891-9325 or 781-899-3230 - Fax: 781-899-3562
Email: info@tcne.org - Web site: www.tcne.org/

Services: The Tiffany Club promotes understanding and acceptance of the transgender community and helps others with issues of gender confusion, cross-dressing and transsexuality. Services for members include Tuesday evening social meetings

and a Saturday night House Party on the first and third Saturdays of the month, both in a large, safe facility; seminars, classes, a library of information, social events, referrals, on-line group, and a monthly newsletter covering issues of importance to members. The Club also operates a real-time, social worker-supported, support group "You are Not Alone".

The website has useful information and links and appears to be kept up-to-date.

Requirements / Restrictions: Target population: transgender community. MtF, FtM, genderqueer, cd, tv, and tg.

Cost: There is an annual membership fee. Ask about the current fee. Non-members pay

Transportation: Call for information on membership and activities. Inquiries are handled discreetly and carefully.

United Souls Support Group

10 Putnam Street, at The First Church in Roxbury
Roxbury, MA 02119
Telephone: 617-318-6010, x205 - Fax: 617-318-6022
Web site: www.uuum.org

Services: United Souls is a support group for men including those men who are facing incarceration, currently incarcerated or recently released from incarceration. The intent of United Souls is to assist men in becoming self-sufficient, capable providers for themselves and their families, and productive members of the communities in which they reside.

Requirements / Restrictions: Must be male.

Transportation: Orange line: Roxbury Crossing. Buses #44 or # 46. Short walk from Dudley Sq. Located up hill from Madison Park High School.

Transportation

MBTA, (Mass Bay Transportation Authority)

MBTA Customer Relations, 10 Park Plaza, Room 6720
Boston , MA 02116

Telephone: 617-222-3200, 617-222-5000 - Fax: 617-222-6180

Web site: www.mbta.com

Contact: Travelers Information Center

Services: The MBTA operates the greater Boston public transportation system. The MBTA no longer uses tokens. The system now uses a plastic CharlieCard or paper CharlieTicket.

Information on special rates for Seniors and Disabled/Handicapped, higher fares which may apply to longer distances, Commuter Rail passes or single rides, MBTA Boat tickets and passes, and the purchase of annual passes can be obtained at many subway stations or from the web site. At locations where purchasing a ticket is not possible a commuter can pay on the bus or train. A surcharge may apply.

Cost: \$1.25 for one way fare on CharlieCard. \$1.50 for CharlieTicket or cash-on-board

Languages: The web site offers Arabic, Chinese (Traditional and Simplified), Dutch, French, German, Greek, Italian, Japanese, Korean, Portuguese, Russian, Spanish, and Swedish.

Veterans

Mass. Department of Veterans' Services

600 Washington Street, Suite 1100
Boston, MA 02111

Telephone: 617-210-5480 - Fax: 617-727-5903

Web site: www.mass.gov/veterans

Contact: Main Office Operator

Services: Qualifying veterans and their dependents receive necessary financial assistance for food, shelter, clothing, housing supplies, and medical care in accordance with a formula which takes into account the number of dependents and income from all sources. Eligible dependents of deceased veterans are provided with the same benefits they would receive if the veteran were still living.

The Massachusetts Department of Veterans' Services provides the funding, but local cities and towns administer the monies. If you don't live in Boston and want to find a local number for your city or town, call the Mass Dept of Veterans' Services at 617-210-5480 or visit the website listed above.

The number for the Boston office is 617-635-3037, Fax 617-635-3957. They are located at 43 Hawkins St., across City Hall Plaza from the Government T-stop, behind the Police Station. Take Green or Blue line to Government stop or Orange line to State St.

The federal Veterans' Administration (V.A.) can be reached at 1-800-827-1000. They also have a web site with useful information at www.va.gov/. For V.A. health eligibility, call 1-877-222-8387.

Requirements / Restrictions: Must be a veteran, dependent of a veteran, or a widow/widower of a veteran and have limited income.

Transportation: for main administrative office on Washington St., take Orange line to Chinatown or Downtown Crossing stops. Telephoning first is recommended.

New England Shelter for Homeless Veterans

17 Court Street
Boston, MA 02108

Telephone: 617-371-1800 - Fax: 617-371-1771

Email: info@neshv.org - Web site: www.neshv.org

Contact: Front desk staff

Services: The New England Shelter for Homeless Veterans provides a wide variety of services for men and women veterans who are homeless, unemployed or underemployed. These include the following:

Counseling: residents receive counseling on substance abuse, post-traumatic stress disorder, emotional and family programs. Clients are given assessments and evaluations and are then assigned a case manager to develop short- and long-term goals to attain self-sufficiency. Access to VA social workers is available.

Financial counseling: available on site.

Housing: the Shelter is listed in "Housing – Shelters". In addition to the Shelter, there is transitional housing and access to single-room occupancy permanent units available on site.

Legal services: access to these services is provided on site.

Medical care: there is an on-site health care clinic which offers limited medical services.

Requirements / Restrictions: Must be a veteran with an "honorable" or "general under honorable conditions" discharge. Both men and women are eligible.

Transportation: Green line: Government Center stop, or Orange line: State St stop.

Veterans Benefits Clearinghouse

173 Humboldt Avenue

Dorchester, MA 02121

Telephone: 617-427-5603 - Fax: 617-427-8363

Email: vbc44@aol.com - Web site: www.vbcboston.org

Services: The Veterans Benefits Clearinghouse (VBC) provides employment counseling, job readiness preparation, referral, and placement.

Requirements / Restrictions: The Veterans Benefit Clearinghouse targets veterans and their families. The IVTP requires all participants to be veterans and ex-offenders. The BCI Ex-offender Program requires all participants to be ex-offenders and residents of Boston's Empowerment Zone. (The Zone includes much of Roxbury, Mission Hill and Dorchester, and parts of Jamaica Plain, Chinatown, South End, South Boston, and the Seaport District.)

Transportation: The Dudley St building is two blocks from Dudley Square and reachable by any bus going to Dudley. The Humboldt Ave site can be reached by bus #44 from Jackson S

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 Friends of the Shattuck Shelter
 Haley House Bakery Training Program
 IMPACT Employment Services
 Just a Start Corporation - Cambridge Biomedical
 Careers Program
 Mass. Rehabilitation Commission, (MRC)
 North American Indian Center of Boston, Inc.
 Pine Street Inn
 Solutions at Work
 STRIVE – Boston Employment Services, Inc.

Employment – continued

Urban League of Massachusetts
Work Opportunity Tax Credit, U. S. Department of Labor.

Faith Based Organizations 28 - 30

Azusa Christian Community
Bethel Baptist Church
Catholic Charities Archdiocese of Boston
Ecclesia Ministries
First Church in Cambridge
God's House of Restoration
Greater Love Tabernacle, Inc.
Masjid Al Qur-an – Muslim
Morning Star Baptist Church

Food 31 - 35

ABCD (Action for Boston Community Development)
Allston-Brighton Food Pantry
Arlington Street Church
Berea Seventh Day Adventist
Boston Food Pantry - Red Cross
Boston Night Center
Cambridge Economic Opportunity
Cardinal Medeiros Day Shelter
Cathedral Church St. Paul
Christ Church
Church of Advent
East End House
First Parish Church
Food Source Hotline - Project Bread
Haley House
Margaret Fuller Neighborhood House
Mt. Calvary Holy Church
Neighborhood Action Inc., Church of St. John Evangelist
Neighborhood Service Center
Paulist Center
Pilgrim Church
Pine Street Inn
Project Bread
Project Soup, 1st Congressional Church
Refuge and Relief Ministry
South End Neighborhood
St. Stephen's Episcopal
Union Baptist Church
United First Parish Church
Weekend Emergency Food

Fuel Assistance 36

Bureau of Energy Programs, Mass. Department of
Housing and Community Developmen
Citizens Energy Corporation

Health 37 - 41

AIDS Action Committee
Barbara McGinnis House
Boston Center for Independent Living, Inc.
Boston Living Center
Cambridge Cares about AIDS
Cambridge Multi-Service Center
Catholic Charities Archdiocese of Boston
Centro Latino de Chelsea, Inc.
Concilio Hispano, Inc.
Father Friendly Initiative - Boston Public Health
Commission
Harbor Health Services HIV
Latin American Health Institute
Multicultural AIDS Coalition
SPAN, Inc.

Housing 42 - 46

ABCD (Action for Boston Community Development)
Barbara McGinnis House
Boston Night Center
Boston Rescue Mission
Bristol Lodge Men's Shelter
Cambridge Multi-Service Center
Cambridge Shelter, (Shelter Inc.)
Cardinal Medeiros Day Shelter
Cardinal Medeiros Program
CASPAR Emergency Service Center
Catholic Charities Archdiocese of Boston
Chapel Street Shelter
Father Bill's Place
First Church Shelter
Friends of the Shattuck Shelter
Harvard Square Homeless Shelter
HopeFound Emergency Shelter
HousingWorks
Just a Start Corporation - Cambridge Biomedical
Careers Program
Kingston House/Boston Rescue
Long Island Shelter
Pine Street Inn
United Homes Adult Shelter
Woods Mullen Shelter

Legal 47 - 53

American Civil Liberties Union
Boston Center for Independent Living, Inc.
Cambridge and Somerville Legal Services
Cambridge Multi-Service Center
Community Legal Services & Counseling Center
Disability Law Center
Gay and Lesbian Advocates and Defenders (GLAD)
Greater Boston Legal Services (GBLS)
Hale & Dorr Legal Services Center of Harvard Law
School

Legal - continued

Health Law Advocates
 Judge Banks Community Justice Program
 Just a Start Corporation - Cambridge Biomedical
 Careers Program
 LARC, (Legal Advocacy and Resource Center)
 Mass. Bar Association Lawyer Referral Service
 Mass. Commission Against Discrimination
 Mental Health Legal Advisors Committee
 National Lawyers Guild Lawyer Referral Service
 Roxbury Defenders
 Shelter Legal Services (SLS)
 Volunteer Lawyers Project.

Other Groups 54

And Still We Rise Productions

Sex Offenders 55 - 56

Committee for Public Counsel Services (CPCS)
 Father Bill's Place
 Mass. Coalition for Sex Offender Management
 (MCSOM):
 Parole Regional Re-entry
 Re-entry Housing Program
 Sex Offender Registry Board (SORB)
 Stop It Now!

Substance Abuse 57 - 58

Adcare
 Bay Cove Human Services
 Bay Cove Human Services - Bridge to Recovery
 Catholic Charities Archdiocese of Boston
 Father Friendly Initiative - Boston Public Health
 Commission

Support Groups 59 -63

Baker House
 Bisexual Resource Center (BRC)
 Boston Night Center
 Bridge Over Troubled Waters
 Cambridge Multi-Service Center
 Centro Latino de Chelsea, Inc.
 Commonwealth Center for Consultation and
 Psychotherapy
 EMERGE (Batterer's Intervention)
 Father Friendly Initiative - Boston Public Health
 Commission
 Friends of the Shattuck Shelter
 International Foundation for Gender Education (IFGE)
 Judge Banks Community Justice Program
 Sharing Circle
 Side-by-Side Community Circle

Support Groups – continued

Sisters United
 Spiritual Recovery for Wounded Soldiers Support Group
 STEP Program, Inc., (Sobriety, Treatment, Education
 and Prevention)
 The Network - LaRed
 Tiffany Club of New England
 United Souls Support Group

Transportation 64

MBTA, (Mass Bay Transportation Authority)

Veterans 65

Mass. Department of Veterans' Services
 New England Shelter for Homeless Veterans
 Veterans Benefits Clearinghouse

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The Prisoner Reentry Working Group (PRWG) was established in 2000 out of concern for those leaving prison and facing the formidable challenge of trying to create new lives for themselves in Greater Boston. PRWG developed the project that became the Coming Home Reentry Resource Directory. Over the next several years this group continued to collect, edit and manage the information in this Directory to ensure that it was accurate and accessible to those in need. The efforts of PRWG have assisted countless ex-offenders, their families and those working with them in the corrections system and in the community to improve reentry success for ex-offenders.

Carol Streiff, an original member of the PRWG, continued, for eight years, to dedicate significant time and effort to this project to ensure its reliability and accessibility. Her interest and commitment helped established an important resource to the community of users and providers in Suffolk County. She continues to be an invaluable resource, providing advice and direction on this project.

The Gardiner Howland Shaw Foundation has been a strong supporter of this project and continues to support vital services and policy development to assist marginalized populations and their advocates despite adverse environments.

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AGENCY UPDATE FORM

If information about your agency or another agency has changed please send us updated information by making a copy of this form, filling it out and mailing or faxing it to CJ. You can also complete a form on our website and send it to us electronically. www.cominghomedirectory.org Thank you.

Date	
Agency Name	
Agency Type	
Contact Person	
Address	
City / Zip Code	
Telephone #	
Fax #	
Website	
Email Address	
Changes / Additions to Agency Services	

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cominghomedirectory@crjustice.org**

ORDER FORM

The Coming Home Directory is available in a printed format, from the website in a downloadable PDF format, and on CD. If you would like to request a printed copy of the Coming Home Directory or the CD version, please fill out the following form and send it to the Crime and Justice Institute electronically or at the address below. For multiple copies please download the PDF version from the website – www.cominghomedirectory.org – and print it.

Date of Order	
Name	
Agency Name	
Mailing Address	
City / Zip Code	
Telephone #	
Fax #	
Website	
Email Address	

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